



CMS Privacy Office

Dear Medicaid Beneficiary:

As an individual covered by Medicaid, you deserve the highest quality medical care from doctors and other clinicians you trust. The Centers for Medicare & Medicaid Services (CMS), is the federal agency that administers the Medicaid program in partnership with your state. Our responsibility is to ensure that you get high quality care at a reasonable price. One of the ways we can fulfill that responsibility is to find out directly from you about the care you are currently receiving from doctors and other health care professionals who participate in the Medicaid program. CMS is conducting a survey of adult enrolled in Medicaid.

Your name was selected at random by CMS from among Medicaid enrollees in your state. We would greatly appreciate it if you would take the time, about 20 minutes, to fill out this questionnaire. The accuracy of the results depends on getting answers from you and other people we selected for this survey. This is your opportunity to help us and your health care provider serve you better.

All information you provide will be held in confidence and is protected by the Privacy Act. The information you provide will not be shared with anyone other than authorized persons at CMS and NORC, the survey research organization assisting us in this survey. You do not have to participate in this survey. Your help is voluntary, and your decision to participate or not to participate will not affect your Medicaid benefits in any way. However, your knowledge and experiences will help to make health care better for everyone enrolled in Medicaid, so we hope you will choose to help us by completing and returning this survey.

If you have any questions about the survey or would like to find out how to complete the survey by phone, please call [VENDOR NAME] toll-free at 1-XXX XXXX, Monday through Friday, between XX:XX a.m. and XX: XX p.m.

Thank you in advance for your participation.

Sincerely,

A handwritten signature in cursive script that reads "Walter Stone".

Walter Stone
CMS Privacy Officer