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Appendix C – Task Instructions

Welcome

Welcome to this online card sort study, and thank you for agreeing to participate!

Card sorting will help us to generate an overall structure for information, as well as suggestions for navigation, menus, and possible taxonomies for the redesigned niams.nih.gov website.

This exercise will take about 20 minutes. We ask that you take your time and really show us how you would organize information on the redesigned website.

(Important: Under the Paperwork Reduction Act, Federal agencies are not allowed to collect information from the public without a valid OMB control number. The OMB number for this usability feedback survey is 0925-0642.)

As a survey participant, you understand and agree that you shall not receive or seek any compensation. Click “**Continue**” to accept.

Before we begin

Please answer the following question:

How would you identify yourself as a user coming to the NIAMS website?

- I am a general consumer/patient seeking information about a health topic
- I am a health professional/clinician
- I am researcher/educator
- I am an NIH/NIAMS employee
- Other (fill in category)

Instructions

Your task is to organize a list of items into groups that belong together. These items represent content on the NIAMS website. How you group the cards is easy:

Step 1

Take a look at the list of cards to the left. You can rollover a card to see more information about the meaning of the card.

We'd like you to sort them into groups that make sense to you.

There is no right or wrong answer. Just do what comes naturally.

Step 2

Drag a card from the left to the workspace on the right to create your first group.

Step 3

Click the title to rename your new group, or continue to drop more cards onto the workspace.

You create groups by dropping cards onto each other. You can also drag cards within the workspace to re-organize as you progress through the card sort.

Step 4

Make more groups by dropping them in unused spaces. If you get stuck at any time, click "View Instructions" at the top right for a quick refresher. When you're done click "Finished" at the top right. Have fun!

Completion and Thank You

Thank you for your participation! Your feedback is incredibly useful in helping to determine how our content should be organized, so we can make the NIAMS website easier to use.

You may now close this window. Thank you!