

Instrument 1: Post-Train-the-Trainer Feedback Survey

Thank you for completing this survey as part of our evaluation of this training on Your Money, Your Goals. This information is being collected to help CFPB improve the Your Money, Your Goals materials. CFPB and its contractor will review responses to identify potential enhancements to the materials.

Complete this survey providing short written responses and selecting from response options, as prompted by the survey questions. Please note that your responses will be kept private to the extent permitted by law and when survey results are reported none of your answers will be directly connected to you. Please see the Paperwork Reduction Act statement and Privacy Notice on the last page of this survey.

The organization participating in the Consumer Financial Protection Bureau's *Your Money, Your Goals* field test (may be the same as or different from your employer):

Feedback on the *Your Money, Your Goals* Training You Received

1) After participating in this training, how well-prepared do you feel to organize and lead workshops on *Your Money, Your Goals*?

- Well-prepared
- Somewhat prepared
- Not prepared

1b) [If "somewhat prepared" or "not prepared"] In what ways do you wish you were more prepared?

2) The pace of this training was:

- Just right
- Too fast
- Too slow

2b) [If "too fast" or "too slow"] Please explain your answer to Question 2.

3) The length of this training was:

- Just right
- Too short
- Too long

3b) [If "too short" or "too long"] Please explain your answer to Question 3.

4) Please indicate the extent to which you agree or disagree with each of the following statements. If you disagree with any of the statements, please explain below.

	Strongly Agree	Agree	Disagree	Strongly Disagree
The trainers were knowledgeable.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The trainers' approaches and methods were compatible with my learning style and preferences.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The trainer listened effectively to contributions from me and other participants.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<i>Your Money, Your Goals</i> will improve the ability of volunteers to meet client needs.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

5) Do you think that the web-based format that was used for this training was effective?

- Yes
- Not sure
- No

5b) Please explain your answer to Question 5.

6) Are there any topics that you wish had been covered in more detail in this training?

7) Following the training, do you have any remaining questions about *Your Money, Your Goals* or how you will use it with volunteers?

8) Please provide any suggestions you have for how this training could be improved.

Initial Feedback on *Your Money, Your Goals* as Adapted for Community Volunteer Organizations

9) What pieces of *Your Money, Your Goals* do you think will be the most useful for the volunteers that you train? Why?

10) Are there any aspects of *Your Money, Your Goals* that you think volunteers will have questions about? What questions do you think they will have?

11) Are there any additional topics or tools that you think should have been included in *Your Money, Your Goals*?

Paperwork Reduction Act

According to the Paperwork Reduction Act of 1995, an agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a valid OMB control number. The OMB control number for this collection is 3170-0038. It expires on 08/31/2016. The time required to complete this information collection is estimated to average approximately 10 minutes per response, including the time for reviewing any instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. The obligation to respond to this collection of information is voluntary. Comments regarding this collection of information, including the estimated response time, suggestions for improving the usefulness of the information, or suggestions for reducing the burden to respond to this collection should be submitted to Bureau at the Consumer Financial Protection Bureau (Attention: PRA Office), 1700 G Street NW, Washington, DC 20552, or by email to PRA@cfpb.gov.

Privacy Notice

Information you provide in response to this survey will help the survey sponsor the Consumer Financial Protection Bureau (“CFPB”) evaluate the effectiveness of the *Your Money, Your Goals* toolkit, and to assess the scope of partner organizations’ use of the toolkit.

The CFPB will not obtain or access any information that directly identifies respondents, and any answers or comments you provide will not be tied to you individually. The agency will only obtain and access de-identified results and aggregated analyses of those results. Any directly identifying information will only be used by ICF International (survey facilitator) and partner organizations to facilitate distribution and collection of surveys and survey responses. Survey responses will not be shared and will be kept private except as required by law.

This collection of information is authorized by Pub. L. No. 111-203, Title X, Sections 1013 and 1022, codified at 12 U.S.C. §§ 5493 and 5512.

Your participation is voluntary, and you may withdraw participation at any time.