

Request for Approval under the “Generic Clearance for the Collection of Qualitative Feedback on Agency Service Delivery” (OMB Control Number: 2120-0746)

TITLE OF INFORMATION COLLECTION: Particles in Aqueous Film Forming Foam (AFFF) Tank on Aircraft Rescue Fire Fighting (ARFF) Vehicles

PURPOSE:

Particulates have been found in the Aqueous Film Forming Foam (AFFF) tanks of some Aircraft Rescue Fire Fighting (ARFF) vehicles at airports across the country. The particulates could restrict the foam proportioning system in the vehicles and alter the foam production or nozzle discharge, resulting in a potential safety hazard. This information collection will help the FAA determine (1) how widespread this issue is among the ARFF departments of airports certificated under 14 Code of Federal Regulations Part 139, Certification of Airports, and (2) whether the severity of the problem requires further study into its causes and potential impacts. Participation is voluntary.

This survey results will enable the FAA to provide customer service by making stakeholders aware of a potential safety hazard and identifying how pervasive it is and possible causes of the problem.

Responses to certain questions (8, 13, and 15) determine whether airports will see related questions. Depending on their responses to questions 8, 13, and 15, airports will see between 10 and 16 questions as well as a final comment field.

DESCRIPTION OF RESPONDENTS:

ARFF personnel at Part 139 certificated airports.

TYPE OF COLLECTION: (Check one)

- | | |
|--|---|
| <input type="checkbox"/> Customer Comment Card/Complaint Form | <input type="checkbox"/> Customer Satisfaction Survey |
| <input type="checkbox"/> Usability Testing (e.g., Website or Software) | <input type="checkbox"/> Small Discussion Group |
| <input type="checkbox"/> Focus Group | <input checked="" type="checkbox"/> Other: <u>Online Survey</u> |

CERTIFICATION:

I certify the following to be true:

1. The collection is voluntary.
2. The collection is low-burden for respondents and low-cost for the Federal Government.
3. The collection is non-controversial and does not raise issues of concern to other federal agencies.
4. The results are not intended to be disseminated to the public.
5. Information gathered will not be used for the purpose of substantially informing influential policy decisions.

availability promoted via a voluntary web subscription service and through communications from the FAA Certification Inspectors assigned to the airports.

Administration of the Instrument

1. How will you collect the information? (Check all that apply)
 - Web-based or other forms of Social Media
 - Telephone
 - In-person
 - Mail
 - Other, Explain
2. Will interviewers or facilitators be used? Yes No