### VTrckS 2014 Awardee Survey

Form Approved OMB No: 0920-1026 Exp. Date: 07/31/2017

Public reporting burden of this collection of information is estimated to average 60 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a currently valid OMB control number. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to CDC/ATSDR Reports Clearance Officer; 1600 Clifton Road NE, MS D-74, Atlanta, Georgia 30333; ATTN: PRA (0920-0735)

CDC is seeking information on the overall awardee experience with VTrckS, so please coordinate with your VTrckS users

to submit only ONE su proceed. Thank you!	urvey per awardee office. Questions marked with an asterisk (*) require a response in order to
*1. Which award	dee do you represent?
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VTrckS 2014 Awardee Survey
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### VTrckS Access

## \*2. Please indicate your level of agreement with the following statements regarding VTrckS access:

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	N/A
a. We know how to request VTrckS access for new awardee staff and/or provider users.	О	О	0	0	0	0
b. We know how to request VTrckS deactivation for specific awardee staff and/or provider users, when appropriate.  Please further explain your responses to the questions about the statement of	Ove or provide o	other comment	© s as desired	O	O	0
Tease tartiel explain your responses to the questions ass	ore, or provide c	Micr Comment	o do desired.		1	

### VTrckS 2014 Awardee Survey

#### **Spend Plan Functionality**

#### fst3. Please indicate your level of agreement with the following statements regarding your experience with Spend Plan functionality:

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	N/A
a. We are able to complete monthly Spend Plan update requirements in VTrckS.	0	0	0	0	O	O
b. We are able to use the Spend Plan in VTrckS as a planning tool for all fund sources.	0	O	0	0	0	O
c. The new PO balance function within the brand allocation section of the Spend Plan allows me to track goods receipts/credits related to State/CHIP bulk orders.	O	O	0	0	O	O
<ul> <li>d. We have information about doses and dollars in places we need it within the Spend Plan.</li> </ul>	0	О	0	0	0	O

	Agree	-		-	Disagree	
a. We are able to complete monthly Spend Plan update requirements in VTrckS.	0	0	O	0	O	0
b. We are able to use the Spend Plan in VTrckS as a planning tool for all fund sources.	O	0	O	0	0	0
c. The new PO balance function within the brand allocation section of the Spend Plan allows me to track goods receipts/credits related to State/CHIP bulk orders.	O	0	0	O	0	0
d. We have information about doses and dollars in places we need it within the Spend Plan.	0	0	O	O	0	0
Please further explain any of your responses to the question	ns above, or pr	ovide other co	mments as des	sired.		
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#### **ExIS Interfaces**

# imes4. Please indicate your level of agreement with the following statements regarding your experience with ExIS interfaces:

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	N/A
a. We can successfully upload data from our ExIS to VTrckS through all planned ExIS interfaces.	0	0	0	0	O	О
b. After uploading data to VTrckS using an ExIS interface, we know where to find it in VTrckS.	O	O	0	0	0	O
c. We effectively synchronize data in our ExIS with VTrckS, including products available for ordering and products shipped (along with NDC, lot number, and expiration date).	O	0	0	0	О	0

Ple	ease further explain any of your responses to the questions above, or provide other comments as desired.	
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### VTrckS 2014 Awardee Survey

#### **CRM and ECC Functionality**

# \*5. Please indicate your level of agreement with the following statements regarding your experience with CRM and ECC functionality:

	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	N/A
a. We are able to use the VTrckS review tool to help us manage provider orders.	0	0	0	0	0	O
b. The Mass Upload of marketing attributes is easy to use.	O	0	0	0	0	0
c. We can manage orders and resolve issues in a timely manner.	O	O	O	0	0	0
d. We are able to identify shipped and unshipped orders.	0	0	0	0	0	0
e. We can successfully create and upload the Provider Fund Type Split Template.	0	0	O	0	0	0
f. We are able to use VTrckS to place bulk purchase orders using state/local and CHIP funds.	0	O	O	0	0	0
g. We can successfully create and complete vaccine returns in VTrckS.	O	O	O	O	0	0
h. We can successfully modify vaccine returns in VTrckS.	0	0	0	0	0	0
i. We can successfully create and complete wastage orders in VTrckS.	O	0	0	O	O	0

Please further explain any of your responses to the questions above, or provide other comments as desired.

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Business Objects:    Very Easy to Use   Resy to Use   Neutral   Not Easy to Use   Easy to Use   N/A	Business Objects:    Very Easy to Use   Neutral   Not Easy to Use   Not At All Use   Easy to Use   NA	a. Provider enrollment (CRM 104/105) CCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCC	eports						
a. Provider enrollment (CRM 104/105)  C C C C C C C C  b. Provider profile (CRM 107)  c. Provider profile (CRM 108)  C C C C C C C  d. Fund type split (CRM 111)  C C C C C C C  d. Fund type split (CRM 111)  C C C C C C C  d. Fund type split (CRM 108)  C C C C C C C  d. Fund type split (CRM 108)  C C C C C C C  d. Fund type split (CRM 108)  C C C C C C C  d. Fund type split (CRM 108)  C C C C C C C  d. Fund type split (CRM 108)  C C C C C C C  d. Fund type split (CRM 108)  C C C C C C C  d. Fund type split (CRM 108)  C C C C C C C  d. Fund type split (CRM 108)  C C C C C C C  d. Fund type split (CRM 108)  C C C C C C C  d. Fund type split (CRM 108)  C C C C C C C  d. Fund type split (CRM 108)  C C C C C C  C C C C  C C C C  C C C C  C C C C  C C C C  C C C C C  C C C C  The spend plan advanced purchase (SP 111)  C C C C C C C  The spend plan (SP 109/110)  C C C C C C C  The spend plan (SP 109/110)  The spend plan (SP 109/110)  The spend plan reports in general:  Strongly Agree Agree Neutral Disagree Strongly Disagree N/A  The spend plan reports in C C C C C C  The spend plan reports in C C C C C C  The spend plan reports in C C C C C C C  The spend plan reports in C C C C C C C C C C C C C C C C C C	a. Provider enrollment (CRM 104/105)  C C C C C C C C  b. Provider profile (CRM 107)  C. Provider profile (CRM 108)  C C C C C C C  d. Fund type split (CRM 111)  C C C C C C C  d. Fund type split (CRM 111)  C C C C C C C  d. Fund type split (CRM 108)  C C C C C C C  d. Fund type split (CRM 108)  C C C C C C C  d. Fund type split (CRM 108)  C C C C C C C  d. Fund type split (CRM 108)  C C C C C C C  d. Fund type split (CRM 108)  C C C C C C C  d. Fund type split (CRM 108)  C C C C C C C  d. Fund type split (CRM 108)  C C C C C C C  d. Fund type split (CRM 108)  C C C C C C C  d. Fund type split (CRM 108)  C C C C C C C  d. Fund type split (CRM 108)  C C C C C C C  d. Fund type split (CRM 108)  C C C C C C  C C C C  C C C C  C C C C  C C C C  C C C C  The spend plan advanced purchase (SP 111)  C C C C C C C  The spend plan (SP 109/110)  The spend plan (SP 109/110)  The spend plan reports in general:  Strongly Agree Agree Neutral Disagree Strongly Disagree N/A  The spend plan reports in C C C C C  The spend plan reports in C C C C C  The spend plan reports in C C C C C C  The spend plan reports in C C C C C C C C C C C C C C C C C C	a. Provider enrollment (CRM 104/105)  C C C C C C C C  b. Provider profile (CRM 107)  C. Provider profile (CRM 108)  C C C C C C C  d. Fund type split (CRM 111)  C C C C C C C  d. Fund type split (CRM 111)  C C C C C C C  d. Fund type split (CRM 108)  C C C C C C C  d. Fund type split (CRM 108)  C C C C C C C  d. Fund type split (CRM 108)  C C C C C C C  d. Fund type split (CRM 108)  C C C C C C C  d. Fund type split (CRM 108)  C C C C C C C  d. Fund type split (CRM 108)  C C C C C C C  d. Fund type split (CRM 108)  C C C C C C C  d. Fund type split (CRM 108)  C C C C C C C  d. Fund type split (CRM 108)  C C C C C C C  d. Fund type split (CRM 108)  C C C C C C C  d. Fund type split (CRM 108)  C C C C C C  C C C C  C C C C  C C C C  C C C C  C C C C  The spend plan advanced purchase (SP 111)  C C C C C C C  The spend plan (SP 109/110)  The spend plan (SP 109/110)  The spend plan reports in general:  Strongly Agree Agree Neutral Disagree Strongly Disagree N/A  The spend plan reports in C C C C C  The spend plan reports in C C C C C  The spend plan reports in C C C C C C  The spend plan reports in C C C C C C C C C C C C C C C C C C		n about the	ease of usi	ng the fo	llowing r	eports in S	SAP
b. Provider profile (CRM 107) C. Provider profile (CRM 108) C. C	b. Provider profile (CRM 107) C. Provider list (CRM 108) C. C C C C C C C C C C C C C C C C C C	b. Provider profile (CRM 107) C. Provider list (CRM 108) C. C C C C C C C C C C C C C C C C C C			Easy to Use	Neutral	•		N/A
c. Provider list (CRM 106) C. Provider list (CRM 106) C. G.	c. Provider list (CRM 106) C. Provider list (CRM 106) C. G.	c. Provider list (CRM 106) C. Provider list (CRM 106) C. G.	a. Provider enrollment (CRM 104/105)	O	0	0	O	0	0
d. Fund type split (CRM 111)  c. Wastage report (CMR 108)  c. Wastage report (CMR 108)  c.	d. Fund type split (CRM 111)  c. Wastage report (CMR 108)  c. Wastage report (CMR 108)  c.	d. Fund type split (CRM 111)  c. Wastage report (CMR 108)  c. Wastage report (CMR 108)  c.	b. Provider profile (CRM 107)	0	0	0	0	0	0
e. Wastage report (CMR 108) CCCCCC G. Bulk order status (PUIR 105) CCCCCCC G. Provider orders and deliveries (SD 104) CCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCC	e. Wastage report (CMR 108) CCCCCC G. Bulk order status (PUIR 105) CCCCCCC G. Provider orders and deliveries (SD 104) CCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCC	e. Wastage report (CMR 108) CCCCCC G. Bulk order status (PUIR 105) CCCCCCC G. Provider orders and deliveries (SD 104) CCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCCC	c. Provider list (CRM 106)	O	0	0	O	0	0
f. Bulk order status (PUIR 105)  G. C.	f. Bulk order status (PUIR 105)  G. C.	f. Bulk order status (PUIR 105)  G. C.	d. Fund type split (CRM 111)	0	0	0	0	0	0
g. Provider orders and deliveries (SD 104)  C. C	g. Provider orders and deliveries (SD 104)  c.	g. Provider orders and deliveries (SD 104)  C. C	e. Wastage report (CMR 108)	0	0	0	0	0	0
h. Spend plan advanced purchase (SP 111)  C C C C C C C C C C C C C C C C C	h. Spend plan advanced purchase (SP 111)  C C C C C C C C C C C C C C C C C	h. Spend plan advanced purchase (SP 111)  C C C C C C C C C C C C C C C C C	f. Bulk order status (PUIR 105)	0	0	0	0	0	0
i. Spend plan monitoring (SP 101)  C C C C C C C C C C C C C C C C C C C	i. Spend plan monitoring (SP 101)  C C C C C C C C C C C C C C C C C C C	i. Spend plan monitoring (SP 101)  C C C C C  j. Missing spend plan (SP 109/110)  k. Aggregate monitoring [317 tracking] (SP 125)  C C C C C  *7. Please indicate your level of agreement with the following statement regarding spen plan reports in general:  Strongly Agree Agree Neutral Disagree Strongly Disagree N/A  The spend plan reports in C C C C C  The spend plan reports in C C C C C  *NA  The spend plan reports in C C C C C C  *NA  The spend plan reports in C C C C C C  *NA  The spend plan reports in C C C C C C  *NA  *NA  *NA  *NA  *NA  *NA  *NA  *N	g. Provider orders and deliveries (SD 104)	0	0	0	0	0	O
j. Missing spend plan (SP 109/110)  k. Aggregate monitoring [317 tracking] (SP 125)  *7. Please indicate your level of agreement with the following statement regarding spen plan reports in general:  Strongly Agree Agree Neutral Disagree Strongly Disagree N/A  The spend plan reports in  VTrckS provide me with enough information to manage my spend plan.  8. Please explain if there are any existing reports that are not meeting your needs.	j. Missing spend plan (SP 109/110)  k. Aggregate monitoring [317 tracking] (SP 125)  *7. Please indicate your level of agreement with the following statement regarding sper plan reports in general:  Strongly Agree Agree Neutral Disagree Strongly Disagree N/A  The spend plan reports in  VTrckS provide me with enough information to manage my spend plan.  8. Please explain if there are any existing reports that are not meeting your needs.	j. Missing spend plan (SP 109/110)  k. Aggregate monitoring [317 tracking] (SP 125)  *7. Please indicate your level of agreement with the following statement regarding spen plan reports in general:  Strongly Agree Agree Neutral Disagree Strongly Disagree N/A  The spend plan reports in  VTrckS provide me with enough information to manage my spend plan.  8. Please explain if there are any existing reports that are not meeting your needs.	h. Spend plan advanced purchase (SP 111)	0	0	0	0	0	0
k. Aggregate monitoring [317 tracking] (SP 125)  *7. Please indicate your level of agreement with the following statement regarding spen plan reports in general:  Strongly Agree Agree Neutral Disagree Strongly Disagree N/A  The spend plan reports in C C C C C C C C C C C C C C C C C C	k. Aggregate monitoring [317 tracking] (SP 125)  *7. Please indicate your level of agreement with the following statement regarding sper plan reports in general:  Strongly Agree Agree Neutral Disagree Strongly Disagree N/A  The spend plan reports in C C C C C C C C C C C C C C C C C C	k. Aggregate monitoring [317 tracking] (SP 125)  *7. Please indicate your level of agreement with the following statement regarding spen plan reports in general:  Strongly Agree Agree Neutral Disagree Strongly Disagree N/A  The spend plan reports in C C C C C C C C C C C C C C C C C C	i. Spend plan monitoring (SP 101)	0	0	0	0	0	O
*7. Please indicate your level of agreement with the following statement regarding spen plan reports in general:  Strongly Agree Agree Neutral Disagree Strongly Disagree N/A  The spend plan reports in C C C C C C C C C C C C C C C C C C	*7. Please indicate your level of agreement with the following statement regarding sper plan reports in general:  Strongly Agree Agree Neutral Disagree Strongly Disagree N/A  The spend plan reports in C C C C  The spend plan reports in C C C  The spend plan reports in C C C  The spend plan repor	*7. Please indicate your level of agreement with the following statement regarding spen plan reports in general:  Strongly Agree Agree Neutral Disagree Strongly Disagree N/A  The spend plan reports in C C C C C C C C C C C C C C C C C C	j. Missing spend plan (SP 109/110)	0	0	0	0	0	0
*7. Please indicate your level of agreement with the following statement regarding sper plan reports in general:  Strongly Agree Agree Neutral Disagree Strongly Disagree N/A  The spend plan reports in O O O O O O O O O O O O O O O O O O	*7. Please indicate your level of agreement with the following statement regarding sper plan reports in general:  Strongly Agree Agree Neutral Disagree Strongly Disagree N/A  The spend plan reports in O O O O O O O O O O O O O O O O O O	*7. Please indicate your level of agreement with the following statement regarding sper plan reports in general:  Strongly Agree Agree Neutral Disagree Strongly Disagree N/A  The spend plan reports in O O O O O O O O O O O O O O O O O O	k. Aggregate monitoring [317 tracking] (SP 125)	0	0	0	0	0	0
VTrckS provide me with enough information to manage my spend plan.  B. Please explain if there are any existing reports that are not meeting your needs.	VTrckS provide me with enough information to manage my spend plan.  B. Please explain if there are any existing reports that are not meeting your needs.	VTrckS provide me with enough information to manage my spend plan.  B. Please explain if there are any existing reports that are not meeting your needs.	olan reports in general:						
			Strongly Agree	•					
	<u> </u>	<b>△</b>	Strongly Agree  The spend plan reports in  VTrckS provide me with enough information to	•					
			The spend plan reports in VTrckS provide me with enough information to manage my spend plan.  3. Please explain if there are any	existing rep	oorts that a	ere not mo	(	9	
			The spend plan reports in VTrckS provide me with enough information to manage my spend plan.  3. Please explain if there are any	existing rep	oorts that a	ere not mo	(	9	
			The spend plan reports in VTrckS provide me with enough information to manage my spend plan.  3. Please explain if there are any	existing rep	oorts that a	ere not mo	(	9	
			The spend plan reports in VTrckS provide me with enough information to manage my spend plan.  3. Please explain if there are any	existing rep	oorts that a	ere not mo	(	9	

#### **VTrckS Communications from CDC**

### \*10. Please indicate your opinion of the usefulness of each of the CDC's VTrckS communications tools/mechanisms listed below:

	Very Useful	Useful	Neutral	Not Useful	Not At All Useful	N/A
a. VTrckS Connection Newsletter	0	0	0	0	0	0
b. VTrckS User Group Bi-Monthly Calls	0	0	0	0	0	0
c. ExIS Bi-Monthly Calls	O	0	0	0	0	0
d. Emails (routine and ad hoc)	0	0	0	0	0	0
e. VTrckS discussion on Epi-X Forum	0	0	0	0	0	0

## \*11. Please indicate your level of agreement with the following statements regarding your experience with VTrckS Communications from CDC staff (not the Contact Center):

•	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	N/A
a. CDC effectively communicates VTrckS information that we need/want.	0	0	0	0	0	0
b. CDC communications regarding VTrckS are timely and occur with appropriate frequency (e.g., neither too often nor too rarely).	O	O	O	O	O	O
Please share any additional feedback for the questions about	ve, or regardii	ng VTrckS cor	nmunications i	n general.	A	

rckS Training						
12. Please indicate your level of a	greement	with the	following	j stateme	nts regard	ing yoເ
perience with VTrckS trainings:						
	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	N/A
The VTrckS training webinars offered by CDC are ective and timely (neither too frequent nor too rare).	0	0	0	0	0	0
The VTrcks Training Library is a helpful support tool.	0	0	0	0	0	0
Our staff has taken advantage of the webinar cordings to webinars that we have not been able to end or for new staff that have come on board.	0	0	O	0	O	O
ase share any additional feedback for the questions at	oove, or regardii	ng VTrckS trai	nings in genera	al.		
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TrckS 2014 Awardee Survey						
verall Satisfaction						
<sup>k</sup> 13. Please indicate your level of a	areement	with the	following	stateme	nts:	
To a source managed your rotor of as	Strongly Agree	Agree	Neutral	Disagree	Strongly Disagree	N/A
VTrckS is an effective tool for vaccine ordering and nventory/funds management.	0	0	O	0	0	0
We can access the necessary functionality in VTrckS or all of our staff to do their jobs / perform their roles.	0	0	0	0	0	0
14. What is the most positive impa	act your o	ffice has	seen fro	m VTrckS	?	
					_	
					~	
<sup>3</sup> 15. What is the most challenging a	spect of	the curre	nt systen	n?		
					<b>A</b>	
6. Please feel free to share any add vith VTrckS.	itional fee	edback re	egarding <u>y</u>	our overa	all satisfac	tion
rith VTrckS.					<u>^</u>	
<del>-</del>	rdee Survey. P	LEASE CLICK	THE 'DONE' E		<u>^</u>	
ank you very much for completing the VTrckS 2014 Awar	rdee Survey. P	LEASE CLICK	THE 'DONE' E		<u>^</u>	
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