

QCEW - LMI

Introduction

The purpose of this brief survey is to find out more about our State partners who work on the QCEW program, so that we can develop more effective materials and training conferences, as well as target other activities to better meet your needs.

Your responses will be kept confidential. We will combine your answers with others to produce summaries where individuals cannot be identified.

Your participation in this survey is voluntary. We estimate that it will take you 15 minutes to complete this survey. We are collecting this information under OMB Number 1225-0088. Without this currently approved number, we could not conduct this survey. (Expiration: April 30, 2018).

We appreciate your time and help. Thank you!

Click Next below to begin.

This survey is being administered by SurveyMonkey.com and resides on a server outside of the BLS Domain. SurveyMonkey.com pledges to keep the information collected from you private and confidential. BLS sensitive information should not be included in any response.

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1. Are you a State employee who works on the QCEW program?

Yes

No

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State Employee Who Works On QCEW

2. Which of the following best describes your role in your office?

- Lead QCEW analyst
- QCEW analyst
- QCEW supervisor
- LMI director
- Other (please specify)

3. How long have you worked on the QCEW program?

- Less than a year
- One to five years
- Five to ten years
- Over ten years

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Ease or Difficulty of QCEW Tasks

4. How easy or difficult are the following tasks in QCEW? (Select NA, if a task is "not applicable")

	Very easy	Easy	Neither easy nor difficult	Difficult	Very difficult	N/A
Coordinating with Unemployment Insurance (UI)/Tax department	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Coordinating with BLS	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Loading inputs from Unemployment Insurance (UI)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Loading inputs from Electronic Data Interchange (EDI)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Loading inputs from BLS Multiple Worksite Report (MWR)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Loading inputs from other sources	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Exchanging data	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Reviewing and correcting data	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Explaining data	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Handling predecessor/successor transactions	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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Ease or Difficulty of Tasks (Continued)

5. How easy or difficult are the following tasks in QCEW?

	Very easy	Easy	Neither easy nor difficult	Difficult	Very difficult	N/A
Breaking out multi-establishment reporters	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Creating QCEW deliverables for BLS	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Creating reports for state customers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Coding new accounts	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Processing ARS responses	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Processing MWR Print Contract responses	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Processing MWR paper responses	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Processing MWR Web responses	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Processing EDI Center responses	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Utilizing wage record data	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

6. Do you have any suggestions for improving any of the tasks on this or the preceding page?

Yes - Please enter the task and your suggestion in the box below

No

Please enter the task and your suggestion

7. How often do you explain QCEW data to users?

- Once a week, or more often
- At least once a month
- Not every month, but several times a year
- Once a year
- Never
- Other (please explain)

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8. How confident are you in explaining QCEW data to users?

- Not at all
- A little
- Somewhat
- Very

9. Can you think of things that could be done (for example, better resources, documentation, training) to better help you explain QCEW data to users?

- Yes - please enter suggestions in the box below
- No

Enter suggestions here

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Perceived Accuracy at State Level

10. How accurately do QCEW data reflect employment and wage conditions in your state?

- Very accurately
- Accurately
- Neither accurately or inaccurately
- Inaccurately
- Very inaccurately
- Don't know

11. How accurately do QCEW data for sub-state areas (e.g., metropolitan areas, counties, cities, townships, etc.) accurately reflect labor market conditions within your state?

- Very accurately
- Accurately
- Neither accurately or inaccurately
- Inaccurately
- Very inaccurately
- Don't know

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QCEW Data Quality

12. What issues most concern you about the quality of the QCEW data in your state? (Mark all that apply)

- High levels of non-classified industry codes
- High levels of non-classified county codes
- Imputation rates
- Imputation procedures
- Accuracy of Month 1 and Month 2 employment
- LMI and UI shops in your state don't communicate well, leads to lower quality extracts
- I have no concerns
- Other (please specify)

Usefulness of QCEW Processes

13. How useful are the following services?

	Very useful	Somewhat useful	A little useful	Not at all useful	Not applicable/Do not use
ARS Helpdesk	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
MWR Helpdesk	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
EDI Center	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
WIN Help	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
EXPO Help (Exportable QCEW System)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
State Help	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
RACF Help (Resource Access Control Facility)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
QUEST Development (demos, beta releases, etc.)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
ARS Email Blasts	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other (please specify)

14. Do you have any suggestions for improving any of the preceding services?

- Yes - Please enter the service and your suggestion in the box below
- No

Please enter the service and your suggestion

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Training Topics

15. How useful has the training been for each of the topics listed below?

	Very useful	Somewhat useful	A little useful	Not at all useful	Have not received training
Introduction to NAICS	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Advanced NAICS	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Annual processing review	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Use of QCEW data	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
QCEW methodology	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Coordination with CES/LAUS	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
UI quality assurance	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Multi establishment processing	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Introductory Predecessor/Successor Training	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Advanced Predecessor/Successor Training	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
BED & LDB Methodology	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Use of BED data	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

Other topic (please specify)

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Quality of Training

16. In general, how would you rate the training provided by the QCEW National Office, including workshops given by the National Office?

- Excellent
- Good
- Average
- Poor
- Very poor

17. How would you rate the last training you took, including a workshop, given by the QCEW National Office?

- Excellent
- Good
- Average
- Poor
- Very poor

Please list the name and year of the training below.

18. Please use the box below to describe specific things that could be improved about QCEW National Office training.

Click this box if you have nothing to suggest

Suggestions for improvement

19. Please use the box below to describe specific things that you like about BLS training.

Click this box if you have nothing to describe

What's good about BLS training?

20. How satisfied are you with the support and assistance provided by the QCEW National Office?

- Very satisfied
- Satisfied
- Neither satisfied nor dissatisfied
- Dissatisfied
- Very dissatisfied

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Not Satisfied with Service

21. Please explain how the QCEW National Office could better support you.

No suggestions - move to next question

Please enter your suggestions below

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Not a State Employee Working on QCEW

This survey is designed for state employees who work on QCEW. Click the **Previous** button below to return to the survey. Click **Next** to exit if you are not a state employee.

Thank you.

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Thank you

22. Any additional comments or suggestions you wish to make are welcome. Click *Done* below when you are ready to submit your answers.