

Dear Visitor,

The National Park Service is dedicated to providing a high-quality experience for our visitors. As part of our effort to continually improve services, we are asking for your help.

Please take a few minutes at the end of your visit to complete this card. When you are finished, simply drop it in the survey return drop box or in a U.S. mailbox.

Your participation is very important, and your opinion counts.

We appreciate your help!

Sincerely,

Jonathan B. Jarvis  
Director  
National Park Service



U.S. Department of the Interior  
National Park Service  
2014 Visitor Survey Card

- Please fill out the card
- Detach along perforation
- Drop in the survey return drop box or in any U.S. mailbox

Thank You!

For more information about this and other studies, visit:

[www.pcgfirm.com](http://www.pcgfirm.com)



**PAPERWORK REDUCTION ACT STATEMENT:** The National Park Service is authorized by 16 U.S.C. 1a-7 to collect this information. This information will be used by park managers to improve services in the National Parks. Your response to this request is voluntary. No action may be taken against you for refusing to supply the information requested. Permanent data will be anonymous. An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a currently valid OMB control number.

**BURDEN ESTIMATE:** Public reporting burden for this form is estimated to average 3 minutes per response. Direct comments regarding the burden estimate or any other aspect of this form to the Pacific Consulting Group, 200 S. California Avenue, Palo Alto, CA 94306; or Phadrea Ponds at [pponds@nps.gov](mailto:pponds@nps.gov) (email).

OMB Control Number - 1024-0216  
Expiration Date: XX/XX/XXXX

# Your Opinion Counts!

<NAME OF PARK>

OMB Control No. 1024-0216

PLEASE USE BLUE OR BLACK INK ONLY CORRECT MARK FILL IN THE OVAL COMPLETELY

**Park Facilities**

	Very Good	Good	Average	Poor	Very Poor	Not used or not available
Visitor center	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Exhibits (indoor and outdoor)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Restrooms	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Walkways, trails, and roads	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Campgrounds and/or picnic areas	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Visitor Services**

	Very Good	Good	Average	Poor	Very Poor	Not used or not available
Assistance from park employees	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Park map or brochure	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Ranger programs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Value for entrance fee paid	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Commercial services in the park (food, lodging, gifts, rentals, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Please specify services used \_\_\_\_\_

**Recreational Opportunities**

	Very Good	Good	Average	Poor	Very Poor	Not used or not available
Learning about nature, history, or culture	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Outdoor recreation (sightseeing, camping, bicycling, boating, hiking, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Overall quality of facilities, services, and recreational opportunities**

	Very Good	Good	Average	Poor	Very Poor
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

**Your gender and age?**

	Male	Female	18-21	22-30	31-40	41-50	51-60	61-70	71+
	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

This park was established because of its significance to the nation. In your opinion, what is the national significance of this park?  
\_\_\_\_\_  
\_\_\_\_\_

Is there anything else you would like to tell us about this park's facilities, services, or recreational opportunities?  
\_\_\_\_\_  
\_\_\_\_\_