NCUA.gov | Information Architecture + UI Design

NCUA is improving the information architecture (IA) of its website, NCUA.gov. The IA is how content on the website is organized. We have completed several internal and external excercises to arrive at our proposed IA. Please take 5 minutes to provide us with your feedback on these changes. At this stage, you will see the main menu items and first level content. Please keep in mind that this does not include all of the information found on NCUA.gov. Additional content will be found in the fourth, fifth, etc. levels of the IA. If you have considerations for where content should be found, please provide your feedback in the appropriate field. Thank you!

*Please enter your contact information

Name

Email Address

Below is the proposed homepage design for NCUA.gov and two questions.

Careers | Help | Español | Newsroom

Cre...

National Credit Union Administration

NCUA Board Sets 201... Meeting Schedule

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Ut enim ad minim veniam, quis nostrud exercitation ullamco lab oris nisi ut aliquip ex ea commodo consequat. Duis aute irure dolor in reprehenderit in voluptate velit esse cillum dolore eu nulla pariatur.

More

The State of Small Depository Institutions
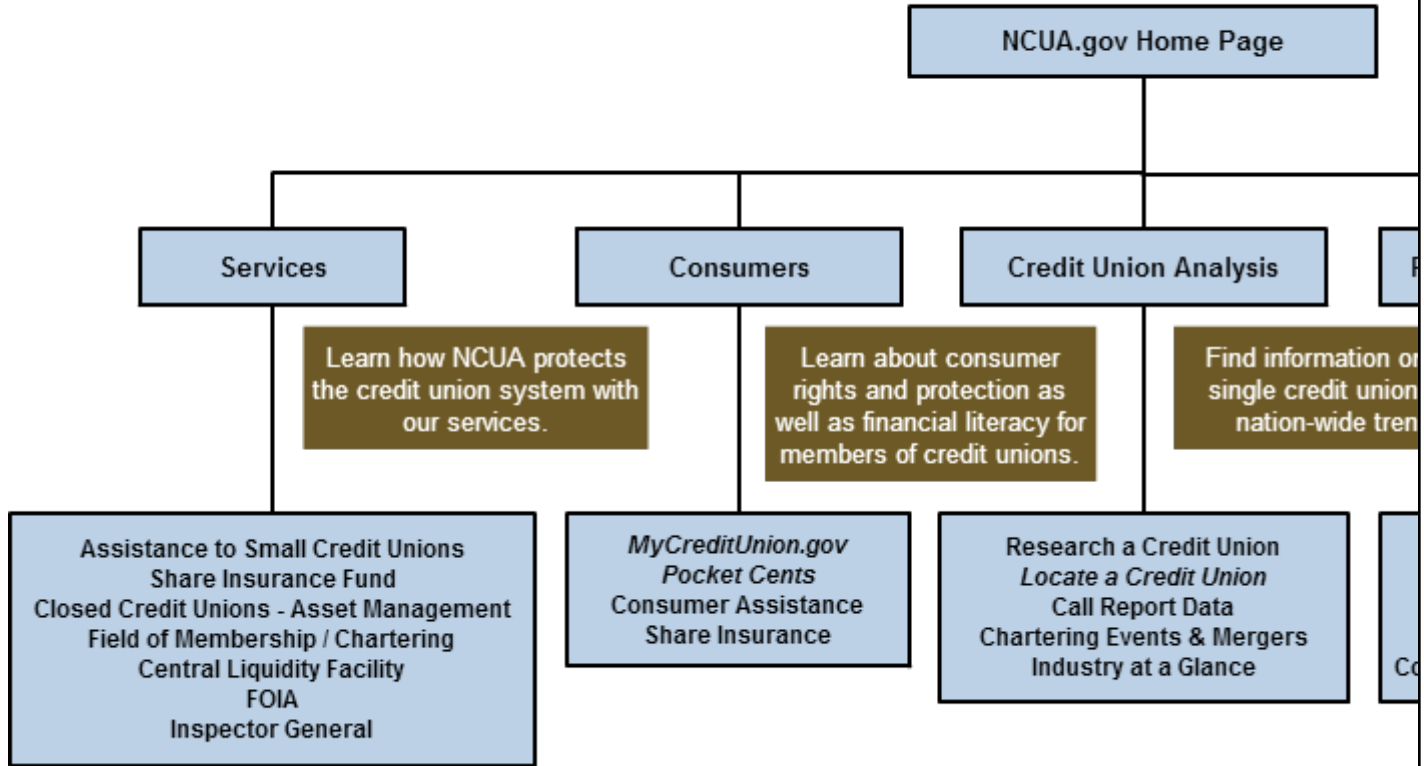
Lorem ipsum brief description

State Data Show Gr... Rate for Loans Incre...

Lorem ipsum brief descri...

summary here, or use just the
headline alone.

More

summary here, or use jus
headline alone.

SERVICES

FOIA

Inspector General

Fraud Hotline

Assistance to Small Credit Unions

Share Insurance Fund

Closed Credit Unions - Asset Management

Field of Membership / Chartering

Central Liquidity Facility

CONSUMERS

MyCreditUnion.gov

PocketCents

Consumer Assistance

Share Insurance

CRE

Rese

Loca

Call

Char

Indus

National Credit Union Adminis
No Fear Act | Whistleblower Protection | USA.gov | Op

* **Rank the changes on a scale from 1 to 4, with 1 being "Not an Improvement" and 4 being "Significant Improvement"**

Not an Improvement	Modest Improvement	Good Improvement	Significant Improvement
○	○	○	○

* **How does this design compare to other federal financial regulators?**

Worse	Equal	Better	No opinion
○	○	○	○

Provide any additional comments or suggestions on the proposed design (see image)

NCUA.gov | Information Architecture + UI Design

Below is a diagram showing changes to the menu structure of NCUA.gov and two questions.

National Credit Union Administration

NCUA.gov Home Page

| Services | Consumers | Credit Union Analysis | [...] |

Learn how NCUA protects the credit union system with our services.

Learn about consumer rights and protection as well as financial literacy for members of credit unions.

Find information or single credit union nation-wide tren[...]

Services:
Assistance to Small Credit Unions
Share Insurance Fund
Closed Credit Unions - Asset Management
Field of Membership / Chartering
Central Liquidity Facility
FOIA
Inspector General

Consumers:
MyCreditUnion.gov
Pocket Cents
Consumer Assistance
Share Insurance

Credit Union Analysis:
Research a Credit Union
Locate a Credit Union
Call Report Data
Chartering Events & Mergers
Industry at a Glance

Co[...]

HEADER: *Careers* Help Español Newsroom *(Social Media icons)* *(Email subscription icon)* [Search]

Events / Calendar
Press Releases
Newsletters
Press Kits
Downloadable Graphics
Congressional Testimony
Speeches
Board Meetings
Media Center
Social Media
Annual Reports

HOME PAGE BUTTONS: *Credit Union Online*

SHORT FOOTER: *Contact Us* Site Map Site

FULL FOOTER: *No Fear Act Whistleblower* Plain Writing Privacy Policy Contac[...]

*Rank the changes on a scale from 1 to 4, with 1 being "Not an Improvement" and 4 being "Significant Improvement"

Not an Improvement	Modest Improvement	Good Improvement	Significant Improvement
○	○	○	○

*Are the menu options logical (Services, Consumers, Credit Union Analysis, Regulation & Supervision, and About NCUA)?

○ Yes

○ No

If no, please explain

Provide any additional comments or suggestions on the proposed IA (see diagram)

Thank you for your participation. If you have any questions, please contact us at OCIOMail@NCUA.gov, subject "IA & Design Survey"