

# Accessibility and Online Job Seeking Survey

Welcome! The Partnership on Employment & Accessible Technology (PEAT) is conducting a survey to better understand accessibility needs related to online job seeking. Thank you for participating in this important survey. There are 18 total questions; however, depending on your responses, there may be considerably less. If you would like a text version of this survey, please email [peat-survey@ethosdc.com](mailto:peat-survey@ethosdc.com).

According to the Paperwork Reduction Act of 1995, no persons are required to respond to a collection of information unless such collection displays a valid OMB control number. Public reporting burden for this collection of information is estimated to average 15 minutes per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. The obligation to respond to this collection is voluntary. Send comments regarding the burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to the U.S. Department of Labor, Office of the Chief Information Officer, Attention: Departmental Clearance Officer, 200 Constitution Avenue, N.W., Room N-1301, Washington, DC 20210 or email [DOL\\_PRA\\_PUBLIC@dol.gov](mailto:DOL_PRA_PUBLIC@dol.gov) and reference the OMB Control Number 1225-0088. Note: Please do not return the completed survey to this address.

**1. To help us ensure we receive feedback from multiple user groups, please check all that apply to you:**

- I am blind or visually impaired
- I am deaf or hard of hearing
- I have physical and/or motor disabilities
- I have cognitive and/or intellectual disabilities
- I do not wish to self-identify
- Not applicable
- I have another disability as follows (please specify):

**\*2. If you were applying for a job today, what would be your preferred method? Please rank the options below from by entering the numbers 1 through 4 in the text boxes according to your preference, with 1 being the most preferable and 4 being the least preferable.**

Desktop/laptop computer	<input type="text"/>
Smartphone	<input type="text"/>
Tablet	<input type="text"/>
Paper form	<input type="text"/>

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**\*3. Where do you prefer to apply for a job? Please rank the options below from by entering the numbers 1 through 4 in the text boxes according to your preference.**

At home

At a potential employer site

At a career center

At a library/community center

**\*4. Have you applied for a job using an online application within the past 3 years? Or have you assisted another person with applying for a job online in the past 3 years? Please select yes or no.**

Yes

No

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**\*5. What difficulties did you encounter when applying for a job online? Please type your response in the box below.**

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**\*6. Have you ever been asked to complete online pre-employment assessments or testing for a job opportunity? Please select one answer below.**

- Yes
- No
- Not sure

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**\*7. What difficulties did you encounter when completing pre-employment testing online?**

**Please type your response in the box below.**

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**\*8. Have you ever used social media as part of your job search process? Please select the responses that apply and type the social media networks used in the box below.**

- Yes, to find job opportunities
- Yes, to apply for a job (like through LinkedIn)
- No

Please list what social media you have used in your job search, if applicable (ex: Facebook, LinkedIn, Twitter)

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**\*9. Have you experienced accessibility or usability issues when using social media to search for or apply for jobs? If so, please list the key issues in the text box below after selecting "yes."**

Yes

No

Please describe key issues and the social media platform used.

**\*10. Have you searched for or applied to jobs using your mobile device or tablet? Please select the response or responses below that apply to your experience.**

- Yes, I have searched for jobs using a mobile device and/or tablet
- Yes, I have applied for jobs using a mobile device and/or tablet
- No, I have not used a mobile device/tablet in my job search



**11. Describe your experience using a mobile or tablet device to apply or look for a job. What worked well and what could have been improved? Please type your response in the box below.**

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Now we are going to ask a few questions about the most recent time when you completed job-seeking activities online.

**12. For the last job you attempted to apply for online, did you complete the application?**

**Please select the appropriate response below.**

- Yes, without assistance
- Yes, with assistance
- No
- Not applicable

**13. For the last pre-employment assessment/testing you were asked to complete online, were you able to complete it? Please select the appropriate response below.**

- Yes, without assistance
- Yes, with assistance
- No

**14. For the last online job application you completed, were you aware of any technical assistance help on the site? Please select the appropriate response below.**

- Yes, and I used it
- Yes, but I did not use it
- No

**15. If you used technical assistance, did you receive the help you needed to complete the application or pre-employment test? Please select the appropriate response below.**

- Yes, the technical assistance helped me complete the task
- No, the technical assistance did not help me complete the task

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**\*16. From unable to complete to very easy to complete, how would you rate the user-friendliness of the last online job application you completed or attempted to complete?  
Please select one option below.**

	Unable to complete	Difficult to complete	Not difficult/neutral	Easy to complete	Very easy to complete	N/A
User-friendliness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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**17. Do you have any additional feedback or thoughts about improving the accessibility of the online job seeking process? Please type your thoughts in the box below.**

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Thank you for your participation. You can now close this browser window.