

Title of Project Post-Launch Usability Testing for the Division of HIV/AIDS Prevention Website Redesign

Attachment 3

Screenshots for Post-Launch Usability Testing for the Division of HIV/AIDS Prevention Website Redesign

Public reporting burden of this collection of information is estimated to average 1 hour per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. An agency may not conduct or sponsor, and a person is not required to respond to a collection of information unless it displays a currently valid OMB control number. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to CDC/ATSDR Reports Clearance Officer; 1600 Clifton Road NE, MS D-74, Atlanta, Georgia 30333; Attn: OMB-PRA (0920-1027)

Website Homepage and survey beginning

The screenshot shows the CDC HIV/AIDS website homepage in a browser window. The browser's address bar displays "http://www.cdc.gov/HIV/". The page header includes the CDC logo and the text "Centers for Disease Control and Prevention" with the tagline "CDC 24/7: Saving Lives. Protecting People.™". A search bar is located in the top right corner, with a dropdown menu showing "HIV/AIDS Prevention only" and "All CDC Topics". Below the header is a navigation bar with "A-Z Index for All CDC Topics".

The main content area is titled "HIV/AIDS" and features a large banner for "National Black HIV/AIDS Awareness Day" on February 7, 2015. The banner includes the text "FEBRUARY 7TH IS NATIONAL BLACK HIV/AIDS AWARENESS DAY" and a link to "LEARN MORE AT www.cdc.gov/features/BlackHIVAIDSawareness".

On the left side, there is a sidebar with a "HIV/AIDS" menu containing links to "HIV Basics", "Who's at Risk for HIV?", "HIV Testing", "Living With HIV", "Prevention Research", "Policies and Programs", "Guidelines and Recommendations", "Training and Conferences", "Statistics Center", and "Resource Library". Below this is a "Related Topics" section with links to "Sexually Transmitted Diseases (STDs)", "Tuberculosis (TB)", "Hepatitis", "Healthy Youth", and "Global HIV/AIDS".

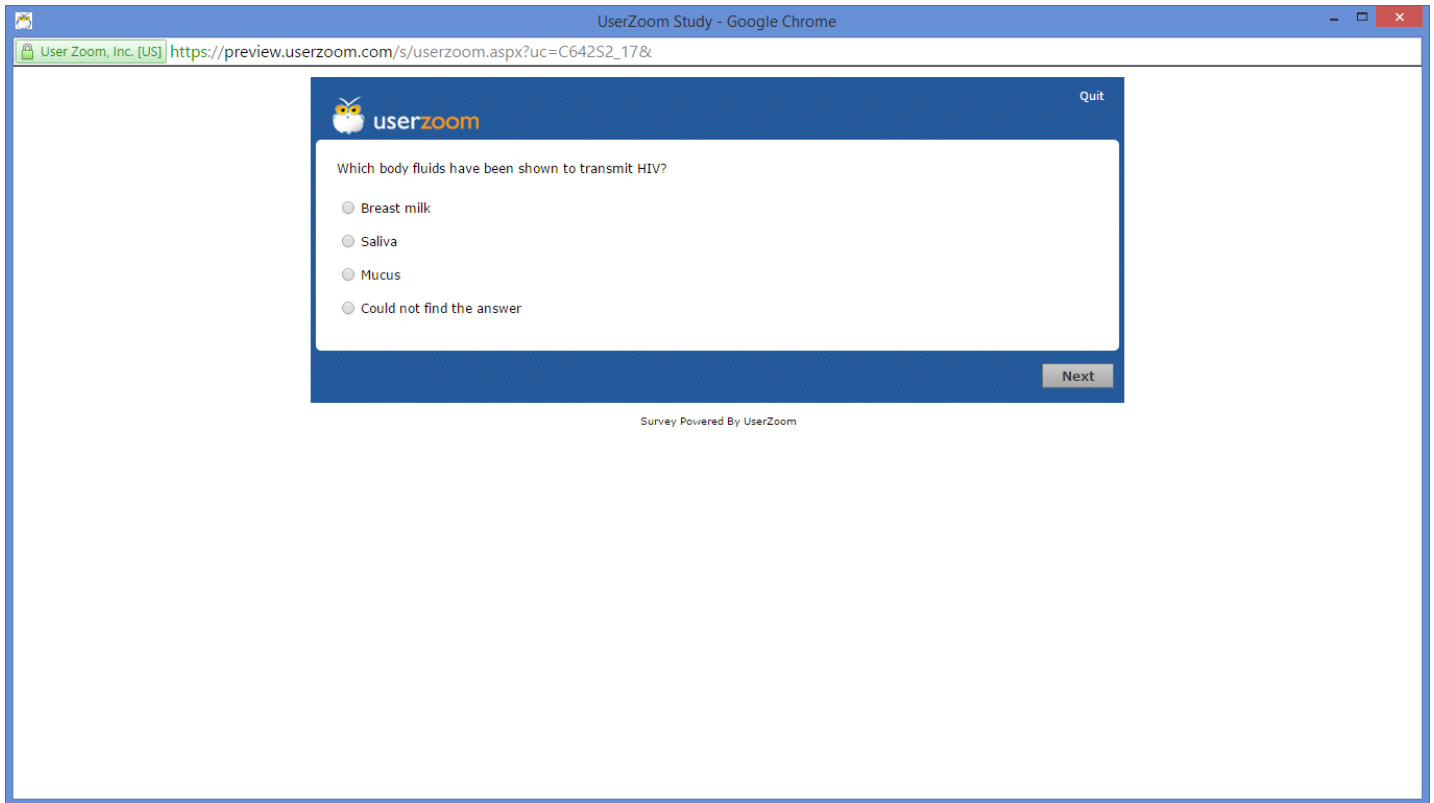
The right side of the page has a "HIV A-Z Topics" section with a "Print page" button and social media links for "CDC HIV" and "CDC HIV/AIDS". It also includes options to "Get email updates", "Subscribe to RSS", "See RSS", and "Listen to audio/Podcast". A "View in Another Language" section offers "VIH En Español (Spanish)".

Below the banner, there are several news snippets:

- e-HAP**: "What's New in HIV" - e-HAP keeps you informed about the latest releases from CDC on HIV and related topics.
- State HIV Progress Report, 2014**: "State Progress Report" - This is the first annual report highlighting state-level baseline information on six HIV prevention and care indicators, the national estimates, and the 2015 national goals.
- HIV Prevention Questions and Answers**: "HIV Prevention Questions and Answers" - Questions and answers about how to prevent the transmission of HIV in a variety of situations.
- New FOA Announcement**: "New FOA Announcement" - PS15-1502 Comprehensive High Impact HIV Prevention Projects for Community Based Organizations.
- HIV Surveillance Supported by the Division of HIV/AIDS Prevention**: "HIV Surveillance Supported by the Division of HIV/AIDS Prevention".
- HIV and Viral Hepatitis**: "HIV and Viral Hepatitis" - About 80% of people with HIV who inject drugs also have hepatitis C.

At the bottom right, there are logos for "ACT against AIDS", "TELL US WHAT YOU THINK ANONYMOUS FEEDBACK", "AIDS.gov", and "CDC 24/7". The browser's status bar at the bottom shows "130%".

Task 1



The image shows a browser window titled "UserZoom Study - Google Chrome". The address bar displays "User Zoom, Inc. [US] https://preview.userzoom.com/s/userzoom.aspx?uc=C642S2_17&". The main content area features a blue UserZoom survey overlay. The overlay includes the UserZoom logo (an owl icon and the text "userzoom") in the top left, a "Quit" button in the top right, and a question: "Which body fluids have been shown to transmit HIV?". Below the question are four radio button options: "Breast milk", "Saliva", "Mucus", and "Could not find the answer". A "Next" button is located at the bottom right of the survey area. At the bottom center of the overlay, it says "Survey Powered By UserZoom".

UserZoom Study - Google Chrome

User Zoom, Inc. [US] https://preview.userzoom.com/s/userzoom.aspx?uc=C642S2_17&

userzoom

Quit

Which body fluids have been shown to transmit HIV?

- Breast milk
- Saliva
- Mucus
- Could not find the answer

Next

Survey Powered By UserZoom

Task 2

The image shows a screenshot of a web browser window titled "UserZoom Study - Google Chrome". The address bar displays "User Zoom, Inc. [US] https://preview.userzoom.com/s/userzoom.aspx?uc=C642S2_8&". The main content area features a dark blue survey modal with the "userzoom" logo and a "Quit" button in the top right corner. The survey question is "What is the most common screening test in the U.S. that looks for antibodies to HIV?". Below the question are four radio button options: "RDT (Rapid diagnostic test)", "EIA (enzyme immunoassay)", "DFA (direct fluorescent antibody stain)", and "Could not find the answer". A "Next" button is located at the bottom right of the modal. Below the modal, the text "Survey Powered By UserZoom" is visible. At the bottom of the browser window, the status bar shows "PAGE 2 OF 2", "0 WORDS", and a zoom level of "120%".

UserZoom Study - Google Chrome

User Zoom, Inc. [US] https://preview.userzoom.com/s/userzoom.aspx?uc=C642S2_8&

userzoom Quit

What is the most common screening test in the U.S. that looks for antibodies to HIV?

- RDT (Rapid diagnostic test)
- EIA (enzyme immunoassay)
- DFA (direct fluorescent antibody stain)
- Could not find the answer

Next

Survey Powered By UserZoom

PAGE 2 OF 2 0 WORDS 120%

Task 3

The screenshot shows a web browser window titled "UserZoom Study - Google Chrome". The address bar displays "User Zoom, Inc. [US] https://preview.userzoom.com/s/userzoom.aspx?uc=C642S2_8&". The main content area features a blue UserZoom survey overlay. The overlay includes the UserZoom logo and a "Quit" button in the top right corner. The survey question is: "In 2010, blacks comprised 12% of the U.S. population but accounted for what percentage of all new HIV infections?". Below the question are four radio button options: "25%", "32%", "44%", and "Could not find the answer". A "Next" button is located at the bottom right of the survey overlay. Below the survey overlay, the text "Survey Powered By UserZoom" is visible. At the bottom of the browser window, the status bar shows "PAGE 3 OF 3", "0 WORDS", and a zoom level of "120%".

userzoom

Quit

In 2010, blacks comprised 12% of the U.S. population but accounted for what percentage of all new HIV infections?

- 25%
- 32%
- 44%
- Could not find the answer

Next


Survey Powered By UserZoom

PAGE 3 OF 3 0 WORDS 120%

Task 4

UserZoom Study - Google Chrome

User Zoom, Inc. [US] https://preview.userzoom.com/s/userzoom.aspx?uc=C642S2_10&

 Quit

How many HIV test locations are located within 1 mile of the zip code 30060?

- 4
- 9
- 1
- Could not find the answer


Next

Survey Powered By UserZoom

Task 5

UserZoom Study - Google Chrome

User Zoom, Inc. [US] https://preview.userzoom.com/s/userzoom.aspx?uc=C64252_10&

Quit

Is the risk of contracting HIV from oral sex MORE than anal or vaginal sex or LESS than anal or vaginal sex or EQUAL to anal or vaginal sex? (When you are ready to select the answer click OK.)

- Less than anal or vaginal sex
- More than anal or vaginal sex
- Equal to anal or vaginal sex
- Could not find the answer


Next

Survey Powered By UserZoom

Task 6

UserZoom Study - Google Chrome

User Zoom, Inc. [US] https://preview.userzoom.com/s/userzoom.aspx?uc=C642S2_10&

Quit

Do "Natural" or lambskin condoms provide protection against HIV infection?

Yes

No

Could not find the answer


Next

Survey Powered By UserZoom

Task 7

UserZoom Study - Google Chrome

User Zoom, Inc. [US] https://preview.userzoom.com/s/userzoom.aspx?uc=C642S2_10&

Quit

Which is a featured item on the CDC HIV/AIDS home page?

- Women and HIV
- HIV and Latinos
- HIV Testing
- Could not find the answer

Next

Survey Powered By UserZoom

Task 8

UserZoom Study - Google Chrome
User Zoom, Inc. [US] https://preview.userzoom.com/s/userzoom.aspx?uc=C64252_10&

Where would you click to print this page? Next

CDC Home
Centers for Disease Control and Prevention
CDC 24/7: Saving Lives. Protecting People.™

HIV/AIDS Prevention only
All CDC Topics

A-Z Index for All CDC Topics

HIV/AIDS

- HIV/AIDS
- HIV Basics
- Who's at Risk for HIV?
- HIV Testing
- Living With HIV
- Prevention Research
- Policies and Programs
- Guidelines and Recommendations
- Training and Conferences
- Statistics Center
- Resource Library

Related Topics

- Sexually Transmitted Diseases (STDs)
- Tuberculosis (TB)
- Hepatitis
- Healthy Youth
- Global HIV/AIDS

Recommend Tweet Share

Get Tested
Locate an HIV Testing site near you.
Learn More »
gettested.cdc.gov

What's New in HIV
e-HAP keeps you informed about the latest releases from CDC on HIV and related topics.

State Progress Report
This is the first annual report highlighting state-level baseline information on six HIV prevention and care indicators, the national estimates, and the 2015 national goals.

HIV Prevention Questions and Answers
Questions and answers about how to prevent the transmission of HIV in a variety of situations.

New FOA Announcement
P515-1502 Comprehensive High Impact HIV Prevention Projects for Community Based Organizations.

HIV Surveillance Supported by the Division of HIV/AIDS
Updated information on the HIV

HIV and Viral Hepatitis
About 80% of people with HIV who inject drugs also have hepatitis C virus (HCV). HIV coinfection more than triples the risk for liver disease.

HIV A-Z Topics

Print page

- CDC HIV
- CDC HIV/AIDS
- Get email updates
- Subscribe to RSS
- See RSS
- Listen to audio/Podcast

View in Another Language:
VDH En Español (Spanish)

ACT against AIDS

TELL US WHAT YOU THINK
ANONYMOUS FEEDBACK


AIDS.gov

CDC 24/7
Saving Lives.

Task 9

UserZoom Study - Google Chrome

User Zoom, Inc. [US] https://preview.userzoom.com/s/userzoom.aspx?uc=C642S2_10&

Quit

When were the recommendations for HIV testing of Adults, Adolescents & Pregnant women in health care settings last revised?

- 2006
- 2008
- 2009
- Could not find the answer

Next

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Task 10

The screenshot shows a web browser window titled "UserZoom Study - Google Chrome". The address bar displays "User Zoom, Inc. [US] https://preview.userzoom.com/s/userzoom.aspx?uc=C642S2_10&". The main content area features a blue survey box with the "userzoom" logo and a "Quit" button in the top right corner. The survey text reads: "The CDC TDF2 study examining PrEP, found that a once-daily TDF/FTC tablet reduced the risk of acquiring HIV infection. What is the percentage of risk reduction in people who take the pill consistently?". Below the text are four radio button options: "75%", "92%", "50%", and "Could not find the answer". A "Next" button is located at the bottom right of the survey box. At the bottom center of the browser window, the text "Survey Powered By UserZoom" is visible.

userzoom

Quit

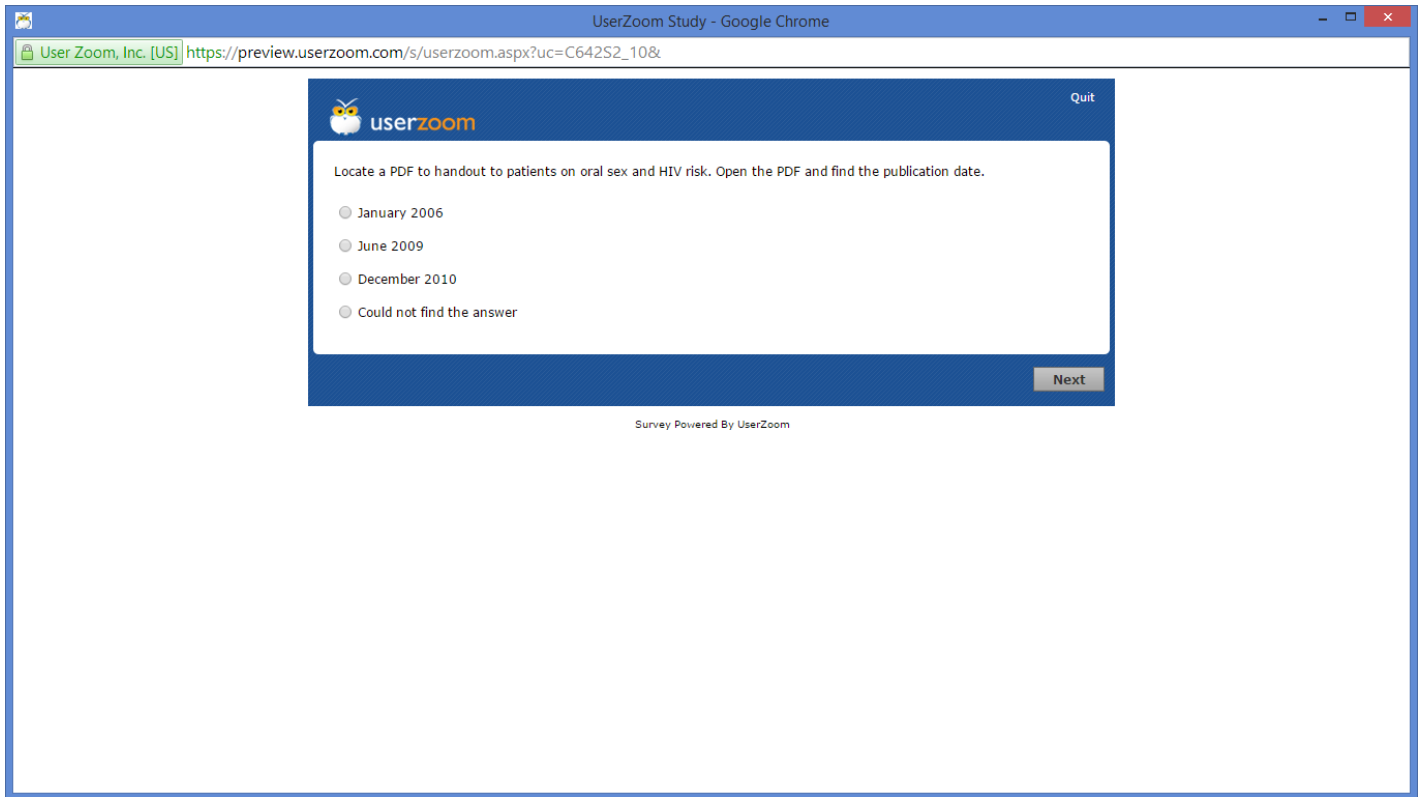
The CDC TDF2 study examining PrEP, found that a once-daily TDF/FTC tablet reduced the risk of acquiring HIV infection. What is the percentage of risk reduction in people who take the pill consistently?

- 75%
- 92%
- 50%
- Could not find the answer

Next

Survey Powered By UserZoom

Task 11



The screenshot shows a web browser window titled "UserZoom Study - Google Chrome". The address bar displays "User Zoom, Inc. [US] https://preview.userzoom.com/s/userzoom.aspx?uc=C642S2_10&". The main content area features a dark blue survey overlay with the UserZoom logo (an owl icon) and the text "userzoom". The survey question is: "Locate a PDF to handout to patients on oral sex and HIV risk. Open the PDF and find the publication date." Below the question are four radio button options: "January 2006", "June 2009", "December 2010", and "Could not find the answer". A "Next" button is located at the bottom right of the survey overlay. At the bottom center of the browser window, the text "Survey Powered By UserZoom" is visible.

UserZoom Study - Google Chrome

User Zoom, Inc. [US] https://preview.userzoom.com/s/userzoom.aspx?uc=C642S2_10&

Quit

userzoom

Locate a PDF to handout to patients on oral sex and HIV risk. Open the PDF and find the publication date.

- January 2006
- June 2009
- December 2010
- Could not find the answer


Next

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Task 12

UserZoom Study - Google Chrome

User Zoom, Inc. [US] https://preview.userzoom.com/s/userzoom.aspx?uc=C642S2_10&

Quit

Among all gay and bisexual men, white gay and bisexual men accounted for what percentage of new HIV infections in 2010?

- 16%
- 29%
- 38%
- Could not find the answer


Next

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Task 13

UserZoom Study - Google Chrome

User Zoom, Inc. [US] https://preview.userzoom.com/s/userzoom.aspx?uc=C642S2_10&

Quit

You have a needle stick while working with a patient who has HIV. What is the PEP hotline number (PEpline)?

- 888-561-7421
- 888-448-4911
- 888-237-5288
- Could not find the answer

Next

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Task 14

UserZoom Study - Google Chrome
https://preview.userzoom.com/s/userzoom.aspx?uc=C642S2_10&

You want provide materials to a Spanish-speaking patient. Where would you click to open the Spanish version of this page? **Next**

The screenshot shows the CDC website with the following content:

- Header:** CDC Home, Centers for Disease Control and Prevention, CDC 24/7: Saving Lives. Protecting People.™
- Navigation:** A-Z Index for All CDC Topics, HIV/AIDS Prevention only, All CDC Topics, SEARCH
- Left Sidebar (HIV/AIDS):**
 - HIV/AIDS
 - HIV Basics
 - Who's at Risk for HIV?
 - Risk Behavior
 - Racial/Ethnic Groups
 - Gender
 - Gay and Bisexual Men**
 - Men
 - Pregnant Women, Children and Infants
 - Transgender People
 - Women
 - Age
 - Other
 - HIV Testing
 - Living With HIV
 - Prevention Research
 - Policies and Programs
 - Guidelines and Recommendations
 - Training and Conferences
 - Statistics Center
 - Resource Library
- Related Topics:** CDC - Gay, Bisexual and

Main Content:

- HIV/AIDS > Who's at Risk for HIV? > Gender**
- HIV Among Gay and Bisexual Men**
- Fact Sheet** - African American Gay and Bisexual Men
- Fast Facts:**
 - Gay and bisexual men are more severely affected by HIV than any other group in the United States.
 - Among all gay and bisexual men, black/African American gay and bisexual men bear a disproportionate burden of HIV.
 - From 2008 to 2010, HIV infections among young black/African American gay and bisexual men increased 20%.
- The Numbers:**
 - New HIV Infections:**
 - In 2010, gay and bisexual men accounted for 63% of estimated new HIV infections in the United States and 78% of infections among all newly infected men. From 2008 to 2010, new HIV infections increased 22% among young (aged 13-24) gay and bisexual men and 12% among gay and bisexual men overall.
 - Among all gay and bisexual men, white gay and bisexual men accounted for 11,200 (38%)

Right Sidebar:

- HIV A-Z Topics
- Print page
- CDC HIV
- CDC HIV/AIDS
- Get email updates
- Subscribe to RSS
- See RSS
- Listen to audio/Podcast
- Download document
- View PDF (585KB)
- View page in Spanish
- Esta página en Español

Find an HIV Testing Site:


City, State/ZIP
5 miles GO

Find an HIV testing site near you.
For additional HIV services, select the "More" tab.

Task 15

UserZoom Study - Google Chrome

User Zoom, Inc. [US] https://preview.userzoom.com/s/userzoom.aspx?uc=C642S2_10&

Quit

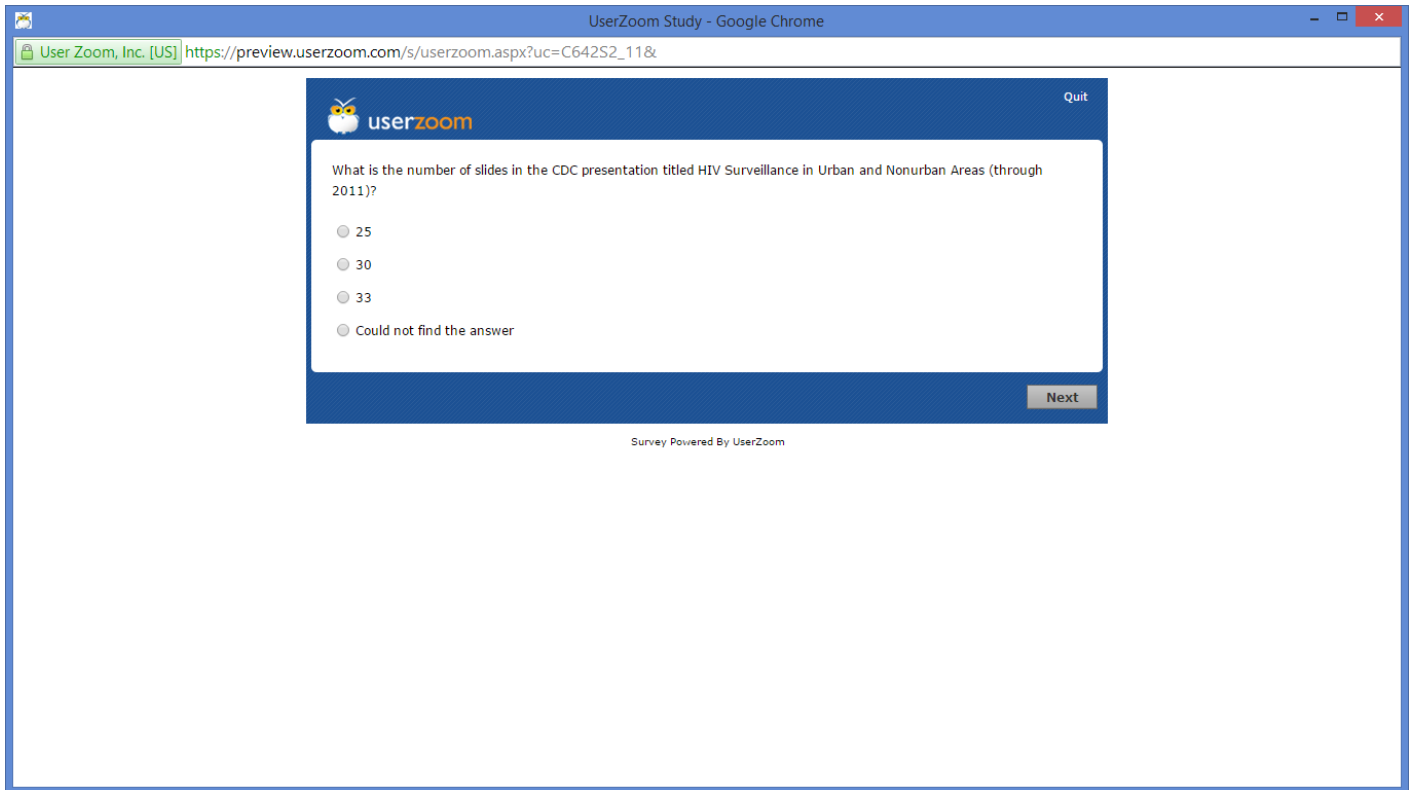
ATLAS was created to provide an interactive platform for which diseases?

- SIDS, Rotavirus, and Measles, Mumps, and Rubella (MMR)
- HPV, Viral meningitis, and Whooping Cough
- HIV, viral hepatitis, sexually transmitted disease (STD), and tuberculosis (TB)
- Could not find the answer

Next

Survey Powered By UserZoom

Task 16



The image shows a browser window titled "UserZoom Study - Google Chrome". The address bar displays "User Zoom, Inc. [US] https://preview.userzoom.com/s/userzoom.aspx?uc=C642S2_11&". The main content area features a dark blue header with the "userzoom" logo and a "Quit" button. Below the header is a white question box with a blue border. The question asks: "What is the number of slides in the CDC presentation titled HIV Surveillance in Urban and Nonurban Areas (through 2011)?". There are four radio button options: "25", "30", "33", and "Could not find the answer". A "Next" button is located at the bottom right of the question box. At the bottom center of the page, it says "Survey Powered By UserZoom".

UserZoom Study - Google Chrome

User Zoom, Inc. [US] https://preview.userzoom.com/s/userzoom.aspx?uc=C642S2_11&

userzoom Quit

What is the number of slides in the CDC presentation titled HIV Surveillance in Urban and Nonurban Areas (through 2011)?

- 25
- 30
- 33
- Could not find the answer


Next

Survey Powered By UserZoom

Task 17

UserZoom Study - Google Chrome

User Zoom, Inc. [US] https://preview.userzoom.com/s/userzoom.aspx?uc=C642S2_11&

Quit

What is the grand total (in dollars) awarded for HIV prevention by the Division of HIV/AIDS Prevention (DHAP) in fiscal year 2012?

- \$124,765,294
- \$213,365,895
- \$555,405,337
- Could not find the answer


Next

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Task 18

UserZoom Study - Google Chrome

User Zoom, Inc. [US] | https://preview.userzoom.com/s/userzoom.aspx?uc=C642S2_11&

Quit

Through prevention research, a compilation of effective programs were assembled. What is the name of the program that packages interventions for implementation?

- Comprehensive Risk Counseling and Services
- Replicating Effective Programs Plus (Rep+)
- Advancing HIV Prevention: New Strategies for a Changing Epidemic
- Could not find the answer


Next

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Task 19

UserZoom Study - Google Chrome

User Zoom, Inc. [US] https://preview.userzoom.com/s/userzoom.aspx?uc=C642S2_11&

Quit

What volume and number is the HIV surveillance supplemental report on Social Determinants of Health among Adults with Diagnosed HIV Infection in 20 States, the District of Columbia, and Puerto Rico, 2010?

- Volume 19, Number 2
- Volume 22, Number 4
- Volume 26, Number 2
- Could not find the answer

Next

Survey Powered By UserZoom

Task 20

UserZoom Study - Google Chrome
User Zoom, Inc. [US] https://preview.userzoom.com/s/userzoom.aspx?uc=C642S2_11&

You want to view a specific page in the website as a PDF. Where would you click to open the PDF version of this page? **Next**

CDC Home
Centers for Disease Control and Prevention
CDC 24/7: Saving Lives. Protecting People.™

A-Z Index for All CDC Topics

HIV/AIDS

HIV/AIDS Prevention only
All CDC Topics
Choose a topic above
SEARCH

HIV/AIDS

HIV Basics
Who's at Risk for HIV?
Risk Behavior
Racial/Ethnic Groups
African Americans
American Indians/Alaska Natives
Asians
Hispanics/Latinos
Native Hawaiians and Other Pacific Islanders
Gender
Age
Other
HIV Testing
Living With HIV
Prevention Research
Policies and Programs
Guidelines and Recommendations
Training and Conferences
Statistics Center
Resource Library

Related Topics
CDC - Facts Sheet - HIV Among

HIV/AIDS > Who's at Risk for HIV? > Racial/Ethnic Groups
Racial/Ethnic Groups

Recommend Tweet Share

HIV Among African American Gay and Bisexual Men

HIV Among African Americans Fact Sheet African American Gay and Bisexual Men

Fast Facts

- Among all gay and bisexual men, African Americans are the racial/ethnic group most affected by HIV.
- Young African American gay and bisexual men accounted for the highest number of new HIV infections in 2010 among all gay and bisexual men.

In the United States, gay, bisexual, and other men who have sex with men (MSM)^{**} are disproportionately affected by HIV. Gay and bisexual men represent approximately 2% of the US population, but accounted for three-fourths of all estimated new HIV infections annually from 2008 to 2010.

Among gay and bisexual men, black/African American^{**} gay and bisexual men—especially those who are younger—are the group most affected by HIV. In 2010, African American gay and bisexual men accounted for almost as many new HIV infections as white gay and bisexual men, despite the differences in population size of African Americans compared to whites.

Although some progress has been made against new HIV infections among African Americans overall, a recent study of gay and bisexual men in 19 US cities and the District of Columbia showed a 19% increase in self-reported sex without condoms in HIV-positive African American gay and bisexual men—from 47% in 2005 to 56% in 2011.

^{*} Referred to as gay and bisexual men in this fact sheet. ^{**} Referred to as African American in this fact sheet.

The Numbers

HIV A-Z Topics

Print page
CDC HIV
CDC HIV/AIDS
Get email updates
Subscribe to RSS
See RSS
Listen to audio/Podcast

Download document
View PDF (232 KB)

View page in Spanish
Esta página en Español

Find an HIV Testing Site
City, State/ZIP
5 miles GO
Find an HIV testing site near you.
For additional HIV services, select the "More" tab.


Task 21

The image shows a browser window titled "UserZoom Study - Google Chrome". The address bar displays "User Zoom, Inc. [US] https://preview.userzoom.com/s/userzoom.aspx?uc=C642S2_11&". The main content area features a dark blue header with the "userzoom" logo and a "Quit" link. Below the header is a white survey question: "In 2010, what percentage of people living with HIV in the US were 55+ years old?". There are four radio button options: "15%", "19%", "25%", and "Could not find the answer". A "Next" button is located at the bottom right of the question box. At the bottom center of the page, it says "Survey Powered By UserZoom".

UserZoom Study - Google Chrome

User Zoom, Inc. [US] https://preview.userzoom.com/s/userzoom.aspx?uc=C642S2_11&

Quit

 userzoom

In 2010, what percentage of people living with HIV in the US were 55+ years old?"

- 15%
- 19%
- 25%
- Could not find the answer


Next

Survey Powered By UserZoom

Task 22

UserZoom Study - Google Chrome

User Zoom, Inc. [US] https://preview.userzoom.com/s/userzoom.aspx?uc=C642S2_11&

Quit

Which funding opportunity announcement provides funds for HIV prevention projects for community based organizations?

- PS10-1003
- PS23-5868
- PS50-9621
- Could not find the answer

Next

Survey Powered By UserZoom

Task 23

The screenshot shows a web browser window titled "UserZoom Study - Google Chrome". The address bar displays "User Zoom, Inc. [US] https://preview.userzoom.com/s/userzoom.aspx?uc=C642S2_11&". A blue survey overlay is centered on the page. The overlay features the UserZoom logo (an owl icon) and the text "userzoom" in the top left corner, and a "Quit" button in the top right corner. The main content of the survey is a question: "Locate CDC instructions for HIV testing Implementation guidance for correctional settings. What is the publication year of this article?". Below the question are four radio button options: "2000", "2005", "2009", and "Could not find the answer". A "Next" button is located in the bottom right corner of the survey overlay. At the bottom center of the browser window, the text "Survey Powered By UserZoom" is visible.

userzoom

Quit

Locate CDC instructions for HIV testing Implementation guidance for correctional settings. What is the publication year of this article?

- 2000
- 2005
- 2009
- Could not find the answer


Next

Survey Powered By UserZoom

Task 24

UserZoom Study - Google Chrome

User Zoom, Inc. [US] https://preview.userzoom.com/s/userzoom.aspx?uc=C642S2_11&

Quit

What is the name of the branch in the Division of HIV/AIDS Prevention-Intervention Research and Support (DHAP-IRS), which develops, plans, implements and manages strategies and resources for HIV prevention?

- Capacity Building Branch
- Prevention Program Branch
- Program Evaluation Branch
- Could not find the answer


Next

Survey Powered By UserZoom

Task 25

UserZoom Study - Google Chrome

User Zoom, Inc. [US] https://preview.userzoom.com/s/userzoom.aspx?uc=C642S2_11&

Quit

What is the name of the most recent chapter added to the Compendium of evidence-based interventions and best practices for HIV prevention?

- Medical Adherence Chapter
- Risk Reduction Chapter
- Linkage to, Retention in, and Re-engagement in HIV Care (LRC) Chapter
- Could not find the answer

Next

Survey Powered By UserZoom