Procedure

Upon completion of the webinar we will send an email to every registered participant. See below text:

Dear Participant:

Thank you for joining us for RSA's webinar entitled "xxxx" on <date>.

We would like to invite you to participate in a brief feedback survey about your webinar experience. Your opinion is very important to us and we will use your responses to continuously improve our services. Your individual answers will be kept confidential. If you have any questions about this survey, you may contact us at NCRTM@neweditions.net

Please take five minutes and respond to the survey at <insert URL>. Thank you.

After one week, we will send a second reminder to all participants to encourage as much participation as possible. We will close the data collection within 10 business days after the webinar.





