

CLASSIFICATION:



Homeland Security

National Protection and Programs Directorate NPPD Customer Feedback Survey

Product Title:

1. Please select the partner type that best describes your organization.

2. Overall, how satisfied are you with the usefulness of this product?

- Very Satisfied**
 Somewhat Satisfied
 Neither Satisfied Nor Dissatisfied
 Somewhat Dissatisfied
 Very Dissatisfied

3. How did you use this product in support of your mission?

- Integrated into one of my own organization's information or analytic products
- Used contents to improve my own organization's security or resiliency efforts or plans
If so, which efforts?
- Shared contents with government partners
If so, which partners?
- Shared contents with private sector partners
If so, which partners?
- Other (please specify)

4. Please rank this product's relevance to your mission. (Please portion mark comments.)

- Critical
- Very important
- Somewhat important
- Not important
- N/A

5. Please rate your satisfaction with each of the following:

	Very Satisfied	Somewhat Satisfied	Somewhat Dissatisfied	Very Dissatisfied	N/A
Timeliness of product or support	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Relevance to your information needs	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

6. How could this product or service be improved to increase its value to your mission? (Please portion mark comments.)

To help us understand more about your organization so we can better tailor future products, please provide (OPTIONAL):

Name: <input type="text"/>	Position: <input type="text"/>
Organization: <input type="text"/>	State: <input type="text"/>
Contact Number: <input type="text"/>	Email: <input type="text"/>



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