APPENDIX B.2: LOCAL AGENCY PAPER SURVEY—ENGLISH

ID: ,	date:	/ /

OMB Control Number: 0584-XXXX Expiration date: XX/XX/XXXX

WIC Nutrition Education Study

Local Agency Survey

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless it displays a valid OMB number. The valid OMB control number for this information collection is 0584-XXXX. The time required to complete this information collection is estimated to average 45 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information.

Thank you for completing the Local Agency Survey for the WIC Nutrition Education Study (NEST). This survey is being conducted for the USDA, Food and Nutrition Service (FNS) to collect information that will provide a description of how WIC agencies provide nutrition education to participants. Your local agency/program was randomly selected as part of a group of about 1,000 agencies to represent all local WIC agencies in the nation. Your responses to the survey questions will be combined with responses from the other agencies to develop a comprehensive picture of the methods, staffing, resources, and facilities used to deliver nutrition education in local WIC sites. Your input is critical in achieving the study's goal of providing a comprehensive description of WIC nutrition education. The information you provide will help strengthen and enhance WIC nutrition education efforts and highlight the efforts across the country to promote healthy eating and physical activity practices among WIC participants.

Local agencies, sites, and individual respondent names will not be identified in any study reports or publications. Although survey responses will be identifiable to FNS, the responses will not be used for compliance or monitoring activities.

Please complete the survey by MM/DD/YYYY.

Most questions include a checkbox to check the response(s). Some questions require that you enter numbers or text responses. Please use blue or black ink to complete the survey. The survey will take about 45 minutes to complete.

Nutrition Education Survey Help Desk

If you have any problems completing the survey, please contact:

[Toll-free phone number]

[E-mail address]

WIC Sites

For all survey questions, nutrition education includes breastfeeding education.

ation.
m provide nutrition provides nutrition mobile sites.)
ny are located in be of facility that is e site's facility, n.)
Number of Sites
al agency speak a participants served ible.)

□ 91-100%

4. local	Other than English, what languages are spoken by participants served by your agency? (Check all that apply.)
	Spanish
	Arabic
	American Sign Language
	Cambodian/Khmer
	Cantonese/Mandarin
	Farsi
	French/Creole
	Fulani
	Hindi
	Hmong
	Korean
	Laotian
	Portuguese
	Punjabi
	Russian
	Somali
	Swahili
	Tamil
	Tagalog
	Urdu
	Vietnamese
	Other (describe):

High-Risk Participants

5. par	Does your State agency have nutrition education policies and/or protocols for ticipants that are identified as high risk?
	Yes No
6. risk	Does your local agency classify participants into nutrition risk levels (e.g., high k, not high risk)? Yes No
inc	What, if any, modifications to nutrition education does your local agency make sed on participant's risk levels or nutrition risks? For this question, "high risk" ludes participants identified as high risk and/or participants with nutrition risks quiring special attention. (Check all that apply.)
	There are no modifications to nutrition education for high-risk participants.
	High-risk participants receive more nutrition education contacts.
	High-risk participants receive nutrition education from a dietitian, nutritionist, or other health professional.
	High-risk participants are given longer appointment times.
	$\label{thm:linear} \mbox{High-risk participants receive one-on-one counseling instead of group sessions or other types of education.}$
	High-risk participants receive more detailed and individualized care plans.
	There is more follow-up on referrals for high-risk participants.
	Other (describe):

Nutrition Education Contacts and Methods

8. How many nutrition education contacts does your local agency **plan** for the following participant categories and time periods? While the number of contacts varies based on individual needs, enter the number that is planned for the **majority of participants** in the category. (Count all contacts planned during the certification period beginning with the certification visit. Enter NA for any category/time period that is not applicable to your local agency.)

	Number of Nutrition	Education Contacts
Participant Category and Time Periods	Participants Who Are NOT High Risk	Participants Who Are High Risk*
Prenatal woman, enrolling in 1st trimester		
Prenatal woman, enrolling in 2 nd trimester		
Prenatal woman, enrolling in 3 rd trimester		
Breastfeeding woman, 6-month certification period		
Breastfeeding woman, 12-month certification period		
Postpartum woman, not breastfeeding		
Infant, 6-month certification period		
Infant, 12-month certification period		
Child, 6-month certification period		
Child, 12-month certification period		

^{*}High risk includes participants identified as high risk and/or participants with nutrition risks requiring special attention.

9. conta	During what types of visits does your local agency provide nutrition education acts? (Check all that apply.)
	Certification visit (e.g., enrollment, recertification)
	Mid-certification visit (e.g., prenatal trimester visit, infant/child mid-certification, breastfeeding mid-certification)
	Secondary education follow-up visit (e.g., group classes, food issuance/pick-up education, breastfeeding follow-up, low risk follow-up)
	High-risk follow-up visit (e.g., nutritionist visit, nutrition counseling visit, high-risk group classes)
	Other (describe):

10. How much time is **planned** for providing nutrition education during each type of visit? (Check one response for each type of visit. Check NA if the type of visit is not provided.)

Type of Visit	Less than 5 Min	5-10 Min	11-20 Min	21-30 Min	31-45 Min	46-60 Min	More than 60 Min	NA	Don't Know
Enrollment certification									
Recertification — Not high risk, 1 person									
Recertification — High risk, 1 person									
Recertification — 2 or more family members									
Mid-certification									
Secondary education follow-up (individual)									
Secondary education follow-up (group)									
High-risk follow-up									
Other									

11. What methods are used to provide nutrition education? (Check all methods that are used for each type of visit. Check NA if this type of visit is not provided.)

Method	Enrollment Certification	Recertification	Mid- certification	Secondary Education Follow-up	High-Risk Follow-up	Other
One-on-one counseling: Face to face (in WIC site)						
One-on-one counseling: Telephone						
One-on-one counseling: Video conferencing						
Group education sessions						
Technology-based nutrition education used by participants at site (e.g., computer, kiosk, tablet)						
Technology-based nutrition education used by participants offsite via Internet (e.g., Internet-based nutrition education modules)						
Other nutrition education activities (e.g., monthly topic, worksheets, videos, self-study modules)						
Type of visit not provided (NA)						

	(Pleas	agency i	receive nutrition education that if this information is not i	rou	served at all sites operated by your agh the method(s) included below? dily available. Check one response for
	a)	Group	education sessions		
			None		
			<10%		
			11-39%		
			40-59%		
			60-89%		
			90% or more		
			Don't know		
	b)		ology-based nutrition educat et-based nutrition education		used by participants offsite (e.g., dules)
			None		
			<10%		
			11-39%		
			40-59%		
			60-89%		
			90% or more		
			Don't know		
Nu	trition E	ducat	ion Reinforcement Prac	tice	es and Sources
		rns disc			with participants about their goals or (e.g., breastfeeding issues, weight-
		Follow-	up occurs at subsequent WIC	vis	its
		•	one calls		
		Emails	2552405		
			essages onferencing		
			describe):		
	14. provid metho	led in n			use to reinforce the information eck all that apply for each type of
		Or	nsite Methods		Offsite Methods
	□ Broch	nures or	written materials		Email messages with nutrition education content
	☐ Bullet	tin board	ls with nutrition information		Grocery store tours
	☐ Comp	outer, kic	sk, or tablet computer at site		Monthly or quarterly nutrition newsletter

			sent home	
☐ Cooking demonstrations			Nutrition education DVDs/videos sent home	
Displa	y tables with nutrition information		Social media (e.g., Facebook, Twitter)	
	tional props (e.g., food containers, feeding dolls, physical activity items)		Technology-based education used outside of site (e.g. Internet modules)	
Food t	asting		Telephone calls with nutrition education content	
Nutriti site	on education DVDs/videos viewed at		Text messages with nutrition education content	
	ort groups (e.g., parenting or Efeeding group)		Other:	
Other:	:	-		
	nlets, videos) used by your local age Your State agency Your local agency Individual WIC sites National WIC Works Resource syster JSDA, Food and Nutrition Service (F Non-WIC sources Other (describe):	m NS)		
16. local a	What is the source of the technolog gency? (Check all that apply.)	gy-b	ased nutrition education used by your	
	Developed or provided by your State	e ag	ency	
	Developed by individual WIC sites			
	Downloaded or obtained from nation		-	
	Developed by USDA, Food and Nutri	tion	Service	
	Developed by non-WIC sources			
	Other (describe):		·····	
	Don't know			
	Do not use technology-based nutriti	on e	education	

Policies on Staff Qualifications and Training

The next questions ask about staff your local agency employs to provide nutrition education and your **local agency hiring policies** for minimum education, credentials, and training requirements.

17. classi	Who provides nutrition education at your local agency? (Check all job fications/types that apply.)
	WIC director/coordinator
	Site/clinic supervisor
	Registered dietitian (RD)
	Degreed nutritionist, not RD
	Trained nutrition paraprofessional (e.g., nutrition assistant, nutrition aid, competent paraprofessional authority, diet technician, social services technician)
	Nurse
	Nutrition education coordinator
	Administrative/clerical/support staff
	Lactation consultant/WIC-designated breastfeeding expert
	Breastfeeding coordinator
	Breastfeeding peer counselor
	Other (describe):

18. and/d	Which best describes how policies are set for the minimum educational or credential requirements for staff who provide nutrition education?
	Educational/credential requirements are set by State agency
	Education/credential requirements are set by local agency
	Some requirements are set by State agency and some by local agency
	There are no minimum educational/credential requirements
	Don't know

19. At your local agency, what is the policy for the **minimum educational requirements** for staff who provide nutrition education? (Check one response for each job classification/type of staff. Check NA if the local agency does not have staff in this category.)

		Degree	Required			
Job Classification/Type of Staff who Provide Nutrition Education	High School Diploma/GED	Associate's Degree	Bachelor's Degree	Graduate Degree	No Minimum Requirement	NA
WIC director/coordinator						
Site/clinic supervisor						
Registered dietitian (RD)						
Degreed nutritionist, not RD						
Trained nutrition paraprofessional						
Nurse						
Nutrition education coordinator						
Administrative/clerical/support staff						
Lactation consultant/WIC-designated breastfeeding expert						
Breastfeeding coordinator						
Breastfeeding peer counselor						
Other:						

20. At your local agency, what **credentials** are required for staff who provide nutrition education? (Check all that apply for each job classification/type of staff. Check NA if the local agency does not have staff in this category.)

Credential is a certification from a professional association or training program.

			Cı	reden	tial(s)				
Job Classification/Type of Staff who Provide Nutrition Education	RD	LD/LN	DTR	RN	LPN	IBCLC	CLC/CLE/CLEC	СМА	No Credential Requirements	NA
WIC director/coordinator										
Site/clinic supervisor										
Registered dietitian (RD)										
Degreed nutritionist, not RD										
Trained nutrition paraprofessional										
Nurse										
Nutrition education coordinator										
Administrative/clerical/support staff										
Lactation consultant/WIC-designated breastfeeding expert										
Breastfeeding coordinator										
Breastfeeding peer counselor										
Other:										

RD = Registered Dietitian; LD/LN = Licensed Dietitian/Licensed Nutritionist; DTR = Dietetic Technician, Registered; RN = Registered Nurse; LPN = Licensed Practical Nurse; IBCLC = International Board Certified Lactation Consultant; CLC/CLE/CLEC = Certified Lactation Consultant/Certified Lactation Educator/Certified Lactation Educator & Counselor; CMA = Certified Medical Assistant

21. At your local agency, what **training is required for new employees** who provide nutrition education? (Check all that apply for each job classification/type of staff. Check NA if the local agency does not have staff in this category.)

		Require	d Trainin	g			
Job Classification/Type of Staff who Provide Nutrition Education	Competency-Based* or Certification Program	State-Administered Training Program (e.g., State training center, regional training)	Self-Paced Training Modules (e.g., paper, online, DVD)	On-the-Job with Observation	Other	No Minimum Requirements	NA
WIC director/coordinator							
Site/clinic supervisor							
Registered dietitian (RD)							
Degreed nutritionist, not RD							
Trained nutrition paraprofessional							
Nurse							
Nutrition education coordinator							
Administrative/clerical/support staff							
Lactation consultant/WIC-designated breastfeeding expert							
Breastfeeding coordinator							
Breastfeeding peer counselor							
Other:							

^{*}An educational approach based on a predetermined set of knowledge, skills, and abilities that the student is expected to accomplish.

Staff Training

For the next three questions, "nutrition education training" refers to training on methods (e.g., learner-centered education) as well as topics (e.g., importance of whole grains).

	Does your local agency have a policy that requires ongoing training on ion education for any staff members who provide it? Do not include continuing ation required for maintaining a credential. (Check all that apply.)
	Yes, local agency requires specific number of hours per month
	Yes, local agency requires specific number of hours per year
	Yes, local agency implements State agency requirements for ongoing training
	No local agency policy requiring ongoing training
23. all th	How is ongoing nutrition education training usually provided to staff? (Check at apply.)
	National/State/regional conferences or workshops
	Training sessions/courses at State training center
	In-person training sessions (e.g., conferences, workshops) provided by your local agency
	In-person training sessions (e.g., conferences, workshops) provided by other local agencies or programs
	State or local agency webinars
	Self-study training modules or courses (online or print copy)
	Training provided during local agency or site staff meetings
	Individual staff mentoring/coaching
	Other (describe):
	About how many hours of nutrition education training does your local agency de each year to each person who provides nutrition education? (Check the onse that represents the approximate hours per staff member per year.)
	None
	1-6 hours
	7–12 hours
	13-18 hours
	19-24 hours
	25 or more hours

25. **In the past 24 months**, about what percentage of staff members who provide nutrition education were trained in the topics listed below? Include training that was provided by your local agency, State agency, and any outside training. (Please estimate if this information is not readily available. Check one response for each topic.)

Topics	None	1-25%	26-50%	51-75%	76- 100%	Don't Know
3-step counseling						
Facilitated group discussion						
Motivational interviewing						
Communication skills						
Goal setting						
Emotion-based counseling						
Skills related to Value Enhanced Nutrition Assessment (VENA) and/or participant/learner-centered education						
Training on a foreign language (e.g., Spanish)						
Other:						

Design and Oversight of Nutrition Education

26.	How	does y	our/	local	agency	design	and	oversee	impleme	entation	of nu	utrition
educat	ion?	(Check	all	that a	apply.)							

Design includes developing lesson plans, protocols, and materials for nutrition education. Oversee includes directing, managing, or supervising the implementation of nutrition education.

One individual designs and oversees nutrition education for all sites.
A team of two or more individuals designs and oversees nutrition education for all sites.
Each site designs and oversees its own nutrition education.
State agency designs nutrition education and local agency oversees nutrition education.
State agency designs and oversees nutrition education. → GO TO QUESTION 30
Other (describe):

27. all jo	Who designs and/or oversee b classifications/types that app		ucation at your	local agency?	(Check
	WIC director/coordinator				
	Site/clinic supervisor				
	Registered dietitian (RD)				
	Degreed nutritionist, not RD				
	Trained nutrition paraprofess competent paraprofessional technician)				,
	Nurse				
	Nutrition education coordinat	tor			
	Lactation consultant/WIC-des	signated breast	tfeeding exper	t	
	Other (describe):				
28. educ	Are you one of the individua ation at your local agency?	als who designs	s and/or overse	ees nutrition	
	Yes				
	No → GO TO QUESTION 30				
29. over	How many years of work ex seeing nutrition education?	perience do yo	ou have at WIC	designing and	l/or
	Less than 1 year				
	1-3 years				
	4-6 years				
	7-10 years				
	11-20 years				
	More than 20 years				
Coordinat	ion with Other Programs	and Service	es		
	Does your local agency rece e, staff, materials) for nutritior the Federal or State WIC Prog	education or			
	Yes				
	No → GO TO QUESTION 32				
	For each non-WIC type of suspense of the support provided type of support. For types of supports	to your local a	gency. (Check	all that apply	for
			Source		
		State Government	Local		
1					1

		Source		
Type of Support	State Government (other than WIC)	Local Government or Agency	Other Local Sources	NA
Nutrition education funding				
Breastfeeding funding				
Nutrition education staff				

	What programs or services does your local agency work with to coordinate ion education activities (e.g., educational materials, campaigns, classes)? Do nclude coordination for outreach or referral purposes. (Check all that apply.)
	Do not coordinate nutrition education with other programs or services → GO TO QUESTION 34
	Breastfeeding coalition or task force
	Child and Adult Care Food Program (CACFP)
	Community Transformation Grant (CTG), REACH, or other CDC program
	Cooperative Extension (Expanded Food and Nutrition Education Program [EFNEP] or other services)
	Food bank, food security, or hunger coalition
	Head Start
	Obesity prevention coalition or task force
	Supplemental Nutrition Assistance Program (SNAP) Education
	Other program or service (describe):
33. progr	How does your local agency coordinate nutrition education with these other rams or services? (Check all that apply.)
	We develop nutrition education materials or campaigns together.
	Another program or service provides nutrition education at WIC sites.
	WIC provides nutrition education at other program or service sites.
	WIC refers participants for other nutrition education programs or services.
	We collaborate on nutrition education goals and action plans.
	We hold joint staff training sessions.
	We meet routinely (e.g., monthly, quarterly) to share information and discuss opportunities to coordinate services.
	Other (describe):

Breastfeeding staff

Space/facilities

Other:_

Breastfeeding education materials/supplies

Nutrition education materials/supplies

Participant Feedback and Nutrition Education Evaluation

34. nutrit	How often does your local agency collect feedback from participants about the ion education they receive?
	Do not collect participant feedback → GO TO QUESTION 36 At every WIC visit
	Quarterly
	Twice a year
	Once a year
	Once every other year
	Once every 3 to 5 years
35. nutrit	How does your local agency collect feedback from participants about the ion education they receive? (Check all that apply.)
	Paper survey completed during WIC visit
	Phone survey conducted by your agency
	Mail survey conducted by your agency
	Phone or mail survey conducted by a company hired by your agency
	Electronic feedback system located at site (e.g., touch-screen survey)
	Focus groups or one-on-one interviews with participants
	Other (describe):
	If your local agency were to conduct an evaluation of the impact of nutrition ation on participant outcomes, which outcome measures would be most rtant to include? (Check up to five responses.)
	Anemia rates
	Body mass index (BMI) of children
	Breastfeeding rates
	Confidence in skills in preparing healthy meals for children
	Consumption of fruit and vegetables
	Consumption of lower fat milk and dairy products
	Consumption of fruit juice (100% juice)
	Consumption of sugar-sweetened beverages (e.g., soda, sweetened fruit drinks)
	Consumption of whole grains
	Infant feeding practices
	Knowledge about healthy eating
	Physical activity levels
	Readiness for change in nutrition behaviors
	Other (describe):

: Yo	
you f	u for responding to the questions about nutrition education. The next question
you f /ou.	or responding to the questions about nutrition education. The next question
you f	
you f /ou.	or responding to the questions about nutrition education. The next question
you f /ou. 38.	for responding to the questions about nutrition education. The next question Which job titles or roles do you have? (Check all that apply.)
you f /ou. 38.	or responding to the questions about nutrition education. The next question Which job titles or roles do you have? (Check all that apply.) WIC director/coordinator
you f /ou. 38.	or responding to the questions about nutrition education. The next question Which job titles or roles do you have? (Check all that apply.) WIC director/coordinator Site/clinic supervisor
you f you. 38.	or responding to the questions about nutrition education. The next question Which job titles or roles do you have? (Check all that apply.) WIC director/coordinator Site/clinic supervisor Registered dietitian (RD) Degreed nutritionist, not RD Trained nutrition paraprofessional (e.g., nutrition assistant, nutrition aid, competent paraprofessional authority, diet technician, social services
you f /ou. 38.	Which job titles or roles do you have? (Check all that apply.) WIC director/coordinator Site/clinic supervisor Registered dietitian (RD) Degreed nutritionist, not RD Trained nutrition paraprofessional (e.g., nutrition assistant, nutrition aid,
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39. 	which best describes your primary role in the WIC Program? (Check one
-	onse.)
	WIC director/coordinator
	Site/clinic supervisor
	Registered dietitian (RD)
	Degreed nutritionist, not RD
	Trained nutrition paraprofessional (e.g., nutrition assistant, nutrition aid, competent paraprofessional authority, diet technician, social services technician)
	Nurse
	Nutrition education coordinator
	Administrative/clerical/support staff
	Lactation consultant/WIC-designated breastfeeding expert
	Breastfeeding coordinator
	Breastfeeding peer counselor
	Other (describe):
40.	What is the highest degree you have completed?
	High school diploma or GED
	Associate's degree
	Bachelor's degree
	Graduate degree
41.	Which, if any, of the following credentials do you have? (Check all that apply.)
	Registered Dietitian (RD)
	Licensed Dietitian/Nutritionist (LD/LN)
	Dietetic Technician, Registered (DTR)
	Registered Nurse (RN)
	Licensed Practical Nurse (LPN)
П	International Board Certified Lactation Consultant (IBCLC)
	Certified Lactation Consultant/Certified Lactation Educator/Certified Lactation
	Educator & Counselor (CLC/CLE/CLEC)
	Certified Medical Assistant (CMA)
	Other (describe):
	No credentials
42. agen	How many years have you worked for the WIC Program? (Include time at this cy and other WIC experience.)
	Less than 1 year
	1-3 years
	4-6 years
\Box	7–10 years
	7-10 years 11-20 years

WIC Sites Selected for Site Survey

Up to three of your sites were selected to complete a Site Survey as part of the WIC Nutrition Education Study. The name(s) of the site(s) is listed in the table below. For **each** site, please:

- (1) Identify the individual who knows the most about the site's methods, materials, space, and staffing for nutrition education and provide the requested contact information. Possible job titles for the Site Survey respondent include Local Agency Director, Site/Clinic Supervisor, Site WIC Coordinator, Regional Nutritionist, Regional Nutrition Coordinator, Nutrition Education Coordinator, Competent Professional Authority or Senior Nutritionist.
- (2) Provide the information about the site's caseload/participation, the type of facility in which the site is located, and the ZIP code of the site location.
- (3) Notify the individual(s) that you selected them to complete the Site Survey. They will receive an email with instructions for completing the Site Survey. If no email address is provided, a paper survey and prepaid return envelope will be sent to them at the mailing address you enter.

If you are the most appropriate individual to respond to the questions about the site(s), please enter your name and contact information. If one individual is the most appropriate to answer for two or more sites, check "Same as Site 1" or Same as Site 2" and do not enter the name and contact information for the additional site(s).

For "Type of Site," enter the letter associated with the type that is the **best** match for the site facility.

- A. City, county, state or U.S. territory health department (not including government-run hospitals)
- B. Government facility that does **not** provide public health or healthcare services (e.g., community center, government service center, courthouse)
- C. Indian Health Service (IHS) clinic or hospital
- D. Federally Qualified Health Center (FQHC)
- E. Nonprofit health center or medical clinic (not including IHS or FQHC)
- F. Hospital (not including IHS facility)
- G. Stand-alone WIC site (e.g., leased space in shopping center or other commercial space)
- H. Nonprofit community services agency facility (e.g., Economic Opportunity Commission, Community Action Agency)
- I. School or Head Start facility
- J. Faith-based facility
- K. Mobile van
- L. Other

If you have any questions about how to complete the table or who should fill out the Site Survey, please contact the Nutrition Education Survey Help Desk at [toll-free number] or [email].

	[Name of First Site]	[Name of Second Site]	[Name of Third Site]
Site Survey Respondent First Name		□ Same as Site 1 (GO TO AVERAGE MONTHLY CASELOAD AT SITE)	□ Same as Site 1 □ Same as Site 2 (GO TO AVERAGE MONTHLY CASELOAD AT SITE)
Site Survey Respondent Last Name			
Site Survey Respondent Job Title			
Site Survey Respondent Email Address (if available)			
Site Survey Respondent Phone Number			
Site Survey Respondent Mailing Address			
Average Monthly Caseload or Participation at Site*			
Type of Site (Enter letter for type that best describes this site's facility)			
ZIP Code of Site Location			

^{*}Provide either current caseload at the site or average number of participants served each month at the site.

Thank you for responding to the Local Agency Survey for the WIC Nutrition Education Study!