# DOL/WHD 14C online application prototype

Authority to employ workers with disabilities, at subminimum wages

# Start application

# First time applicants

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### Certification renewals

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### About this prototype

This prototype is the result of a two day workshop hosted by 18F. It was a collaboration between WHD's 14C CERT and policy team working with 18F designers and product strategists.

The goal was to explore one way (of many ways) how an online application process or wizard might work for 14C. These pages are a nod to many solutions.

It is not accurate. There will be typos, missing information, and inconsistancies. A full design process would build in accuracy, collaboration, and optimization.

Visualizations are useful however. They illuminate:

- Design: user-centered design opportunities, different ways to consider interactivity and navigation patterns.
  Language: opportunities to be brief, where to include references to longer official policy.
  Complexity: this a large endeavor or a small one? Prototypes help vendors provide more accurate cost and staff estimates.

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