

**Email Message:**

Subject: BAPD Participant Benefit Application Survey

Dear PBGC Customer,

You recently completed an application to begin receiving your pension benefits from the Pension Benefit Guaranty Corporation (PBGC). It is a perfect time to share your feedback! We want to hear about your experience so that we can improve our application for pension benefits and better serve individuals protected by PBGC.

Your responses will be used by PBGC **solely** for customer service improvement. All of your responses will be treated as personal and confidential as required by the Privacy Act (no disclosure unless otherwise compelled by law). All of your responses will be anonymous, that is, your individual responses will not be linked with you in any way. All information from this survey will be grouped together for consideration so no information considered will identify a specific individual. This survey is authorized by the Office of Management and Budget Control No. 1212-0066 which expires on August 31, 2017.

Your participation is entirely voluntary and should take no more than 15 minutes of your time. PBGC is committed to improving its services to you and other participants, but we need your help to do so.