

**Request for Approval under the “Generic Clearance for the Collection of
Qualitative Feedback on Agency Service Delivery” (OMB Control
Number: 2120-0746)**

TITLE OF INFORMATION COLLECTION:

FAA External Data Access Initiative (EDAI) SurveyMonkey Survey

PURPOSE:

The FAA Administrator recently launched an effort called the External Data Access Initiative (EDAI). The initiative will result in the release of FAA data to the public / private-industry to spur the development of innovative applications that advance the aviation industry.

As the first step in EDAI, we want to understand what types of data the public/private industry would like to receive. We want to make a survey available for stakeholders to submit their input electronically.

The survey will be built in FAA’s enterprise version of SurveyMonkey. It asks questions about if/how the respondent uses FAA data today, and what new data they would like to receive in the future.

DESCRIPTION OF RESPONDENTS:

We will share the survey link with our list of approximately 120 known stakeholders (people who use FAA data today), and we will also promote the link on our EDAI website on faa.gov.

We expect respondents to be either executives or data managers from aviation software companies.

TYPE OF COLLECTION: (Check one)

- | | |
|--|--|
| <input type="checkbox"/> Customer Comment Card/Complaint Form | <input checked="" type="checkbox"/> Customer Satisfaction Survey |
| <input type="checkbox"/> Usability Testing (e.g., Website or Software) | <input type="checkbox"/> Small Discussion Group |
| <input type="checkbox"/> Focus Group | <input type="checkbox"/> Other: _____ |

CERTIFICATION:

I certify the following to be true:

1. The collection is voluntary.
2. The collection is low-burden for respondents and low-cost for the Federal Government.
3. The collection is non-controversial and does not raise issues of concern to other federal agencies.
4. The results are not intended to be disseminated to the public.

5. Information gathered will not be used for the purpose of substantially informing influential policy decisions.
6. The collection is targeted to the solicitation of opinions from respondents who have experience with the program or may have experience with the program in the future.

Name: Darin Donlow Jr S Joe

To assist review, please provide answers to the following questions:

Personally Identifiable Information:

1. Is personally identifiable information (PII) collected? [] Yes [X] No
2. If Yes, is the information that will be collected included in records that are subject to the Privacy Act of 1974? [] Yes [] No
3. If Applicable, has a System of Records Notice been published? [] Yes [X] No

Gifts or Payments:

Is an incentive (e.g., money or reimbursement of expenses, token of appreciation) provided to participants? [] Yes [X] No

BURDEN HOURS

Category of Respondent	No. of Respondents	Participation Time	Burden
Private Sector	120	15 mins	30 hours
Totals	120	15 mins	30 hours

FEDERAL COST: The estimated annual cost to the Federal government is \$0.

If you are conducting a focus group, survey, or plan to employ statistical methods, please provide answers to the following questions:

The selection of your targeted respondents

1. Do you have a customer list or something similar that defines the universe of potential respondents and do you have a sampling plan for selecting from this universe?
 Yes No

If the answer is yes, please provide a description of both below (or attach the sampling plan). If the answer is no, please provide a description of how you plan to identify your potential group of respondents and how you will select them.

We have a list of approximately 120 known stakeholders who use FAA data today. We will send them the link to the survey. We will also promote the survey on the EDAI website on FAA.gov.

Administration of the Instrument

1. How will you collect the information? (Check all that apply)
 - Web-based or other forms of Social Media
 - Telephone
 - In-person
 - Mail
 - Other, Explain
2. Will interviewers or facilitators be used? Yes No

Please make sure that all instruments, instructions, and scripts are submitted with the request.