

Parent Questionnaire about Family Service Workers – DRAFT

In the following pages, we will ask questions about your ~~child's care and early education.~~
~~We will ask about your~~ Family Service Worker and about your ~~feelings-~~
~~towards relationship with him or /her.~~ Some of these questions will be about how ~~you and-~~
your Family Service Worker works ~~together to care for your child with your family.~~

71. Since September, how often have you met with or talked to your Family Service Worker about the following?

[MARK ONE BOX IN EACH ROW.]

	Never	Rarely	Sometimes	Very often
a. How y Your child's is doing experiences in the education and care setting Head Start program	☐	☐	☐	☐
ba. Your work and school goals	☐	☐	☐	☐
cb. Your child's abilities	☐	☐	☐	☐
c. Your child's general behavior	☐	☐	☐	☐
d. Your child's learning and/or development	☐	☐	☐	☐
e. Goals you have for your child	☐	☐	☐	☐
f. Goals you have for yourself	☐	☐	☐	☐
gf. How your child is progressing towards your goals you have set for him / her	☐	☐	☐	☐
h. How you are progressing towards goals you have set for yourself	☐	☐	☐	☐
g. How your child is progressing towards the goals of the program	☐	☐	☐	☐
ih. What to expect at each stage of your child's development	☐	☐	☐	☐
ji. Problems your child is having in the education and care setting Head Start program	☐	☐	☐	☐
kj. Problems you may be having with work or school	☐	☐	☐	☐
lkj. Your vision for your child's future	☐	☐	☐	☐
lm. Your vision for your family's future	☐	☐	☐	☐

2. Since September, How often does ~~has~~ your Family Service Worker:

[MARK ONE BOX IN EACH ROW.]

	Never	Rarely	Sometimes	Very often
a. Suggest ed activities for you and your child to do together?.....	☐	☐	☐	☐
b. Answer ed your questions when they ca me up?	☐	☐	☐	☐
c. Taken en your values and culture into account when serving you?	☐	☐	☐	☐
d. Offer ed you books or materials on parenting?.....	☐	☐	☐	☐

23. How comfortable would or do you feel sharing the following information with your Family Service Worker?

[MARK ONE BOX IN EACH ROW.]

	Very uncomfortable	Uncomfortable	Comfortable	Very comfortable
a. If your child has siblings How many children you have	☐	☐	☐	☐
b. If you have other adult relatives living in your household How many adult relatives live in your household	☐	☐	☐	☐
c. Your household schedule Your work and school schedule	☐	☐	☐	☐
d. Your marital status	☐	☐	☐	☐
e. Your personal relationship with a spouse or partner	☐	☐	☐	☐
f. Your employment status	☐	☐	☐	☐
g. Your financial situation	☐	☐	☐	☐
h. Your parenting style	☐	☐	☐	☐
i. Your family life	☐	☐	☐	☐
j. The role that faith and religion play in your household	☐	☐	☐	☐
k. Your family's culture and values	☐	☐	☐	☐
l. What you do outside of the education-and-care Head Start setting to encourage your child's learning	☐	☐	☐	☐
m. How you discipline your child	☐	☐	☐	☐
n. Problems your child is having at home	☐	☐	☐	☐
o. Changes happening at home	☐	☐	☐	☐
p. Health issues your child has, such as food allergies or asthma	☐	☐	☐	☐
q. <u>Health issues you or other family members may have</u>	☐	☐	☐	☐

**34. How much are the following statements like your Family Service Worker?
My Family Service Worker...**

[MARK ONE BOX IN EACH ROW.]

	Not at all like my Family Service Worker	A little like my Family Service Worker	A lot like my Family Service Worker	Exactly like my Family Service Worker
a. Encourages me to be involved in all aspects of my child's care and education <u>in our Head Start program</u>	☐	☐	☐	☐
b. Respects me as a parent	☐	☐	☐	☐
c. Is flexible in response to my work or school schedule	☐	☐	☐	☐
d. Treats me like an expert on my child	☐	☐	☐	☐
e. Asks me questions to show he/she cares about my family	☐	☐	☐	☐
f. Shows respect for different ethnic heritages	☐	☐	☐	☐
g. Is respectful of religious beliefs	☐	☐	☐	☐
h. Encourages parents to provide feedback on the services and support he/she provides them	☐	☐	☐	☐

54. How strongly do you agree or disagree with the following statements?

[MARK ONE BOX IN EACH ROW.]

	Strongly disagree	Disagree	Agree	Strongly agree
a. My Family Service Worker judges my family because of our faith and religion	☐	☐	☐	☐
b. My Family Service Worker judges my family because of our culture and values	☐	☐	☐	☐
c. My Family Service Worker judges my family because of our race/ethnicity	☐	☐	☐	☐
d. My Family Service Worker judges my family because of our financial situation	☐	☐	☐	☐

- 65.** Since September, how often have you met with or talked to your Family Service Worker about how you feel about the ~~care and education your child receives~~ services that your Family Service Worker provides you and your family?

[MARK ONLY ONE BOX.]

Never.....	☐
Rarely.....	☐
Sometimes.....	☐
Very often.....	☐

- 76.** If you had a problem with your Family Service Worker, how comfortable would you feel talking to him or her about it?

[MARK ONLY ONE BOX.]

Very uncomfortable.....	☐
Uncomfortable.....	☐
Comfortable.....	☐
Very comfortable.....	☐

8. How often does your Family Service Worker:

[MARK ONE BOX IN EACH ROW.]

	Never	Rarely	Sometimes	Very often
a. Ask about your family?	☐	☐	☐	☐
b. Work with you to develop strategies you can use at home to support your child's learning and development?	☐	☐	☐	☐
c. Listen to your ideas about ways to change or improve the care and education your child receives?	☐	☐	☐	☐
d. Offer you ideas or suggestions about parenting?	☐	☐	☐	☐
e. Provide you with opportunities to make decisions about your child's education and care?	☐	☐	☐	☐
f. Provide you with opportunities to give feedback on your Family Service Worker's performance?	☐	☐	☐	☐
eg. Remember personal details about your family when speaking with you?	☐	☐	☐	☐

9. Please indicate how much the following words are like your Family Service Worker.
My Family Service Worker is...

[CHECK ONE BOX IN EACH ROW.]

	Not at all like my Family Service Worker	A little like my Family Service Worker	A lot like my Family Service Worker	Exactly like my Family Service Worker
a. Caring	☐	☐	☐	☐
b. Understanding	☐	☐	☐	☐
c. Rude	☐	☐	☐	☐
d. Flexible	☐	☐	☐	☐
e. Dependable	☐	☐	☐	☐
f. Trustworthy	☐	☐	☐	☐
g. Impatient	☐	☐	☐	☐
h. Unfriendly	☐	☐	☐	☐
i. Respectful	☐	☐	☐	☐
j. Judgmental	☐	☐	☐	☐
k. Available	☐	☐	☐	☐

10. Please indicate how much you agree or disagree with the following statements.

[MARK ONE BOX IN EACH ROW.]

	Strongly disagree	Disagree	Agree	Strongly agree
a. My Family Service Worker is open to learning <u>new-different</u> ways to <u>assist-help</u> parents and children	☐	☐	☐	☐
b. My Family Service Worker and I work together to make sure my child has the best care and support	☐	☐	☐	☐
c. My Family Service Worker has increased my confidence to accomplish goals for myself.	☐	☐	☐	☐
d. My Family Service Worker has my best interests at heart.	☐	☐	☐	☐
e. My Family Service Worker has my child's best interests at heart. <u>My</u>	☐	☐	☐	☐

Family Service Worker sees this job as
just a paycheck

11. How strongly do you agree or disagree with the following statement?

—— **My Family Service Worker sees this job as just a paycheck.**

[MARK ONLY ONE BOX.]

Strongly disagree ————— ☐

Disagree ————— ☐

Agree — ☐

Strongly agree ————— ☐

121. How easy or difficult is it for you to reach your Family Service Worker during the day if you have a question or if a problem comes up?

[MARK ONLY ONE BOX.]

Very difficult..... ☐

Difficult..... ☐

Easy..... ☐

Very easy..... ☐

123. On a scale of 1-5, where 1 is the worst you can imagine and 5 is the best you can imagine, how would you describe your relationship with your Family Service Worker?

[MARK THE BOX NEXT TO THE NUMBER THAT BEST DESCRIBES YOUR RELATIONSHIP.]

Worst

Best

1 ☐ 2 ☐ 3 ☐ 4 ☐ 5 ☐

The next set of questions asks about the age of your child, your experience with Family Service Workers, and your background.

143. How old is your child?

[MARK ONLY ONE BOX.]

☐ Less than 1 year old

☐ 1- 2 years old

☐ 3- 4 years old

☐ 5 years or older

- 145. For how long has your current Family Service Worker been working with your family?**

[MARK ONLY ONE BOX.]

Less than six months.....	☐
6 months-less than 1 year.....	☐
1 year-less than 2 years.....	☐
2 years or more.....	☐

- 156. Thinking about all of your children, how many Family Service Workers have you ever worked with?**

[MARK ONLY ONE BOX.]

☐ 1
☐ 2-3
☐ 4-5
☐ More than 5

- 167. What language do you most speak at home?**

[MARK ONLY ONE BOX.]

☐ English
☐ Spanish
☐ English and Spanish equally
☐ English and another language equally
☐ Other language

- 187. Are you Hispanic, Latino/a or of Spanish origin?**

☐ Yes
☐ No

198. What is your race?

[MARK ALL THAT APPLY.]

- ☐ White
- ☐ Black or African American
- ☐ American Indian or Alaska Native
- ☐ Asian Indian
- ☐ Chinese
- ☐ Filipino
- ☐ Japanese
- ☐ Korean
- ☐ Vietnamese
- ☐ Other Asian
- ☐ Native Hawaiian
- ☐ Guamanian or Chamorro
- ☐ Samoan
- ☐ Other Pacific Islander

2019. What is the highest level of education you have completed?

[MARK ONLY ONE BOX.]

- ☐ Less than a high school diploma
- ☐ High school diploma or GED
- ☐ Some college, no degree
- ☐ Associate's degree
- ☐ Bachelor's degree
- ☐ Graduate school degree

210. What would you say was your household's income last year, before taxes?

[MARK ONLY ONE BOX.]

- ☐ Less than \$25,000
- ☐ \$25,000- \$34,999
- ☐ \$35,000- \$44,999
- ☐ \$45,000- \$54,999
- ☐ \$55,000- \$74,999
- ☐ \$75,000 or more