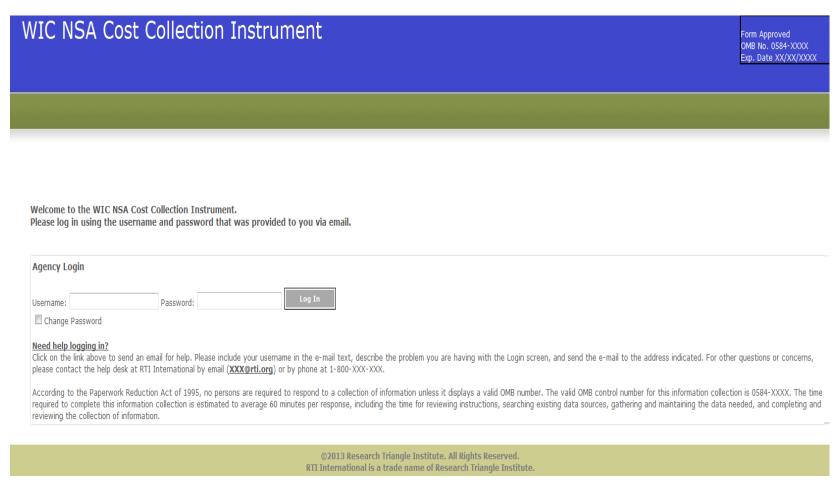
OMB Control Number: 0584-XXXX Expiration date: XX/XX/XXXX

# **Appendix A2**

# **WIC Local Agency Web Survey**

#### **Exhibit 1: Agency Login**



According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB number. The valid OMB control number for this information collection is 0584-XXXX. The time required to complete this information collection is estimated to average 60 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information.

#### **Exhibit 2: Home Screen**

Home Agency Information Survey Questions ▼ Agency Costing Tool ▼ Cost Reduction Strategies Confirmation Logout iowa

Welcome to the WIC NSA Cost Collection Instrument.

# WIC Local Agency Survey

Thank you for participating in the Nutrition Services and Administration (NSA) Cost Study, sponsored by U.S. Department of Agriculture's Food & Nutrition Service (FNS) and administered by Altarum Institute and RTI International.

This survey, along with a similar one at WIC State agencies, seeks to understand the various ways NSA grant funds are utilized and how the NSA grant funds have been affected by the numerous program changes of the past decade. Overall, this study will be useful in informing decision-makers about the full range of valuable services that are performed with WIC NSA funds. Please refer to the accompanying email for full details of the research effort.

You can navigate through the survey using the menu above. The web survey is self-guiding and has a Help menu should you encounter difficulties. We recommend that you use the <u>User's Guide</u> which contains survey screen shots and more detailed instructions about how to complete the survey. If you need assistance accessing the survey, entering responses, or answering questions, you can call the RTI toll-free survey help line at 1-800-xxx-xxxx, which is available Monday-Friday from 9 a.m. to 7 p.m. EST.

The survey is estimated to take 60 minutes to complete.

Please navigate through the WIC NSA cost collection instrument screens using the menu buttons located on top of the screen and review and/or enter the required information. Clicking on the Confirmation button will confirm that you have entered all information on that screen. All screens must be confirmed before submitting the survey. Clicking the Save button will save the data entered and allow you to complete the information at a later time. You may exit and return to this survey at any time. After completing each page, please confirm your information to ensure that none of your entries are lost.

There is a space for additional comments at the very end.

You are logged in with:

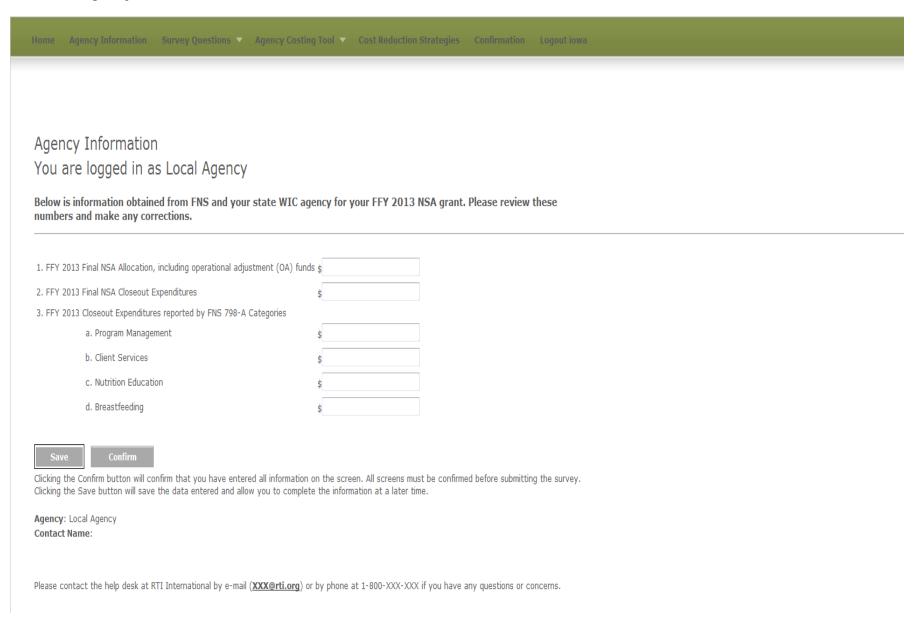
username: iowa

agency: Local Agency



Please click on the dictionary icon to access the User's Guide.

#### **Exhibit 3: Agency Information Screen**



# **Survey Questions**

# **Exhibit 4: Demographic Questions screen**

Home Agency Information Survey Questions ▼ Agency Costing Tool ▼ Cost Reduction Strategies Confirmation Logou	nt iowa
Questions About Program Demographics  Please respond to the following demographic questions about your agency.  You can answer each question by selecting the correct radio button/box or by indicating <i>Other</i> and providing an explanation when finished, click Confirm and then navigate to the next screen.	Please confir tion in the text box as appropriate.
1. Is your local agency a stand-alone WIC provider with no other services, or part of a sponsoring agency that provides services other than WIC?	
We are part of a sponsoring agency that provides more services than just WIC	
Our agency only provides WIC services	
2. Which of the following would best describe your agency?	
City or county health department or agency	
State health agency	
Nonprofit WIC-only agency	
Private, nonprofit community health care agency	
Tribal, health care or social service agency	
Private, nonprofit social service agency	
O Hospital	
Other (Describe)	

3. Whic	h other services does your sponsoring agency provide to families in your community? (Check all that apply.)
	Primary care medical services
	Dental services
	Immunizations
	Screenings (e.g., vision, hearing, lead, or other environmental screenings)
	Prenatal care
	Well-child exams
	Mental health services
	Family planning
	Childcare/parenting support
	Substance abuse or smoking cessation counseling
	Home heating or weatherization support
	Food bank/food pantry services
	Other medical services
	Other social services
4. Does	your sponsoring agency provide clients support with completing applications for other public assistance, such as Medicaid, TANF, or SNAP:
0	Yes
0	No
5. Does	the WIC program share the cost of staff or facilities with other programs providing services in your sponsoring agency?
0	Yes
0	No

Save

Confirm

# **Exhibit 5: Services Provided Questions Screen**

5. How many mobile vans do you have that provide WIC services?

O Yes
No

6. Are services provided at any of your sites in languages other than English?

Home Agency Information	Survey Questions V	Agency Costing Tool	Cost Reduction Strategies		ut iowa		
Questions About th	e Services Prov	rided					
Now we would like you to t	nink about the provision	on of WIC services only					
You can answer each quest	on by selecting the co	rrect radio button/box	x or by indicating Other an	d providing explanatio	n in the text box a	s appropriate.	
How long has your local ager	cy been providing WIC serv	vices in your community?					
< 2 years							
2-5 years							
© 5-10 years							
10 years or more							
2. Which of the following best of	escribes the geographic se	ervice area for your local ag	gency?				
Primarily provides service	es in an urban/suburban ar	·ea					
Primarily provides service	es in a rural area						
Services are provided in	urban/suburban and rural	areas					
3. How many fixed sites do you	have that provide WIC ser	vices that are owned, lease	ed, or rented by your local agen	cy?			
4. How many "satellite sites" (s	ich as a Church, Communit	ty Center, etc.) do you hav	e where WIC services are provi	ded?			
many satemic sites (s	ion as a charcil, communic	., contain oter, do you nav	TO MIGIO WILE SULVICES GIE PIOVI	3001			

Please confirm

7. If services are provided in languages other than English, which of the following methods are used by your local agency? (Check all that apply
☐ Bilingual staff
Language line using telephone
Language interpreters are available for staff use
Clients are asked to bring their own interpreters
Other (Describe)
8. Does the State agency require your agency to conduct any vendor monitoring activities?
O Yes
◎ No
9. Does your local agency receive separate funding for a breastfeeding peer counseling program?
Yes, we receive funds for and conduct a breastfeeding peer counseling program
Yes, but the breastfeeding peer counseling services are provided by an agency other than ours
No, we do not have a breastfeeding peer counseling program
10. How is anthropometric information collected for determining client eligibility?
Height, weight, or blood tests are completed at the clinic site
Height, weight, or blood tests are provided by medical providers and clients bring the information to the clinic
Both methods above are used

Save Con

## **Exhibit 6: Change in Costs Questions Screen**

Home Agency Information Survey Questions ▼ Agency Costing Tool ▼ Cost Reduction Strategies Confirmation Logout iowa

## Questions about Changes in Program Costs

Please confirm

Please respond to the following questions related to factors that may drive the cost of WIC services at your local agency. You can answer each question by selecting the correct radio button/box or by indicating *Other* and providing explanation in the text box as appropriate. When finished, click Confirm and then navigate to the next screen.

	Choose the	option that best describes changes in your agency's costs since FFY 2010.
	Steadil	y increased
	Steadil	y decreased
	Stayed	d about the same
	Fluctua	ated up and down, depending on circumstances
2.	Since FFY 2	010, which of the following have resulted in increases of your agency's staffing costs? (Check all that apply.)
	Increase	se in FTEs or permanent staff
	Increase	se in staff salaries
	Increase	se in fringe benefits costs
	Decrea	se in staff vacancy rates
	Hiring t	temporary staff
	Increase	se in staff training costs
	Increase	se in staff travel costs
	Increase	se in staff awards
	None o	f the above
	Other (	(Describe)
3.	Since FFY 2	010, which of the following have resulted in decreases of your agency's staffing costs? (Check all that apply.)
	Decrea	se in FTEs or permanent staff
	Decrea	se in staff salaries (e.g., from salary freezes, furloughs)
	Decrea	se in fringe benefits costs
	Increase	se in staff vacancy rates (e.g., from hiring freezes)
	Hiring t	temporary staff
	Decrea	se in staff training costs
	Decrea	se in staff travel costs
	Decrea	se in staff awards
	None o	f the above
	Other (	(Describe)

4.	Since FFY 2010, which of the following have resulted in increases of your agency's costs? (Check all that apply.)
	☐ Increase in costs of facility space (e.g., rent, utilities)
	☐ Increase in costs of facility services (e.g., maintenance, security)
	☐ Increase in costs of equipment and/or supplies
	☐ Increase in telecommunication costs
	☐ Increase in information technology support services
	☐ Increase in costs of banking services
	None of the above
	Other (Describe)
5.	Since FFY 2010, which of the following have resulted in decreases of your agency's costs? (Check all that apply.)
	Decrease in costs of facility space (e.g., rent, utilities)
	Decrease in costs of facility services (e.g., maintenance, security)
	Decrease in costs of equipment and/or supplies
	Decrease in telecommunication costs
	☐ Increase in information technology support services
	Decrease in costs of banking services
	None of the above
	Other (Describe)
6.	Since FFY 2010, which of the following factors have contributed to increases of your agency's costs? (Check all that apply.)
	☐ Increase in local agency's WIC NSA grant funds
	☐ Increase in program participation
	☐ Increase in local agency size (e.g., due to consolidation of local agencies)
	☐ Increase in number of clinic sites
	☐ Increase in indirect cost rates and/or indirect costs
	Decrease in in-kind contributions
	Decrease in outside funding sources
	None of the above
	Other (Describe)
1	

7.	Since FFY 2010, which of the following factors have contributed to decreases of your agency's costs? (Check all that apply
	Decrease in local agency's WIC NSA grant funds
	Decrease in program participation
	Decrease in local agency size (e.g., due to lower participation)
	Decrease in number of clinic sites
	Decrease in indirect cost rates and/or indirect costs
	☐ Increase in in-kind contributions
	☐ Increase in outside funding sources
	□ None of the above
	Other (Describe)
8.	How old is the MIS system your agency used during FFY 2013?
	□ 1-4 years old     □
	© 5-9 years old
	○ 10-15 years old
	Over 15 years old
8a.	What net impact has the new MIS system had on your agency's total NSA expenditures?
	Reduced overall cost of operating WIC
	Costs have stayed about the same
	Increased overall cost of operating WIC
	Do not know the impact on overall cost
9.	Since FFY 2010, what net impact has EBT had on total NSA expenditures?
	Not applicable (we do not have WIC EBT in my agency)
	Reduced overall cost of operating WIC
	Costs have stayed about the same
	Increased overall cost of operating WIC
	Do not know the impact on overall cost

Save

Confirm

# **Exhibit 7: Labor/Personnel Expenditure**

Home Agency Information Survey Questions ▼ Agency Costing Tool ▼ Cost Reduction Strategies Confirmation Logout iowa

# Labor/Personnel Expenditures

In the table below, please enter your best estimate for the number of FTEs and total gross annual salaries for each type of staff. Please answer the questions at the bottom of the screen.

Type of Staff	Total FTEs ?	Total Gross Salary (net of fringe benefits) 2
A. Program Manager/Supervisor		\$ 0.00
B. Registered Dietitian		\$ 0.00
C. Bachelor's Degreed (or higher) Nutritionist		\$ 0.00
D. Non-Degreed Paraprofessional Nutrition Educator		\$ 0.00
E. Lab Tech/Specialist		\$ 0.00
F. WIC Clerk		\$ 0.00
G. Bachelor's Degreed (or higher) Breastfeeding Specialist		\$ 0.00
H. Breastfeeding Peer Counselor		\$ 0.00
I. Receptionist		\$ 0.00
J. Public Health Nurse		\$ 0.00
K. Social Worker		\$ 0.00
L. Computer Support/Maintenance		\$ 0.00
M. Vendor Specialist/Liaison		\$ 0.00

N. Accounting/Financial Staff		\$ 0.00				
O. Other Health Professionals		\$ 0.00				
P. Research/Evaluation Specialist		\$ 0.00				
Q. Other: SPECIFY		\$ 0.00				
R. Other: SPECIFY		\$ 0.00				
S. Other: SPECIFY		\$ 0.00				
T. Other: SPECIFY		\$ 0.00				
			1			
What is your fringe benefit rate?  %						
2. Does your WIC agency share staff with other programs (e.g.	SNAP, SCHIP MO	CH, Immunization)?				
Yes						
○ No						
3. How are WIC staff salaries and benefits charged to WIC and	other programs t	that staff may work on?				
100% time reporting (for staff assigned to one functional)		·				
		n one cost area)				
<ul> <li>Continuous time reporting (i.e., reported on a daily basis across more than one cost area)</li> <li>Periodic time reporting (once a week/month/quarter)</li> </ul>						
Random moment-in-time sampling						
Costs are shared based on negotiations						
Other (Describe):	. 3					
Save Confirm						

#### **Exhibit 8: Contracted Services Screen**

Home	Agency Information	Survey Questions	Agency Costing Tool	Cost Reduction Strategies	Confirmation	Logout iowa			

# Expenditures Associated with Contracted Services

Please confirm

In the table below, please enter the amount of NSA expenditures ONLY on contracted services. Do NOT include expenditures associated with breastfeeding peer counselor support, EBT grants, etc.

Contracted Services Paid for by NSA Funds ?	Estimated Yearly Expenditure ?
A. Staff training	\$ 0.00
B. Equipment or computer maintenance	\$ 0.00
C. Consulting Nutrition Professionals	\$ 0.00
D. Program evaluation services	\$ 0.00
E. Clerical support or temporary help	\$ 0.00
F. Other professional consultation	\$ 0.00
G. Software development or computer programming	\$ 0.00
H. Referral or outreach services provided by another agency	\$ 0.00
I. Other: SPECIFY	\$ 0.00
J. Other: SPECIFY	\$ 0.00
K. Other: SPECIFY	\$ 0.00

Save	Confirm
------	---------

**Exhibit 9: Materials, Services, and Travel Screen** 

# Expenditures Associated with Materials, Services, and Travel $_{\tiny{\tiny{[?]}}}$

Please confirm

In the table below, please enter the amount of NSA expenditures ONLY on materials, services, and travel. Do NOT include expenditures associated with breastfeeding peer counselor support, EBT grants, etc.

Please also answer the questions at the bottom of the screen.

1. Did your agency incur any expenditures associated with materials, services, or travel? 

Yes 
No

Description	Estimated Yearly Expenditure ?
A. Supplies	\$ 0.00
B. Equipment	\$ 0.00
C. Travel and Conference Costs	\$ 0.00
D. Communications/Internet	\$ 0.00
E. Computer Equipment/MIS Training	\$ 0.00
F. Employee Training	\$ 0.00
G. Other: SPECIFY	\$ 0.00
H. Other: SPECIFY	\$ 0.00
I. Other: SPECIFY	\$ 0.00
J. Other: SPECIFY	\$ 0.00

2.	Doe	s your local WIC agency share costs such as office space or materials with other programs (e.g., SNAP, SCHIP, Immunization)?
	0	Yes
	0	No
3.	Wha	at is the method used by your local agency to distribute shared costs across multiple programs? (check all that apply)
		Fixed dollar amount based on negotiated agreement
		Amount based upon percentage of time working in programs or space used
		Formula allocation based on negotiated rate
		Historical expenditures
		Other (Describe):
		We do not know how the shared costs are allocated

Save Confirm

#### **Exhibit 10: Indirect Costs**

Home Agency Information Survey Questions ▼ Agency Costing Tool ▼	ost Reduction Strategies Confirma	tion Logout iowa	
Indirect Costs [7]			Please confirm
Please respond to the following questions about indirect costs.			
1. Total program indirect costs (Please indicate amount paid) ? \$ 0.00			
2. Allocation methodology ?			
Calculated using a percentage of our total budget			
Calculated using a percentage of salaries and benefits only			
Set as a fixed dollar amount of the WIC budget			
Direct charged and negotiated every year			
Other (describe):  Other (describe):			
o outer (describe).			
3. Types of costs included in the indirect costs ?			
Many times, indirect costs are used to support both overall local agency expe	nditures related to departmental adr	ministration and activities of offices outside of WIC. Howev	ver, sometimes WIC programs
receive support for activities that are necessary for program activities, such a For your local agency which, if any, of the following services that might be p	s accounting services or HR support	t.	,
3-A. Resource services, such as staff recruitment, hiring, and employee benefit manager		a for through municet costs. (Greek un that appriy)	
3-B. Accounting services			
3-C. Utilities	<b>V</b>		
3-D. Cost of space			
3-E. Equipment maintenance	<b>V</b>		
3-F. Computer and MIS support			
3-G. Office equipment and/or supplies	<b>V</b>		
3-H. General space maintenance and repair			
3-I. Communications, such as telephone, fax, or Internet service			
3-J. Fair hearings for participants			

3-K. Other benefits t	to WIC funded from indirect cost	not covered in the categories above:
Specify:	sepc 1	
Specify:	spec 2	
Specify:	spec 3	
Specify:	spec 4	

Save Confirm

## **Exhibit 11: Other Sources of Funds**

# Other Sources of Funds $\begin{tabular}{l} \end{tabular}$

Screen last confirmed 17 Dec 2012 1:18 PM ET by iowa

In the table below, please estimate the dollar value of other sources of funds received by your local agency in FFY2013.

Source of Funds	Estimated Annual Dollar Amount
A. WIC infrastructure funds	\$ 0.00
B. WIC special project grant	\$ 0.00
C. WIC breastfeeding peer counselor funds	\$ 0.00
D. Non-federal local-appropriated funds	\$ 0.00
E. Non-federal state-appropriated funds	\$ 0.00
F. Other: SPECIFY	\$ 0.00
G. Other: SPECIFY	\$ 0.00
H. Other: SPECIFY	\$ 0.00
I. Other: SPECIFY	\$ 0.00

Save Confirm
--------------

**Exhibit 12: In-kind Contributions** 

In-Kind	Contribut	ions 🛛
---------	-----------	--------

Screen last confirmed 17 Dec 2012 1:18 PM ET by iowa

Please indicate whether your local agency received any in-kind contributions (labor and non-labor) in FFY 2013 and the estimated dollar value for each area of in-kind contribution. In-kind contributions for local WIC agencies are defined as support for WIC activities funded and provided by another entity not directly supported by WIC program funds (Federal or State) or from departmental indirect costs. In-kind contributions at the local level may be funded by county government funds, block grant or other related program funding, or are donated to the WIC program from the sponsoring or other community agency. Some examples of in-kind support may include:

- Space donated for WIC services by a local church or community center
- Staff supported by county funds that work in the WIC site
- A receptionist paid for from sources other than WIC that greets clients and conducts intake
- Childcare services provided at a WIC site by an organization such as the YMCA

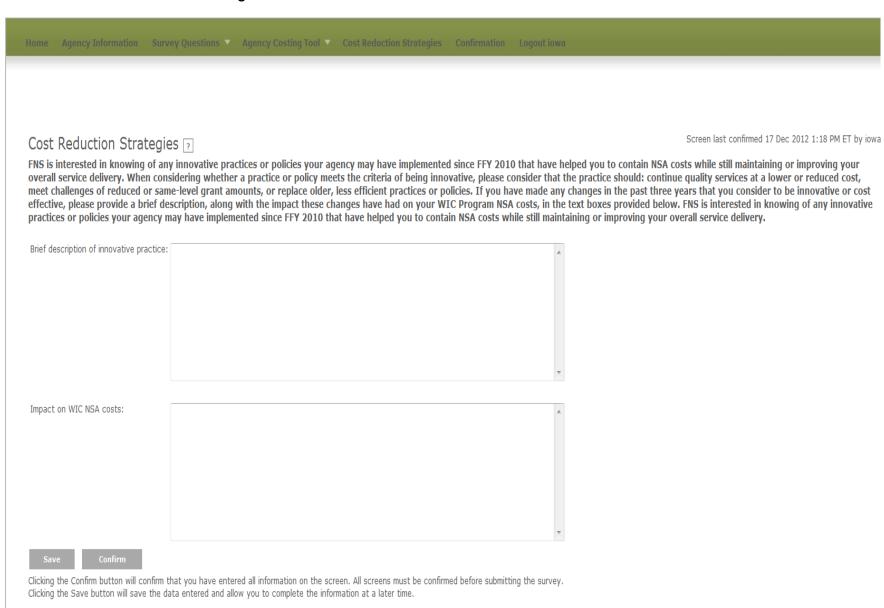
1. Are you able to estimate the total dollar value of all in-kind contributions to the WIG	C O Y	es No
	If yes	s, provide total dollar value \$

Area of in-kind contribution	In-kind received?	Can you estimate the dollar value?
A. Staff providing research support or training	O Yes O No O Unknown	O Yes O No If yes, provide amount \$
B. Staff providing support for other state-level activities	O Yes O No O Unknown	O Yes O No If yes, provide amount \$
C. Staff to support computer systems and networks	O Yes O No O Unknown	○ Yes ○ No If yes, provide amount \$
D. Facilities or other space considerations	O Yes O No O Unknown	○ Yes ○ No If yes, provide amount \$
E. Utilities	O Yes O No O Unknown	○ Yes ○ No If yes, provide amount \$
F. Telecommunications	◎ Yes ◎ No ◎ Unknown	O Yes O No If yes, provide amount \$

G. Computer equipment or maintenance	O Yes O No O Unknown	O Yes No If yes, provide amount \$
H. Office or other equipment	O Yes O No O Unknown	O Yes No If yes, provide amount \$
I. Office or other types of supplies	O Yes O No O Unknown	O Yes No If yes, provide amount \$
J. Vehicles for WIC use	O Yes O No O Unknown	O Yes No If yes, provide amount \$
K. Other: SPECIFY	O Yes O No O Unknown	O Yes No If yes, provide amount \$

Comments:	A	
	,	
Save	Confirm	

#### **Exhibit 13: Cost Reduction Strategies**



#### **Exhibit 14: Confirmation Screen**

Home Agency Information Survey Questions ▼ Agency Costing Tool ▼ Cost Reduction Strategies Confirmation Logout iowa

## Confirmation of Data Confirmation of Data 🔁

Screen last confirmed 17 Dec 2012 5:16 PM ET by iowa

This section summarizes expenditure data that you entered in the Survey Questions and Agency Costing Tool screens.

The tables display whether the data entered in each screen have been confirmed by you.

You must confirm the data entered in all of the screens in order for your submission to be considered complete.

The Confirmation screen will display error messages until all entries in all other screens have been confirmed.

To confirm the data, go to the appropriate screen and click on the *Confirm* button.

Making any changes in a screen that has been previously confirmed will automatically undo the confirm action; the confirmation stamp will disappear, and the Please Confirm message will be displayed again. The user must re-confirm the screen if any changes are made since the previous confirmation.

#### Survey Questions

Category	Confirmation Status
<u>Demographics</u>	Please confirm
Services Provided	Please confirm
<u>Changes in Costs</u>	Please confirm

#### Agency Costing Tool

Category	Yearly Expenditures	Confirmation Status
<u>Labor/Personnel Expenditures</u>	\$270,079.12	Please confirm
Expenditures Associated with Contracted Services	\$543.00	Please confirm
Expenditures Associated with Materials, Services and Travel	\$28,217.31	Please confirm
Indirect Costs	\$679.00	Please confirm
Other Sources of Funds	\$62.00	Confirmed 17 Dec 2012 1:18 PM ET by iowa
Agency Costing Total	\$299,580.43	
In-Kind Contributions		Confirmed 17 Dec 2012 1:18 PM ET by iowa

# Totals

Costing Type	Total from Individual Costing Screens	FFY 2013 Final NSA Closeout Expenditures
Agency	\$299,580.43	\$302,924.22
Totals	\$299,580.43	\$2,646,880.37
Agency Yearly Expenditure		Confirmed 07 May 2013 6:09 PM ET by iowa

#### You must correct the following issues before you can confirm data entry:

You must confirm the following screen: s: Labor/Personnel Expenditures, Expenditures Associated with Contracted Services, Expenditures Associated with Materials, Services and Travel, Indirect Costs
The total expenditures overall should be within 10% of the **Agency Information** Screen