

2017 CUSTOMER SATISFACTION QUESTIONNAIRE

Thank you for checking in for your spring 2017 NLSY97 Update. In less than 10 minutes, we will ask you about your current activities, contact information, and where you like to get information.

PIN Please enter the password you received in your letter or email here: _____

Q0_TechUsed Which of the following are you using to complete this questionnaire?

1. Smart phone (such as iPhone, Android, Blackberry, etc.)
2. Tablet or iPad
3. Laptop or Desktop computer
4. Something else

Consent: This study is sponsored by the U.S. Department of Labor, Bureau of Labor Statistics. This voluntary study is being conducted under OMB Control Number 125-0088 (Expiration: August 31, 2017). Without this currently approved number we could not conduct this survey. You may decline to answer specific questions. You also may end the interview at any point. All personnel associated with this study have signed a legal document in which they pledge to protect the confidentiality of the information that survey participants provide.

Instruction: We hope that you will complete all of the questions in one sitting. To go through these questions should only take less than 10 minutes.

The questions we are asking will cover a range of different topics.

So, let's get started...

Q1_PayLastWeek Did you do any work for pay last week, even for one hour?

- 1 Yes
- 2 No

Q2_CV_HH_SIZE Including yourself, how many people currently live in your household?

_____ # of people

Q3_CV_BIO_CHILD_HH How many of these people are your own biological or adopted children?

_____ # of biological or adopted children living in household

Q4 In what month and year did you start living at your current address?

_____ Month _____ Year

Q5 In the past month, which of these sources have you used to learn about current events? (CODE ALL THAT APPLY)

1. Social media
2. Newspapers or magazines in print or online
3. News shows on television or radio
4. Other radio or television
5. Websites other than news sources

Q5a [Follow up on 1, 2 or 5] What is the name of a specific social media tool, newspaper or magazine, or television or radio show, or website that you have used in the past month to learn about current events?

Q6 Here are some topics covered in the NLSY97. Which of these topics, if any, are you interested in learning about?

Jobs, wages and employment	1 Very interested 2 Somewhat interested 3 Not interested
Physical health, such as obesity, cancer, living to an old age	1 Very interested 2 Somewhat interested 3 Not interested
Education	1 Very interested 2 Somewhat interested 3 Not interested
Families and raising children	1 Very interested 2 Somewhat interested 3 Not interested
Government programs and policies, including taxes	1 Very interested 2 Somewhat interested 3 Not interested
Religion	1 Very interested 2 Somewhat interested 3 Not interested

Q7 Here are some ways that data from the NLSY97 are used. Which of these topics, if any, are you interested in learning about?

How policy makers have used NLS research in making laws or policies	1 Very interested 2 Somewhat interested 3 Not interested
NLS articles in the media	1 Very interested 2 Somewhat interested 3 Not interested
How businesses can use NLS research	1 Very interested 2 Somewhat interested 3 Not interested
Academic research using the NLS	1 Very interested 2 Somewhat interested 3 Not interested
How you compare with other NLSY97	1 Very interested

respondents	2 Somewhat interested 3 Not interested
How your NLSY97 responses have changed over time	1 Very interested 2 Somewhat interested 3 Not interested

Q8_NLSYValue Would you say that you think the NLSY97 is...

- 1 very valuable for understanding the lives of people like you
- 2 somewhat valuable for understanding the lives of people like you
- 3 not very valuable for understanding the lives of people like you
- 4 not valuable at all for understanding the lives of people like you

Q9_PhoneCallTypes Of all the telephone calls that you or your family receives, are ...

- 1 All calls received on cell phones
- 2 Almost all calls received on cell phones
- 3 Some received on cell phones and some on landline phones
- 4 Very few received on cell phones
- 5 None received on cell phones

Q10 How do you prefer to hear from us?

- 1 Email
- 2 Text
- 3 Postal mail
- 4 Phone call
- 5 In-person visit

Thank you for responding to these questions. Please press the link below to go to a separate site to update your contact information. The information you have just provided will not be connected with your contact information.

[Click to Update Contact Information]