WIC NSA Cost Collection Instrument: Local Agency

Exhibit 1: Agency Login

WIC NSA Cost Collection Instrument

Form Approved OMB No. 0584-0589 Exp. Date 03/31/2017

Agency Login		
Username:	Password:	Log In
Change Password		
		ur username in the e-mail text, describe the problem you are having with the Login screen, lp desk at RTI International by email (<u>WICcoststudy_help@rti.orq</u>) or by phone at
The valid OMB control number for	this information collection is 0584- ne time for reviewing instructions,	required to respond to a collection of information unless it displays a valid OMB number. 4-0589. The time required to complete this information collection is estimated to average 60 searching existing data sources, gathering and maintaining the data needed, and

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Exhibit 2: Home Screen

WIC NSA Cost Collection Instrument

Form Approved OMB No. 0584-0589 Exp. Date 03/31/2017

Agency Information Survey Questions Agency Costing Tool Cost Reduction Strategies Confirmation Logout iowa

WIC Local Agency Survey

Thank you for participating in the Nutrition Services and Administration (NSA) Cost Study, sponsored by U.S. Department of Agriculture's Food & Nutrition Service (FNS) and administered by Altarum Institute and RTI International.

This survey, along with a similar one at WIC State agencies, seeks to understand the various ways NSA grant funds are utilized and how the NSA grant funds have been affected by the numerous program changes of the past decade. Overall, this study will be useful in informing decision-makers about the full range of valuable services that are performed with WIC NSA funds.

You can navigate through the survey using the menu above. The web survey is self-guiding and has a Help menu should you encounter difficulties. We recommend that you use the <u>User's Guide</u> which contains survey screen shots and more detailed instructions about how to complete the survey. If you need assistance accessing the survey, entering responses, or answering questions, you can call the RTI toll-free survey help line at 1-877-287-3782, which is available Monday-Friday from 9 a.m. to 9 p.m. EST.

The survey is estimated to take 60 minutes to complete.

Please navigate through the WIC NSA cost collection instrument screens using the menu buttons located on top of the screen and review and/or enter the required information. Clicking on the Validate and Continue button will validate that you have entered all information on the screen and perform basic logic tests on the entered data. If all data has been entered and passes the validity check, you will be taken to the next screen. All screens must be validated before submitting the survey. Clicking the Save button will save the data entered and allow you to complete the information at a later time. After completing each screen, please validate your information to ensure that none of your entries are lost.

There is a space for additional comments at the very end.

You may exit and return to the survey at any time.

You are logged in with:

username: iowa

agency: Local Agency



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Exhibit 3: Agency Information Screen

WIC NSA Cost Collection Instrument

Form Approved OMB No. 0584-0589 Exp. Date 03/31/2017

Agency Information

Screen last validated 14 Apr 2014 11:04 AM ET by iowa

Home Agency Information Survey Questions V Agency Costing Tool V Cost Reduction Strategies Confirmation Logout iowa

Below is information obtained from your WIC State agency for your FFY 2013 NSA grant. Please review these numbers and make any corrections.

1. FFY 2013 Fina	l NSA Allocation, including operational adjustment (OA) funds	\$
2. FFY 2013 Fina	I NSA Closeout Expenditures	5
3. FFY 2013 Clo	seout Expenditures reported by FNS 798-A Categories	
a. Program	Management	\$
b. Client S	ervices	5
c. Nutrition	Education	5
d. Breastfe	eding	.

Save

Validate and Continue

Clicking the Validate and Continue button will validate that you have entered all information on the screen and perform basic logic tests on the entered data. If all data has been entered and passes the validity check, you will be taken to the next screen.

Clicking the Save button will save the data entered and allow you to complete the information at a later time.



Please click on the dictionary icon to access the User's Guide.

Agency: Local Agency

Contact Name:

Please contact the help desk at RTI International by e-mail (WICcoststudy help@rti.org) or by phone at 1-877-287-3782 if you have any questions or concerns.

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Exhibit 4: Demographic Questions screen

WIC NSA Cost Collection Instrument Questions About Program Demographics Screen last validated 14 Apr 2014 11:05 AM ET by iowa Please respond to the following demographic questions about your local WIC service delivery. You can answer each question by selecting the correct radio button/box or by indicating *Other* and providing an explanation in the text box as appropriate. 1. Is your local agency a stand-alone WIC provider with no other services, or part of a sponsoring agency that provides services other than WIC? We are part of a sponsoring agency that provides more services than just WIC Our agency only provides WIC services 2. Which of the following would best describe your agency? City or county health department or agency State health agency Nonprofit WIC-only agency Private, nonprofit community health care agency Tribal, health care or social service agency Private, nonprofit social service agency O Hospital Other (Describe) 3. Which, if any, of the following services are provided at sites where WIC services are provided? (Check all that apply.) Primary care medical services Dental services Immunizations Screenings (e.g., vision, hearing, lead, or other environmental screenings) Prenatal care Well-child exams Family planning Childcare/parenting support Substance abuse or smoking cessation counseling Home heating or weatherization support Food bank/food pantry services Other medical services Other social services None 4. Does your sponsoring agency provide clients support with completing applications for other public assistance, such as Medicaid, TANF, or SNAP? 5. Does the local WIC program share the cost of staff or facilities with other programs providing services in your sponsoring agency? Yes O No Clicking the Validate and Continue button will validate that you have entered all information on the screen and perform basic logic tests on the entered data. If all data has been entered and passes the validity check, you will be taken to the next screen. Clicking the Save button will save the data entered and allow you to complete the information at a later time. Please click on the dictionary icon to access the User's Guide.

Exhibit 5: Services Provided Questions Screen

WIC NSA Cost Collection Instrument Questions About the Services Provided Screen last validated 14 Apr 2014 11:06 AM ET by iowa Now we would like you to think about the provision of WIC services only. Please answer the following questions related to your service delivery. You can answer each question by selecting the correct radio button/box and entering numeric data in the open fields. 1. How long has your local agency been providing WIC services in your community? 0 < 2 years</p> 2-5 years © 5-10 years 10 years or more 2. Which of the following best describes the geographic service area for your local agency? Primarily provides services in an urban/suburban area Primarily provides services in a rural area O Services are provided in urban/suburban and rural areas 3. How many fixed sites do you have that provide WIC services? 4. How many "satellite sites" (such as a Church, Community Center, etc.) do you have where WIC services are provided? 5. How many mobile vans do you have that provide WIC services? 6. Are services provided at any of your sites in languages other than English? 7. If services are provided in languages other than English, which of the following methods are used by your local agency? (Check all that apply.) Bilingual staff Language line using telephone Language interpreters are available for staff use Clients are asked to bring their own interpreters Other (Describe) No services provided in other languages 8. Does the State agency require your agency to conduct any vendor monitoring activities? O Yes 9. Does your local agency receive separate funding for a breastfeeding peer counseling program? O Yes, we receive funds for and conduct a breastfeeding peer counseling program O Yes, but the breastfeeding peer counseling services are provided by an agency other than ours No, we do not have a breastfeeding peer counseling program 10. How is anthropometric information collected for determining client eligibility? Height, weight, or blood tests are completed at the clinic site Height, weight, or blood tests are provided by medical providers and clients bring the information to the clinic Both methods above are used Clicking the Validate and Continue button will validate that you have entered all information on the screen and perform basic logic tests on the entered data. If all data has been entered and passes the validity check, you will be taken to the next screen. Clicking the Save button will save the data entered and allow you to complete the information at a later time. Please click on the dictionary icon to access the User's Guide.

Exhibit 6: Change in Costs Questions Screen

WIC NSA Cost Collection Instrument

orm Approved MB No. 0584-0589 xp. Date 03/31/2013

Home Agency Information Survey Questions Y Agency Costing Tool Y Cost Reduction Strategies Confirmation Logout iowa

Questions about Changes in Program Costs $^{Screen \, last \, validated \, 14 \, Apr \, 2014 \, 11:10 \, AM \, ET \, by \, iowa}$

Please respond to the following questions related to factors that may drive the cost of WIC services at your local agency. You can answer each question by selecting the correct radio button/box or by indicating *Other* and providing an explanation in the text box as appropriate.

1.	Change the action that has been included in the control of the con
1.	Choose the option that best describes changes in your agency's costs since FFY 2010.
	O Steadily increased
	Steadily decreased
	Stayed about the same
	Fluctuated up and down, depending on circumstances
2.	Since FFY 2010, which of the following have resulted in increases of your agency's staffing costs? (Check all that apply.)
	Increase in FTEs or permanent staff
	Increase in staff salaries
	Increase in fringe benefits costs
	Decrease in staff vacancy rates
	Hiring temporary staff
	Increase in staff training costs
	Increase in staff travel costs
	Increase in staff awards
	None of the above
	Other (Describe)
3.	Since FFY 2010, which of the following have resulted in decreases of your agency's staffing costs? (Check all that apply.)
Ĭ.	Decrease in FTEs or permanent staff
	Decrease in staff salaries (e.g., from salary freezes, furloughs)
	Decrease in fringe benefits costs
	☐ Increase in staff vacancy rates (e.g., from hiring freezes)
	Hiring temporary staff
	Decrease in staff training costs
	Decrease in staff travel costs
	Decrease in staff awards
	None of the above
	Other (Describe)
4.	Since FFY 2010, which of the following have resulted in increases of your agency's costs? (Check all that apply.)
	Increase in costs of facility space (e.g., rent, utilities)
	☐ Increase in costs of facility services (e.g., maintenance, security)
	☐ Increase in costs of equipment and/or supplies
	☐ Increase in telecommunication costs
	☐ Increase in information technology support services
	None of the above
	Other (Describe)
5.	Since FFY 2010, which of the following have resulted in decreases of your agency's costs? (Check all that apply.)
	Decrease in costs of facility space (e.g., rent, utilities)
	Decrease in costs of facility services (e.g., maintenance, security)
	Decrease in costs of equipment and/or supplies
	Decrease in telecommunication costs
	Decrease in information technology support services
	None of the above
	Other (Describe)
6.	Since FFY 2010, which of the following factors have contributed to increases of your agency's costs? (Check all that apply.)
٥.	Since FFY 2010, which of the following factors have contributed to increases or your agency's costs? (Check all that apply.) Increase in local agency's WIC NSA grant funds
	Increase in local agency's WIC NSA grant funds Increase in program participation
	Increase in local agency size (e.g., due to consolidation of local agencies)
	Increase in number of clinic sites Increase in number of clinic sites
	☐ Increase in indirect cost rates and/or indirect costs
	Decrease in in-kind contributions
	Decrease in in-kind contributions Decrease in outside funding sources
	Decrease in outside funding sources None of the above
	Other (Describe)
	and (occasion)

7.	Since FFY 2010, which of the following factors have contributed to decreases of your agency's costs? (Check all that apply.)
	Decrease in local agency's WIC NSA grant funds
	Decrease in program participation
	Decrease in local agency size (e.g., due to lower participation)
	Decrease in number of clinic sites
	Decrease in indirect cost rates and/or indirect costs
	☐ Increase in in-kind contributions
	Increase in outside funding sources
	None of the above
	Other (Describe)
8.	How old is the MIS system your agency used during FFY 2013?
	◎ 1–4 years old
	5-9 years old
	□ 10-15 years old □
	Over 15 years old
8a.	What net impact has the new MIS system had on your agency's total NSA expenditures?
	 Reduced overall cost of operating WIC
	Costs have stayed about the same
	 Increased overall cost of operating WIC
	Do not know the impact on overall cost
9.	Since FFY 2010, what net impact has EBT had on total NSA expenditures?
	Not applicable (we do not have WIC EBT in my agency)
	 Reduced overall cost of operating WIC
	Costs have stayed about the same
	 Increased overall cost of operating WIC
	Do not know the impact on overall cost

Save Validate and Continue

Clicking the Validate and Continue button will validate that you have entered all information on the screen and perform basic logic tests on the entered data. If all data has been entered and passes the validity check, you will be taken to the next screen.

Clicking the Save button will save the data entered and allow you to complete the information at a later time.



Please click on the dictionary icon to access the User's Guide.

Exhibit 7: Labor/Personnel Expenditure

WIC NSA Cost Collection Instrument

orm Approved DMB No. 0584-0589 Exp. Date 03/31/2017

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Labor/Personnel Expenditures

Screen last validated 16 Apr 2014 4:17 PM ET by iowa

In the table below, please enter your best estimate for the number of FTEs and total gross annual salaries for each type of staff. Please answer the questions at the bottom of the screen.

Type of Staff	Total FTEs ?	Total Gross Salary (net of fringe benefits) ?
A. Program Manager/Supervisor		\$
B. Registered Dietitian		\$
C. Bachelor's Degreed (or higher) Nutritionist		\$
D. Non-Degreed Paraprofessional Nutrition Educator		\$
E. Lab Tech/Specialist		\$
F. WIC Clerk		\$
G. Bachelor's Degreed (or higher) Breastfeeding Specialist		\$
H. Breastfeeding Peer Counselor		\$
I. Receptionist		\$
J. Public Health Nurse		\$
K. Social Worker		\$
L. Computer Support and Maintenance		\$
M. Vendor Specialist/Liaison		\$
N. Accounting/Financial Staff		\$
O. Research/Evaluation Specialist		\$
P. Other: SPECIFY		\$
Q. Other: SPECIFY		\$
R. Other: SPECIFY		\$

1.	What is your fringe benefit rate? ? %		
2.	Does your WIC agency share staff with other programs (e.g. SNAP, SCHIP MCH, Immunization)?		
	O Yes		
	◎ No		
3.	How are WIC staff salaries and benefits charged to WIC and other programs that staff may work on?		
	100% time reporting (for staff assigned to one functional area only)		
	 Continuous time reporting (i.e., reported on a daily basis across more than one cost area) 		
	Periodic time reporting (once a week/month/quarter)		
	Random moment-in-time sampling		
	Costs are shared based on negotiations		
	Costs are shared based on historical contributions by both programs		
	Other (Describe):		
_			

Clicking the Validate and Continue button will validate that you have entered all information on the screen and perform basic logic tests on the entered data. If all data has been entered and passes the validity check, you will be taken to the next screen.

Clicking the Save button will save the data entered and allow you to complete the information at a later time.



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Exhibit 8: Contracted Services Screen

WIC NSA Cost Collection Instrument

rm Approved 1B No. 0584-0589 p. Date 03/31/2017

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Expenditures Associated with Contracted Services $^{Screen\ last\ validated\ 16\ Apr\ 2014\ 2:20\ PM\ ET\ by\ iowa}$

In the table below, please enter the amount of NSA expenditures ONLY on contracted services. Do NOT include expenditures associated with breastfeeding peer counselor support or special grants that are not part of NSA funding.

1. Did your agency incur any expenditures associated with contracted services? O Yes No

Contracted Services Paid for by NSA Funds ?	Estimated Yearly Expenditure ?
A. Staff training	\$
B. Equipment or computer maintenance	\$
C. Consulting Nutrition Professionals	\$
D. Program evaluation services	\$
E. Clerical support or temporary help	\$
F. Software development or computer programming	\$
G. Referral or outreach services provided by another agency	\$
H. Other: SPECIFY	\$
I. Other: SPECIFY	\$
J. Other: SPECIFY	\$

Save Validate and Continue

Clicking the Validate and Continue button will validate that you have entered all information on the screen and perform basic logic tests on the entered data. If all data has been entered and passes the validity check, you will be taken to the next screen. Clicking the Save button will save the data entered and allow you to complete the information at a later time.



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Exhibit 9: Materials, Services, and Travel Screen

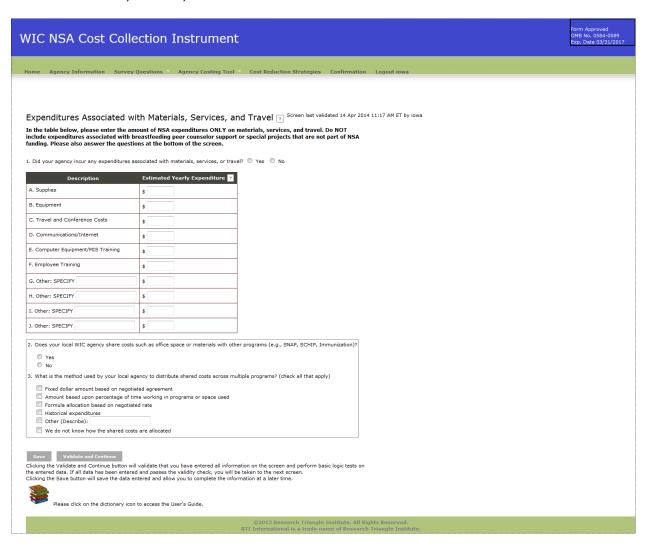


Exhibit 10: Indirect Costs

WIC NSA Cost Collection Instrument Screen last validated 15 Apr 2014 10:37 AM ET by jowa Indirect Costs 7 Please respond to the following questions about indirect costs. 1. Total program indirect costs (Please indicate amount paid.) ? \$ 2. Allocation methodology ? Calculated using a percentage of our total budget Calculated using a percentage of salaries and benefits only Set as a fixed dollar amount of the WIC budget Direct charged and negotiated every year Other (describe): 3. Types of costs included in the indirect costs 3. Types or costs included in the indirect costs. Many times, indirect costs are used to support both overall local agency expenditures related to departmental administration and activities of offices outside of WIC. However, sometimes WIC programs receive support for activities that are necessary for program activities, such as accounting services or NR support. For your local agency which, if any, of the following services that might be provided to your WIC agency are paid for through indirect costs? (Check all that apply.) Resource services, such as staff recruitment, hiring, and employee benefit management, or payroll Accounting services Utilities Cost of space Equipment maintenance Computer and MIS support Office equipment and/or supplies General space maintenance and repair Communications, such as telephone, fax, or Internet service Fair hearings for participants Other benefits to WIC funded from indirect cost not covered in the categories above: Specify: Specify: Specify: Specify: None of the above Clicking the Validate and Continue button will validate that you have entered all information on the screen and perform basic logic tests on the entered data. If all data has been entered and passes the validity check, you will be taken to the next screen. Clicking the Save button will save the data entered and allow you to complete the information at a later time. Please click on the dictionary icon to access the User's Guide.

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Exhibit 11: Other Sources of Funds

WIC NSA Cost Collection Instrument

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Other Sources of Funds

Screen last validated 14 Apr 2014 11:20 AM ET by iowa

In the table below, please estimate the dollar value of other sources of funds received by your local agency in FFY2013.

Did your local agency receive other sources of funds in FFY 2013? O Yes No

Source of Funds	Estimated Annual Dollar Amount ?
A. WIC infrastructure funds	\$
B. WIC special project grant	\$
C. WIC breastfeeding peer counselor funds	\$
D. Non-federal local-appropriated funds	\$
E. Non-federal state-appropriated funds	\$
F. Other: SPECIFY	\$
G. Other: SPECIFY	\$
H. Other: SPECIFY	\$
I. Other: SPECIFY	\$

Save

alidate and Continue

Clicking the Validate and Continue button will validate that you have entered all information on the screen and perform basic logic tests on the entered data. If all data has been entered and passes the validity check, you will be taken to the next screen.

Clicking the Save button will save the data entered and allow you to complete the information at a later time.



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Exhibit 12:

In-kind Contributions

WIC NSA Cost Collection Instrument

In-Kind Contributions

Screen last validated 08 Apr 2014 12:07 PM ET by iowa

Please indicate whether your local agency received any in-kind contributions (labor and non-labor) in FFY 2013 and the estimated dollar value for each area of in-kind contribution. In-kind contributions for local WIC agencies are defined as estimated dollar value for each area of in-kind contribution. In-kind contributions for local WIC agencies are defined as support for WIC activities funded and provided by another entity not directly supported by WIC program funds (Federal or State) or from departmental indirect costs. In-kind contributions at the local level may be funded by county government funds, block grant or other related program funding, or are donated to the WIC program from the sponsoring or other community agency. Some examples of in-kind support may include:

- Space donated for WIC services by a local church or community center
 Staff supported by county funds that work in the WIC site
 A receptionist paid for from sources other than WIC that greets clients and conducts intake
 Childcare services provided at a WIC site by an organization such as the YMCA

1. Are you able to estimate the total dollar value of all in-kind contributions to the WIC		Yes No	
		f ves, provide total dollar value \$	

Area of in-kind contribution	In-kind received?	Can you estimate the dollar value?
A. Staff providing research support or training	O Yes O No O Unknown	○ Yes ○ No If yes, provide amount \$
B. Staff providing support for other state-level activities	O Yes O No O Unknown	○ Yes ○ No If yes, provide amount \$
C. Staff to support computer systems and networks	O Yes O No O Unknown	○ Yes ○ No If yes, provide amount \$
D. Facilities or other space considerations	O Yes O No O Unknown	○ Yes ○ No If yes, provide amount \$
E. Utilities	O Yes O No O Unknown	○ Yes ○ No If yes, provide amount \$
F. Telecommunications	O Yes O No O Unknown	○ Yes ○ No If yes, provide amount \$
G. Computer equipment or maintenance	O Yes O No O Unknown	○ Yes ○ No If yes, provide amount \$
H. Office or other equipment	O Yes O No O Unknown	○ Yes ○ No If yes, provide amount \$
I. Office or other types of supplies	O Yes O No O Unknown	○ Yes ○ No If yes, provide amount \$
J. Vehicles for WIC use	O Yes O No O Unknown	○ Yes ○ No If yes, provide amount \$
K. Other: SPECIFY	O Yes O No O Unknown	○ Yes ○ No If yes, provide amount \$

Comments:			
Save	Validate and Continue		

Clicking the Validate and Continue button will validate that you have entered all information on the screen and perform basic logic tests on the entered data. If all data has been entered and passes the validity check, you will be taken to the next screen. Clicking the Save button will save the data entered and allow you to complete the information at a later time.



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Exhibit 13: Cost Reduction Strategies

WIC NSA Cost Collection Instrument

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Cost Reduction Strategies

Screen last validated 14 Apr 2014 11:20 AM ET by iowa

FNS is interested in knowing of any innovative practices or policies your agency may have implemented since FFY 2010 that have helped you to contain NSA costs while still maintaining or improving your overall service delivery. When considering whether a practice or policy meets the criteria of being innovative, please consider that the practice should: continue quality services at a lower or reduced cost, meet challenges of reduced or same-level grant amounts, or replace older, less efficient practices or policies. If you have made any changes in the past three years that you consider to be innovative or cost effective, please provide a brief description, along with the impact these changes have had on your WIC Program NSA costs, in the text box provided below.

Brief description of innovative practice and its impact on WIC NSA costs:	

Save

Validate and Continue

Clicking the Validate and Continue button will validate that you have entered all information on the screen and perform basic logic tests on the entered data. If all data has been entered and passes the validity check, you will be taken to the next screen. Clicking the Save button will save the data entered and allow you to complete the information at a later time.



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Exhibit 14: Confirmation Screen

WIC NSA Cost Collection Instrument

Form Approved DMB No. 0584-0589 Exp. Date 03/31/2017

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Confirmation of Data 🔋

This section summarizes expenditure data that you entered in the Survey Questions and Agency Costing Tool screens. The tables display whether the data entered in each screen have been validated by you. You must validate the data entered in all of the screens in order for your submission to be considered complete. The Confirmation screen will display error messages until all entries in all other screens have been validated. To validate the data, go to the appropriate screen and click on the Validate and Continue button. Making any changes in a screen that has been previously validated will automatically undo the validate action; the validation stamp will disappear, and the Please Validate message will be displayed again. The user must re-validate the screen if any changes are made since the previous validation.

Agency Information

Category	Validation Status
Agency Information	Validated 14 Apr 2014 11:05 AM ET by iowa

Survey Questions

Category	Validation Status
<u>Demographics</u>	Validated 14 Apr 2014 11:05 AM ET by iowa
Services Provided	Validated 14 Apr 2014 11:06 AM ET by iowa
Changes in Costs	Validated 14 Apr 2014 11:05 AM ET by iowa

Agency Costing Tool

Category	Yearly Expenditures	Validation Status	
Labor/Personnel Expenditures	\$60,000.00	Validated 16 Apr 2014 4:17 PM ET by iowa	
Expenditures Associated with Contracted Services	\$2.00	Validated 16 Apr 2014 2:20 PM ET by iowa	
Expenditures Associated with Materials, Services and Travel	\$2.00	Validated 14 Apr 2014 11:17 AM ET by iowa	
Indirect Costs	\$1.00	Validated 15 Apr 2014 10:37 AM ET by iowa	
Other Sources of Funds	\$2.00	Validated 14 Apr 2014 11:20 AM ET by iowa	
Agency Costing Total	\$60,007.00		
In-Kind Contributions	\$0.00	Validated 08 Apr 2014 12:07 PM ET by iowa	

Totals ?

Costing Type	Total from Individual Costing Screens	FFY 2013 Final NSA Closeout Expenditures
Totals	\$100,000.00	\$100,000.00

Confirm Cost Data Complete



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