

2016 OCIO Contractor Survey

Thank you for responding to the Department of Labor (DOL) Office of the Chief Information Officer (OCIO) 2016 Contractor survey. The purpose of the survey is to solicit input and feedback on your experiences working with OCIO - work practices, norms and culture - and to identify opportunities to improve OCIO effectiveness with all OCIO stakeholders including contractors. Responses will be kept confidential to the extent permitted by law. As responses are intended to be anonymous, please do not include personally identifying information (e.g., your name) in your answers.

Paperwork Reduction Act Notice

The Paperwork Reduction Act of 1995 provides that no persons are required to respond to a collection of information unless such collection displays a valid OMB control number. This survey has been approved for use under control number 1225-0088 (expires 08/31/2017). Public reporting burden for this collection of information is estimated to average 6 minutes per response, including time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Responding to this collection is voluntary. Send comments regarding the burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden, to the U.S. Department of Labor, Office of the Chief Information Officer, Attention: Departmental Clearance Officer, 200 Constitution Avenue, N.W., Room N-1301, Washington, DC 20210 or email DOL_PRA_PUBLIC@dol.gov and reference the OMB control number 1225-0088.

1) I am aligned organizationally to the following DOL office:

- Regional Office
- National Office
- Other (Open Text Box) _____

2) I am assigned to the following OCIO Division:

- IT Administration, Policies & Procedures
- IT Acquisitions
- IT Governance
- Customer Advocacy
- Advanced Technology
- Systems Engineering
- Application & Platform Services
- Infrastructure Services
- Information Assurance
- Other (Open Text Box) _____

3) To what extent do you agree with the following statements about OCIO?

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
My expertise is used effectively by OCIO	()	()	()	()	()
My physical work environment is conducive to performing my work	()	()	()	()	()
I have the resources, tools and technology I need to do my job	()	()	()	()	()
My recommendations are explored and considered	()	()	()	()	()
I am encouraged to come up with new and better ways of doing things	()	()	()	()	()

Please describe what OCIO could do better in areas you marked as "Disagree" or "Strongly Disagree"

Open Text Box _____

4) Within the past year I have seen tangible progress in OCIO's work culture to foster:

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Project Management	()	()	()	()	()
Innovation	()	()	()	()	()
Project Team Collaboration	()	()	()	()	()

Individual Accountability	()	()	()	()	()
Transparency	()	()	()	()	()
Communication across OCIO teams	()	()	()	()	()
Timely Customer Responses	()	()	()	()	()

5) My Federal project team supervisor consistently:

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
Communicates or shares DOL vision and priorities for information technology	()	()	()	()	()
Communicates or shares OCIO customer priorities	()	()	()	()	()
Communicates or shares OCIO project priorities	()	()	()	()	()
Communicates or shares relevant project information with my project team	()	()	()	()	()

6) Collaboration is:

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
A priority for the CIO	()	()	()	()	()
A priority with OCIO	()	()	()	()	()

Federal from other project teams					
A priority with OCIO contractors from other project teams	()	()	()	()	()
A priority on my project team	()	()	()	()	()
A priority in my project team's OCIO Division	()	()	()	()	()
A priority for my Federal supervisor	()	()	()	()	()

7) Within OCIO, what one change, if any, would make a difference in the achievement of OCIO project priorities?

Open Text Box _____

8) Within OCIO, what one change, if any, would make a difference in your project team's ability to deliver results?

Open Text Box _____

9) To what extent do you agree with the following statements:

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree
OCIO is a customer service organization	()	()	()	()	()
OCIO manages customer relationships well	()	()	()	()	()
I understand how my	()	()	()	()	()

contract work helps OCIO achieve its customer service mission					
I have a strong feeling of accomplishment from my OCIO work	()	()	()	()	()

10) What suggestions, if any, do you have for OCIO to improve project team and/or contractor management?

Open Text Box _____

Thank You!