Social Security Administration

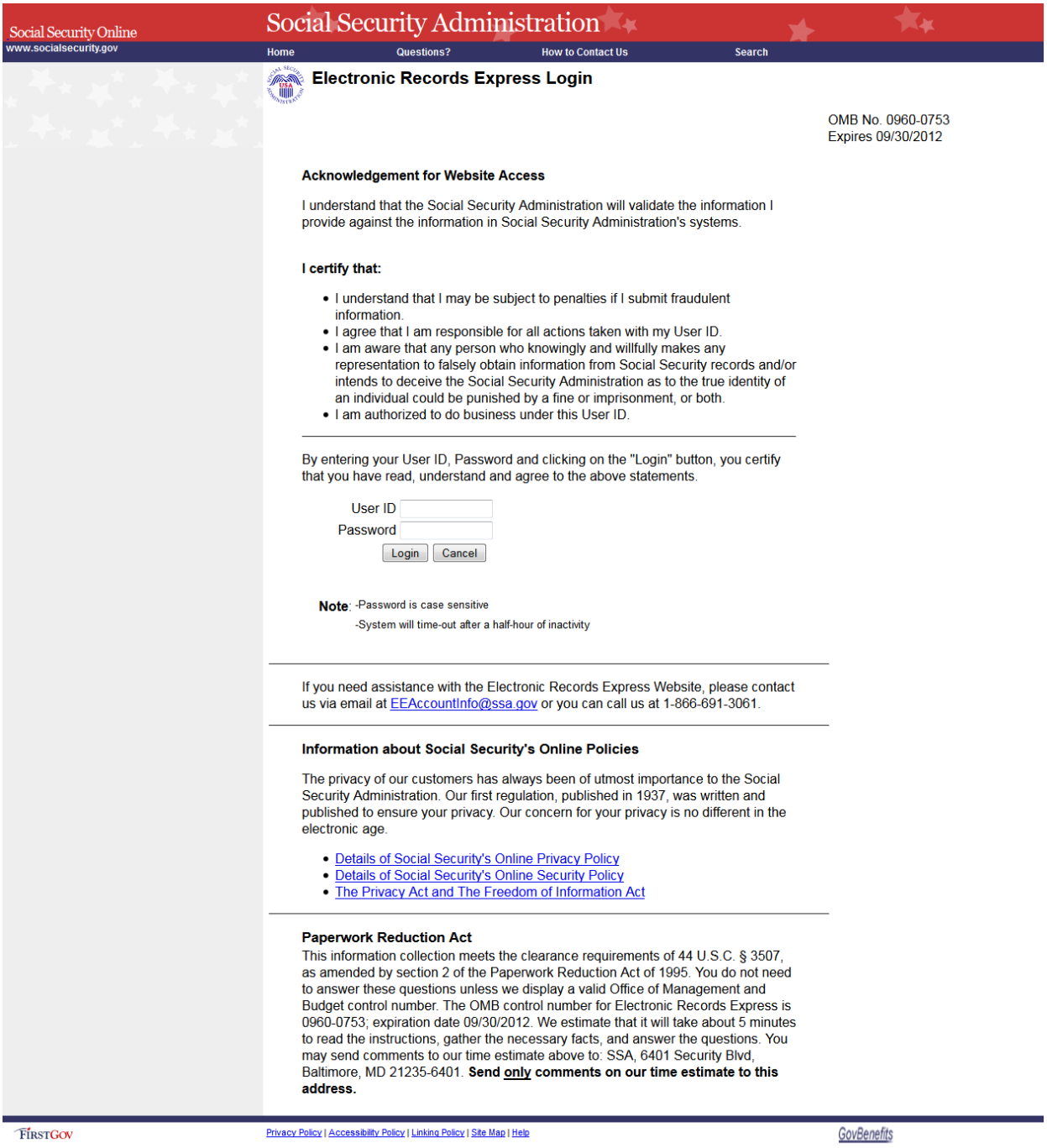
ERE Screen Shots

For OMB Clearance 0960-0753

2012

Login Screen

ERE Login Screen

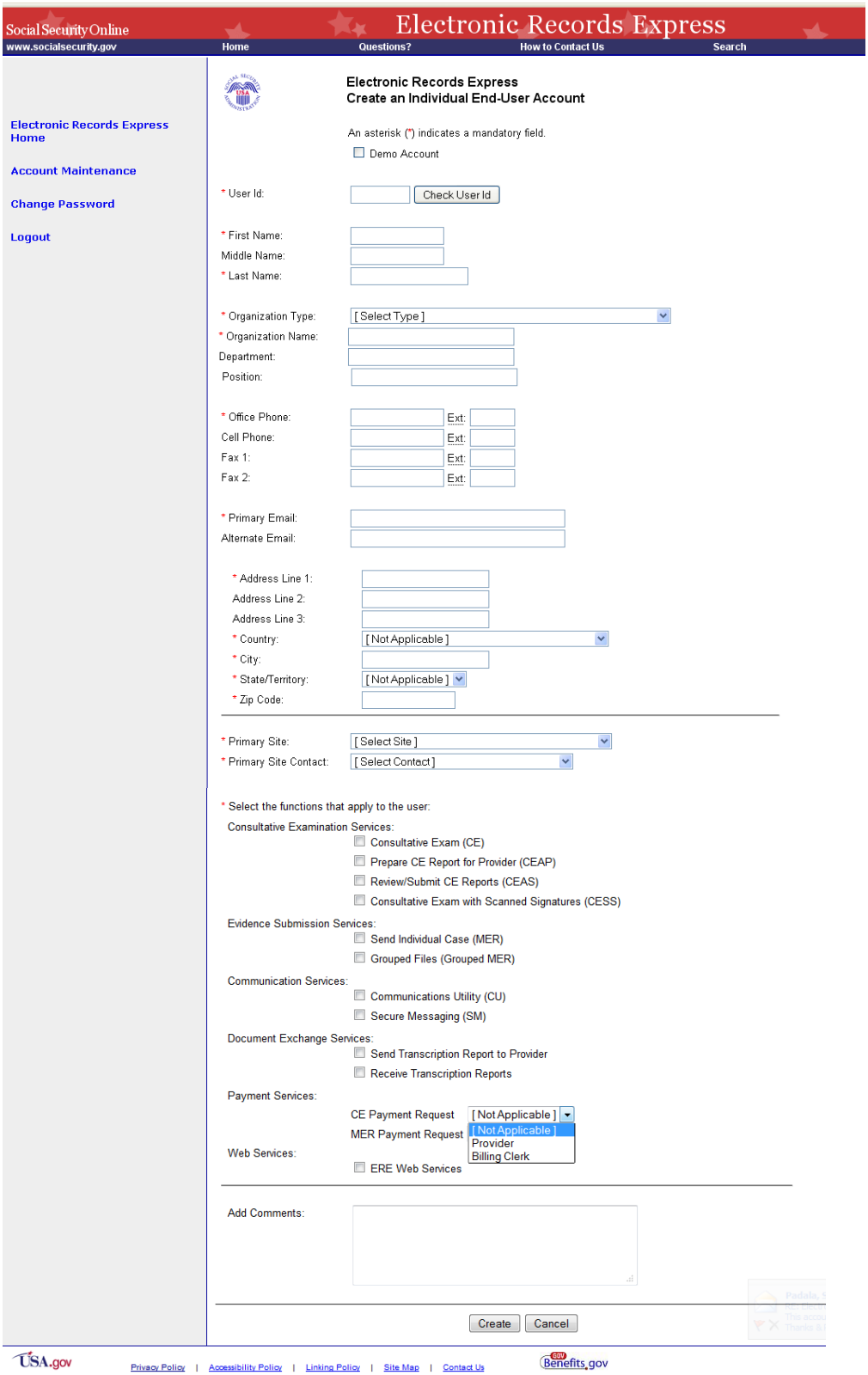


ERE Homepage

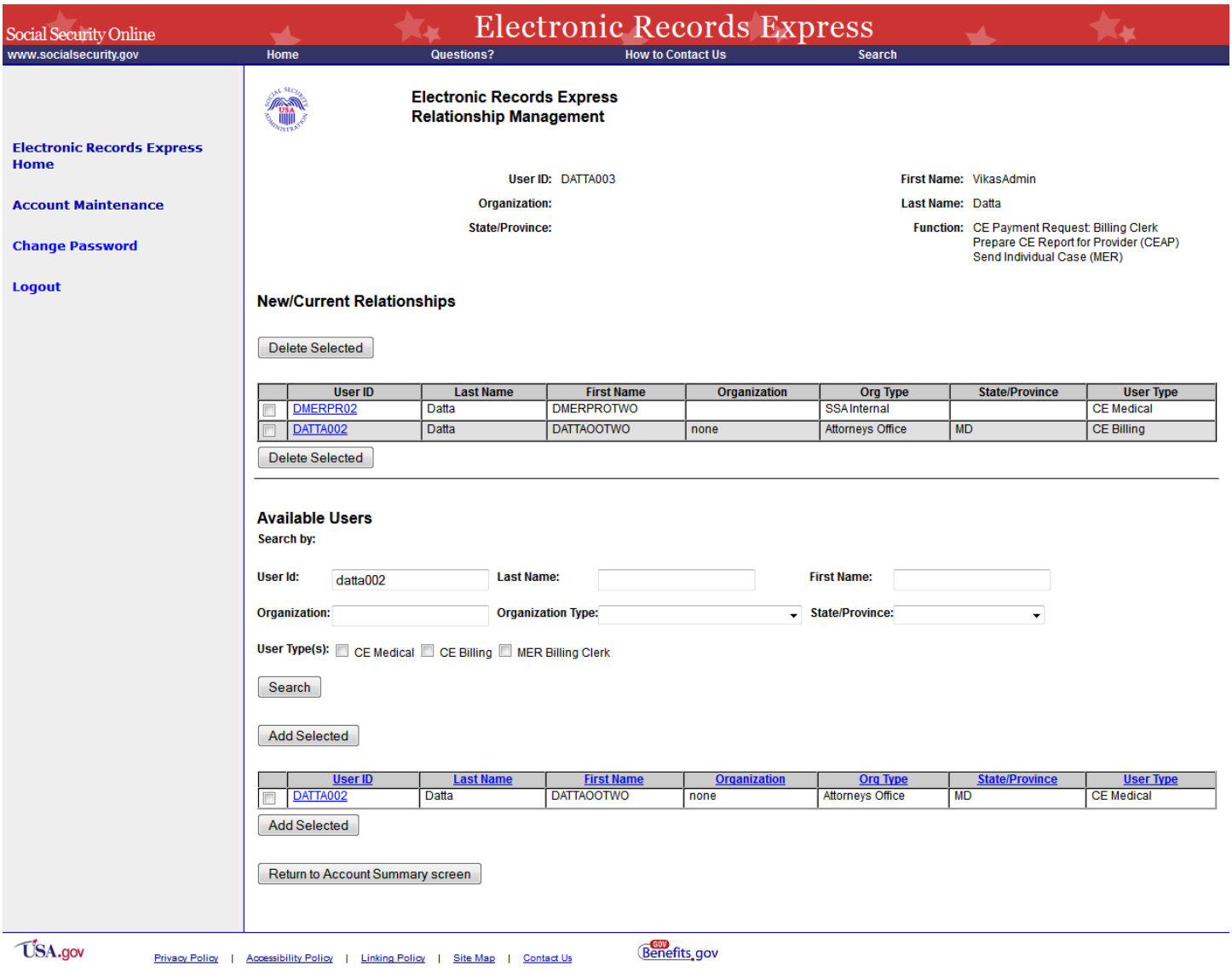
Administrator's homepage view

Account Maintenance Screens

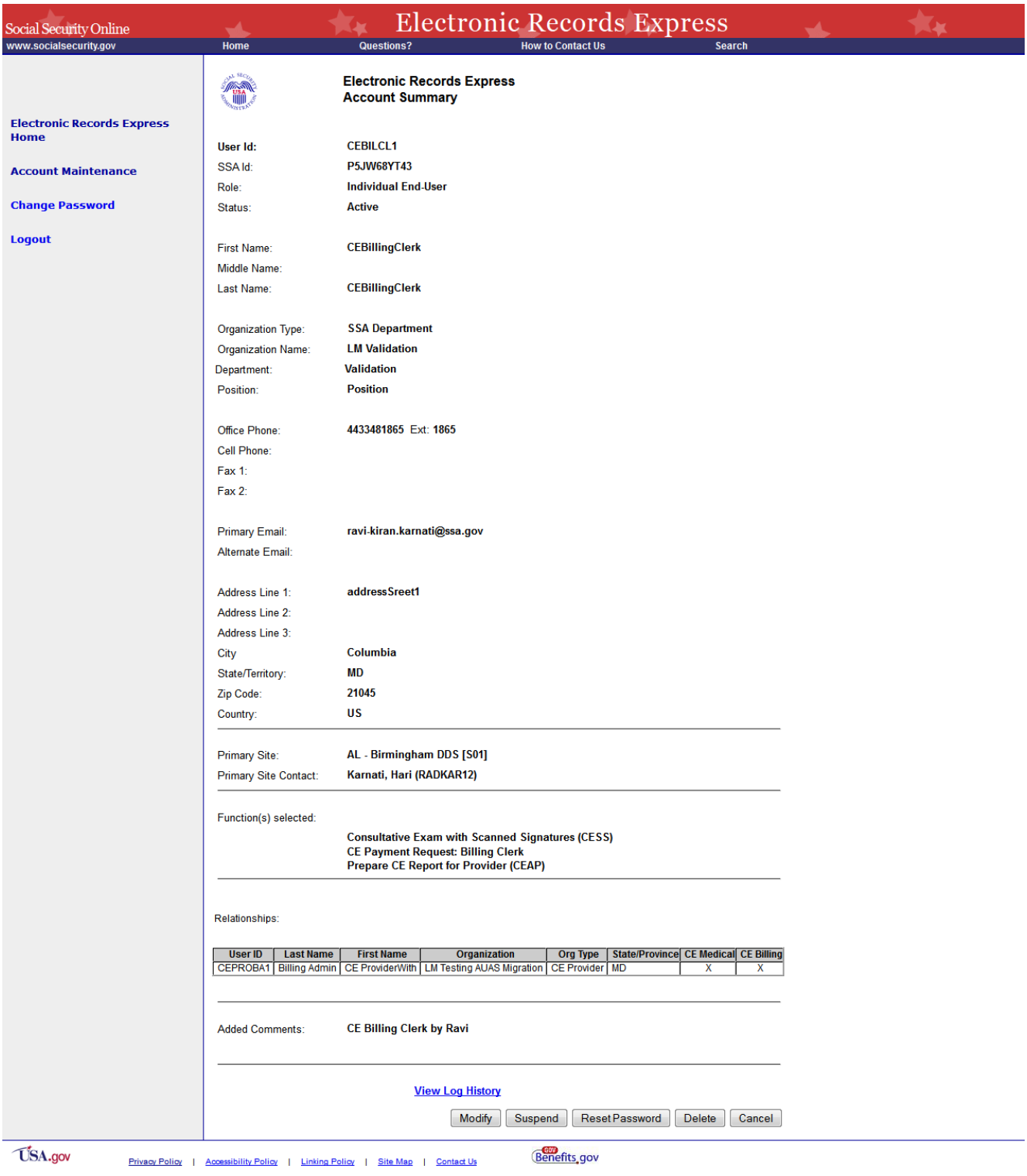
Create an Individual End-User Account



Manage End-User Relationships



Create Individual End-User Account Summary



Social Security Online
www.socialsecurity.gov

Electronic Records Express

Home | Questions? | How to Contact Us | Search

Electronic Records Express Home

Account Maintenance

Change Password

Logout

Electronic Records Express
Account Summary

User Id:	**CEBILCL1**
SSA Id:	**P5JW68YT43**
Role:	**Individual End-User**
Status:	**Active**
First Name:	**CEBillingClerk**
Middle Name:	
Last Name:	**CEBillingClerk**
Organization Type:	**SSA Department**
Organization Name:	**LM Validation**
Department:	**Validation**
Position:	**Position**
Office Phone:	**4433481865** Ext: **1865**
Cell Phone:	
Fax 1:	
Fax 2:	
Primary Email:	**ravi-kiran.karnati@ssa.gov**
Alternate Email:	
Address Line 1:	**addressSreet1**
Address Line 2:	
Address Line 3:	
City	**Columbia**
State/Territory:	**MD**
Zip Code:	**21045**
Country:	**US**
Primary Site:	**AL - Birmingham DDS [S01]**
Primary Site Contact:	**Karnati, Hari (RADKAR12)**

Function(s) selected:

Consultative Exam with Scanned Signatures (CESS)
CE Payment Request: Billing Clerk
Prepare CE Report for Provider (CEAP)

Relationships:

User ID	Last Name	First Name	Organization	Org Type	State/Province	CE Medical	CE Billing
CEPROBA1	Billing Admin	CE ProviderWith	LM Testing AUAS Migration	CE Provider	MD	X	X

Added Comments: **CE Billing Clerk by Ravi**

View Log History

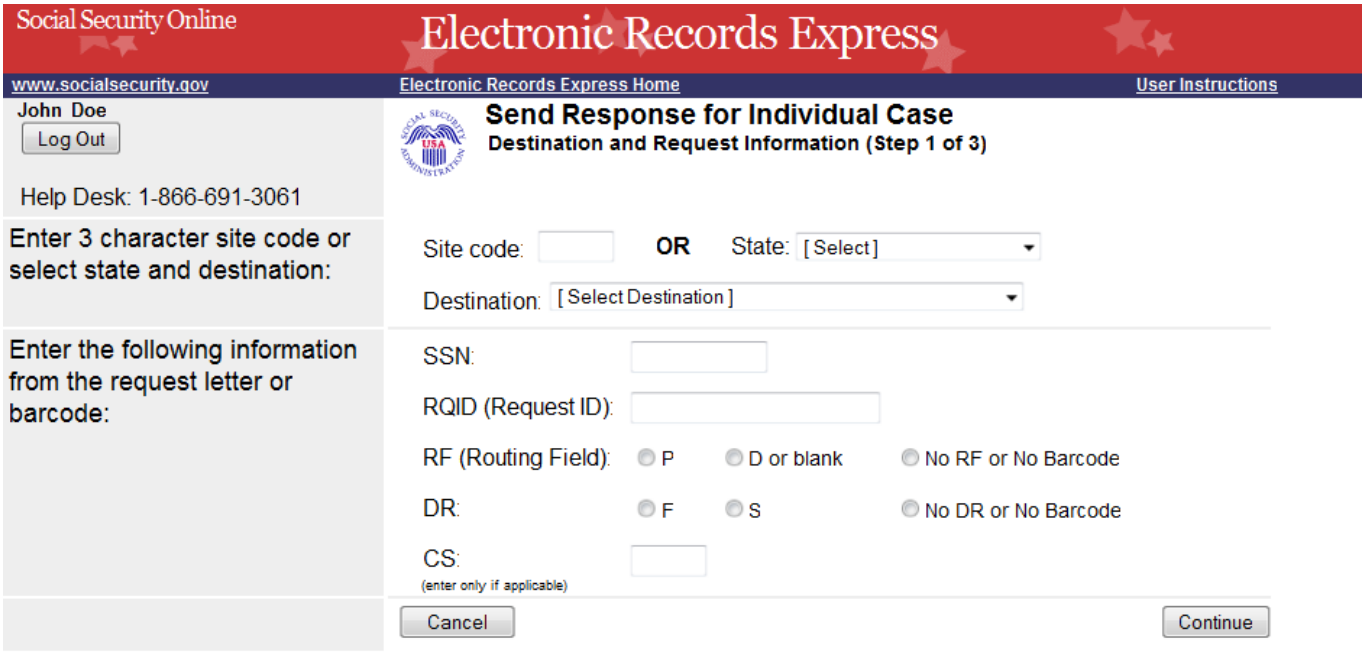
Modify | Suspend | Reset Password | Delete | Cancel

USA.gov | Privacy Policy | Accessibility Policy | Linking Policy | Site Map | Contact Us | Benefits.gov

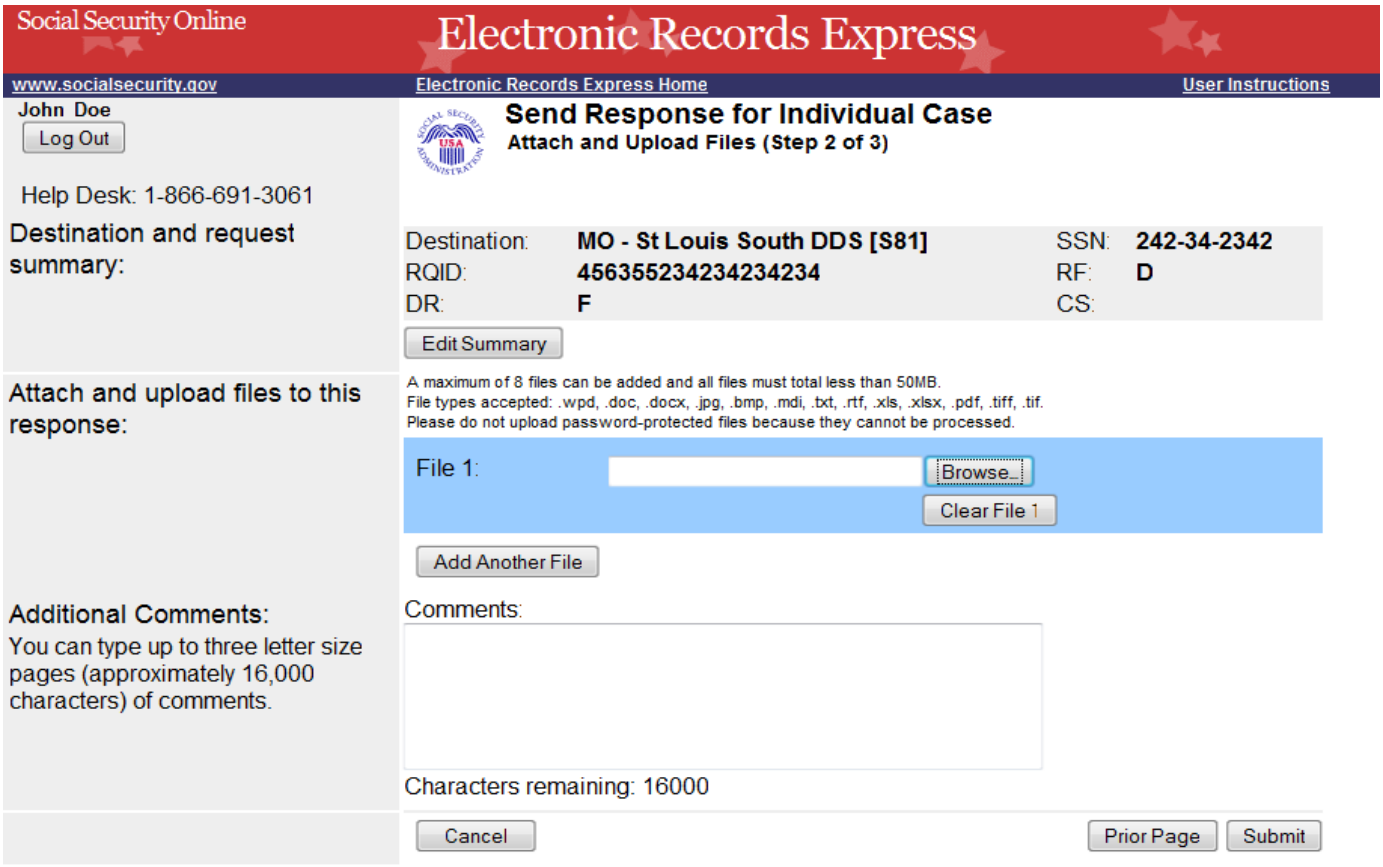
Evidence Submission Services

Send Response for Individual Case

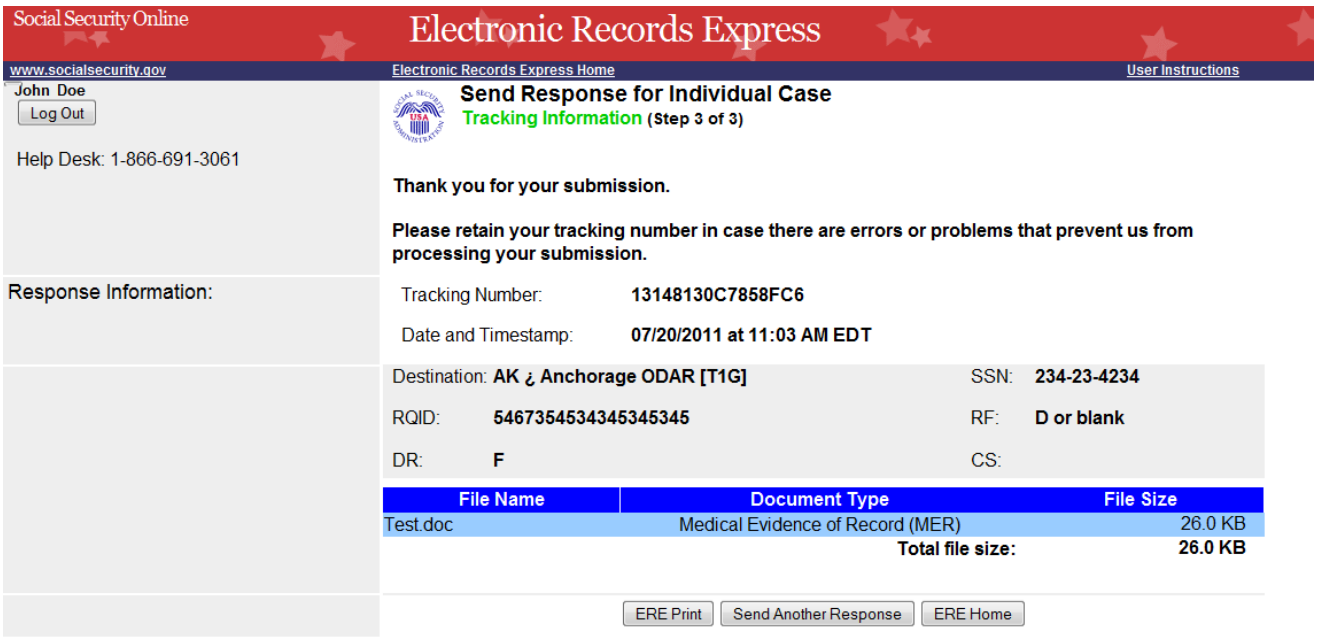
Destination and Request Information



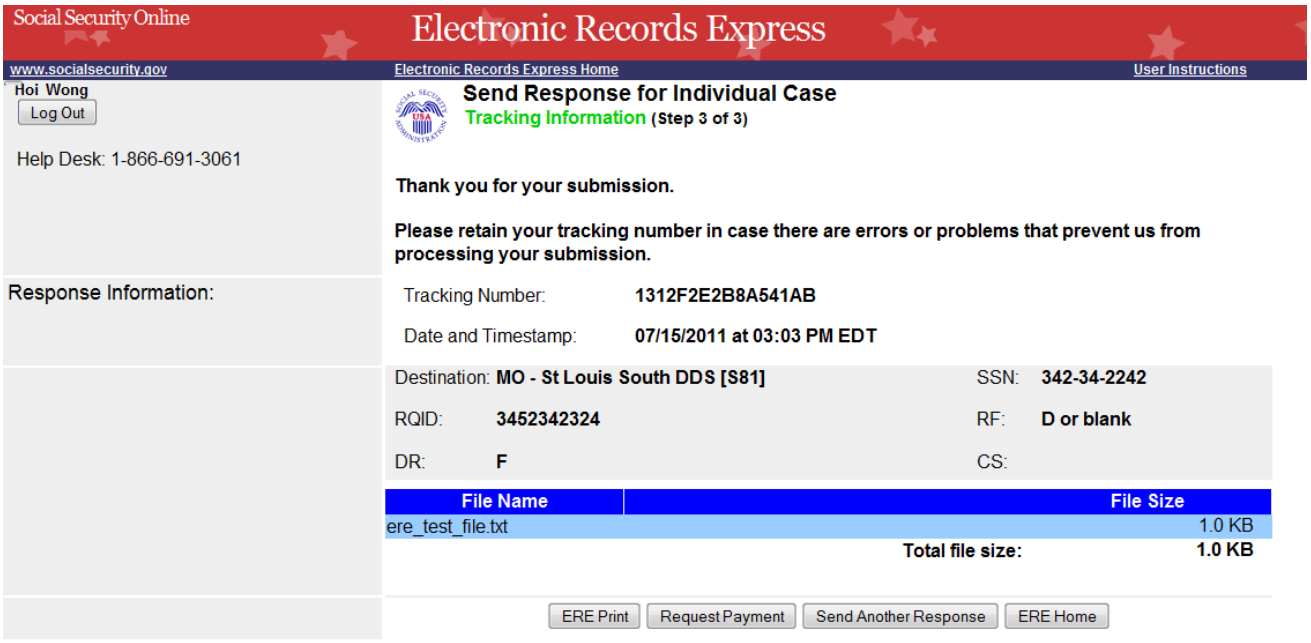
Submit Records



Tracking Page (Site does not do fiscal)

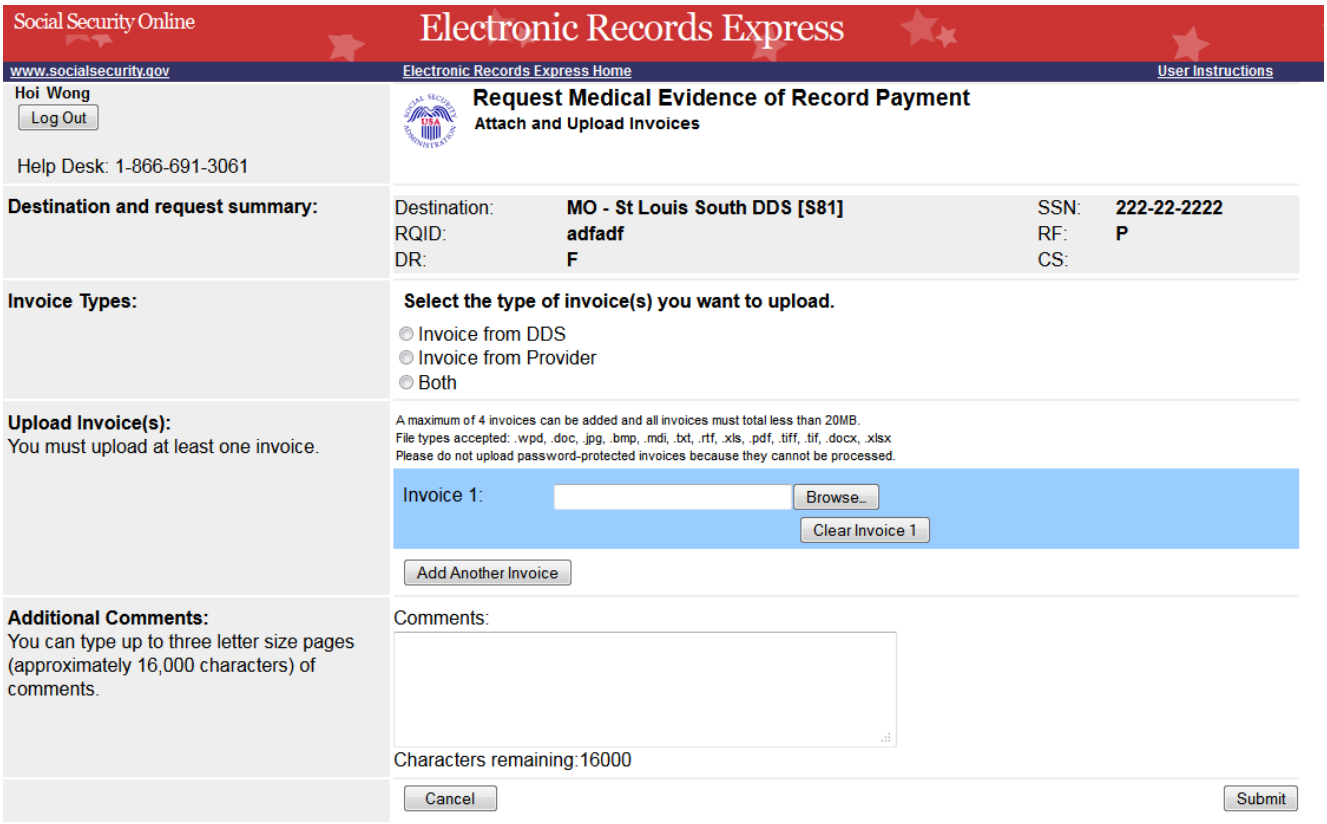


Tracking Page (for site that does fiscal)

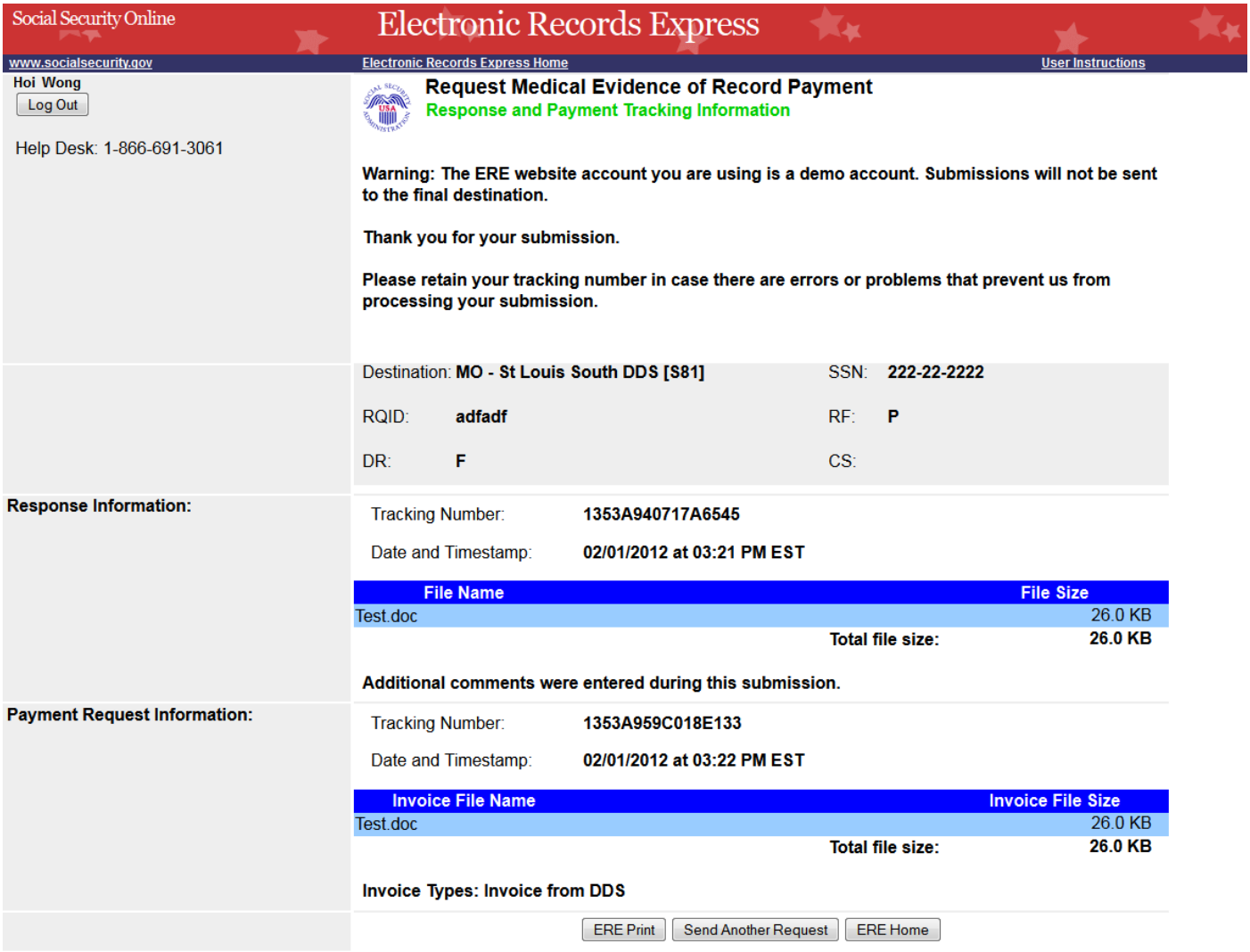


Request Medical Evidence of Record Payment (non-eOR)

Destination and Request Information

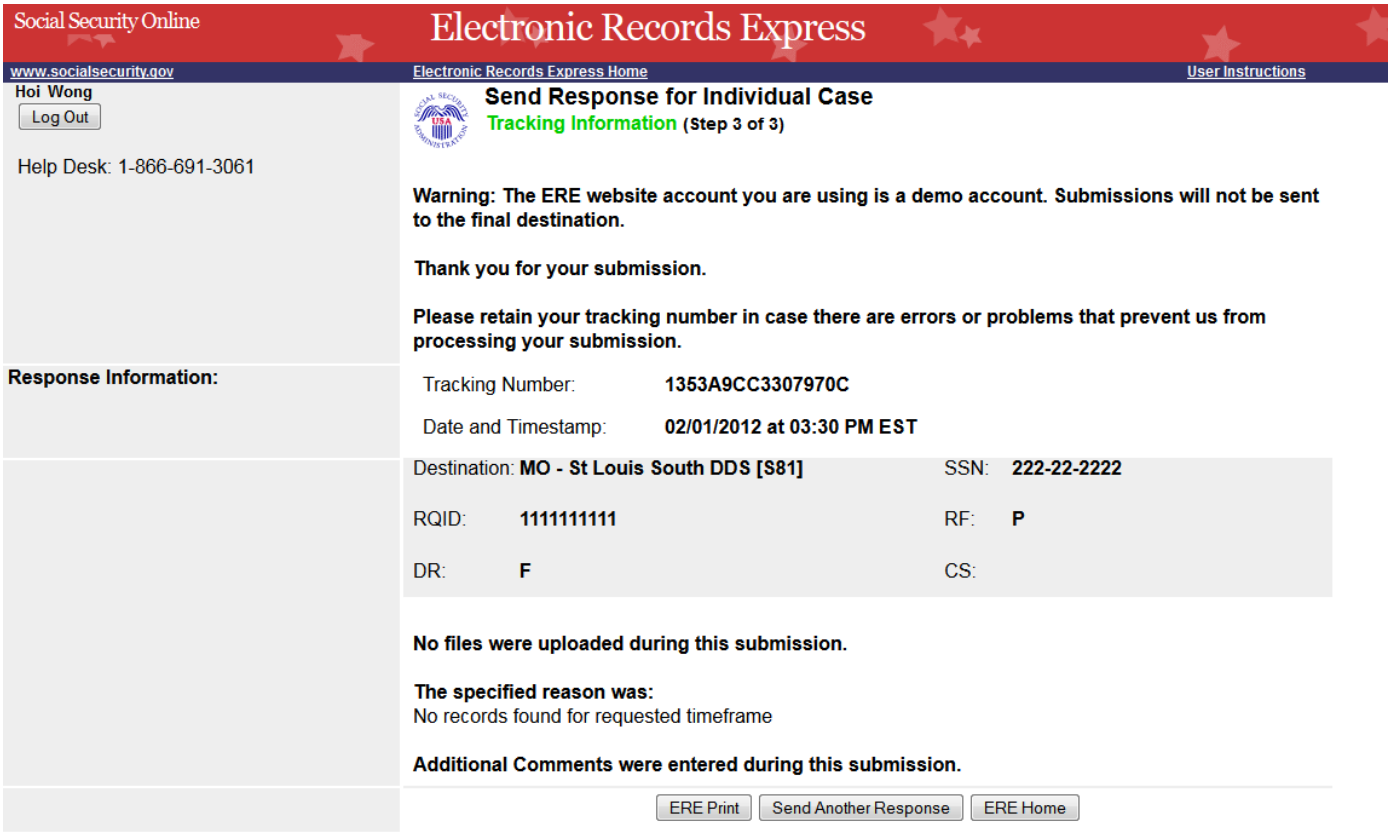


Tracking page



No Records

Tracking page

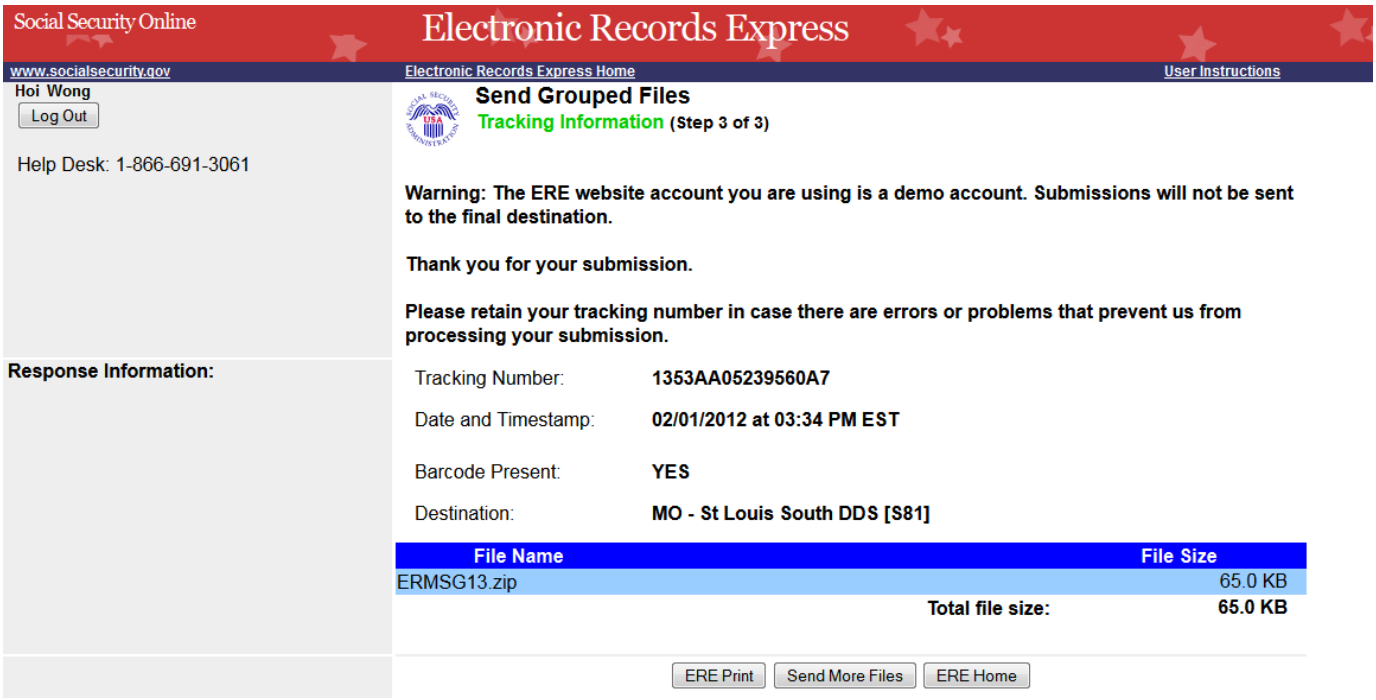


Send Grouped Files

Destination and Documentation Information

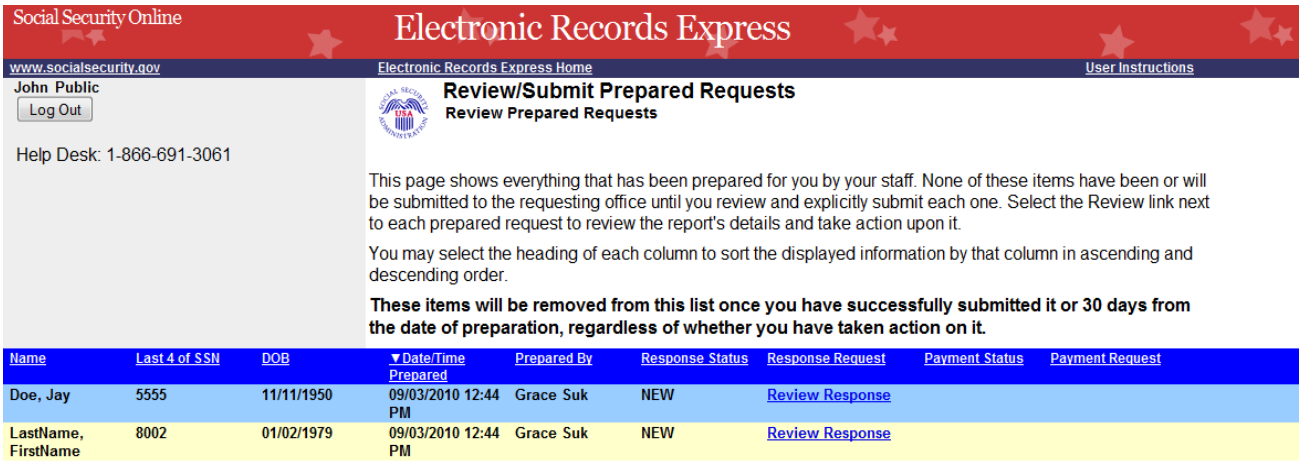
Attach and Upload Files

Tracking Page

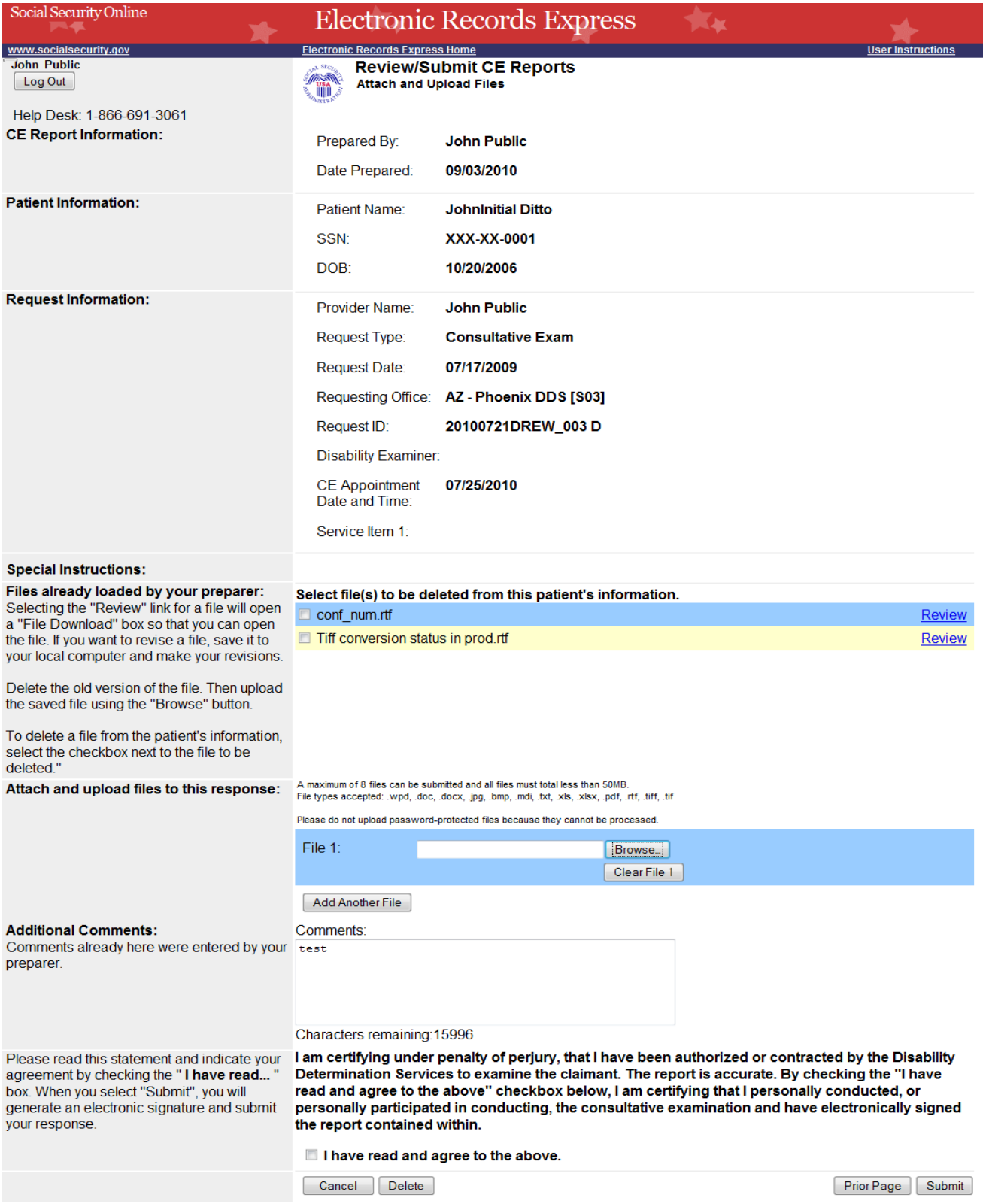


Consultative Examination (CE) Services

Review/Submit Prepared Requests



Attach and Upload Files



Tracking Information

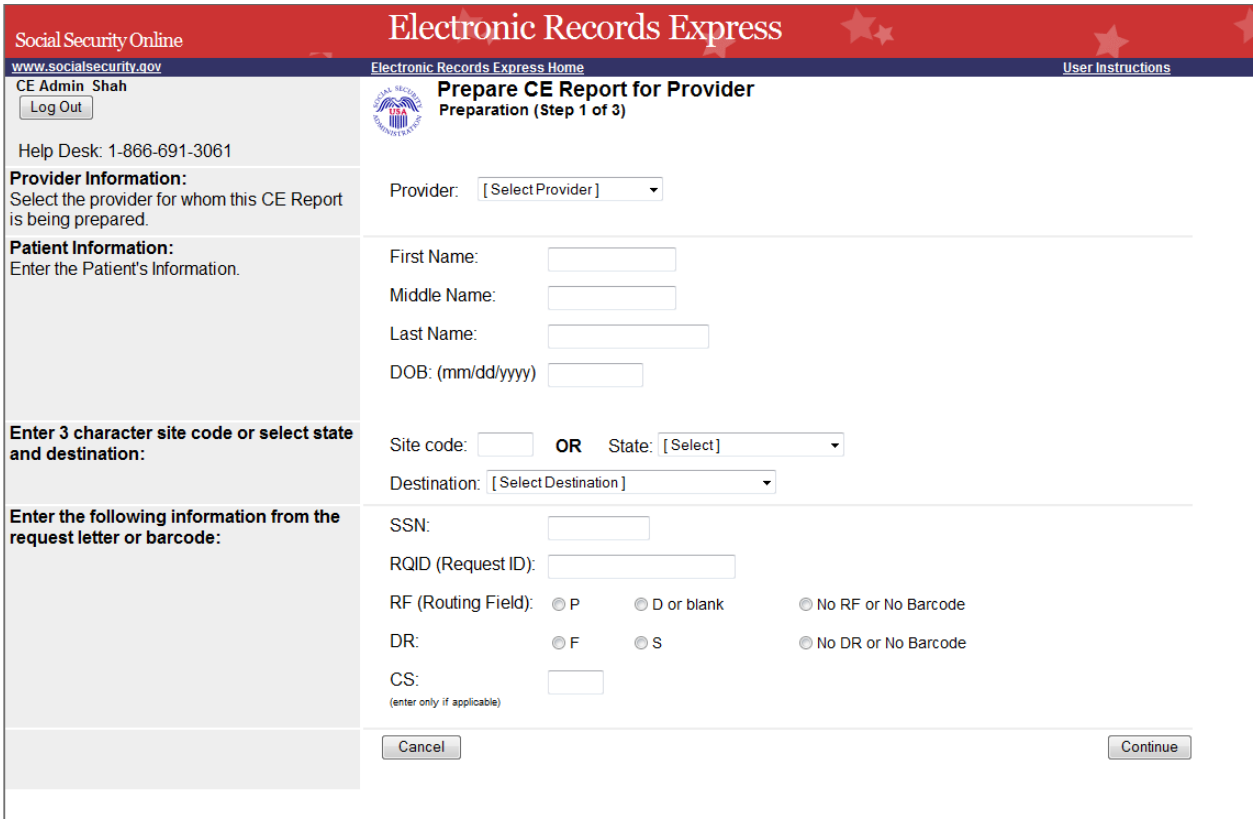
Pickup Provider's Transcription Reports

Select Provider's Inbox

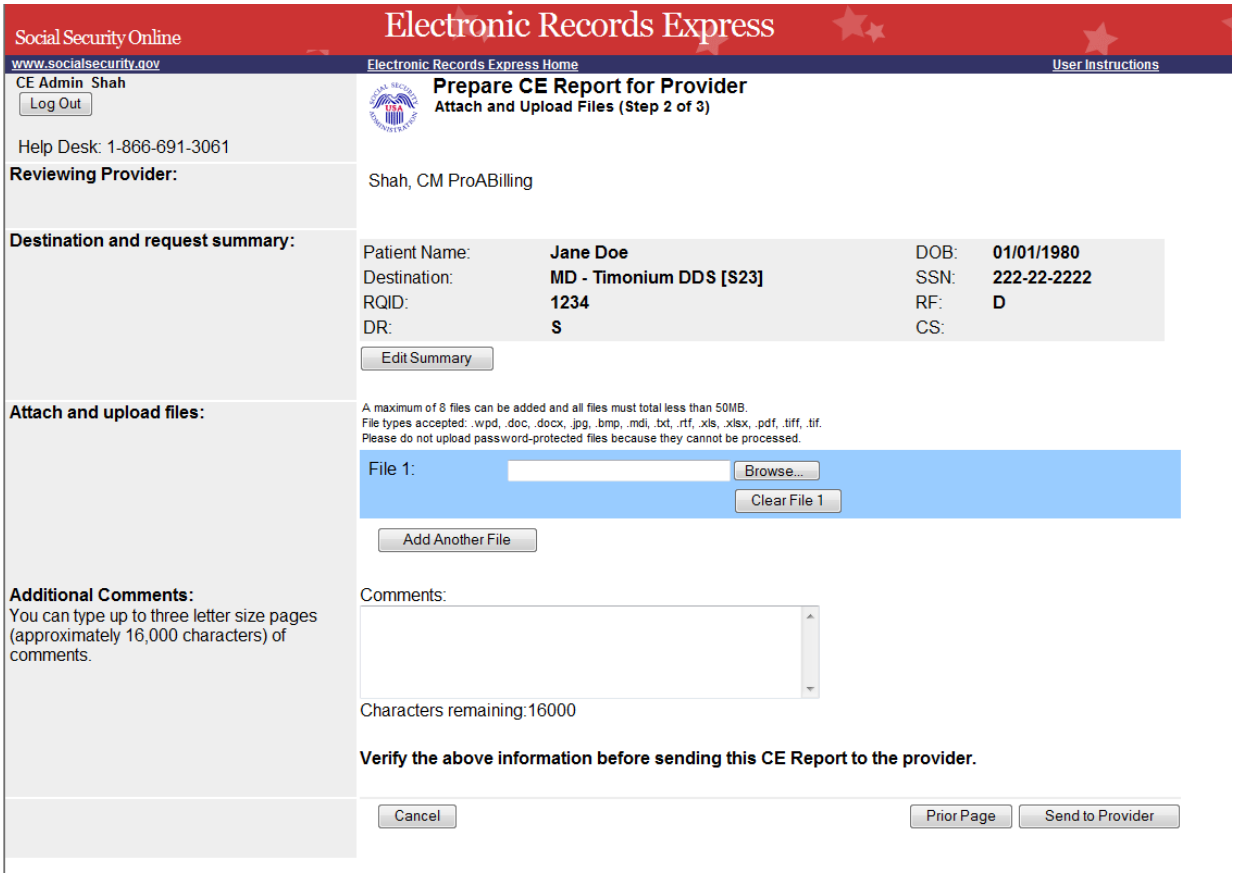
Inbox Folder

Prepare CE Report for Provider

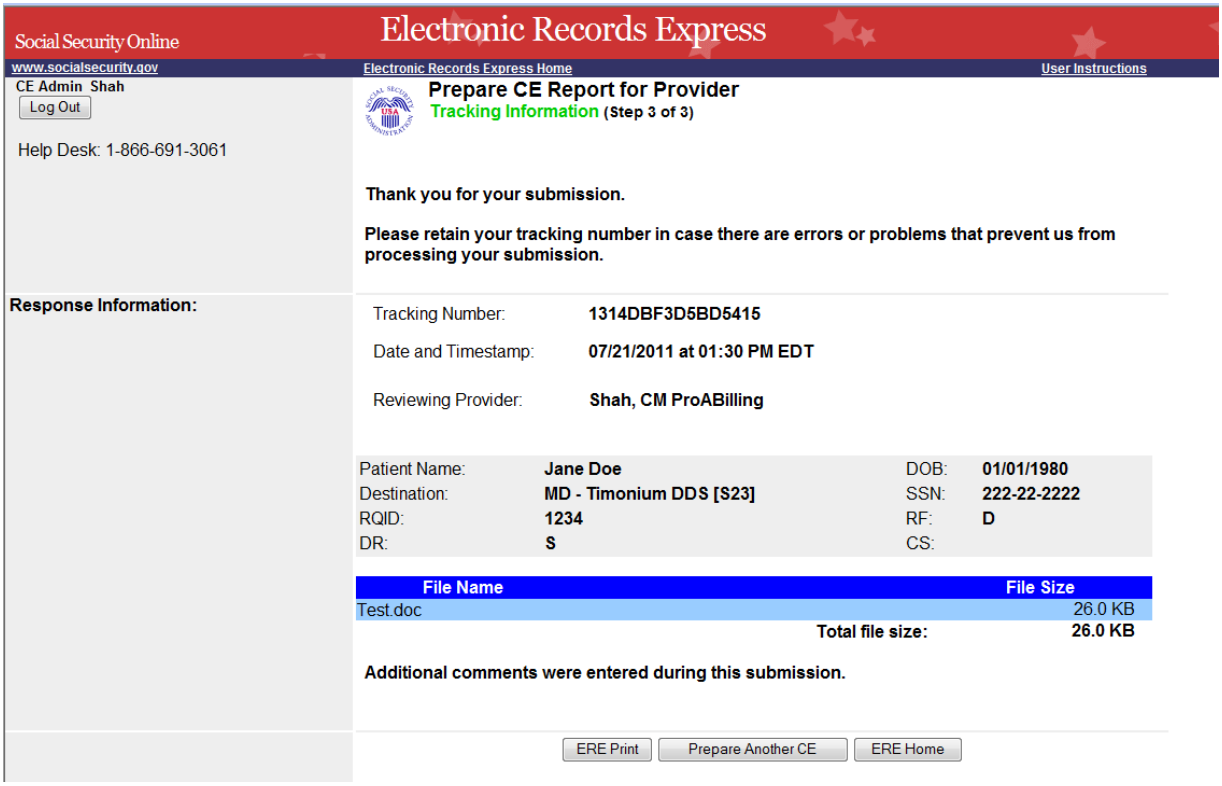
Preparation



Attach and Upload Files



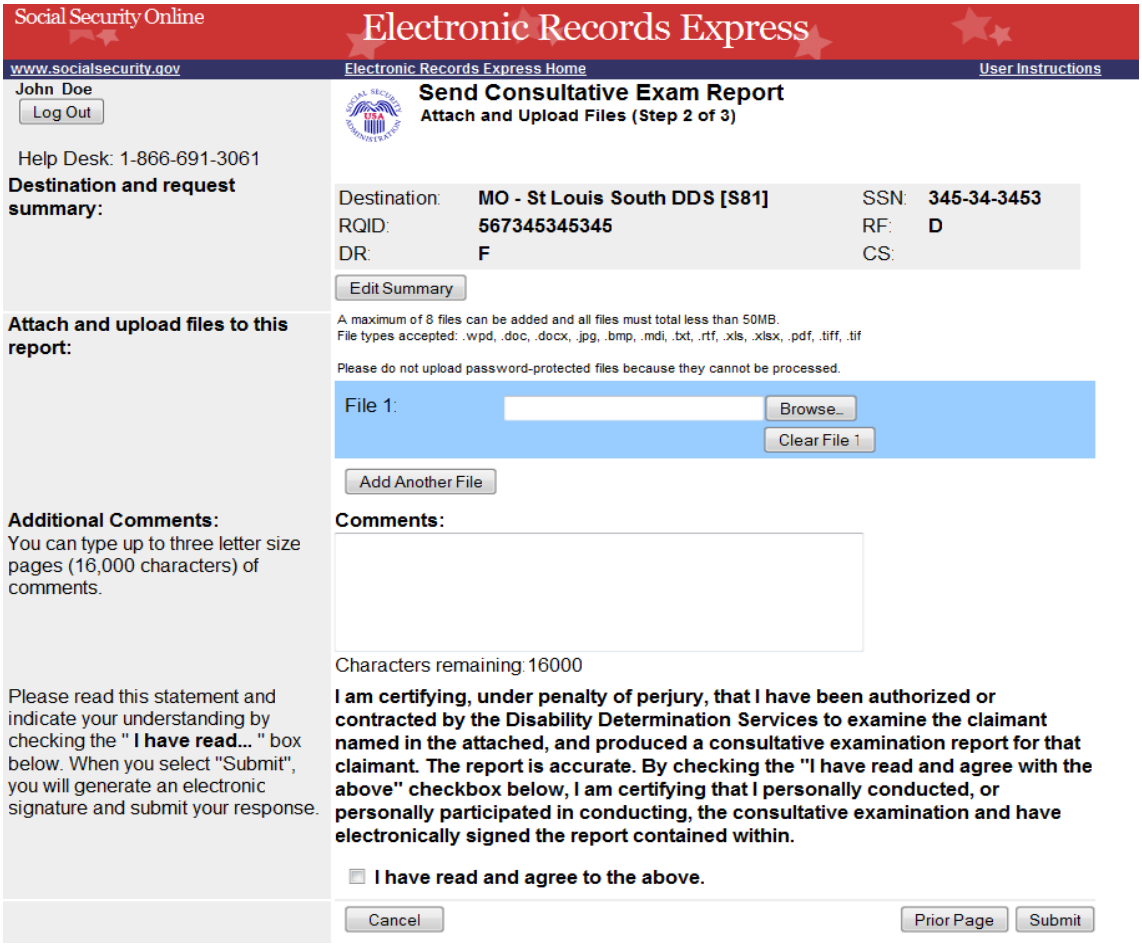
Tracking Information



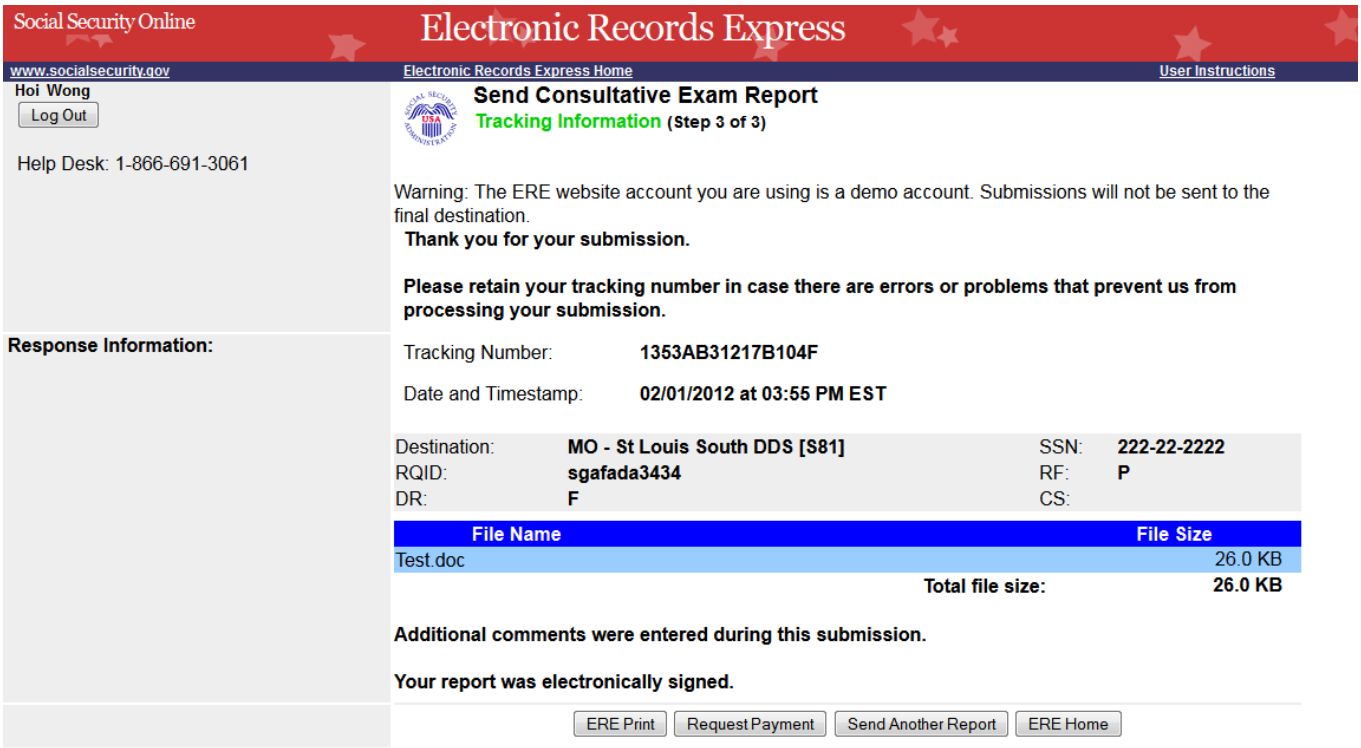
Send CE Report

Destination and Request Information

Attach and Upload Files



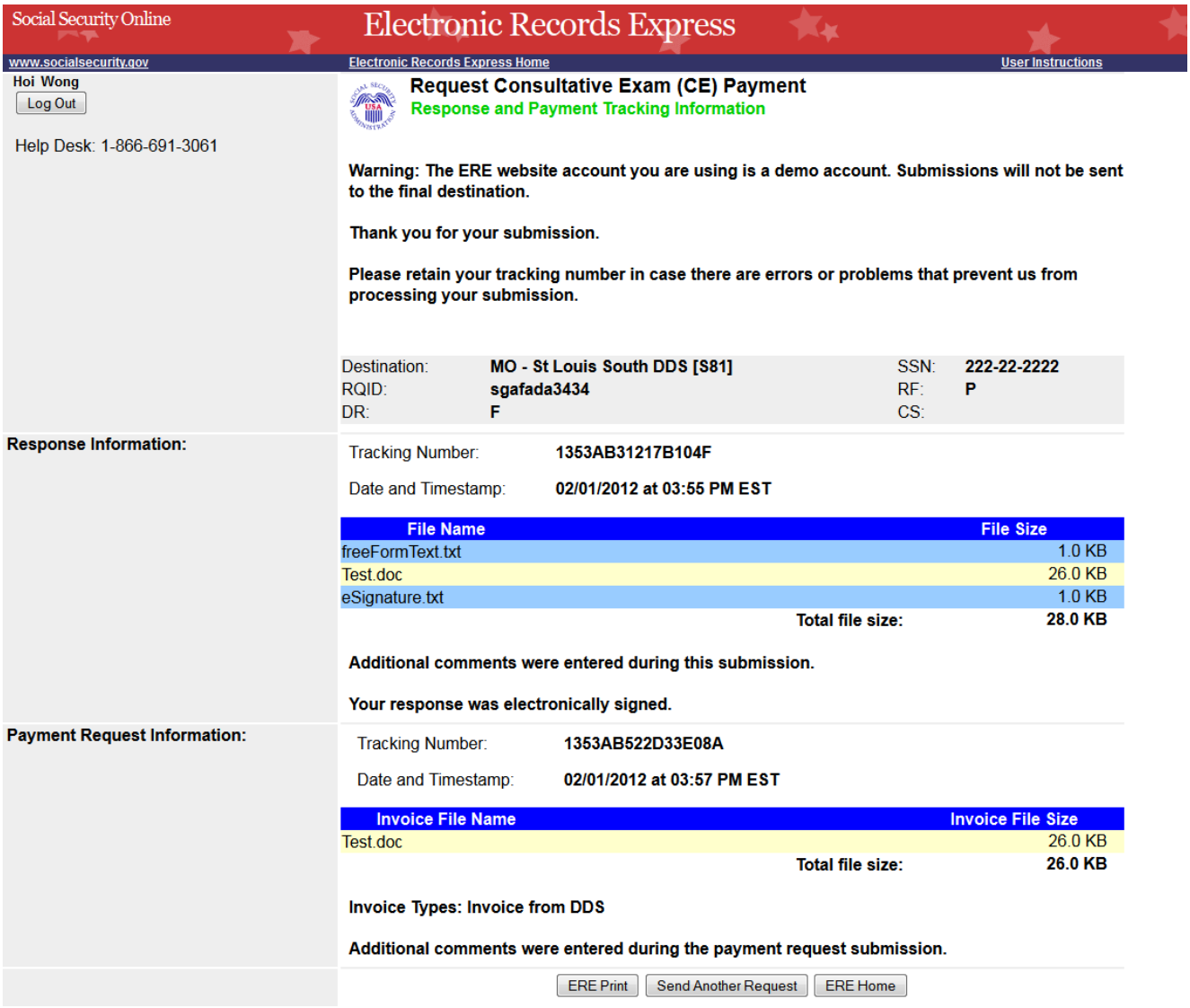
Tracking Information (for site that does fiscal)



Request Consultative Exam (CE) Payment

Attach and Upload Invoices

Tracking page



Social Security Online

Electronic Records Express

www.socialsecurity.gov | Electronic Records Express Home | User Instructions

Hoi Wong

Log Out

Help Desk: 1-866-691-3061

Request Consultative Exam (CE) Payment

Response and Payment Tracking Information

Warning: The ERE website account you are using is a demo account. Submissions will not be sent to the final destination.

Thank you for your submission.

Please retain your tracking number in case there are errors or problems that prevent us from processing your submission.

Destination:	**MO - St Louis South DDS [S81]**	SSN:	**222-22-2222**
RQID:	**sgafada3434**	RF:	**P**
DR:	**F**	CS:	

Response Information:

Tracking Number: **1353AB31217B104F**

Date and Timestamp: **02/01/2012 at 03:55 PM EST**

File Name	File Size
freeFormText.txt	1.0 KB
Test.doc	26.0 KB
eSignature.txt	1.0 KB
Total file size:	**28.0 KB**

Additional comments were entered during this submission.

Your response was electronically signed.

Payment Request Information:

Tracking Number: **1353AB522D33E08A**

Date and Timestamp: **02/01/2012 at 03:57 PM EST**

Invoice File Name	Invoice File Size
Test.doc	26.0 KB
Total file size:	**26.0 KB**

Invoice Types: Invoice from DDS

Additional comments were entered during the payment request submission.

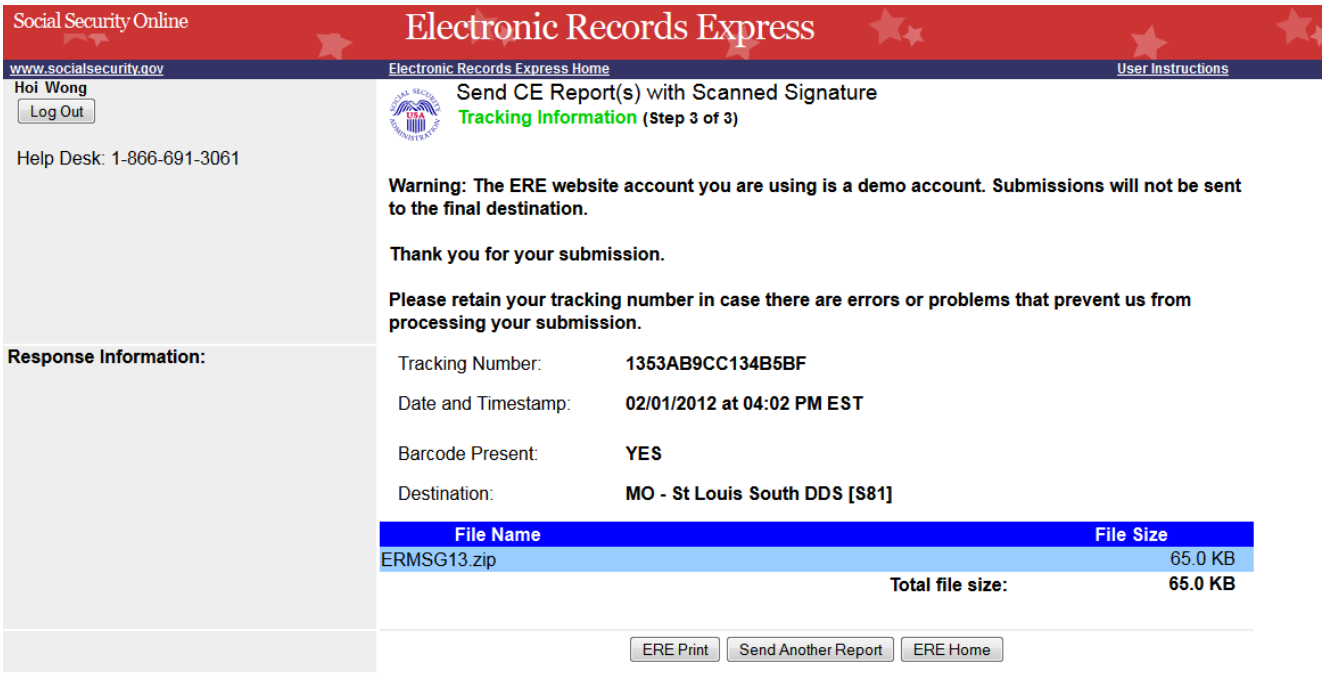
ERE Print | Send Another Request | ERE Home

Send CE Report(s) with Scanned Signature

Destination and Documentation Information

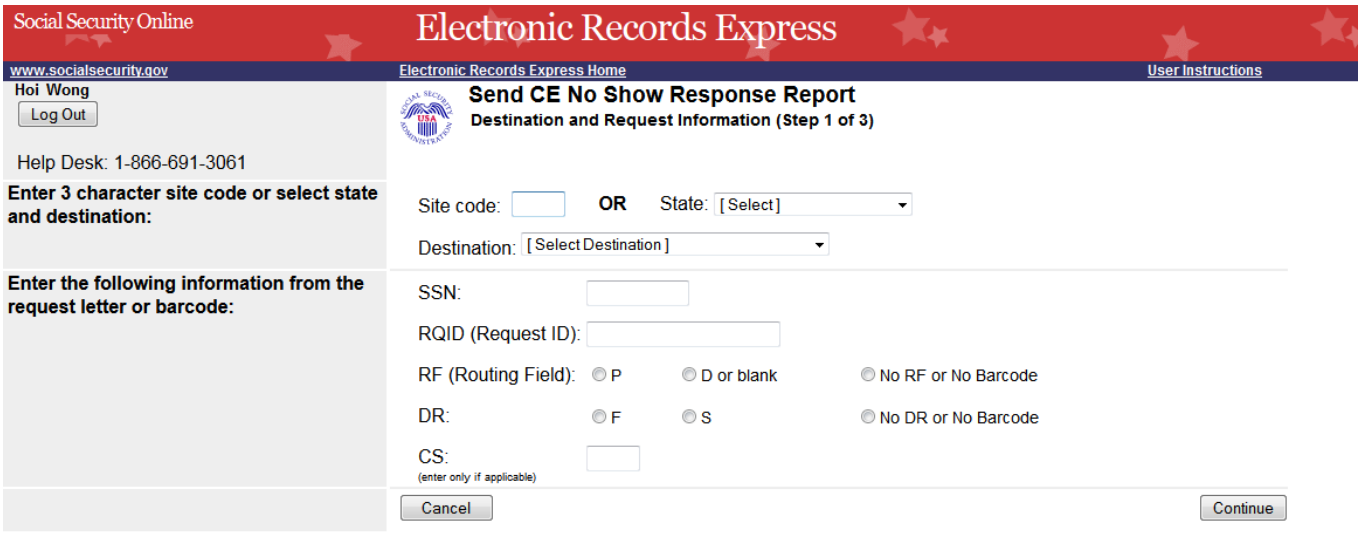
Attach and Upload Files

Tracking Information

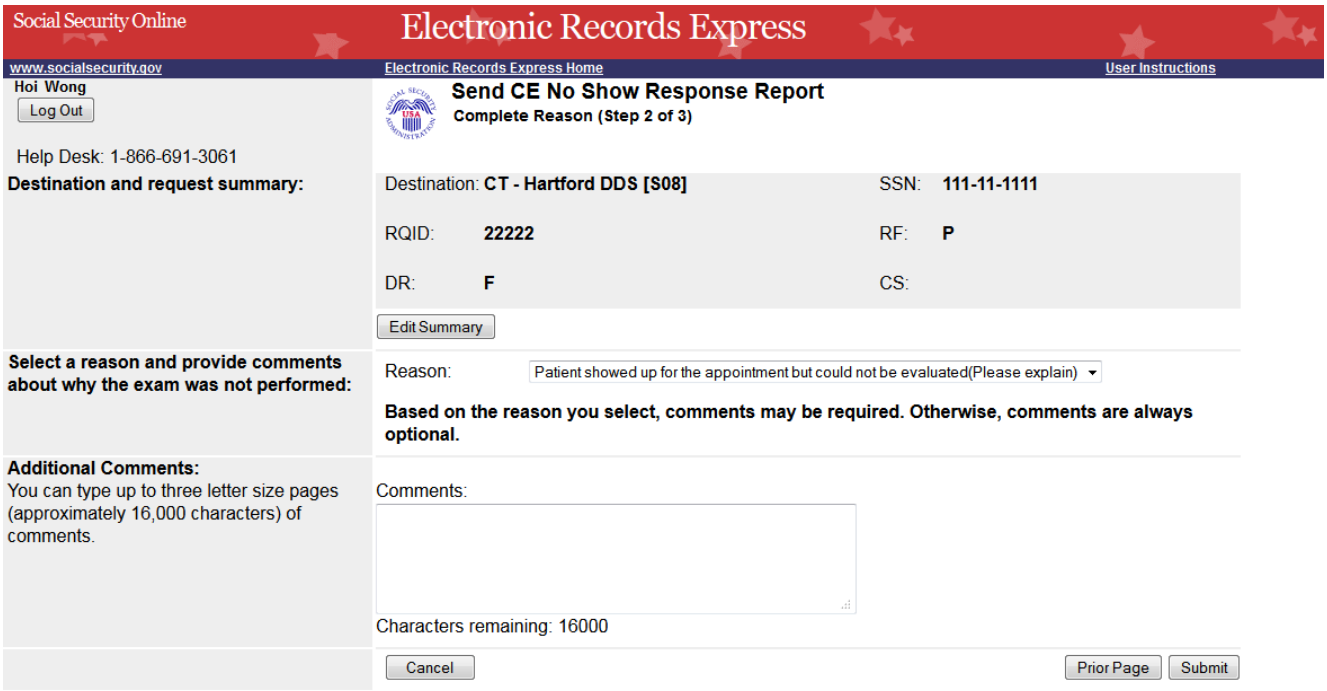


Send CE No Show Response

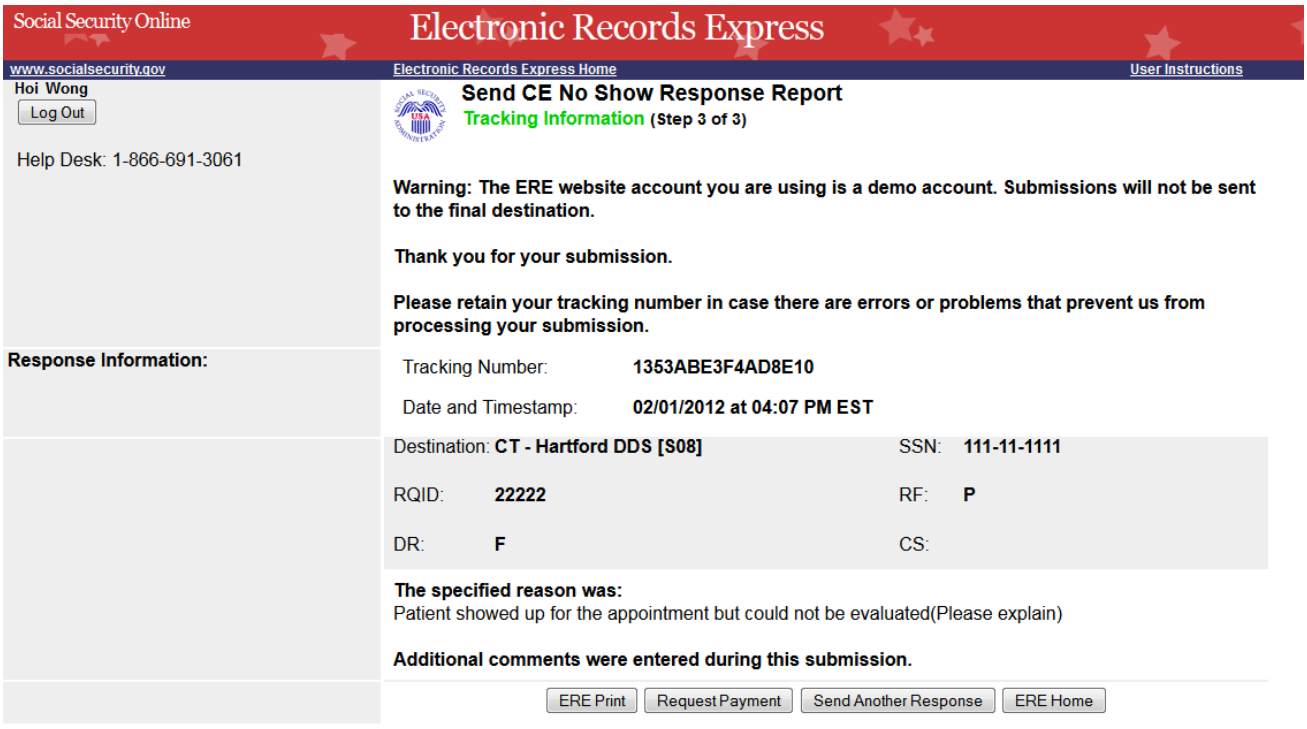
Destination and Request Information



Complete Reason

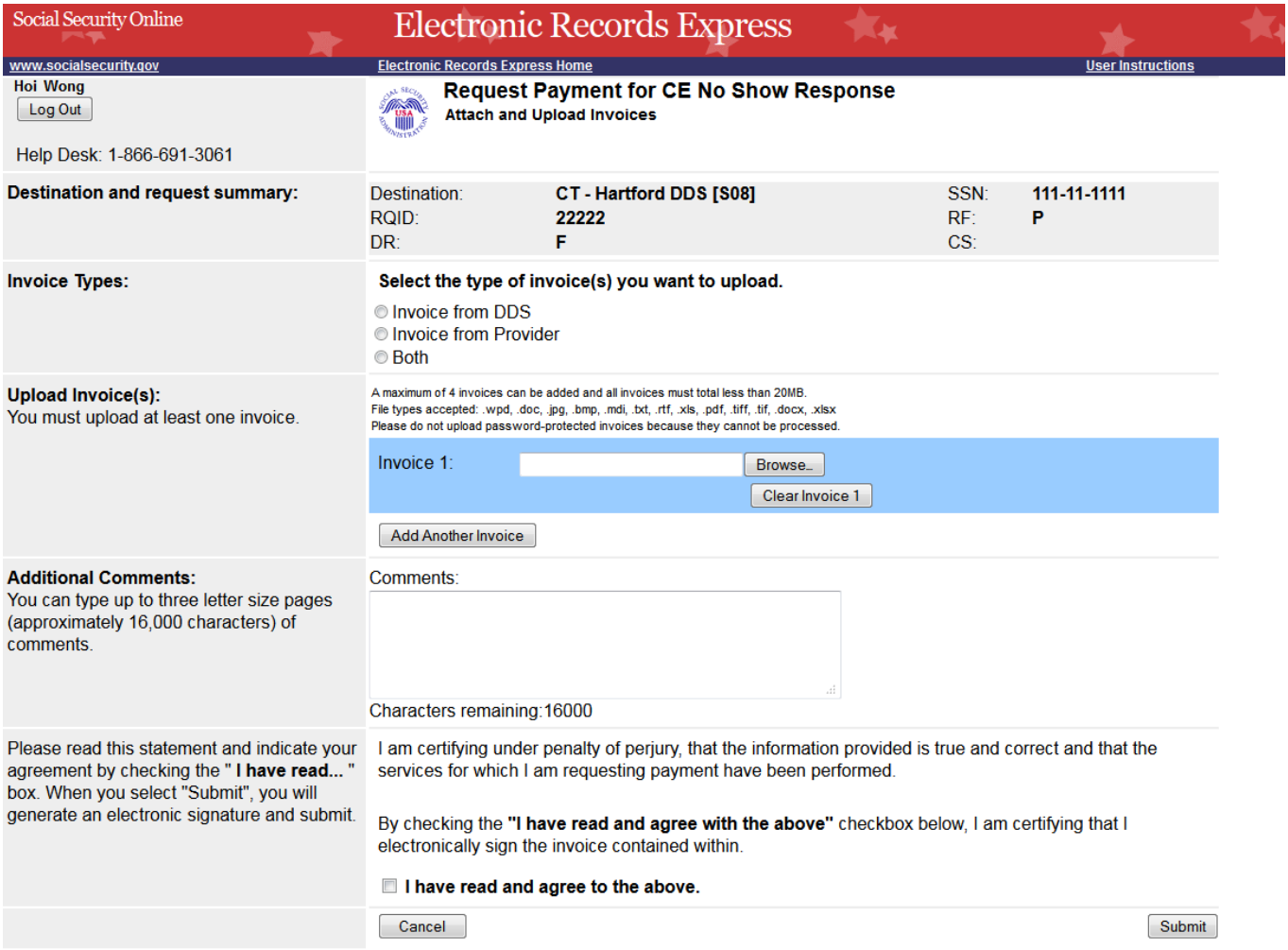


Tracking Information

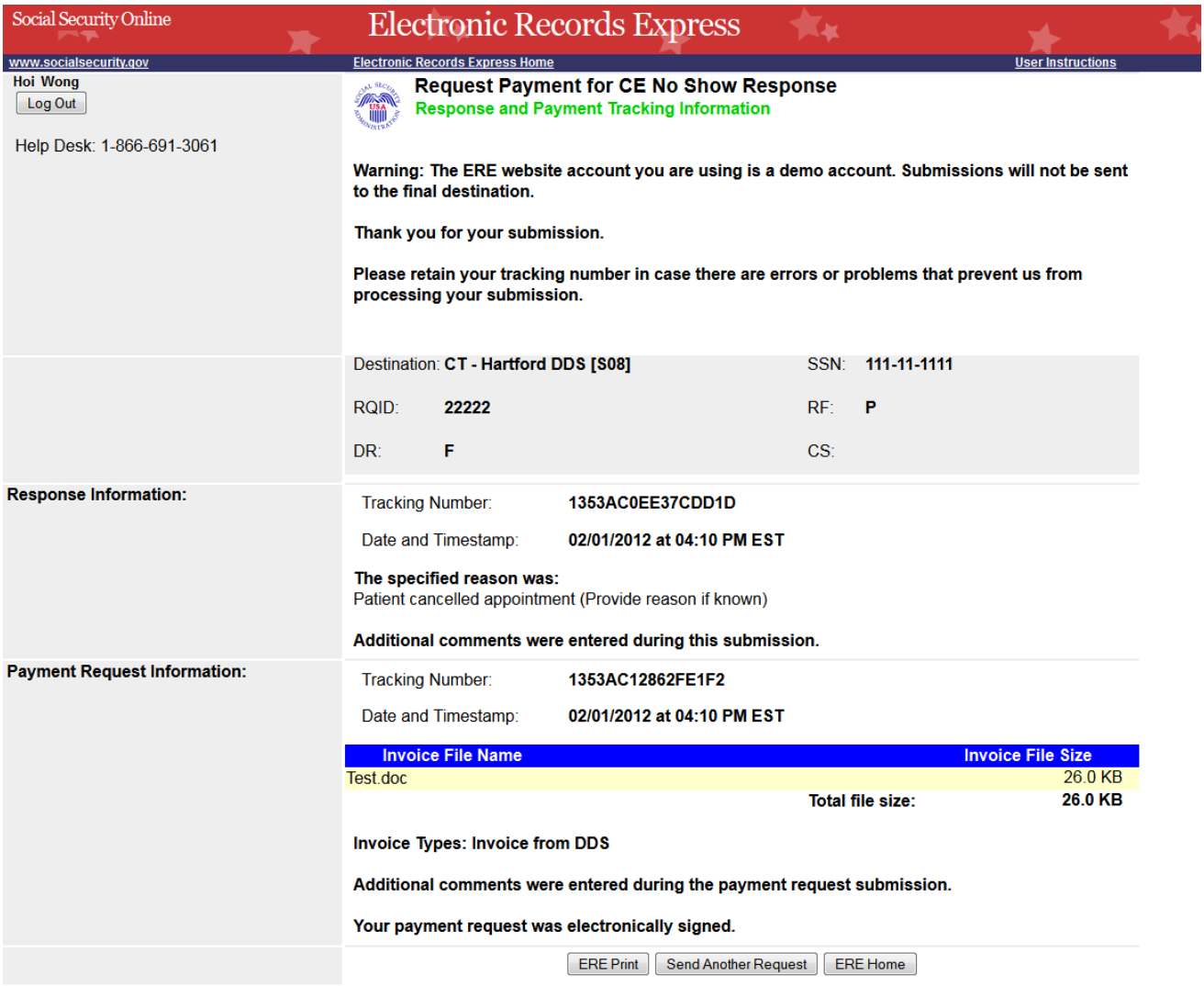


Request Payment for CE No Show Response

Attach and Upload Invoices



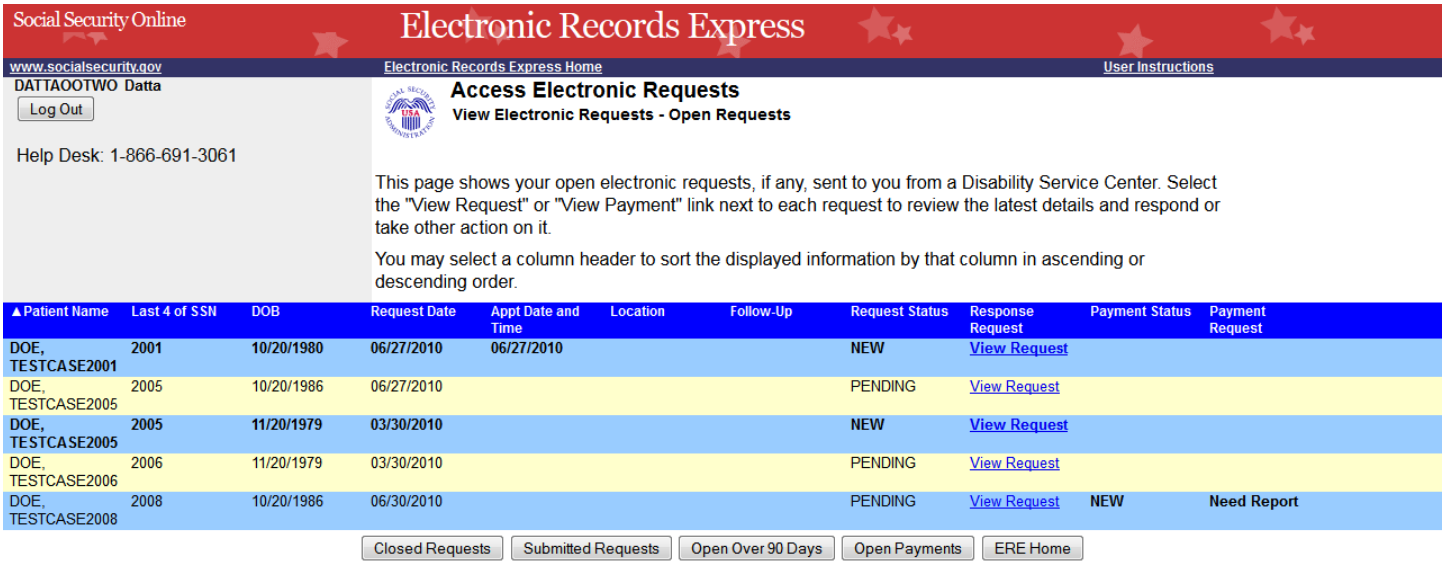
Tracking Information



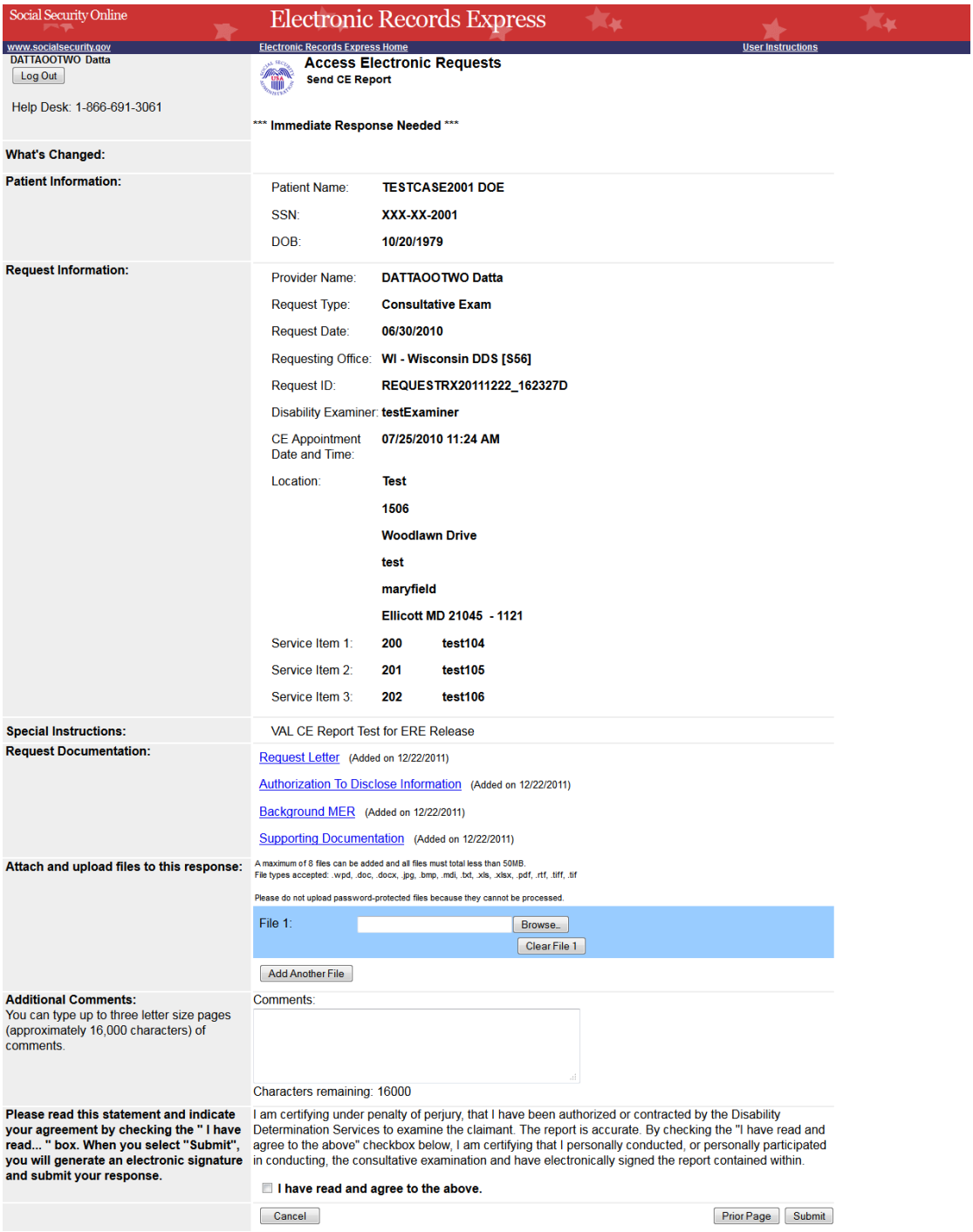
Document Exchange Services

Access Electronic Requests

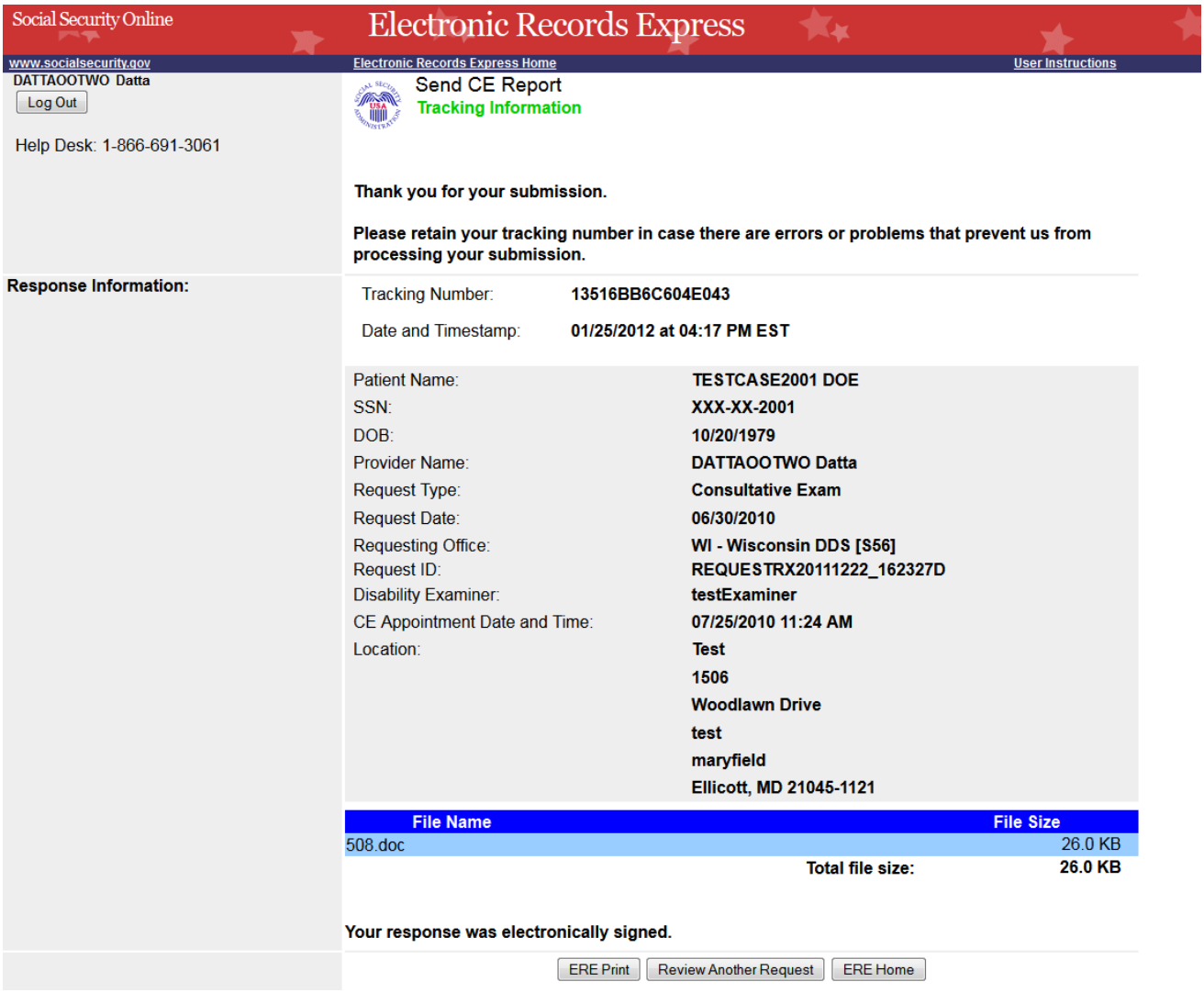
Open Requests Page



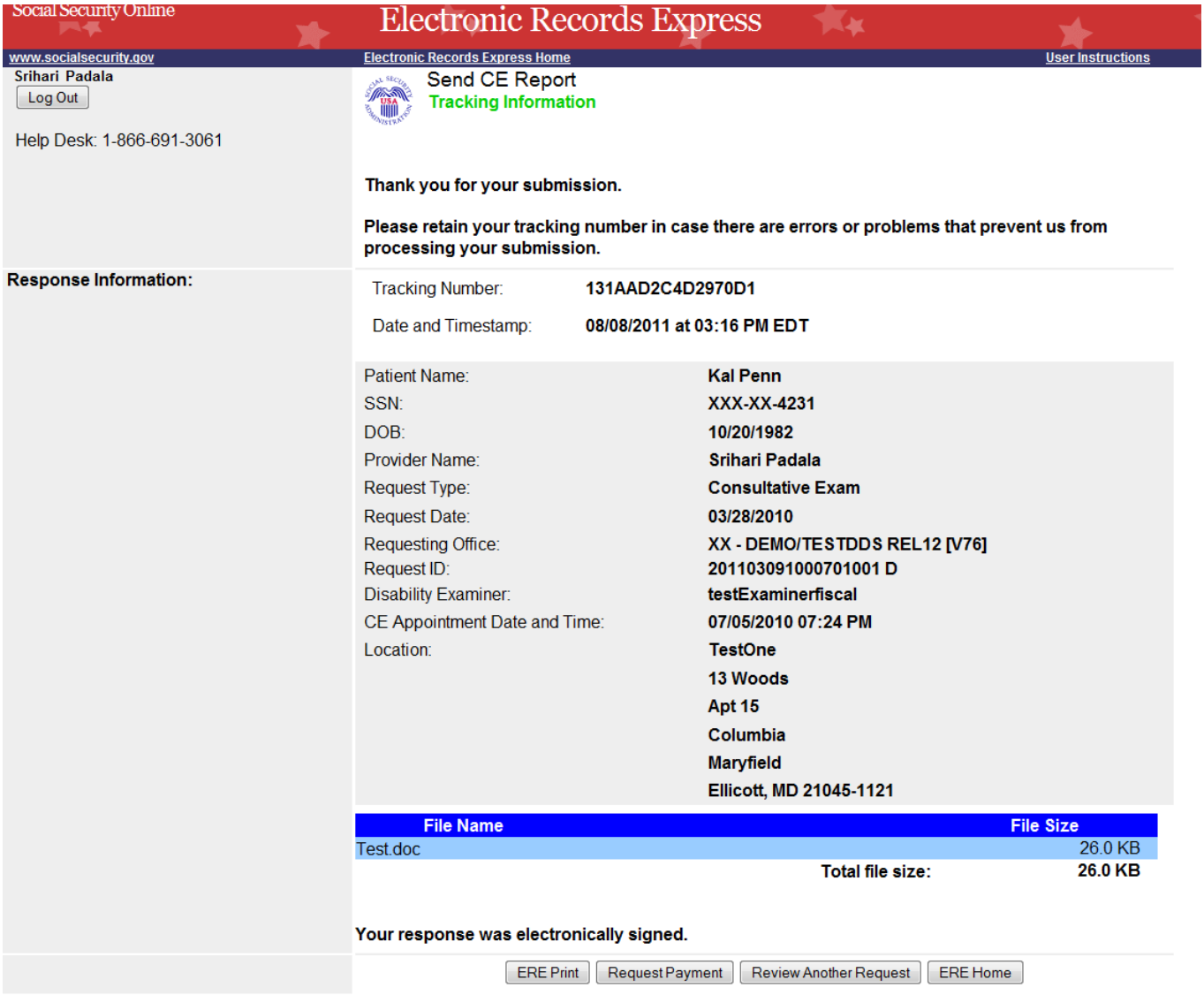
CE Request Details/Upload



Tracking Information (Site does not do fiscal)

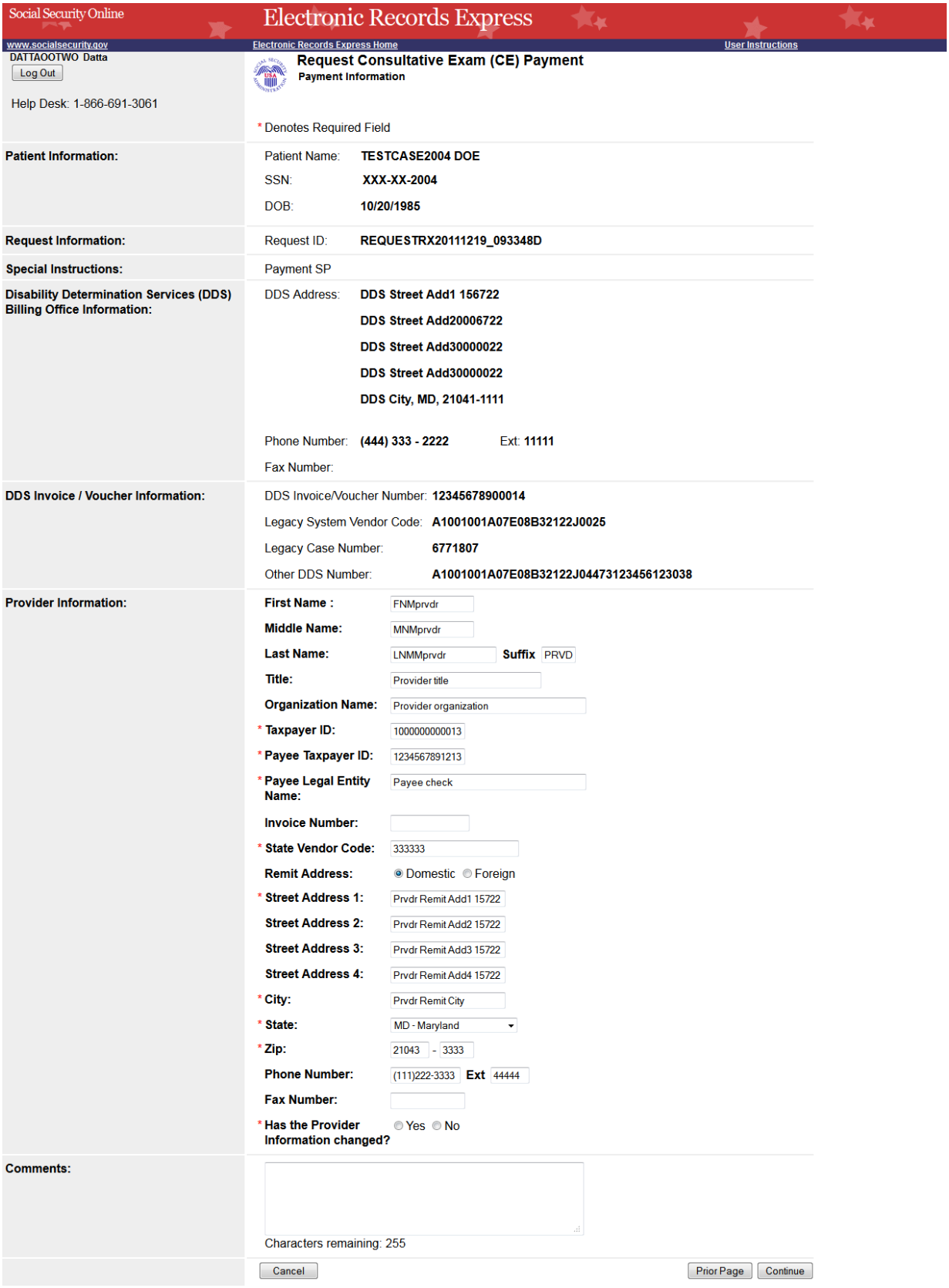


Tracking Information (Site does fiscal)



Request Consultative Exam (CE) Payment (eOR)

Payment Information



Social Security Online
Electronic Records Express
www.socialsecurity.gov | Electronic Records Express Home | User Instructions

DATTAOOTWO Datta
Log Out

Help Desk: 1-866-691-3061

Request Consultative Exam (CE) Payment
Payment Information

* Denotes Required Field

Patient Information:
Patient Name: **TESTCASE2004 DOE**
SSN: **XXX-XX-2004**
DOB: **10/20/1985**

Request Information:
Request ID: **REQUESTRX20111219_093348D**

Special Instructions:
Payment SP

Disability Determination Services (DDS) Billing Office Information:
DDS Address: **DDS Street Add1 156722**
DDS Street Add20006722
DDS Street Add30000022
DDS Street Add30000022
DDS City, MD, 21041-1111
Phone Number: **(444) 333 - 2222** Ext: **11111**
Fax Number:

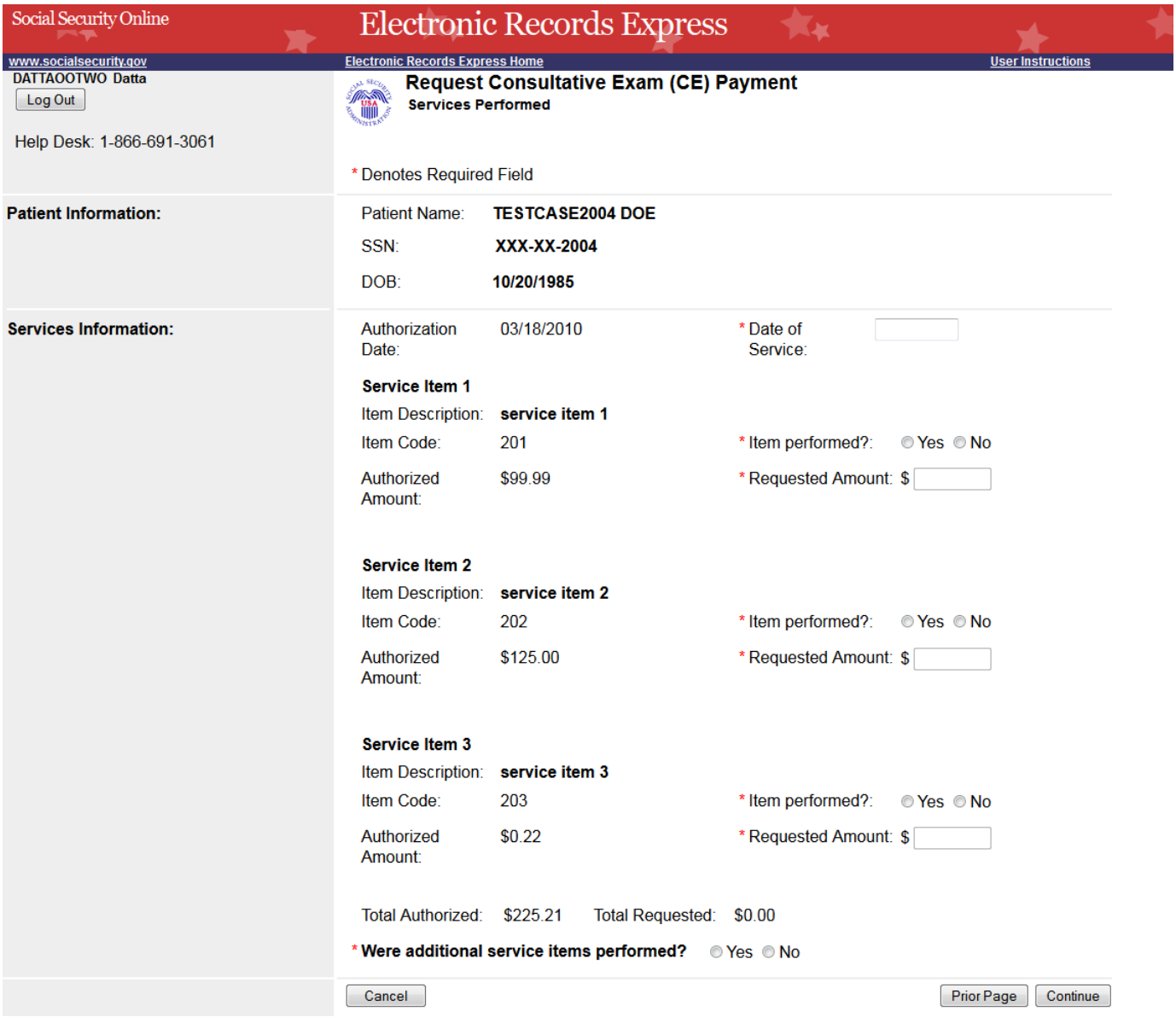
DDS Invoice / Voucher Information:
DDS Invoice/Voucher Number: **12345678900014**
Legacy System Vendor Code: **A1001001A07E08B32122J0025**
Legacy Case Number: **6771807**
Other DDS Number: **A1001001A07E08B32122J044731234561230 38**

Provider Information:
First Name : FNMprvdr
Middle Name: MNMprvdr
Last Name: LNMMprvdr **Suffix** PRVD
Title: Provider title
Organization Name: Provider organization
* **Taxpayer ID:** 1000000000013
* **Payee Taxpayer ID:** 1234567891213
* **Payee Legal Entity Name:** Payee check
Invoice Number:
* **State Vendor Code:** 333333
Remit Address: Domestic Foreign
* **Street Address 1:** Prvdr Remit Add1 15722
Street Address 2: Prvdr Remit Add2 15722
Street Address 3: Prvdr Remit Add3 15722
Street Address 4: Prvdr Remit Add4 15722
* **City:** Prvdr Remit City
* **State:** MD - Maryland
* **Zip:** 21043 - 3333
Phone Number: (111)222-3333 **Ext** 44444
Fax Number:
* **Has the Provider Information changed?** Yes No

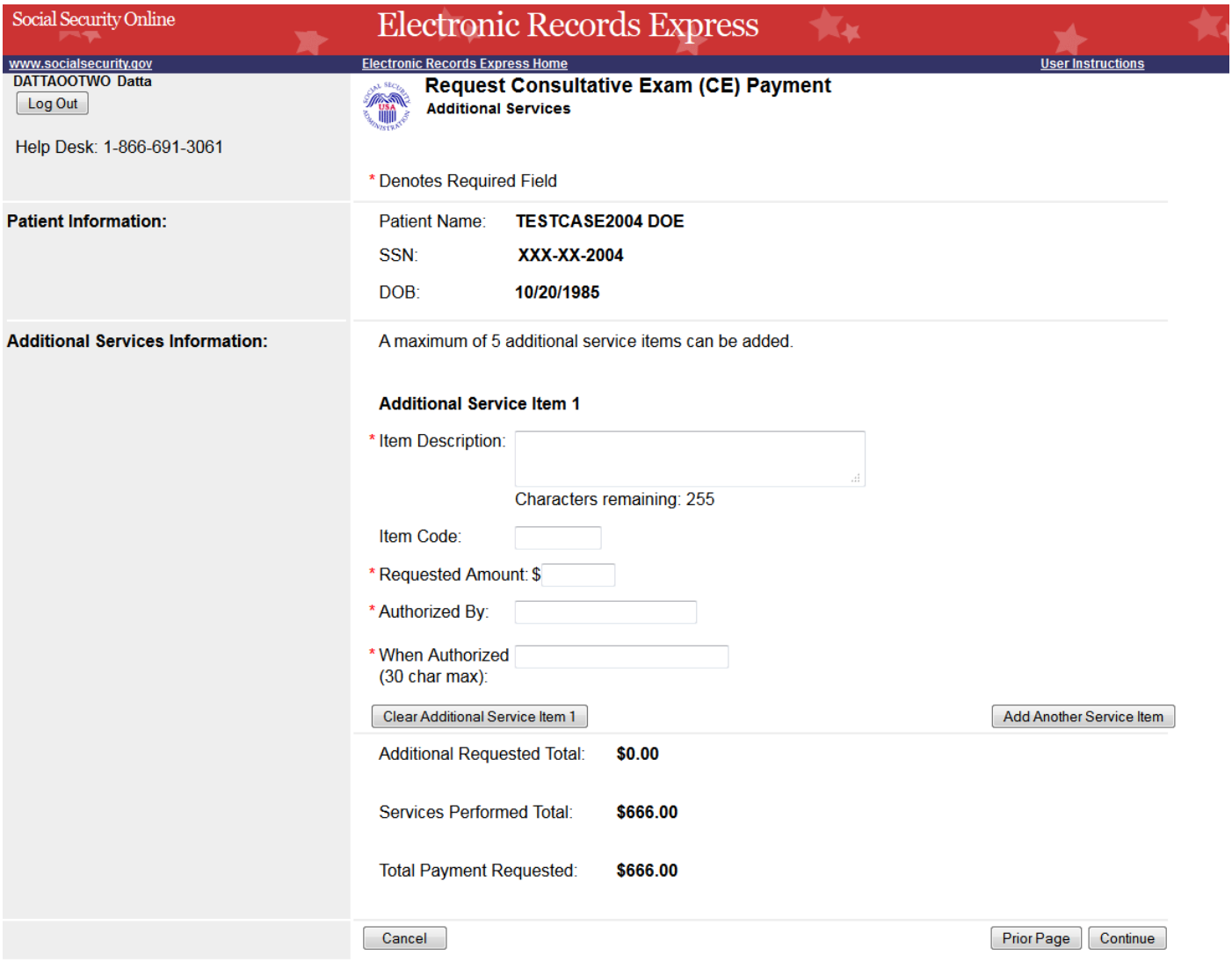
Comments:
Characters remaining: 255

Cancel | Prior Page | Continue

CE Services Performed



Additional Services



Payment Information Summary

Social Security Online — Electronic Records Express

www.socialsecurity.gov | Electronic Records Express Home | User Instructions

DATTAOOTWO Datta

Log Out

Help Desk: 1-866-691-3061

Request Consultative Exam (CE) Payment

Payment Information Summary

Before final submission please carefully review the information below. To make changes to any sections of information, select the "Edit" button.

Patient Information:

Patient Name:	**TESTCASE2004 DOE**
SSN:	**XXX-XX-2004**
DOB:	**10/20/1985**

Provider Information:

Name:	**FNMprvdr MNMprvdr LNMMprvdr PRVD**
Title:	**Provider title**
Organization Name:	**Provider organization**
Invoice Number:	
Taxpayer ID:	**1000000000013**
Payee Taxpayer ID:	**1234567891213**
Payee Legal Entity Name:	**Payee check**
State Vendor Code:	**333333**
Remit Address:	**Prvdr Remit Add1 15722** **Prvdr Remit Add2 15722** **Prvdr Remit Add3 15722** **Prvdr Remit Add4 15722**
City, State, Zip:	**Prvdr Remit City, MD 21043-3333**
Phone Number:	**(111) 222 - 3333** Ext: **44444**
Comments:	
Has the Provider Information changed?	**No**

Edit Provider Information

Service Information:

Authorization Date: **03/18/2010** Date of Service: **11/11/2011**

Service Item 1:

Item Description:	**service item 1**
Item Code:	**201**
Was This Item Performed?	**Yes**
Authorized Amount:	**$99.99**
Requested Amount:	**$111.00**

Service Item 2:

Item Description:	**service item 2**
Item Code:	**202**
Was This Item Performed?	**Yes**
Authorized Amount:	**$125.00**
Requested Amount:	**$222.00**

Service Item 3:

Item Description:	**service item 3**
Item Code:	**203**
Was This Item Performed?	**Yes**
Authorized Amount:	**$.22**
Requested Amount:	**$333.00**

Edit Service Information

Additional Services:

Additional Service Item 1:

Item Description:	**cvxv**
Item Code:	Requested Amount: **$1.00**
Authorized By:	**me**
When Authorized:	**today**

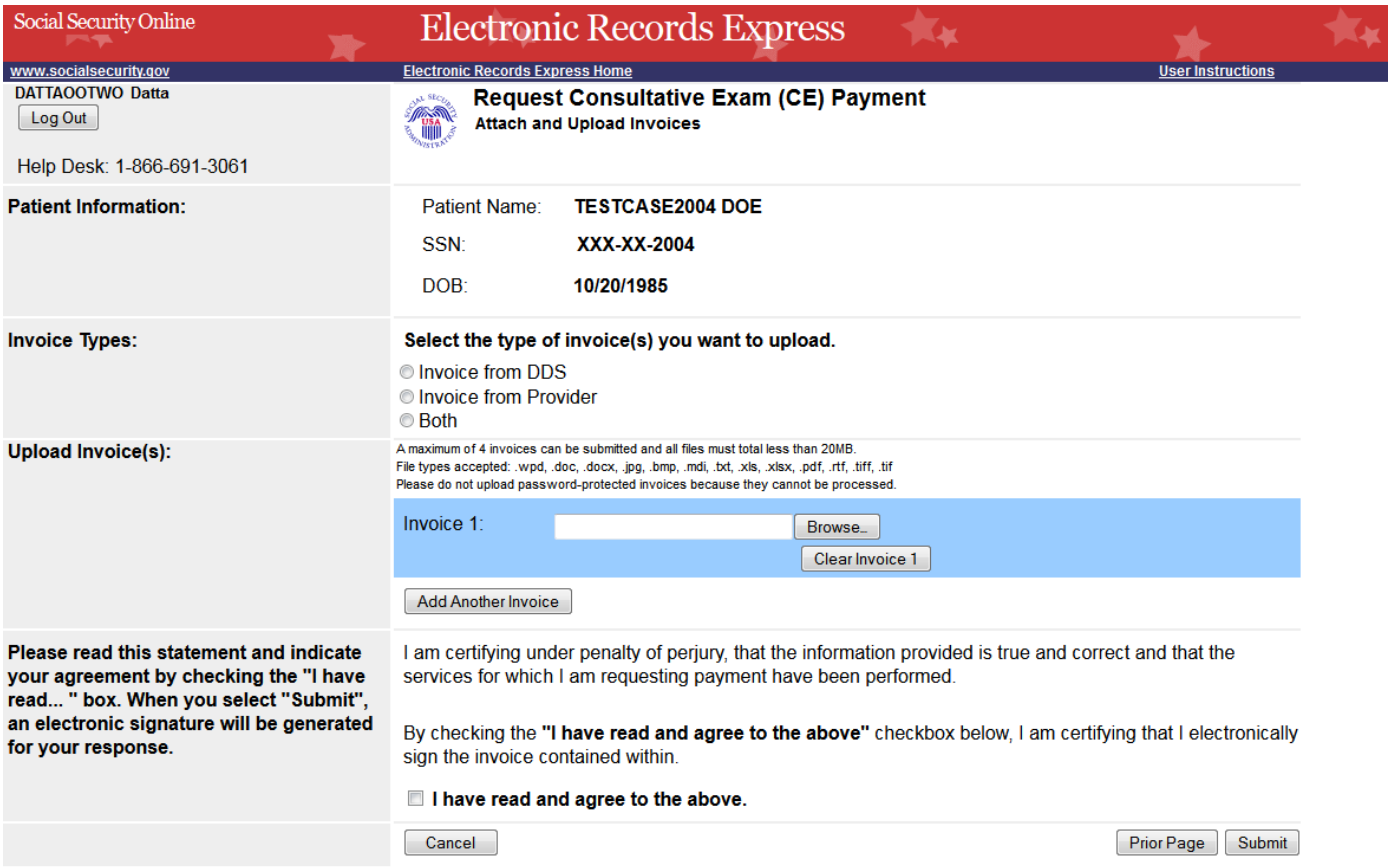
Edit Additional Services

Totals:

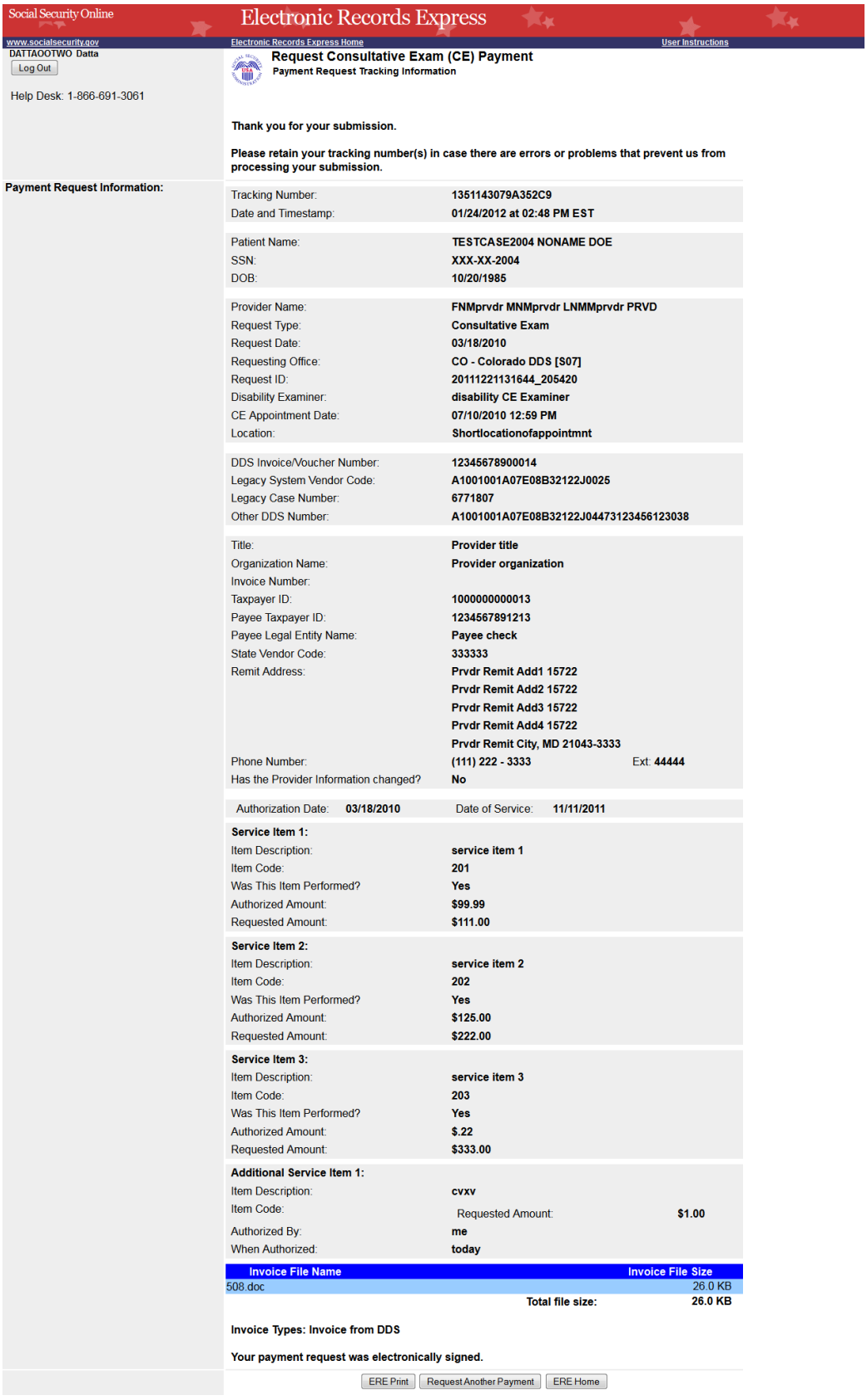
Authorized: **$225.21** Requested: **$667.00**

Cancel Continue

Attach and Upload Invoices



CE Response/Payment Request Tracking Information



Social Security Online

Electronic Records Express

www.socialsecurity.gov | Electronic Records Express Home | User Instructions

DATTAOOTWO Datta

Log Out

Help Desk: 1-866-691-3061

Request Consultative Exam (CE) Payment

Payment Request Tracking Information

Thank you for your submission.

Please retain your tracking number(s) in case there are errors or problems that prevent us from processing your submission.

Payment Request Information:

Tracking Number:	**1351143079A352C9**
Date and Timestamp:	**01/24/2012 at 02:48 PM EST**
Patient Name:	**TESTCASE2004 NONAME DOE**
SSN:	**XXX-XX-2004**
DOB:	**10/20/1985**
Provider Name:	**FNMprvdr MNMprvdr LNMMprvdr PRVD**
Request Type:	**Consultative Exam**
Request Date:	**03/18/2010**
Requesting Office:	**CO - Colorado DDS [S07]**
Request ID:	**20111221131644_205420**
Disability Examiner:	**disability CE Examiner**
CE Appointment Date:	**07/10/2010 12:59 PM**
Location:	**Shortlocationofappointmnt**
DDS Invoice/Voucher Number:	**12345678900014**
Legacy System Vendor Code:	**A1001001A07E08B32122J0025**
Legacy Case Number:	**6771807**
Other DDS Number:	**A1001001A07E08B32122J04473123456123038**
Title:	**Provider title**
Organization Name:	**Provider organization**
Invoice Number:	
Taxpayer ID:	**1000000000013**
Payee Taxpayer ID:	**1234567891213**
Payee Legal Entity Name:	**Payee check**
State Vendor Code:	**333333**
Remit Address:	**Prvdr Remit Add1 15722** **Prvdr Remit Add2 15722** **Prvdr Remit Add3 15722** **Prvdr Remit Add4 15722** **Prvdr Remit City, MD 21043-3333**
Phone Number:	**(111) 222 - 3333** Ext: **44444**
Has the Provider Information changed?	**No**

Authorization Date: **03/18/2010** Date of Service: **11/11/2011**

Service Item 1:	
Item Description:	**service item 1**
Item Code:	**201**
Was This Item Performed?	**Yes**
Authorized Amount:	**$99.99**
Requested Amount:	**$111.00**
Service Item 2:	
Item Description:	**service item 2**
Item Code:	**202**
Was This Item Performed?	**Yes**
Authorized Amount:	**$125.00**
Requested Amount:	**$222.00**
Service Item 3:	
Item Description:	**service item 3**
Item Code:	**203**
Was This Item Performed?	**Yes**
Authorized Amount:	**$.22**
Requested Amount:	**$333.00**
Additional Service Item 1:	
Item Description:	**cvxv**
Item Code:	Requested Amount: **$1.00**
Authorized By:	**me**
When Authorized:	**today**

Invoice File Name	Invoice File Size
508.doc	26.0 KB
Total file size:	**26.0 KB**

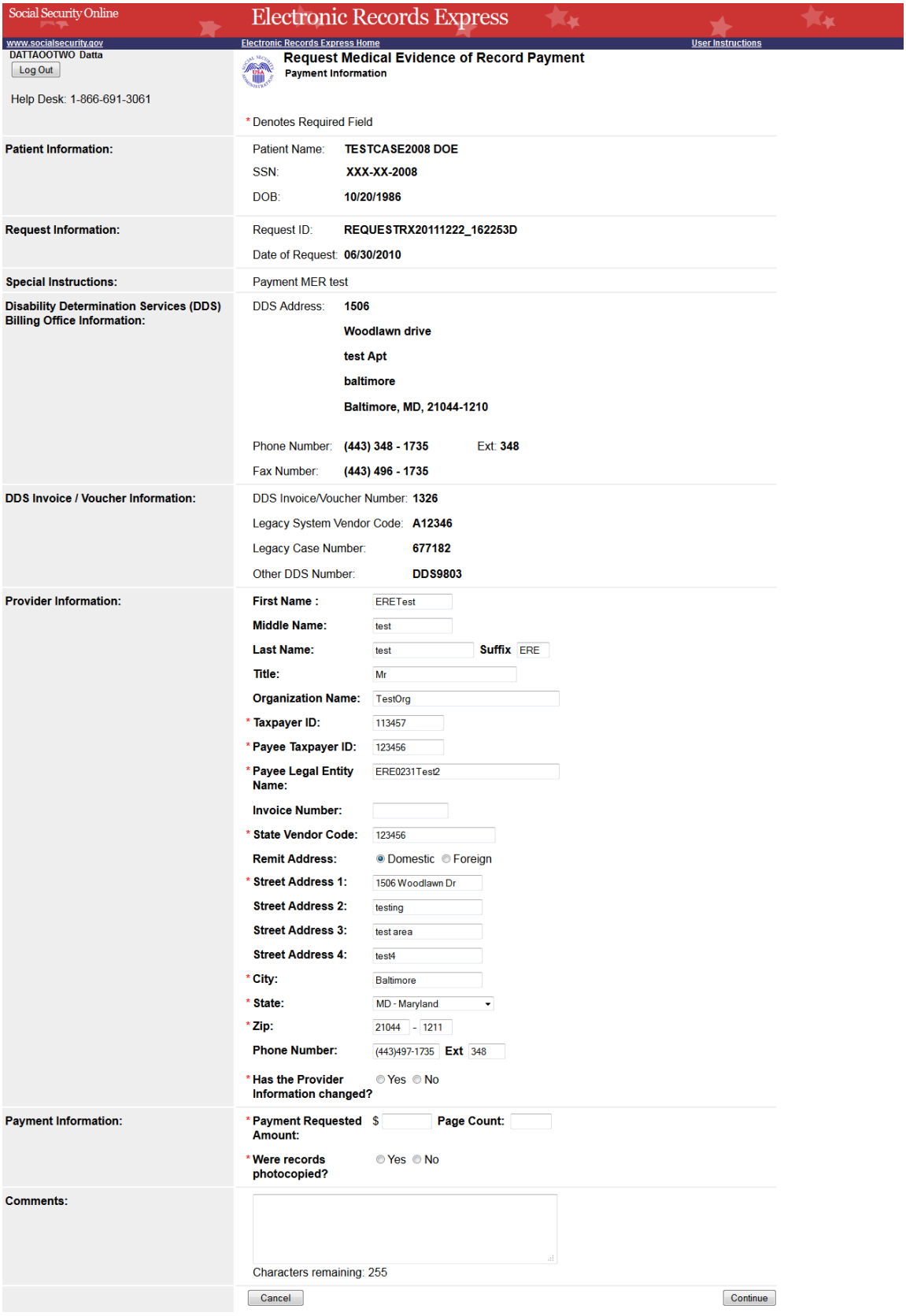
Invoice Types: Invoice from DDS

Your payment request was electronically signed.

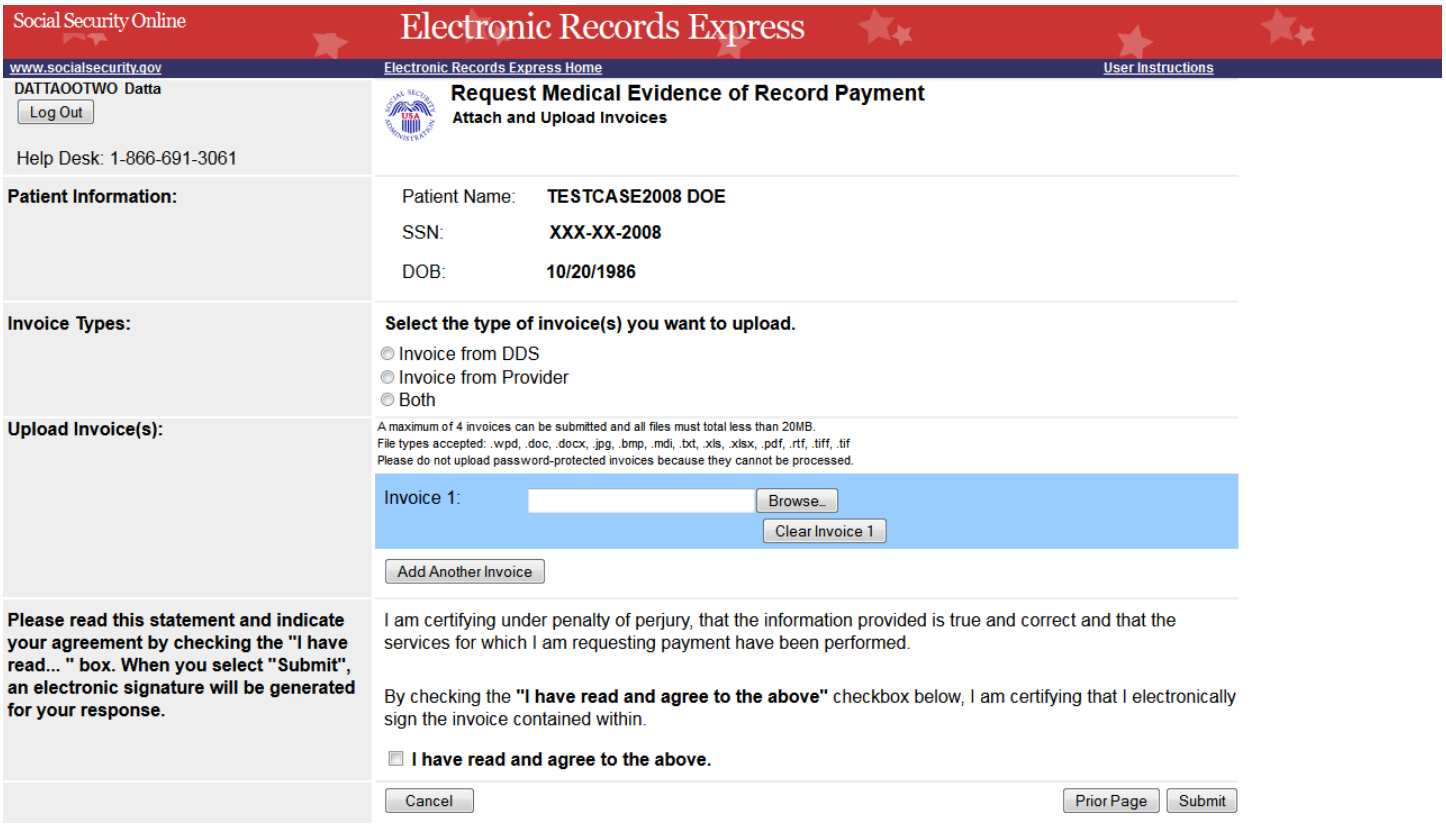
ERE Print | Request Another Payment | ERE Home

Request Medical Evidence of Record Payment (eOR)

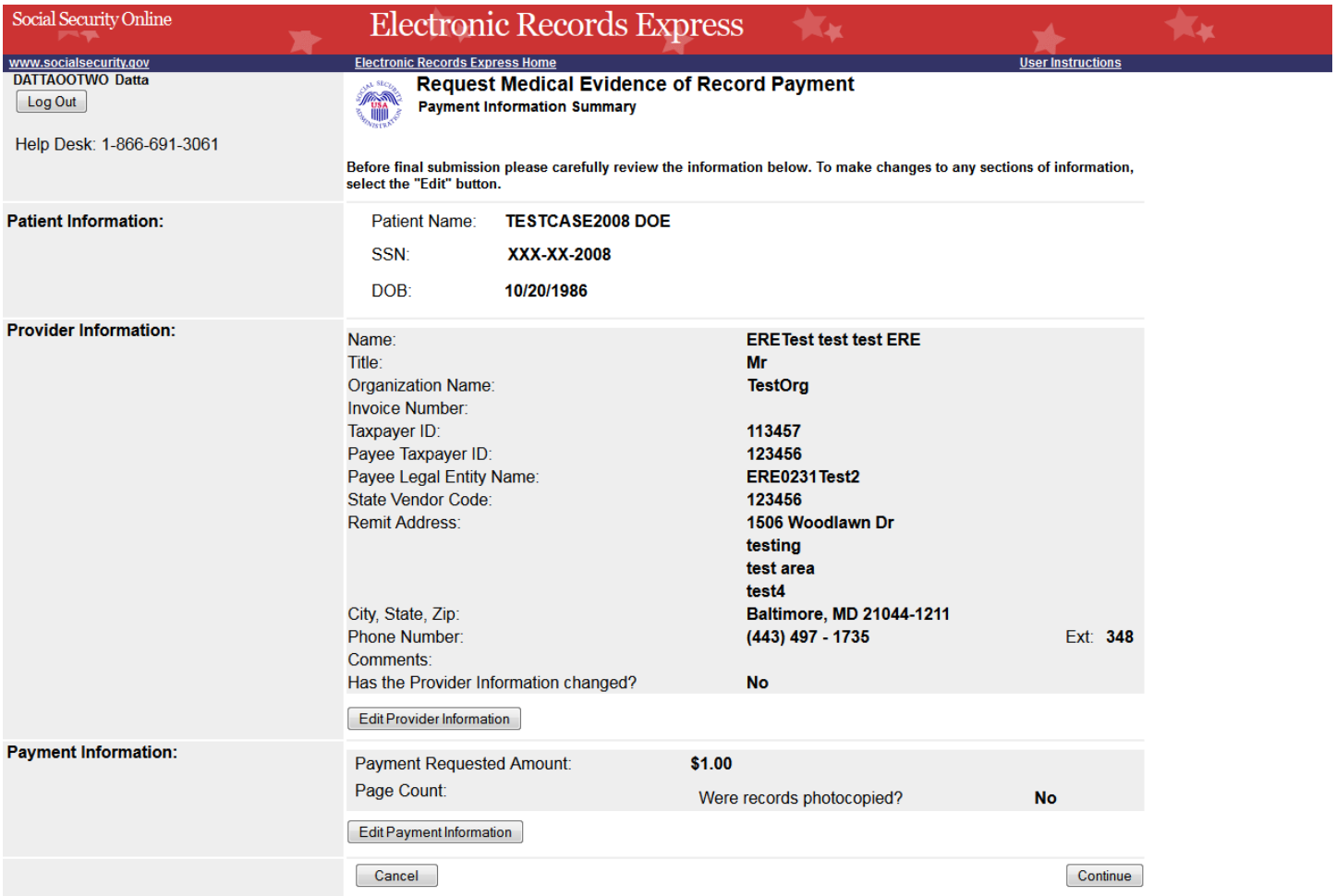
Payment Information



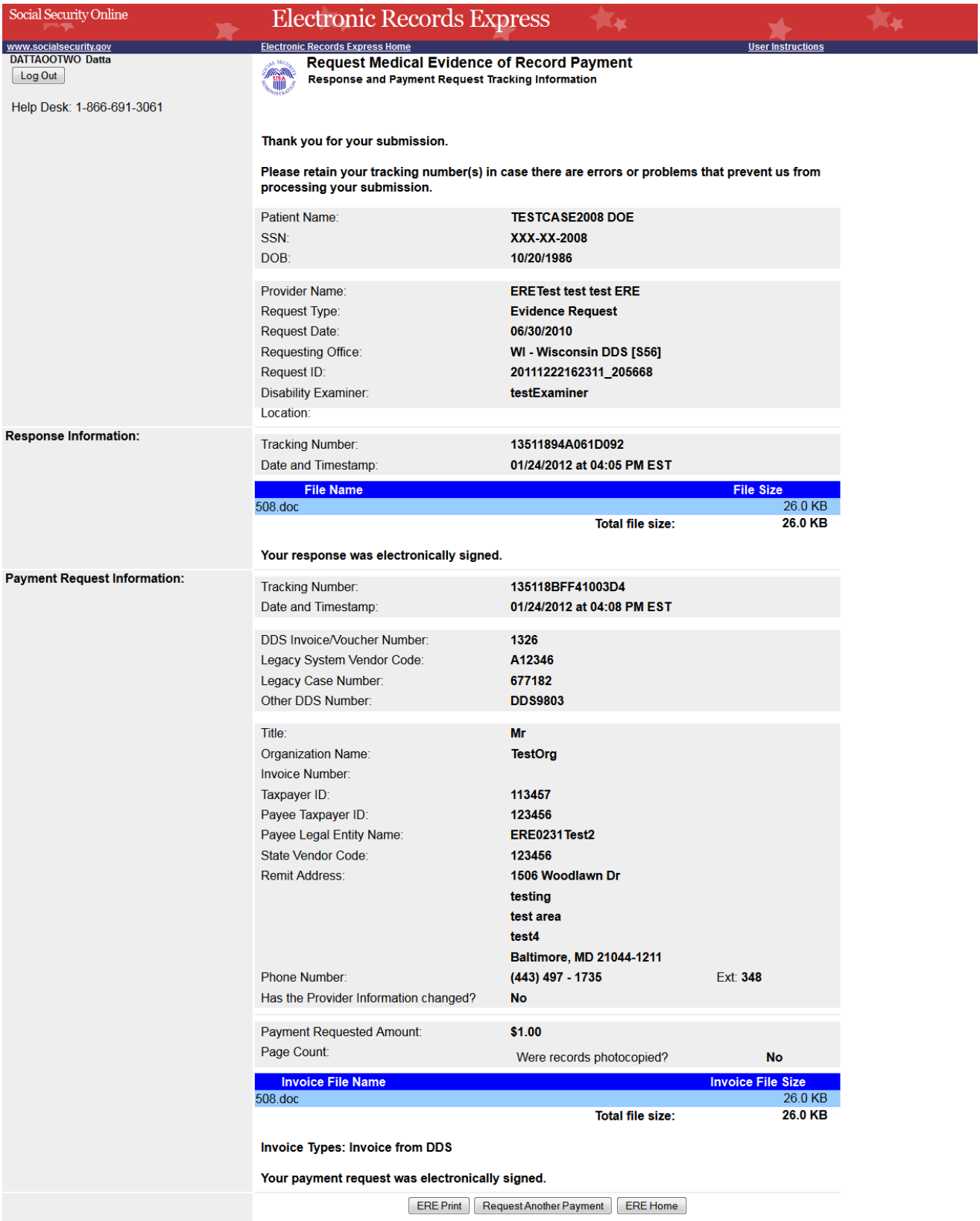
Attach and Upload Invoice



Payment Information Summary



Response and Payment Tracking Information



Social Security Online

Electronic Records Express

www.socialsecurity.gov | Electronic Records Express Home | User Instructions

DATTAOOTWO Datta

Log Out

Help Desk: 1-866-691-3061

Request Medical Evidence of Record Payment

Response and Payment Request Tracking Information

Thank you for your submission.

Please retain your tracking number(s) in case there are errors or problems that prevent us from processing your submission.

Patient Name:	**TESTCASE2008 DOE**
SSN:	**XXX-XX-2008**
DOB:	**10/20/1986**

Provider Name:	**ERETest test test ERE**
Request Type:	**Evidence Request**
Request Date:	**06/30/2010**
Requesting Office:	**WI - Wisconsin DDS [S56]**
Request ID:	**20111222162311_205668**
Disability Examiner:	**testExaminer**
Location:	

Response Information:

Tracking Number:	**13511894A061D092**
Date and Timestamp:	**01/24/2012 at 04:05 PM EST**

File Name	File Size
508.doc	26.0 KB
Total file size:	**26.0 KB**

Your response was electronically signed.

Payment Request Information:

Tracking Number:	**135118BFF41003D4**
Date and Timestamp:	**01/24/2012 at 04:08 PM EST**

DDS Invoice/Voucher Number:	**1326**
Legacy System Vendor Code:	**A12346**
Legacy Case Number:	**677182**
Other DDS Number:	**DDS9803**

Title:	**Mr**
Organization Name:	**TestOrg**
Invoice Number:	
Taxpayer ID:	**113457**
Payee Taxpayer ID:	**123456**
Payee Legal Entity Name:	**ERE0231Test2**
State Vendor Code:	**123456**
Remit Address:	**1506 Woodlawn Dr** **testing** **test area** **test4** **Baltimore, MD 21044-1211**
Phone Number:	**(443) 497 - 1735** Ext: **348**
Has the Provider Information changed?	**No**

Payment Requested Amount:	**$1.00**
Page Count:	Were records photocopied? **No**

Invoice File Name	Invoice File Size
508.doc	26.0 KB
Total file size:	**26.0 KB**

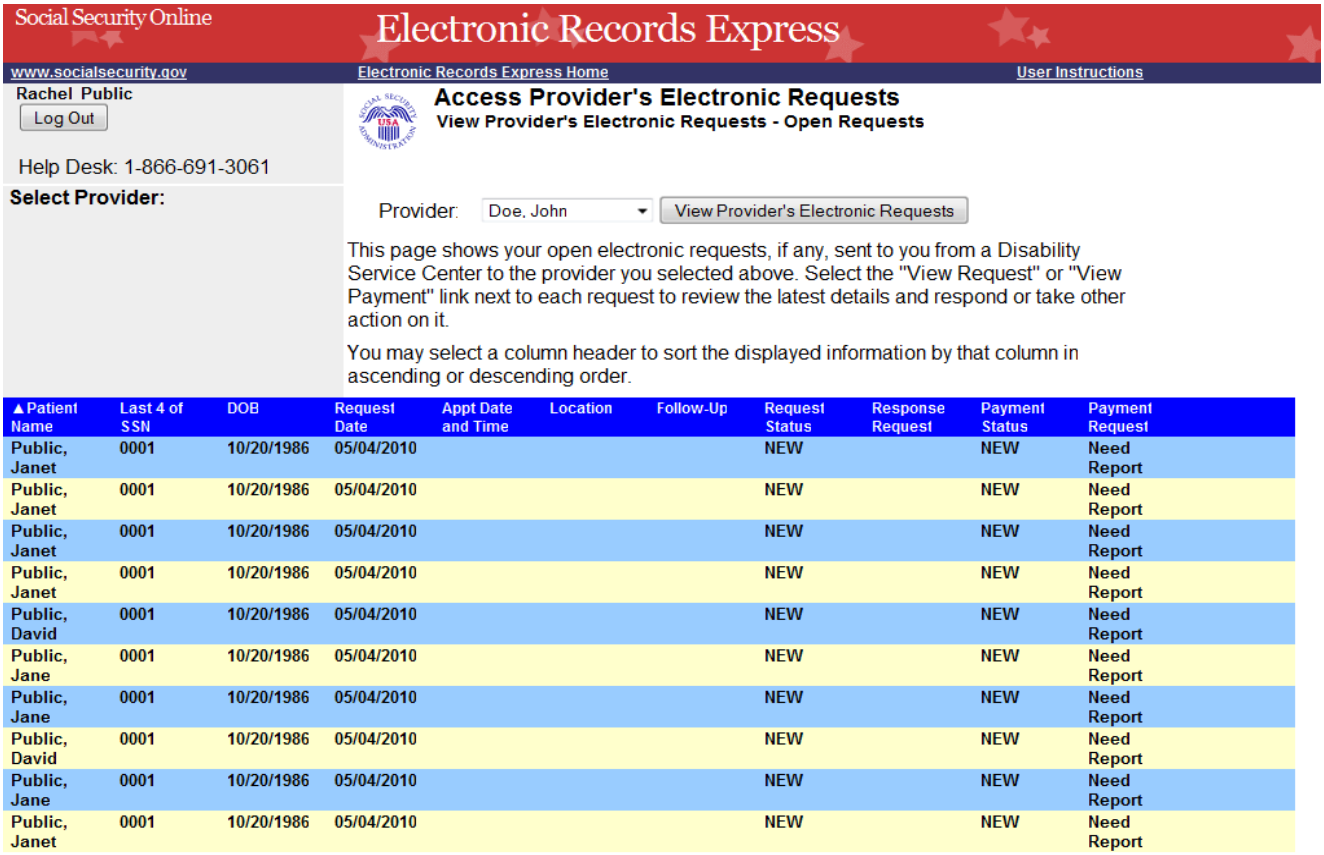
Invoice Types: Invoice from DDS

Your payment request was electronically signed.

ERE Print | Request Another Payment | ERE Home

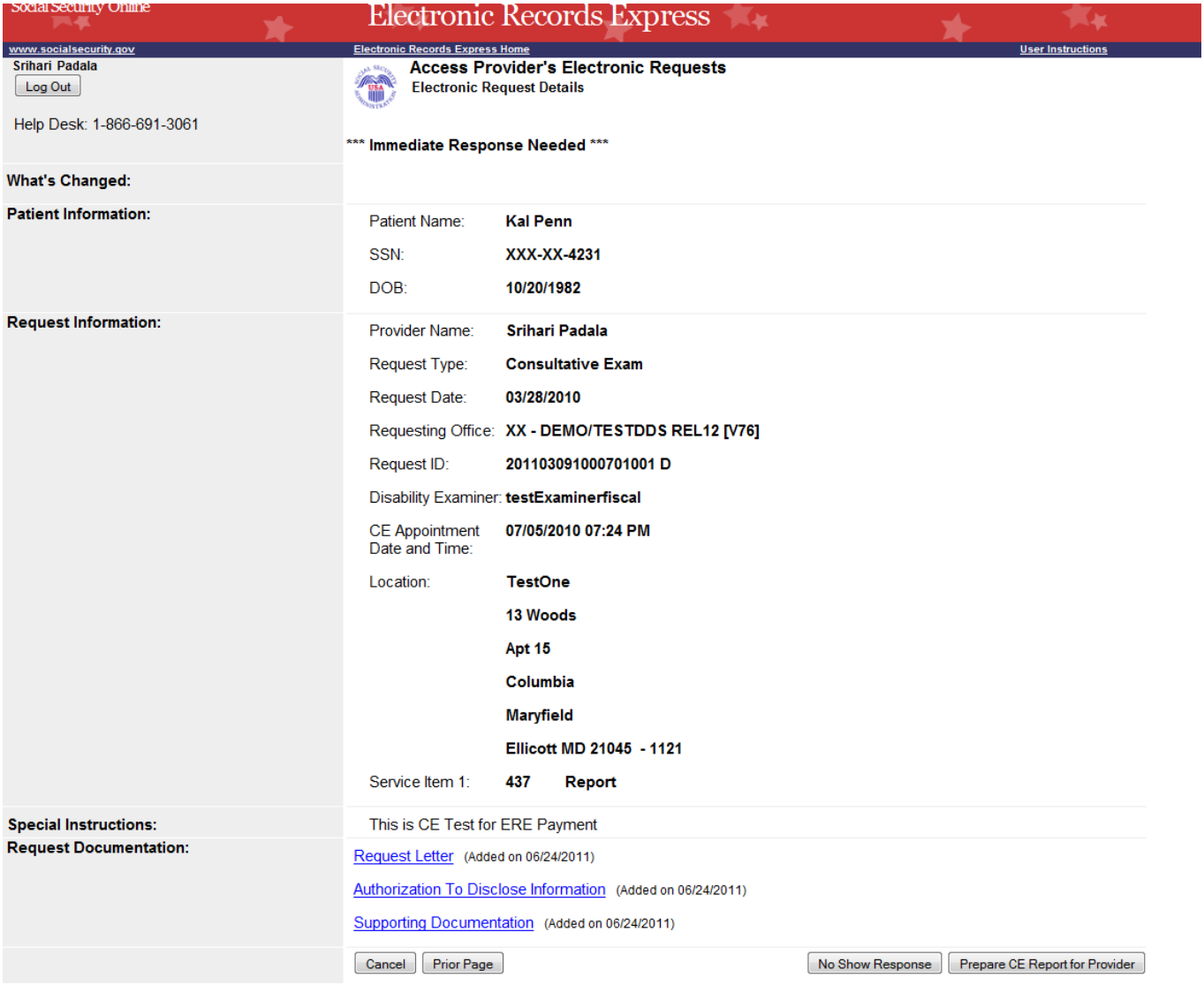
Access Provider's Electronic Payment Requests

View Provider's Electronic Requests – Open Requests

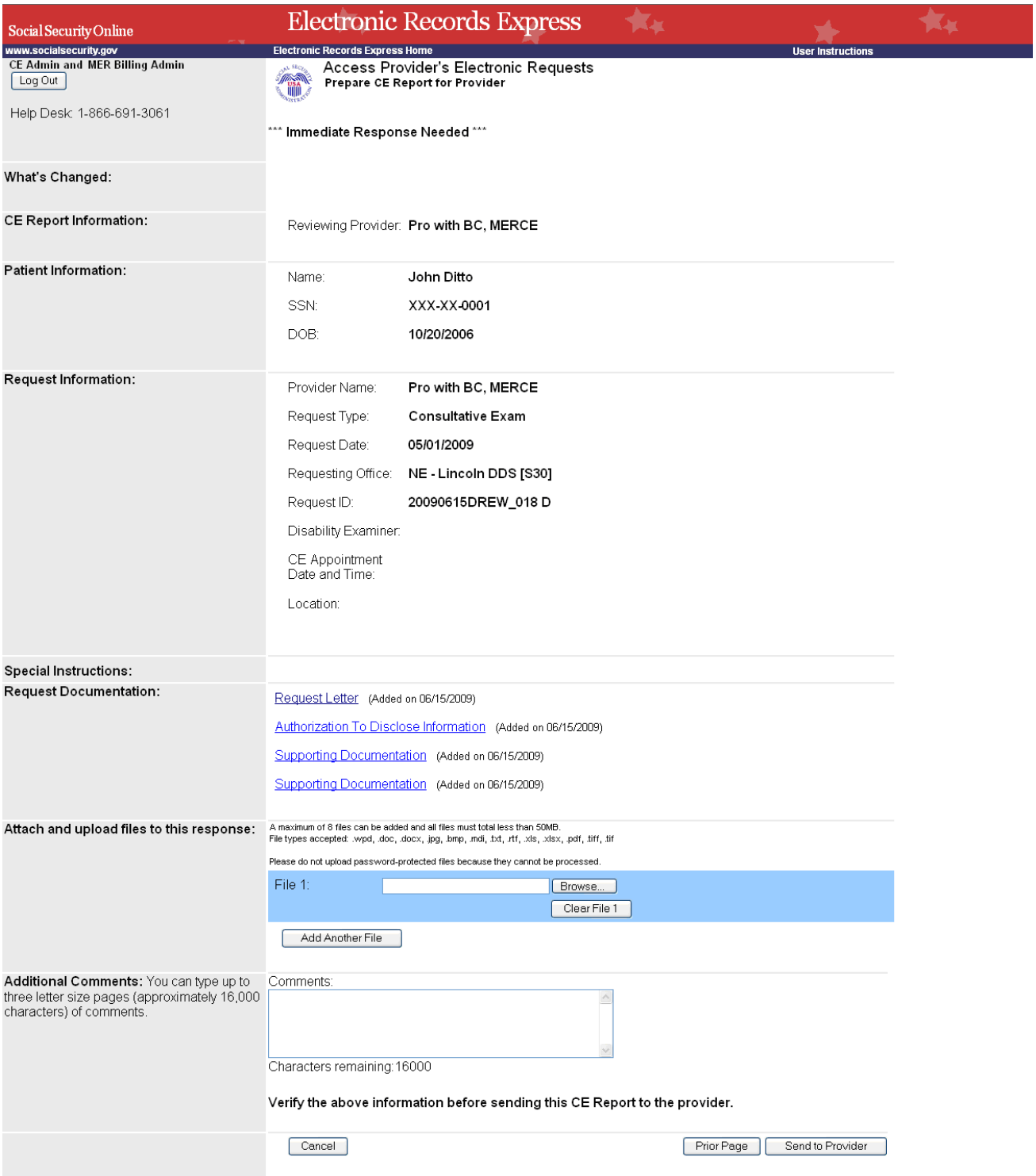


View Provider's Electronic Requests – Submitted Requests

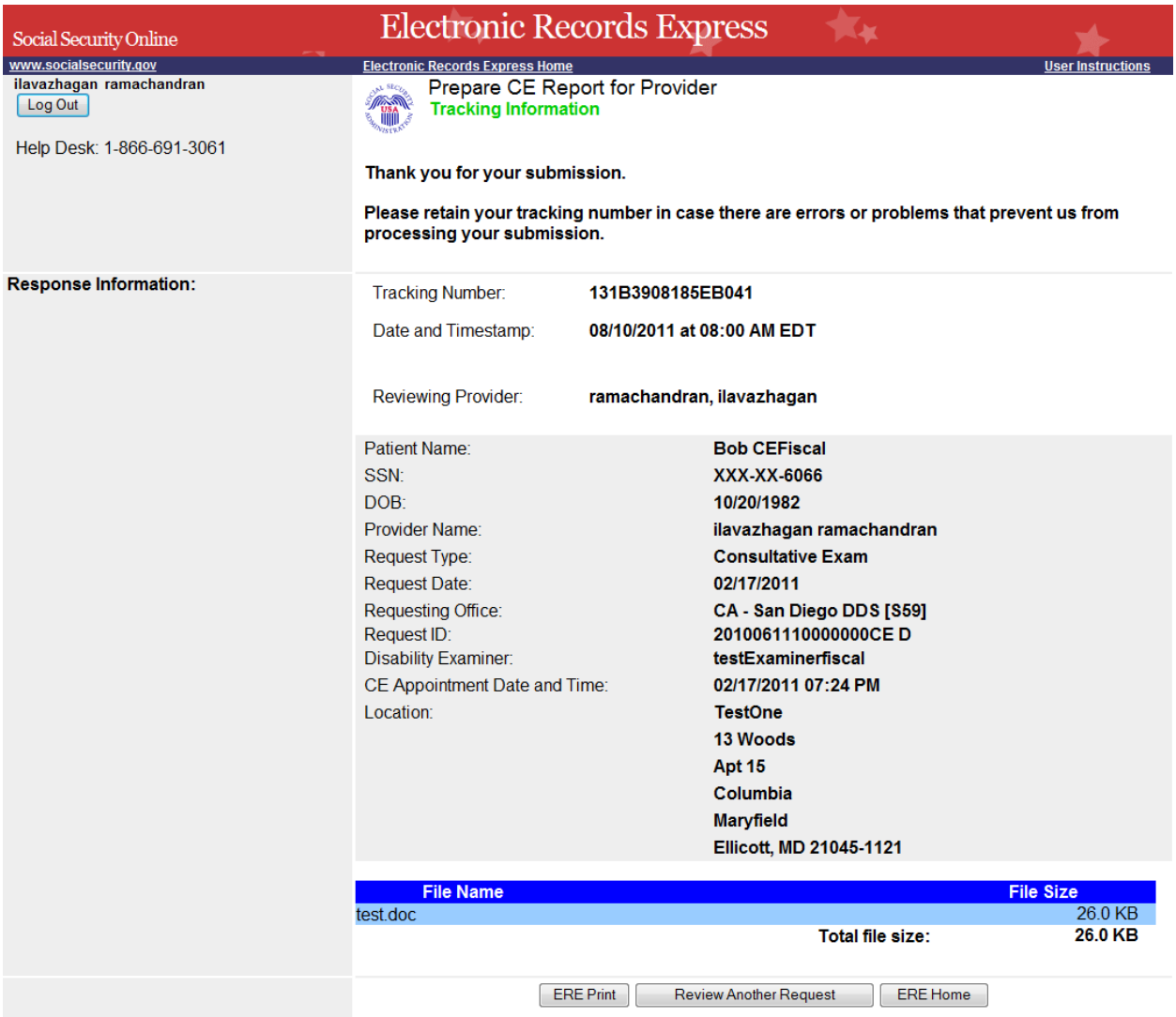
Electronic Request Details



Prepare CE Report for Provider (eOR)

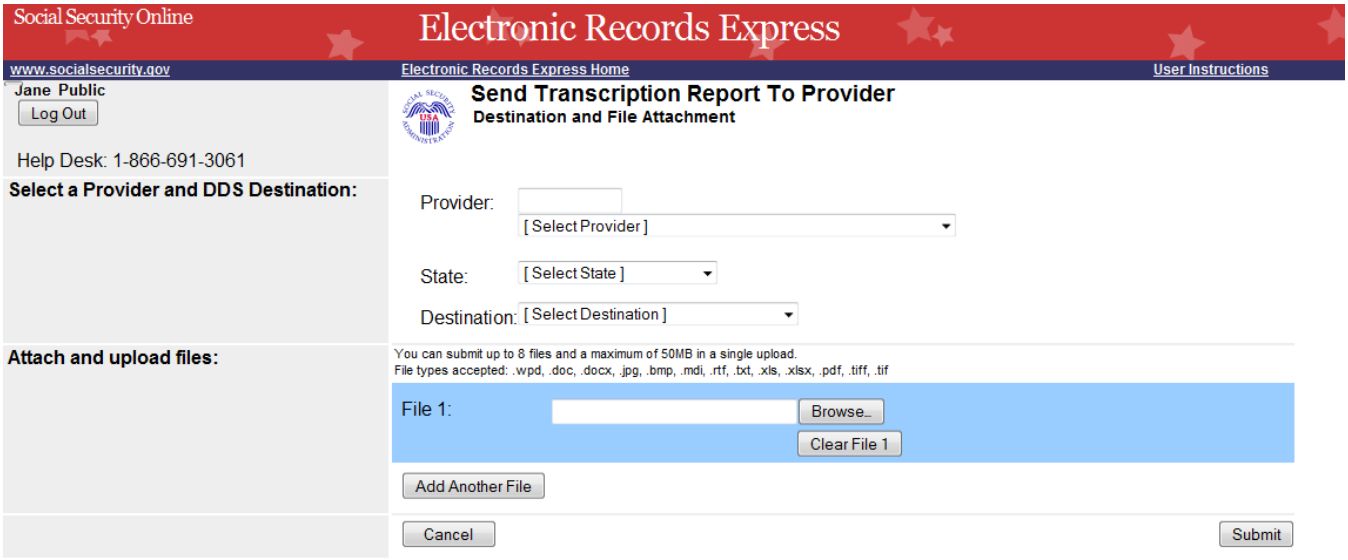


Tracking Information

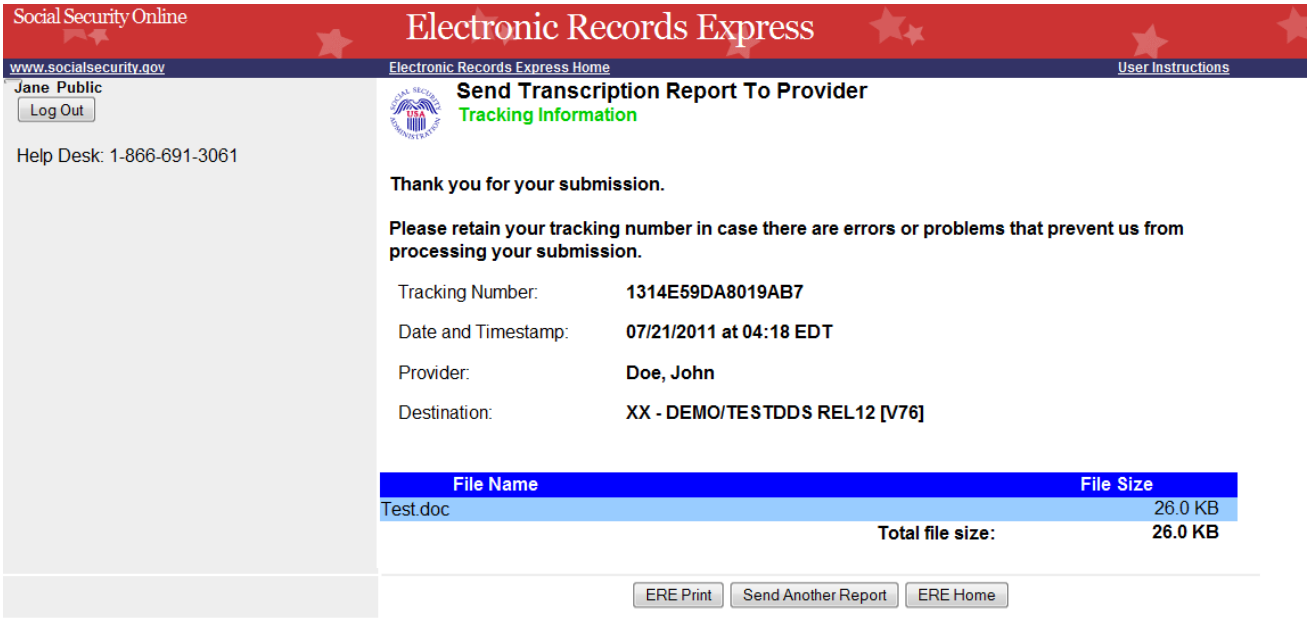


Send Transcription Report to Doctor

Destination and File Attachment



Tracking Information



Pickup Transcription Report

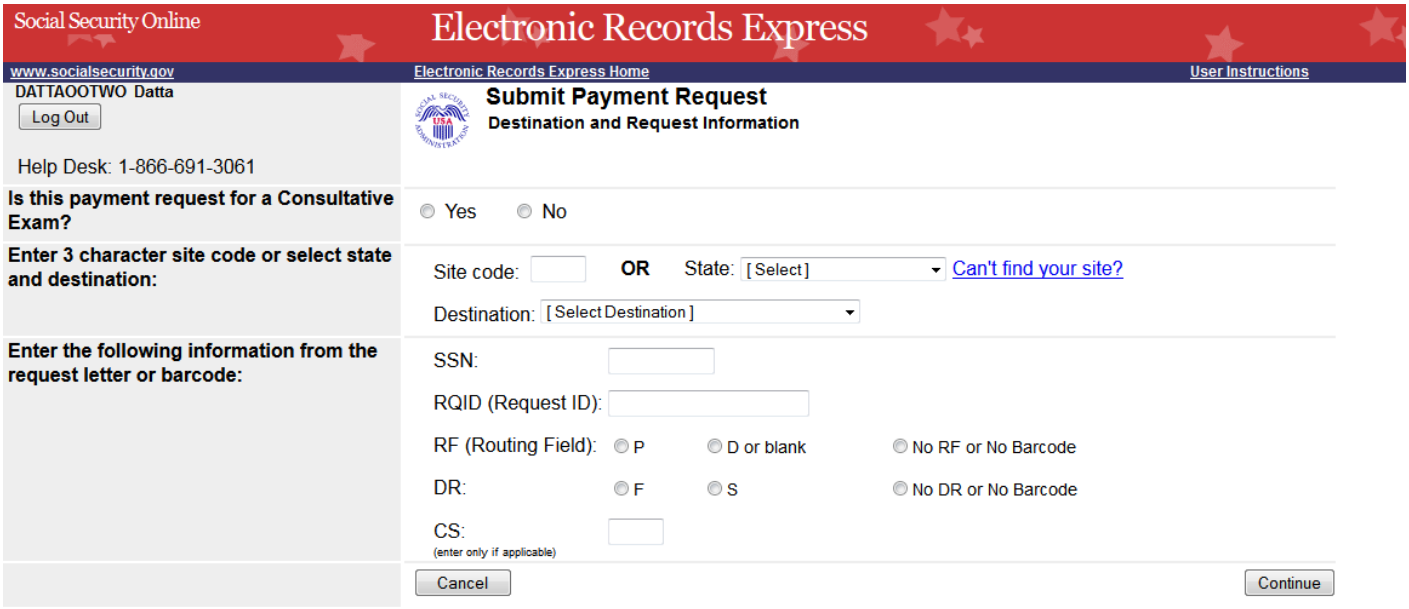
Inbox Folder

Trash Folder

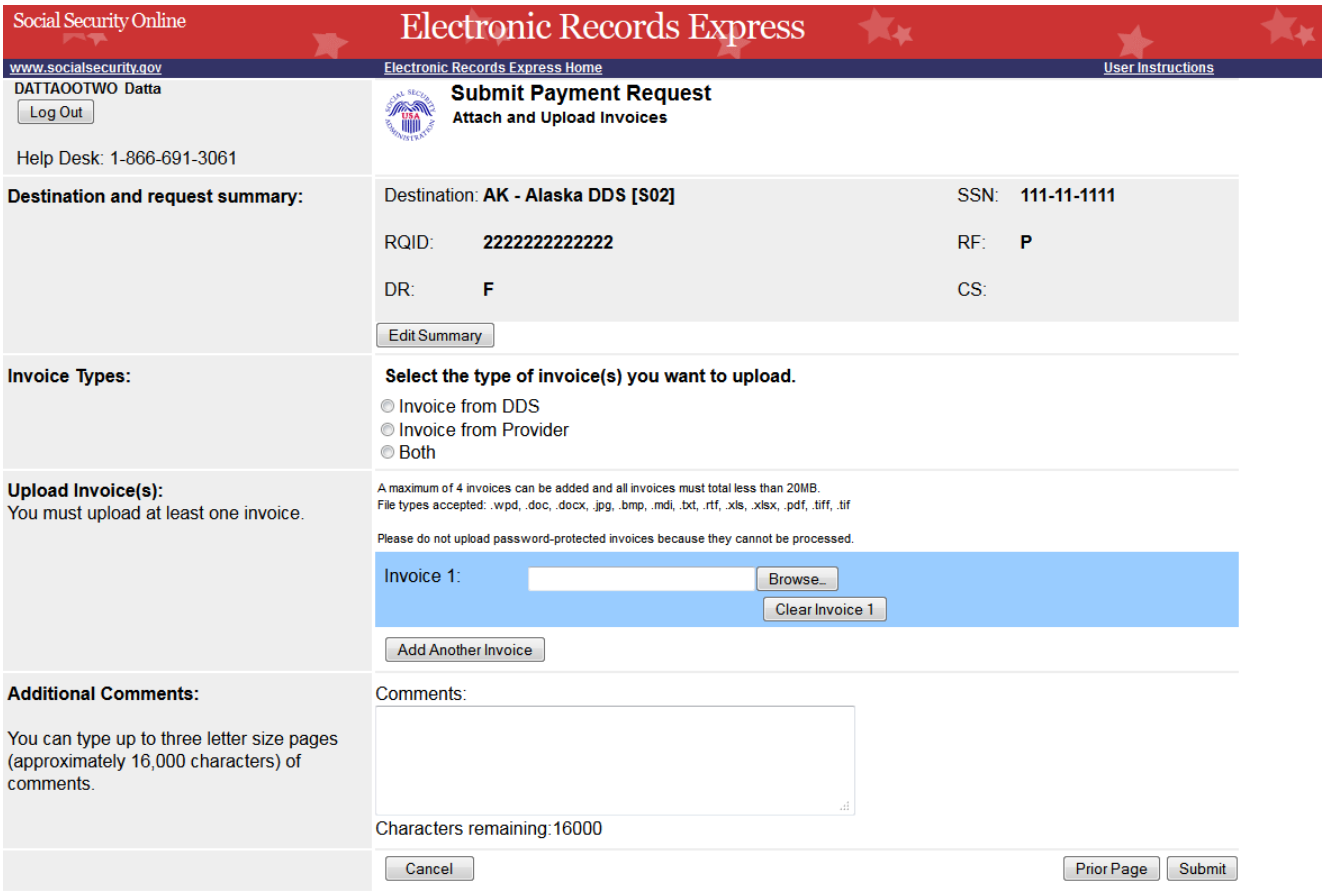
Payment Request Services

Submit Payment Request

Evidence/CE Request Information



Attach and Upload Invoice

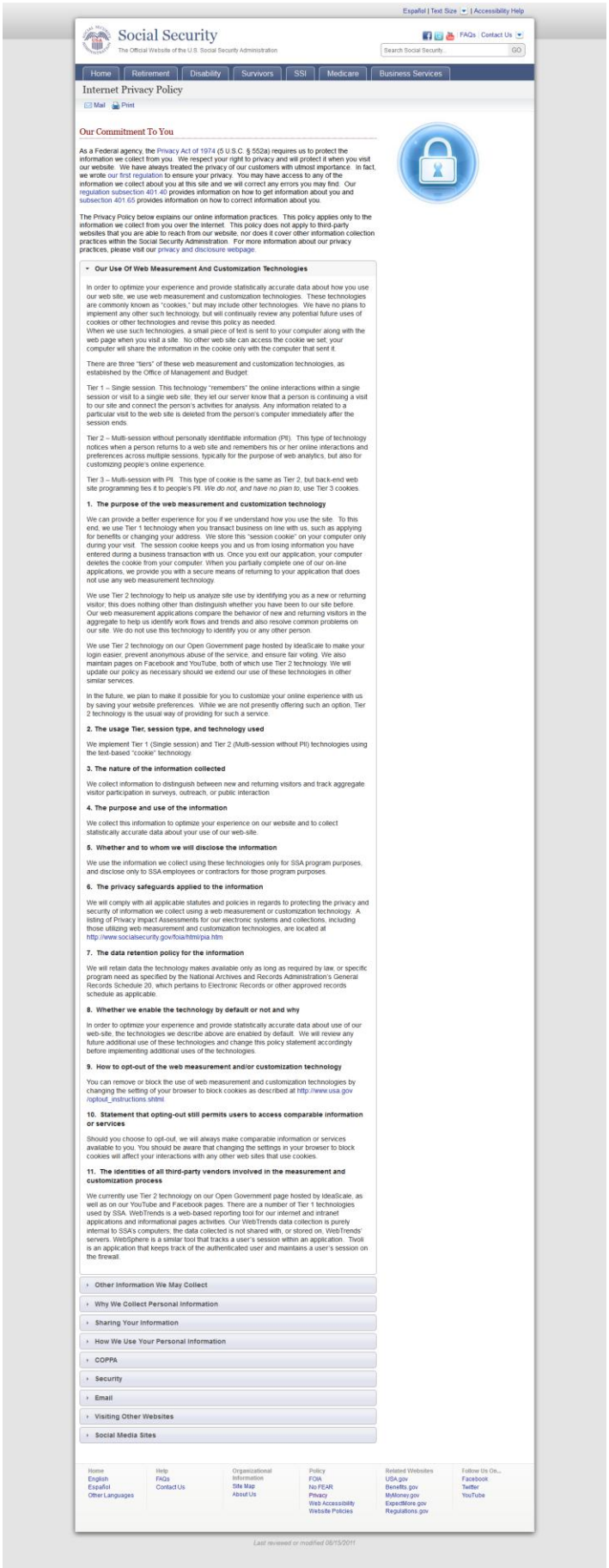


Payment Request Tracking Information

Evidence Submission Failure Screen

If the files the provider is trying to submit do not pass our front end checks, they will be presented with a failure message page. The title of this page has been changed from “Rejection” to “Submission Failure”.

Note: This Submission Failure screen will be presented any time a user tries to submits files that do not pass our front end chekcs for for any function .



Español | Text Size | Accessibility Help

Social Security
The Official Website of the U.S. Social Security Administration

FAQs | Contact Us
Search Social Security... GO

Home | Retirement | Disability | Survivors | SSI | Medicare | Business Services

Internet Privacy Policy

Mail | Print

Our Commitment To You

As a Federal agency, the Privacy Act of 1974 (5 U.S.C. § 552a) requires us to protect the information we collect from you. We respect your right to privacy and will protect it when you visit our website. We have always treated the privacy of our customers with utmost importance. In fact, we wrote our first regulation to ensure your privacy. You may have access to any of the information we collect about you at this site and we will correct any errors you may find. Our regulation subsection 401.40 provides information on how to get information about you and subsection 401.65 provides information on how to correct information about you.

The Privacy Policy below explains our online information practices. This policy applies only to the information we collect from you over the Internet. This policy does not apply to third-party websites that you are able to reach from our website, nor does it cover other information collection practices within the Social Security Administration. For more information about our privacy practices, please visit our privacy and disclosure webpage.

Our Use Of Web Measurement And Customization Technologies

In order to optimize your experience and provide statistically accurate data about how you use our web site, we use web measurement and customization technologies. These technologies are commonly known as "cookies," but may include other technologies. We have no plans to implement any other such technology, but will continually review any potential future uses of cookies or other technologies and revise this policy as needed.
When we use such technologies, a small piece of text is sent to your computer along with the web page when you visit a site. No other web site can access the cookie we set; your computer will share the information in the cookie only with the computer that sent it.

There are three "tiers" of these web measurement and customization technologies, as established by the Office of Management and Budget:

Tier 1 – Single session. This technology "remembers" the online interactions within a single session or visit to a single web site; they let our server know that a person is continuing a visit to our site and connect the person's activities for analysis. Any information related to a particular visit to the web site is deleted from the person's computer immediately after the session ends.

Tier 2 – Multi-session without personally identifiable information (PII). This type of technology notices when a person returns to a web site and remembers his or her online interactions and preferences across multiple sessions, typically for the purpose of web analytics, but also for customizing people's online experience.

Tier 3 – Multi-session with PII. This type of cookie is the same as Tier 2, but back-end web site programming ties it to people's PII. *We do not, and have no plan to,* use Tier 3 cookies.

1. The purpose of the web measurement and customization technology

We can provide a better experience for you if we understand how you use the site. To this end, we use Tier 1 technology when you transact business on line with us, such as applying for benefits or changing your address. We store this "session cookie" on your computer only during your visit. The session cookie keeps you and us from losing information you have entered during a business transaction with us. Once you exit our application, your computer deletes the cookie from your computer. When you partially complete one of our on-line applications, we provide you with a secure means of returning to your application that does not use any web measurement technology.

We use Tier 2 technology to help us analyze site use by identifying you as a new or returning visitor; this does nothing other than distinguish whether you have been to our site before. Our web measurement applications compare the behavior of new and returning visitors in the aggregate to help us identify work flows and trends and also resolve common problems on our site. We do not use this technology to identify you or any other person.

We use Tier 2 technology on our Open Government page hosted by IdeaScale to make your login easier, prevent anonymous abuse of the service, and ensure fair voting. We also maintain pages on Facebook and YouTube, both of which use Tier 2 technology. We will update our policy as necessary should we extend our use of these technologies in other similar services.

In the future, we plan to make it possible for you to customize your online experience with us by saving your website preferences. While we are not presently offering such an option, Tier 2 technology is the usual way of providing for such a service.

2. The usage Tier, session type, and technology used

We implement Tier 1 (Single session) and Tier 2 (Multi-session without PII) technologies using the text-based "cookie" technology.

3. The nature of the information collected

We collect information to distinguish between new and returning visitors and track aggregate visitor participation in surveys, outreach, or public interaction.

4. The purpose and use of the information

We collect this information to optimize your experience on our website and to collect statistically accurate data about your use of our web-site.

5. Whether and to whom we will disclose the information

We use the information we collect using these technologies only for SSA program purposes, and disclose only to SSA employees or contractors for those program purposes.

6. The privacy safeguards applied to the information

We will comply with all applicable statutes and policies in regards to protecting the privacy and security of information we collect using a web measurement or customization technology. A listing of Privacy Impact Assessments for our electronic systems and collections, including those utilizing web measurement and customization technologies, are located at http://www.socialsecurity.gov/foia/html/pia.htm.

7. The data retention policy for the information

We will retain data the technology makes available only as long as required by law, or specific program need as specified by the National Archives and Records Administration's General Records Schedule 20, which pertains to Electronic Records or other approved records schedule as applicable.

8. Whether we enable the technology by default or not and why

In order to optimize your experience and provide statistically accurate data about use of our web-site, the technologies we describe above are enabled by default. We will review any future additional use of these technologies and change this policy statement accordingly before implementing additional uses of the technologies.

9. How to opt-out of the web measurement and/or customization technology

You can remove or block the use of web measurement and customization technologies by changing the setting of your browser to block cookies as described at http://www.usa.gov/optout_instructions.shtml.

10. Statement that opting-out still permits users to access comparable information or services

Should you choose to opt-out, we will always make comparable information or services available to you. You should be aware that changing the settings in your browser to block cookies will affect your interactions with any other web sites that use cookies.

11. The identities of all third-party vendors involved in the measurement and customization process

We currently use Tier 2 technology on our Open Government page hosted by IdeaScale, as well as on our YouTube and Facebook pages. There are a number of Tier 1 technologies used by SSA. WebTrends is a web-based reporting tool for our internet and intranet applications and informational pages activities. Our WebTrends data collection is purely internal to SSA's computers; the data collected is not shared with, or stored on, WebTrends' servers. WebSphere is a similar tool that tracks a user's session within an application. Tivoli is an application that keeps track of the authenticated user and maintains a user's session on the firewall.

Other Information We May Collect

Why We Collect Personal Information

Sharing Your Information

How We Use Your Personal Information

COPPA

Security

Email

Visiting Other Websites

Social Media Sites

Home
English
Español
Other Languages

Help
FAQs
Contact Us

Organizational Information
Site Map
About Us

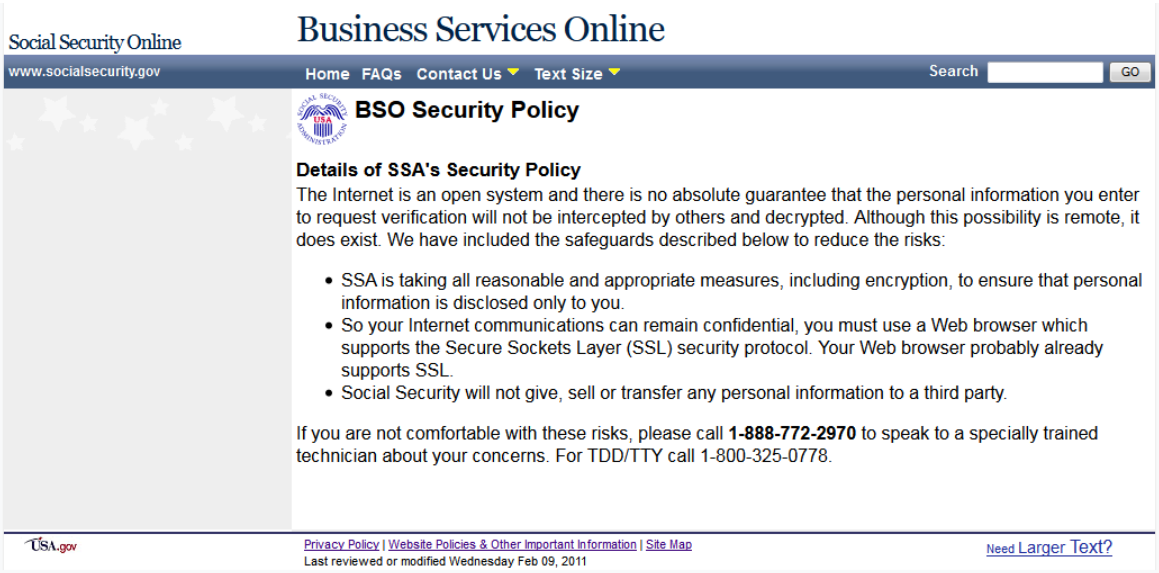
Policy
FOIA
No FEAR
Privacy
Web Accessibility
Website Policies

Related Websites
USA.gov
Benefits.gov
MyMoney.gov
ExpectMore.gov
Regulations.gov

Follow Us On...
Facebook
Twitter
YouTube

Last reviewed or modified 08/15/2011

Details of Social Security's Online Security Policy



Español | Text Size | Accessibility Help

Social Security

The Official Website of the U.S. Social Security Administration

FAQs | Contact Us

Search Social Security... GO

Home | Retirement | Disability | Survivors | SSI | Medicare | Business Services

The Privacy Act And The Freedom Of Information Act

Mail Print

The Privacy Act

The Privacy Act of 1974, as amended at 5 U.S.C. 552a, protects records that can be retrieved from a system of records by personal identifiers such as a name, social security number, or other identifying number or symbol. (A system of records is any grouping of information about an individual under the control of a Federal agency from which information is retrievable by personal identifiers).

An individual is entitled to access to his or her records and to request correction of these records by stating the reasons for such actions with supporting justification showing how the record is untimely, incomplete, inaccurate or irrelevant. The Privacy Act prohibits disclosure of these records without written individual consent unless one of the twelve disclosure exceptions enumerated in the Act applies. These records are held in Privacy Act systems of records. A notice of any such system is published in the Federal Register. These notices identify the legal authority for collecting and storing the records, individuals about whom records will be collected, what kinds of information will be collected, and how the records will be used (See http://www.socialsecurity.gov/foia/bluebook/toc.htm).

The Privacy Act binds only Federal Executive Branch agencies, and covers only a system of records in the possession and control of Federal agencies. Inquiries concerning the Privacy Act should be directed to (410) 965-1727.

The Freedom Of Information Act

The Freedom of Information Act (FOIA), as amended at 5 U.S.C.552, is a disclosure statute that requires Federal Executive Branch agencies to make records available to the public.

The intent of the FOIA is to prevent agencies from having "secret law" and to make the government accountable to the public for its actions. FOIA requires agencies to publish in the Federal Register statements of its organizations, functions, rules, procedures, general policy, and any changes, and how to get information. In addition, agencies must index and make available for public inspection and copying statements of policy, manuals and instructions, and final opinions and orders in cases, as well as the indexes.

FOIA applies to all records created or received by the agency and in its possession or under its control. Agencies must make records available to the public on request, unless they fall within one of the nine statutory exemptions. (See http://www.socialsecurity.gov/foia/html/foia_guide.htm).

Home	Help	Organizational Information	Policy	Related Websites	Follow Us On...
English	FAQs	Site Map	FOIA	USA.gov	Facebook
Español	Contact Us	About Us	No FEAR	Benefits.gov	Twitter
Other Languages			Privacy	MyMoney.gov	YouTube
			Web Accessibility	ExpectMore.gov	
			Website Policies	Regulations.gov	

Last reviewed or modified 07/21/2011