

# Profiling Tool Users Survey

OMB Number 1910-5160

Expiration date: 6/30/14

## *Your valuable feedback will help improve the DCPro Profiler Tool!*

Thank you for participating in our survey about the U.S. Department of Energy's DCPro suite of tools. Your responses will help us better understand your goals, preferences, and experience when using the tools.

This survey should take 15 minutes to complete. Thank you again!

**Public burden:** Public reporting burden for this collection of information is estimated to average 15 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this estimate or any other aspect of this information, including suggestions for reducing this burden, to Information, Records, and Resource Management, MA-41-GTN, Paperwork Reduction Project (1910-5160), U.S. Department of Energy, Washington, DC 20874-1290; and to the Office of Management and Budget (OMB), Paperwork Reduction Project (1910-5160), Washington, DC 20503.

### How You Use the Profiler

1. **What is your role within your organization?**

- IT Admin
- Data Center Technician
- Line Manager
- Energy Manager
- Organization Manager
- Project Engineer
- Chief Electrician
- CIO
- Other:

2. **How often do you use the Profiler Tool in the DCPro Tool Suite?**

- Daily
- Weekly
- Monthly
- Quarterly
- Semi-annually
- Annually or less frequently
- I have not used it yet (SKIP TO QUESTION 14)

3. **What is your overall level of satisfaction with the Profiler tool?**

Very dissatisfied      0      1      2      3      4      5      6      7      8      9      10      Very satisfied

Please explain:



- Yes
- No

If No, Please explain:

**8. Besides the Profiler, have you used either the Air Management Tool or Electrical Management Tool from the DCPro Tool Suite?**

- Air Management Tool
- Electrical Management Tool
- I have not used either of these tools

**How can we improve the Air Management and/or Electrical Management tools?**

**9. On a scale of 1 to 5, please tell us how important you feel each of the following enhancements would be in improving your experience with the Profiler.**

- |  |   |   |   |   |   |
|--|---|---|---|---|---|
| <input type="radio"/> A data connection to the Portfolio Manager/Energy Star | 1 | 2 | 3 | 4 | 5 |
| <input type="radio"/> Improvements to the User Interface                     | 1 | 2 | 3 | 4 | 5 |
| <input type="radio"/> A User's Manual  | 1 | 2 | 3 | 4 | 5 |
| <input type="radio"/> An Engineer's Manual                                   | 1 | 2 | 3 | 4 | 5 |
| <input type="radio"/> Other (please explain below)                           | 1 | 2 | 3 | 4 | 5 |

**Managing and Using Your Data in the Profiling Tool**

**10. If an energy assessment was completed at your facility, was the individual responsible for the assessment DCEP qualified?**

- The assessor was DCEP certified
- The assessor was not DCEP certified

- I don't know

**11. Please rate your level of satisfaction with the DCPro support provided to you.**

Very dissatisfied Very satisfied  
0 1 2 3 4 5 6 7 8 9 10

- I have not contacted DCPro support

**12. Have you used Data Center energy efficiency tools other than the Profiling Tool or tools in the DCPro suite when performing assessments?**

- Yes
- No

**Please explain:**

**13. How much overlap do you think the Profiler has with other Data Center energy tools that are available?**

A large amount of overlap No overlap at all  
0 1 2 3 4 5 6 7 8 9 10

**Please explain:**

**Training**

**14. Please rate your level of satisfaction with the Profiling Tool online tutorial.**

Very dissatisfied Very satisfied  
0 1 2 3 4 5 6 7 8 9 10

- I have not completed the online tutorial

**15. What type of Data Center Energy Practitioner training have you received? Check all that apply.**

- Reviewed the online tutorial
  - What is your level of satisfaction with the online training materials?

