Appendix NN.1
Participant Reminder Scripts
For Email, Voicemail and Texting from Field Liaisons -ENGLISH

Missed Interview Appointment

<u>Telephone, voicemail and email</u>

Hello, this is [NAME] from the Feeding My Baby Study. We missed you for your interview appointment. Please call our toll-free number, XXX-XXX-XXXX to reschedule your appointment and get your $20 incentive. We look forward to speaking with you.

<u>Text</u>

Please call XXX-XXX-XXXX to complete your next Feeding My Baby interview and get your $20 incentive.

Confirmation of baby's birth

<u>Telephone, voicemail</u>

Hello, this is [NAME] from the Feeding My Baby Study. You enrolled in the study in [MONTH] at [NAME OF WIC SITE]. I was just following up to see if you have had your baby. Please give me a call back, toll-free at XXX-XXX-XXX. I hope you are doing well. Thanks.

<u>Email</u>

Hello, this is [NAME] from the Feeding My Baby Study. You enrolled in the study in [MONTH] at [NAME OF WIC SITE]. I was just following up to see if you have had your baby. Please send me an email or give me a call back (toll-free) at XXX-XXX-XXX and let me know. I hope you are doing well.

Take care,

[NAME]

Script for TRC Automated Reminder Call (Voice Mail Message)

Hello, this is the Feeding My Baby Study. We are calling to remind you of your next interview appointment at [TIME] on [DAY] [DATE]. We will call you at this number. If you want to complete the interview before that date, please call XXX-XXX-XXXX. If your child is going to be at daycare the day before your interview, you may want to have the daycare person write down the foods your child ate <u>at daycare</u> and give it back to you when you pick up your child.

We look forward to speaking with you.