

Practitioner Focus Group Screener

Thank you for your interest in providing feedback to PBGC about its service to pension practitioners. PBGC plans to hold several online focus groups. Each focus group will take approximately 90 minutes. Your participation is voluntary.

So that we may get a good cross-section of practitioners, please answer the questions below to provide some information about yourself and your experiences with PBGC. In addition, there are two threshold requirements to participate. Your responses to these threshold questions and to the screening questions should take about five minutes and are voluntary.

Paperwork Reduction Act notice: The questions below and the questions that will be used in the focus groups have been approved by the Office of Management and Budget under OMB Control No. 1212-0066 (expires 08/31/2017). An agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless a currently valid OMB control number has been obtained. These screening questions are estimated to take five minutes, and for those selected for the focus groups, focus group participation is estimated to take 90 minutes. As noted, your participation in both cases is voluntary.

Confidentiality: Your responses will be used by PBGC solely for customer service improvement and will be treated with the confidentiality provided by [the Privacy Act and the Freedom of Information Act](#). That is, your responses will be treated in a private manner unless their disclosure is otherwise compelled by law, e.g., by FOIA. None of your responses will require your providing personal information that could identify you.

There are two threshold requirements to participate in a focus group:

1. Your equipment must meet all of the following technical requirements. Please check one of the boxes below.

- Firefox 4.0 or newer, Internet Explorer 7.0 or newer, Chrome 5.0 or newer or Safari 3.0 or newer;
- Flash Player 10.2 or newer (you will be prompted to install or upgrade if needed); or
- JavaScript enabled.

I am able to meet these technical requirements.

I am not able to meet these technical requirements. [\[skip to end\]](#)

2. You are available for one or more of the following dates and times. Please check all dates and times for which you would be available. You will only be selected for one.

- Date and time 1
- Date and time 2
- Date and time 3
- I am not available at any of these times [\[skip to end\]](#)

To select practitioners with a wide range of perspectives, we would like to know a little bit about your experiences with PBGC.

1. How often do you communicate with a PBGC representative (in person, or by mail, telephone, or email)?
 - Frequently (three or more times per year)
 - Occasionally (once or twice a year)
 - Rarely or never (less than once a year)

2. Which, if any, of these PBGC online resources do you use? (Select all that apply)
 - What's New for Practitioners
 - Interest rate updates
 - My PAA
 - E4010
 - None of the above

3. Which, if any, of the following types of filings are you familiar with? (Select all that apply)
 - Premium filings
 - Standard termination filings
 - Reportable event filings
 - None

4. If you have used PBGC's online premium filing tool, My PAA, which of the three methods have you used? (Select all that apply)
 - The My PAA data-entry and editing screens
 - Importing filing(s) into the My PAA screens
 - Uploading completed filing(s)
 - Unsure of method, or have not used My PAA for premium filings

5. How often do you use My PAA?
 - Twice a year or more
 - Once a year or less
 - Have not used My PAA

Participant Agreement: Please indicate your consent to the following, if selected to be part of the online focus group:

I consent to the recording of the online session, for service improvement purposes only, understanding that my responses will be treated with the confidentiality provided by the Privacy Act and the Freedom of Information Act.

Contact Information: What email address should we use to contact you about this focus group?

_____@_____._____
Confirm email address: _____@_____.

Thank you for your interest in participating in a PBGC-sponsored focus group. We will contact you by **DATE** at the email address provided to confirm your scheduled participation, or to let you know we have filled all openings. If you have questions meanwhile, you may contact us at SurveyCallback@pbgc.gov.

[submit button]

[for those who are unable to participate (equipment that meets technical requirements not available, not available for any of the scheduled focus groups, do not agree to the participant agreement, or fail to provide an email address)] Thank you for your interest in participating in a PBGC focus group. We regret that you will be unable to do so at this time. If you have questions, you may contact us at SurveyCallback@pbgc.gov.