



OMB Control Number:1024-0XXX

Expiration Date:

National Park Service - Glen Canyon Survey Non-response Phone Script

Hello, my name is _____. I am calling because a few weeks ago, you received a survey about the operation of Glen Canyon Dam. This is a survey sponsored by the National Park Service. We are calling a small number of people we have not heard from in order to understand a little bit about the people who did not return the survey. We are not selling anything or asking for any donations, and will only take about 5 minutes to complete. Do you have time to answer some questions?

→ If **YES** - then continue by reading the following statement regarding the Paperwork Reduction and Privacy Act.)

Before we begin, I would like to let you know that this survey has been approved by the Office of Management and Budget. I am also required to tell you that A Federal agency may not conduct or sponsor, and that you are not required to respond to a collection of information unless it has a currently valid OMB control number. The control number for this collection is 1024-0XXX. Secondly, your participation is voluntary and your name will never be connected with your individual responses. Finally, if you have any questions about this survey, I have a name and contact number available if you would like to have it. Can we begin? (Go to Question #1 below)

→ If **NO** (caller refuses to participate) then ask: *Is there a better time to call back?*

- Yes (Record the time _____)
 No *Thank you for your time. End the call.*

1. To your knowledge, have you ever been to Glen Canyon Dam in Arizona?

- No Yes

2. Have you ever visited any national parks in the United States?

- No Yes Don't Know

3. Have you ever visited Grand Canyon National Park?

- No Yes

4. RECORD GENDER

- Male
- Female

5. What is your age? _____ years old

6. Including yourself, how many people live in your household? _____ total number of people

7. What is the highest degree or level of school you have completed? (read aloud and check one)

- No high school diploma
- High school diploma or GED
- Some college credit but no degree
- Associate's degree (for example: AA or AS)
- Bachelor's degree (for example: BA or BS)
- Some graduate school or professional school credit or a graduate or professional degree

8. Are you Hispanic or Latino?

- No
- Yes

9. What racial group do you consider yourself to belong to? (Check as many as apply)

- American Indian or Alaska Native
- Asian
- Black or African American
- Native Hawaiian or other Pacific Islander
- White

10. Do you or either of your parents belong to a Native American Tribe?

- No if **NO** go to Q12
- Yes if **YES**, go to Q11

11. What Tribe does your parent belong to?

- | | |
|------------------------------------|--|
| <input type="checkbox"/> Apache | <input type="checkbox"/> Navajo |
| <input type="checkbox"/> Havasupai | <input type="checkbox"/> Pueblo |
| <input type="checkbox"/> Hopi | <input type="checkbox"/> Zuni |
| <input type="checkbox"/> Hualapai | <input type="checkbox"/> Other (please specify): _____ |

12. What was your total pre-tax household income, including all earners in your household, in 2013?

Please tell me which category is closest.

<input type="checkbox"/> Under \$25,000	<input type="checkbox"/> \$50,000 to \$74,999	<input type="checkbox"/> \$200,000 or more
<input type="checkbox"/> \$25,000 to \$34,999	<input type="checkbox"/> \$75,000 to \$99,999	
<input type="checkbox"/> \$35,000 to \$49,999	<input type="checkbox"/> \$100,000 to \$199,999	

THANK YOU FOR YOUR HELP!