**Profiling Tool Users Survey OMB Number 1910-5160**

**Expiration date: 6/30/14**

***Your valuable feedback will help improve the DCPro Profiler Tool!***

Thank you for participating in our survey about the U.S. Department of Energy’s DCPro suite of tools. Your responses will help us better understand your goals, preferences, and experience when using the tools.

This survey should take 15 minutes to complete. Thank you again!

**Public burden:** Public reporting burden for this collection of information is estimated to average 15 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this estimate or any other aspect of this information, including suggestions for reducing this burden, to Information, Records, and Resource Management, MA-41-GTN, Paperwork Reduction Project (1910-5160), U.S. Department of Energy, Washington, DC 20874-1290; and to the Office of Management and Budget (OMB), Paperwork Reduction Project (1910-5160),Washington, DC 20503.

**How You Use the Profiler**

1. **What is your role within your organization?**

* IT Admin
* Data Center Technician
* Line Manager
* Energy Manager
* Organization Manager
* Project Engineer
* Chief Electrician
* CIO
* Other:

1. **How often do you use the Profiler Tool in the DCPro Tool Suite?**

* Daily
* Weekly
* Monthly
* Quarterly
* Semi-annually
* Annually or less frequently
* I have not used it yet (SKIP TO QUESTION 14)

**3. What is your overall level of satisfaction with the Profiler tool?**

Very dissatisfied Very satisfied

0 1 2 3 4 5 6 7 8 9 10

Please explain:

**4. How clear are Profiler’s data entry requirements?**

Not clear at all Very clear

0 1 2 3 4 5 6 7 8 9 10

**5. Please indicate if you have used the Profiler to complete the following tasks:**

|  |  |  |  |
| --- | --- | --- | --- |
| **Task** | **Yes** | **No** | **Not Sure** |
| Assess and evaluate PUE from a Data Center |  |  |  |
| Aggregated data from multiple data centers |  |  |  |
| Add or update Data Center Systems |  |  |  |
| Add or update Supplied Energy |  |  |  |
| Add or update Energy Use Distribution |  |  |  |
| Reviewed Case Results |  |  |  |
| Acted on recommendations from DCPro |  |  |  |
| Track energy improvement from retrofits |  |  |  |
| Other (please describe if yes) |  |  |  |

Description for Other:

**6. What version of the Profiling Tool do you utilize most?**

* We typically use the online version of the Profiling Tool
* We typically use the downloadable version of the Profiling Tool

**7. Do you feel you can perform your tasks in the Profiler in a reasonable amount of time?**

* Yes
* No

If No, Please explain:

**8. Besides the Profiler, have you used either the Air Management Tool or Electrical Management Tool from the DCPro Tool Suite?**

* Air Management Tool
* Electrical Management Tool
* I have not used either of these tools

**How can we improve the Air Management and/or Electrical Management tools?**

**9. On a scale of 1 to 5, please tell us how important you feel each of the following enhancements would be in improving your experience with the Profiler.**

* A data connection to the Portfolio Manager/Energy Star 1 2 3 4 5
* Improvements to the User Interface 1 2 3 4 5
* A User’s Manual 1 2 3 4 5
* An Engineer’s Manual 1 2 3 4 5
* Other (please explain below) 1 2 3 4 5

**Managing and Using Your Data in the Profiling Tool**

**10. If an energy assessment was completed at your facility, was the individual responsible for the assessment DCEP qualified?**

* The assessor was DCEP certified
* The assessor was not DCEP certified
* I don’t know

**11. Please rate your level of satisfaction with the DCPro support provided to you.**

Very dissatisfied Very satisfied

0 1 2 3 4 5 6 7 8 9 10

* I have not contacted DCPro support

**12. Have you used Data Center energy efficiency tools other than the Profiling Tool or tools in the DCPro suite when performing assessments?**

* Yes
* No

**Please explain:**

**13. How much overlap do you think the Profiler has with other Data Center energy tools that are available?**

A large amount of overlap No overlap at all

0 1 2 3 4 5 6 7 8 9 10

Please explain:

**Training**

**14. Please rate your level of satisfaction with the Profiling Tool online tutorial.**

Very dissatisfied Very satisfied

0 1 2 3 4 5 6 7 8 9 10

* I have not completed the online tutorial

**15. What type of Data Center Energy Practitioner training have you received? Check all that apply.**

* Reviewed the online tutorial
  + What is your level of satisfaction with the online training materials?

Very dissatisfied Very satisfied

0 1 2 3 4 5 6 7 8 9 10

* Attended a Data Center Energy Practitioner (DCEP) training session
  + What is your level of satisfaction with the DCEP training session?

Very dissatisfied Very satisfied

0 1 2 3 4 5 6 7 8 9 10

* Attended other training provided by my company/agency/vendor/service provider

**16. How likely are you to recommend the DCEP Training to colleagues looking to improve data center energy efficiency?**

Not Likely at All Very Likely

0 1 2 3 4 5 6 7 8 9 10

**17. How likely are you to recommend the use of the Profiling Tool to colleagues looking to improve data center energy efficiency?**

Not Likely at All Very Likely

0 1 2 3 4 5 6 7 8 9 10

Your valuable feedback will assist in our efforts to provide you superior support. Thank you! We appreciate your time in completing this survey.