



**U.S. Department of State  
Office of Community Relations, Passport Services  
Outreach Event Customer Satisfaction Comment Card**

<p>OMB Control No.: 1405-0193          OMB Expiration Date: 5-31-2014          Estimated Burden: 2 minutes          SV-2013-0004</p>
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**How did you find out about today's event?**

- Our website (travel.state.gov)    Radio    Television    Newspaper    Social Media (Facebook/Twitter)  
 Called the National Passport Information Center (1-877-487-2778)    Friend/Family    Internet search engine  
 Other (Please Specify) \_\_\_\_\_

**Have all of your questions been resolved to your satisfaction?**

- Yes    No    Somewhat

Please explain: \_\_\_\_\_

**What information did you find most helpful? (please mark all that apply)**

- Applying for your first passport    Renewing your passport    Passports for minors    Fees  
 Information about the passport card    Travel Warnings    Smart Traveler Enrollment Program (STEP)  
 Other: \_\_\_\_\_

**What services or information can we offer to help make the passport application process easier?**

\_\_\_\_\_

**Additional comments:** \_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

Thank you for taking the time to answer our questions today!