

#1) WELCOME

Thanks for participating in our feedback survey! We greatly appreciate your participation and we thank you in advance for your time. This activity should take **10 minutes** to complete.

Your response will **help us organize the content on our consumer education website**. Find out how on the next page...

#2) INSTRUCTIONS

Take a look at the list of items on the left.

We'd like you to sort those items into the groups provided on the right.

There is no right or wrong answer, just do what comes naturally.

#3) CARD SORT

Cards:

Tech Support Scams
Phishing
Malware
Disposing of Your Mobile Device
Tips for Using Public Wi-Fi Networks
Securing Your Wireless Network
Place a Fraud Alert
Warning Signs of Identity Theft
Identity Theft
Credit Freeze FAQs
How to Keep Your Personal Information Secure
Identity Theft Protection Services
Child Identity Theft
Extended Fraud Alerts and Credit Freezes
Tax-Related Identity Theft
Computer Security
Protecting Your Child's Privacy Online
Cyberbullying
National Do Not Call Registry
Phone Scams
Cell Phones and the Do Not Call Registry
Stopping Unsolicited Mail, Phone Calls, and Email
Robocalls
Text Message Spam
Spam
Online Dating Scams
Hacked Email
Understanding Mobile Apps
Using Money Transfer Services
Kids and Socializing Online

Categories:

Kids online safety
Computer security
Identity theft
Limiting unwanted calls & emails

#4) ALMOST FINISHED

Are there any items that you had trouble sorting? If so, which ones?

(check boxes)

How old are you?

- Under 18
- 18 to 29
- 30 to 39
- 40 to 49
- 50 to 64
- 65 or older

What is your gender?

- Male
- Female

#5) THANKS

All done! Thanks, again, for your participation. Your feedback is incredibly useful in helping us determine how our content should be organized, so we can make our website easier to use.

You may close this window now or navigate to another web page.