

DATE

Dear Veteran,

Last week a survey asking about The Veterans' Health Benefits Handbook that was mailed to you. Your name was drawn randomly from a list of 24 million Veterans that are eligible for Veterans Affairs (VA) healthcare.

If you have already completed and returned the survey to us, please accept our sincere thanks. If not, please do so today. We are grateful for your help, because it is only through people like you sharing your experiences that we can understand the concerns of Veterans and contribute to the improvement of care for all veterans.

If you did not receive a survey, or if it was misplaced, please call us toll-free at 800-929-8387, extension 5398 and we will send another one to you right away.

Sincerely,

Benita K. Miller, MHA, FACHE, VHA-CM  
Director, Health Eligibility Center

