

DATE: October 29, 2015

FROM: Reports Clearance Officer, SAMHSA

TO: Chief, Human Resources and Housing Branch
Office of Information and Regulatory Affairs, OMB
ATTN: Bridget Dooling

SUBJECT: Knowledge Application Program Product (OMB No. 0930-0197)

The attached materials are provided in support of our request for approval of a customer satisfaction feedback survey under SAMHSA's generic approval for "Voluntary Customer Satisfaction Surveys to Implement Executive Order 12862 in the Substance Abuse and Mental Health Services Administration."

This is the 6th submission this year under that approval and will impose an estimated annual average total burden of 100 hours, which would bring the total remaining approved burden under this clearance to 13,542 hours for this data collection. The current total burden hours in the OMB inventory for the Customer Satisfaction Survey (OMB No. 0930-0197) is 23,063.

We look forward to receiving your feedback so that implementation may proceed.

Summer King

Attachments:

Data Collection Proposal and Survey Materials