

Browser window showing <http://ice.disa.mil/whs/>. The page features the EVoC logo (Enterprise Voice of the Customer) and navigation links: Home, About EVoC, Manager Login (CAC Required), and FAQ. A search bar is present with the placeholder text "Name or Location of the Service".

Find services by: Category Directorate List All DA&M Internal

Rate Already received a service? Provide feedback and rate your experience.	Acquisition & Supply For example: Contracting, Supply...	Information Technology For example: Computer Repair, E-mail Services, Network Access, Help Desk...
Review See how other customers rated their experience.	Administration For example: Legal Services, Driver's Licenses, Mail Room...	Money/Finance For example: Travel Pay, Military Pay, Civilian Pay, Contractor Invoice Payment, Budget...
Contact Contact information for each service may be found on its overview tab.	Communications For example: Post Office, Phone Service, Graphics Support...	Operational Support For example: Ship Repair, Aviation Maintenance, Equipment & Material Maintenance...
Request Find a link or directions on how to initiate a service request on the service's overview tab.	Education & Training For example: DoDEA Schools, Education Centers, GED Program, Training, Library...	Personnel Services For example: Military Personnel, Civilian Personnel, Benefits, Spouse Employment, Labor Relations, Equal Employment Opportunity...
Can't Locate a Service?	Facility Management For example: Maintenance, Construction, Environmental Issues, Public Works...	Recreation For example: Rec Centers, Outdoor Rec, Movie Theaters, Arts & Crafts, Hobby Shops, Golf, Bowling...
Contact EVoC	Family For example: Chaplain, Child and Family Services, Child Care, Youth Services...	Safety & Security For example: Vehicle Registration, Pass & ID, Security, Weapons Registration, Emergency Services, Police...
	Health For example: Dental Clinic, Health Clinic/Hospital, Social Services, Fitness Center, Vet...	Travel, Transportation, and Parking For example: Shuttle Bus, HHG Shipment, POV Shipment, Official Travel (PCS/TDY), Leisure Travel, Flight Passenger Terminal...

Contact WHS • No FEAR Act Data • Freedom of Information Act • USA.gov • Section508.gov • DefenseLINK • FirstGov • The White House • GSA

• Intended Usage Advisory • Accessibility Statement • External Link Disclaimer • Privacy and Security Notice



Home » Communications

Service Provider List

Select the service you would like to review and or provide feedback on from the drop down menus below.

Workplace Services

Enterprise Voice of the Customer (EVoC)

Communication and Customer Assistance Center

Graphics and Presentations

Editing Support - DoD Issuances Program

Mark Center Facilities Management and Operations

Enterprise Performance Management System

Newsletters

Pentagon Library Services

Pentagon Official Mail Services

enterprise Correspondence and Control System (eCCS)





Home > Communications > Comment Card

Pentagon Library Services Comment Card

Overview Rate Review Ratings

Please provide your level of satisfaction with the following statements:

	Very Satisfied	Somewhat Satisfied	Neither Satisfied nor Dissatisfied	Somewhat Dissatisfied	Very Dissatisfied	N/A
Overall experience	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
Quality of the completed request	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
Time it took to complete the entire service	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>

Please provide your level of agreement with the following statements:

	Strongly Agree	Somewhat Agree	Neither Agree nor Disagree	Somewhat Disagree	Strongly Disagree	N/A
Individual who provided service was professional.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
Individual who provided service had the expertise to handle my request.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
Individual who provided service understood my needs and requirements.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
I understood the service process and knew what to expect.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
I was kept informed while my request was being processed.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>
I was promptly informed about the completion of the service.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input checked="" type="radio"/>

Please provide information about the service you requested:

How long did it take for the individual who provided service to respond to your initial contact?

How long did it take to complete the entire service?

Please provide information about yourself:

Please select the name of your organization:

Comments & Recommendations for Improvement: (up to 4000 characters) (optional)

CAUTION: Do NOT enter sensitive or personally identifying information in this text field. Text comments may be viewed by several authorized persons involved or not involved in your specific issue.

Response Requested

*If you would like a response, please check the Response Requested checkbox above and enter your name and your phone number and/or email below. Unless a response is requested, name, phone and email are optional.

Name: (optional) Phone: (optional)*

Email: (optional)* Reference Number: (optional)*

Privacy Advisory: No attempt to identify you will be made unless the comment card submission or set of submissions reflects a credible or potential threat, or reflects a misuse or abuse of the system, or is related to a law enforcement investigation. You will not be contacted unless you request a response. However, all comments and complaints will be examined whether or not you supply contact information. Your comment card submission, including the text comments, may be reviewed by multiple people associated to the service provided. This may, in some cases, include higher levels in the service provider's chain of command. By providing comment information in the text comment box, you are acknowledging that the information provided may be reviewed throughout the organization to which the comment was submitted, and, possibly at higher organization levels within the EVOc system.

Submit Comment Card

Thank you for taking the time to complete this comment card. Your opinion is valued and important to us.