

SURVEY FOR THE NATIONAL APPEALS DIVISION

1. Before today, had you ever heard of the USDA National Appeals Division?
 No
 Yes > Where? Farm Show USDA Agency
 NAD Web Site Word of Mouth
 Other

2. Before today, did you know that NAD is an independent office that reports directly to the Secretary of Agriculture and is independent of other parts of USDA?
 No Yes

3. Did you know that NAD publishes its decisions on the internet without appellant names?
 No Yes

4. Did you know that an appellant or the Agency may ask the NAD Director to reverse a Hearing Officer's determination?
 No Yes

5. Have you ever been a participant in any program of a USDA Agency?
 No
 Yes > Which ones? FSA RUS
 RMA NRCS
 RHS RB
 Other

6. Are you currently participating in a USDA Agency program?
 No
 Yes > Which ones? FSA RUS
 RMA NRCS
 RHS RB
 Other

7. Have you ever been an appellant in a NAD hearing?

1. Have you ever looked at a NAD written determination on the internet?
 No Yes

2. How many times have you appealed a USDA Agency adverse decision to NAD? (Circle one)

1 2 3 4 5 More than 5

3. How many times would you have appealed to NAD if you would have known it was possible? (Circle one)

1 2 3 4 5 More than 5

**Using a scale of 1-5, please circle the number that best indicates your response to a statement .
 (If you had more than one hearing, please refer to the most recent one).**

4. The Hearing Officer's written determination was easy to read.

Very hard to read			Very Easy to read
1	2	3	4 5

5. The Hearing Officer listened to my side of the dispute.

Never Listened			Listened Intensely
1	2	3	4 5

6. The Hearing Officer was courteous to me.

Was not Courteous	Was always Courteous
1 2 3 4 5	

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