

VA Office of Construction and Facilities Management (CFM) - Supplier Satisf...

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Welcome!

Thank you for accessing the VA Office of Construction and Facilities Management (CFM) Supplier Satisfaction Survey. Through this survey, you will be asked to provide feedback on the CFM acquisition and project support you have received. The feedback that you provide through this survey will help CFM identify opportunities to improve the level and quality of acquisition support that it provides to suppliers.

Instructions

Through this survey, you will have the opportunity to provide more general feedback on CFM. Please provide ratings based on your overall assessment of CFM.

This survey should take you less than 11 minutes to complete. Should you need to exit the survey before completing it, click the "Save and Exit" button at the top right hand corner of the page. You may return to the survey later to pick up after the last page you completed.

Should you have any questions, please contact sri@theambitgroup.com.

To get started, click the Next button below!

Section 2: General Ratings (Supplier Perception)

***4. Please rate your level of agreement with the following general statements about the CFM acquisition process.**

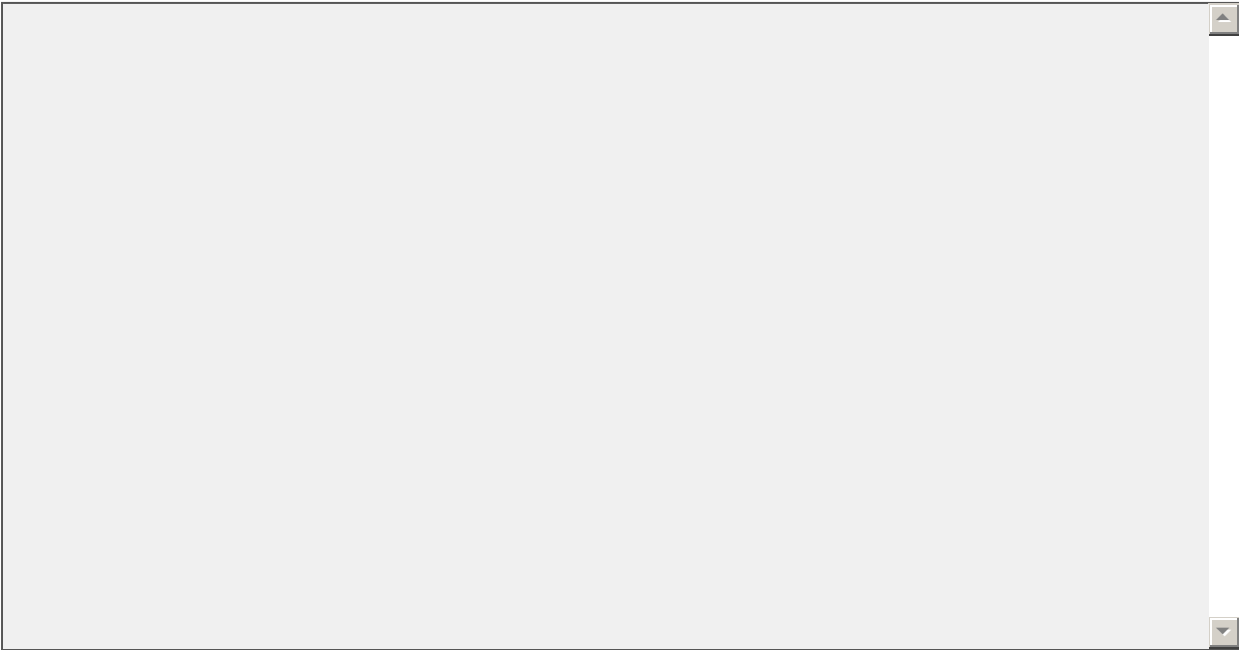
	1 (Strongly Disagree)	2	3	4	5	6	7	8	9	10 (Strongly Agree)	Can't Answer
CFM shows genuine concern for my business	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I would like to continue to do business with CFM	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I would like to increase the amount of business I do with CFM	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The CFM acquisition process is easier to navigate compared with other federal government agencies I have done business with	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
CFM typically utilizes the appropriate solicitation strategy for its projects.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
CFM's constructability reviews for construction projects provide me with useful information.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
CFM's industry days provide me with useful information.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

5. Please consider the CFM RFPs or SFOs you have reviewed, but decided not to respond to. Describe the factors that typically contribute to your decision not to respond to a CFM RFP / SFO in the space below.

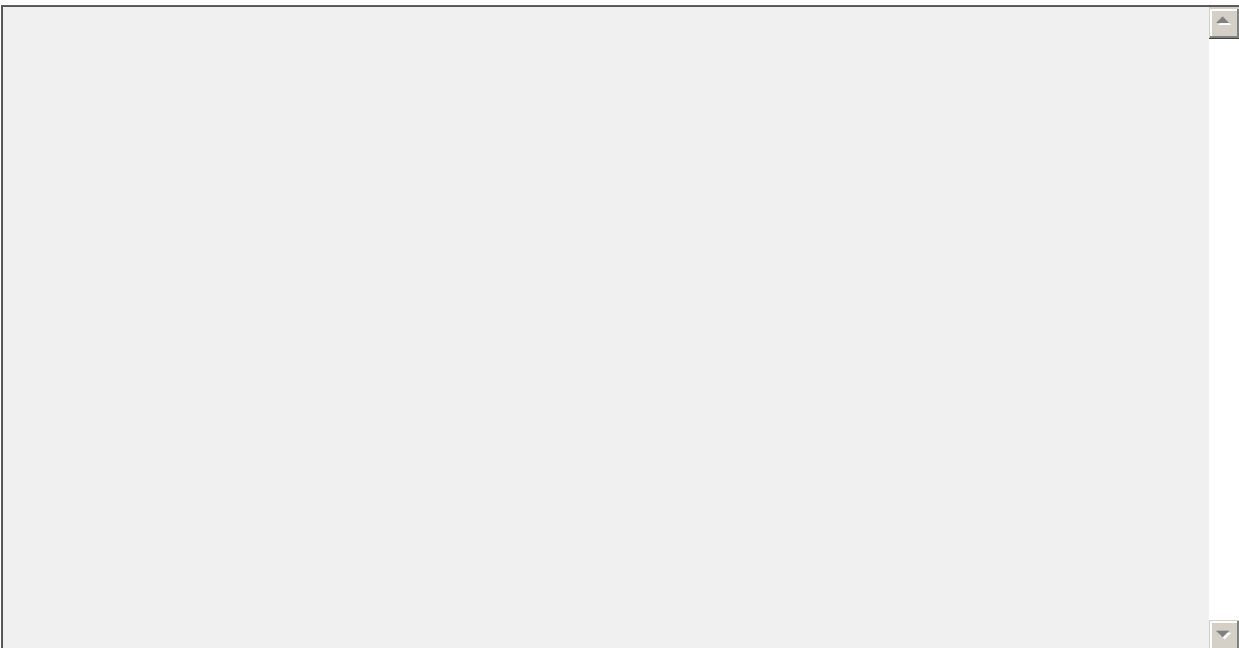
Section 2: General Ratings (Supplier Overall Satisfaction)

***6. Please rate your overall satisfaction with the CFM acquisition process on a scale of 1 = Extremely Dissatisfied to 5 = Extremely Satisfied.**

7. Please consider the entirety of the CFM acquisition lifecycle - from Pre-Solicitation to Post-Award. In the section below, please describe the things you feel CFM DOES WELL. You may respond by solicitation phase or in general.

A large, empty rectangular text area with a light gray background and a thin black border. It is intended for the respondent to describe what they feel CFM does well at. A vertical scrollbar is visible on the right side.

8. Please consider the entirety of the CFM acquisition lifecycle - from Pre-Solicitation to Post-Award. In the section below, please describe the things you feel CFM DOES NOT DO WELL. You may respond by solicitation phase or in general.

A large, empty rectangular text area with a light gray background and a thin black border. It is intended for the respondent to describe what they feel CFM does not do well at. A vertical scrollbar is visible on the right side.

Meeting / Event Participation

***9. Have you attended or participated in any CFM industry day forums, pre-proposal conferences, pre-construction conferences, site visits, or kickoff meetings in the past 12 months?**

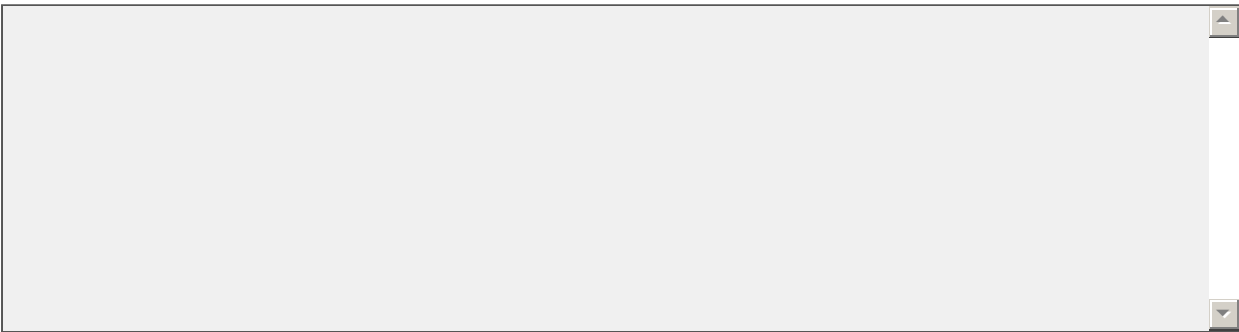
- Yes
- No
- Unsure

Meeting / Event Open-Ended Feedback

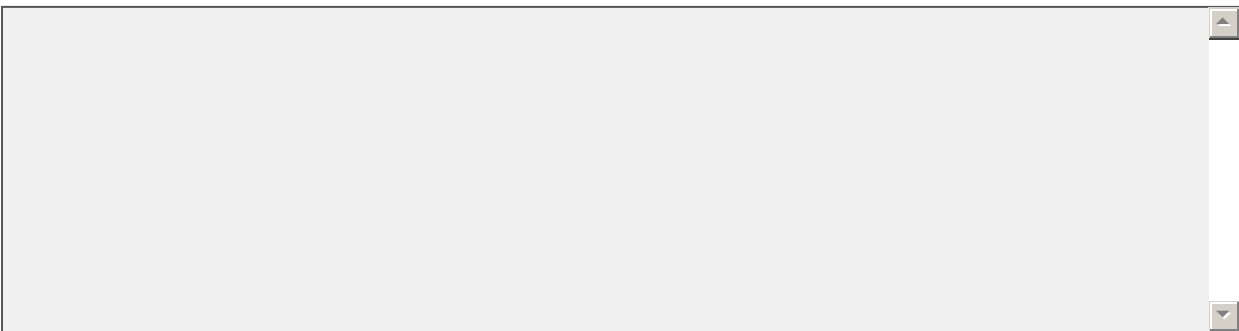
16. Please use the space below to provide feedback on the ways CFM can improve its industry day forums.

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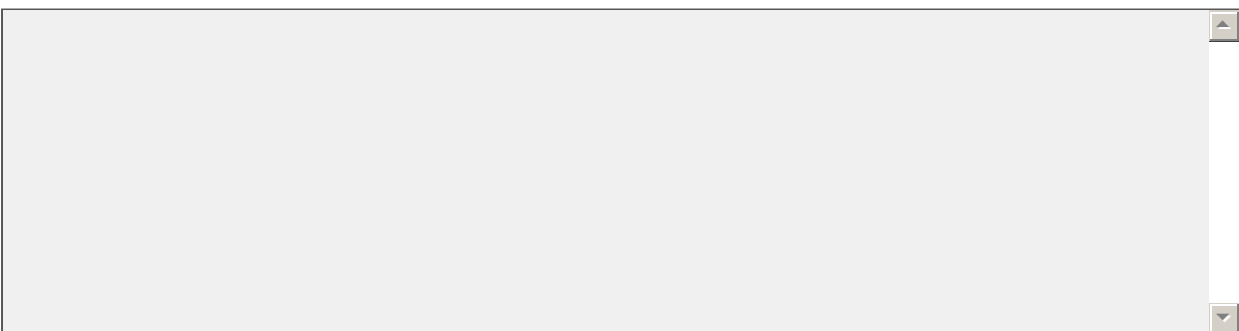
17. Please use the space below to provide feedback on the ways CFM can improve its pre-proposal conferences.

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18. Please use the space below to provide feedback on the ways CFM can improve its pre-construction conferences.

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19. Please use the space below to provide feedback on the ways CFM can improve its site visits.

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20. Please use the space below to provide feedback on the ways CFM can improve its kickoff meetings.



Supplier Demographics - Tell Us About You

21. What services does your company provide? Select all that apply.

- General building and heavy construction
- Special trade construction
- Architectural services
- Engineering, surveying, and mapping services
- Specialized design services
- Management, scientific, and technical consulting services
- Developer / Lessor of commercial real estate
- Real estate brokerage services
- Other

22. Select the company designations below that apply to your company. Select all that apply.

- Large Business
- Small Business
- Veteran-Owned
- Minority-Owned
- Service-Disabled Veteran-Owned Business (SDVOSB)
- Woman-Owned
- HUB Zone
- I choose not to answer / Can't answer

23. In what geographic regions does your company operate?

- East
- Central
- West
- I choose not to answer / Can't answer

24. Approximately what percent of your annual revenue comes from CFM contracts?

- Less than 5%
- 5 to 10%
- 10 to 25%
- 25 to 50%
- 50 to 75%
- Greater than 75%
- I choose not to answer / Can't answer

25. How many years have you done business with CFM?

- Less than 1 year
- 1 to 3 years
- 3 to 5 years
- 5 to 10 years
- More than 10 years
- I choose not to answer / Can't answer

26. Does your company have an active CFM contract?

- Yes
- No
- I choose not to answer / Can't answer

27. Approximately how many CFM prime contracts and subcontracts has your company held within the last 5 years (or during the time in which you have done business with CFM)?

Prime contracts	<input type="text"/>
Sub-contracts	<input type="text"/>

28. Which option below best describes your role / function within your company?

- Company Owner / Chief Executive Officer / Partner
- Chief Operations Officer
- Chief Financial Officer
- Contracts Manager / Director
- Project Manager / Director
- Program Manager / Director
- Business Development Manager / Director
- Other (please specify)

29. Would you like for someone from CFM to follow up with you on your survey responses?

- Yes
- No