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## Main Menu

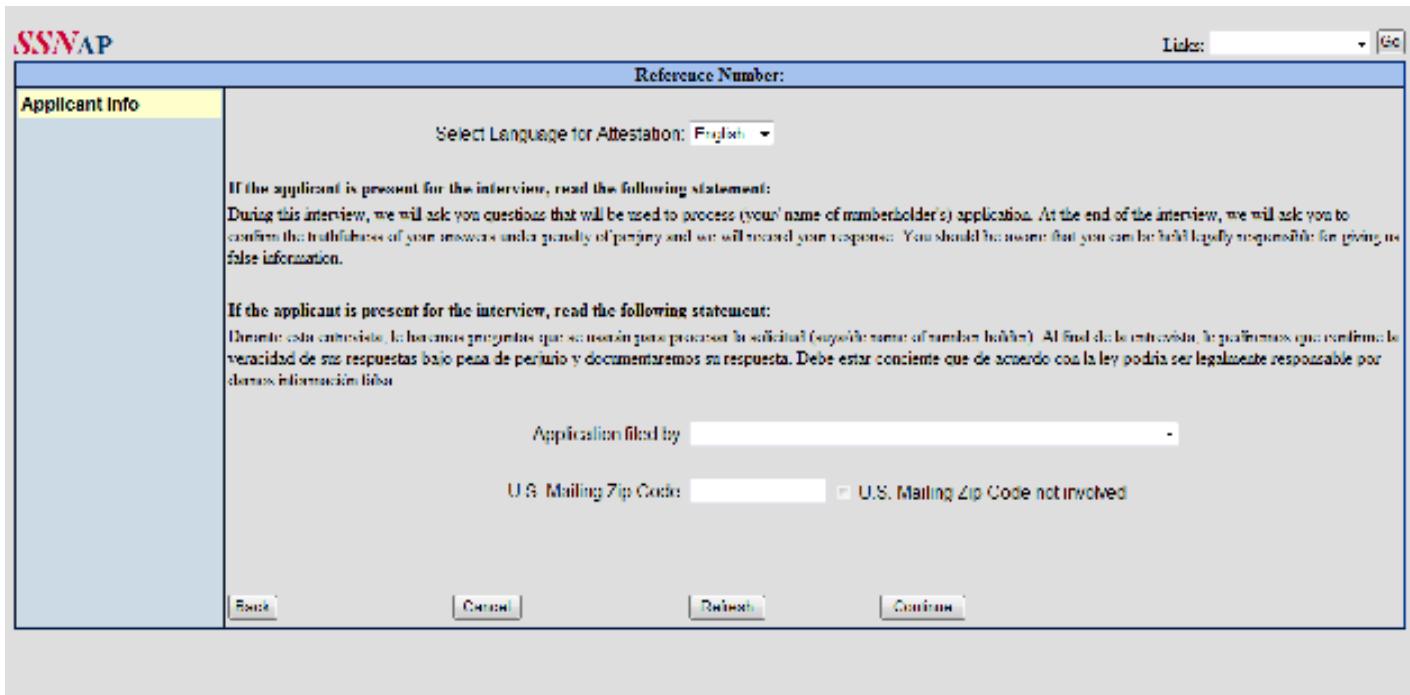


Options in the left menu will depend on the user's profile.

A screenshot of the SSNAP retrieve application screen. The left sidebar has a single link: "Retrieve Application". The main panel displays a message: "No application found. Do you want to create a new application for this individual?". A "Create Application" button is present. Below this, there are four search fields: "Search by reference number", "Search by name (first, middle, last, suffix)", "Search by date of birth (mmddccyy)", "Search by SSN", and "Search by ARN". At the bottom are buttons for "Back", "Cancel", "Refresh", and "Continue".

This is an example of selecting Retrieve Application from the Main Menu and entering data for a person who has never applied for a SSN. The user is then given the opportunity to create a new application.

## Applicant Info – Select Applicant



The screenshot shows the 'Applicant Info' section of the SSNAP application. It includes a dropdown menu for selecting the language of the attestation (English or Spanish), a statement about the interview process, and a dropdown menu for selecting the applicant. Buttons for Back, Cancel, Refresh, and Continue are at the bottom.

Select Language for Attestation: English ▾

If the applicant is present for the interview, read the following statement:  
During this interview, we will ask you questions that will be used to process (your/ name of numberholder's) application. At the end of the interview, we will ask you to confirm the truthfulness of your answers under penalty of perjury and we will record your responses. You should be aware that you can be held legally responsible for giving us false information.

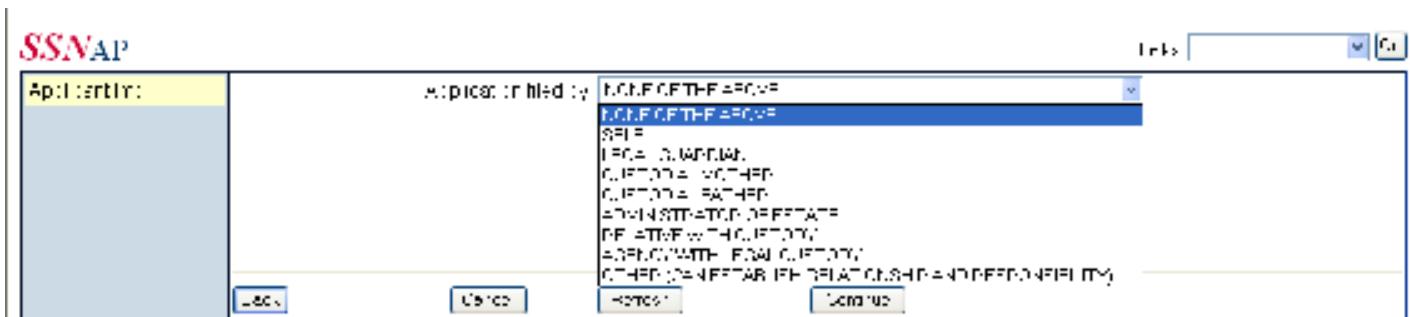
If the applicant is present for the interview, read the following statement:  
Durante esta entrevista, le haremos preguntas que se usarán para procesar la solicitud (Apellido/nombre del titular). Al final de la entrevista, le pediremos que confirme la veracidad de sus respuestas bajo pena de perjurio y documentaremos su respuesta. Debe estar consciente que de acuerdo con la ley podría ser legalmente responsable por dengos información falsa.

Application filed by:

U.S. Mailing Zip Code:   U.S. Mailing Zip Code not involved

Back Cancel Refresh Continue

The user is able to select the language of the attestation that is to be presented to the applicant. The corresponding attestation is presented on the screen. The US Mailing Zip Code is requested to ensure that the applicant is in the proper jurisdiction to best be served. SSA has Card Centers in major cities with their sole function to issue original and replacement SSNs.



The screenshot shows a dropdown menu for selecting an applicant. The menu lists several names, with 'KELLY FETTER' currently selected. Buttons for Back, Cancel, Refresh, and Continue are at the bottom.

Applicant:

KELLY FETTER

KELLY FETTER

SPIELE

FRANCIS J. WILFRED

JOSEPHINE VON THEDEN

JOSEPHINE FATHARD

ANTHONY ALBERTO DEPPA

DEBBIE FAY THEODORE

ROBERTA MARIE FORD

KATHLEEN ANN REEDER

Back Cancel Refresh Continue

This is the dropdown menu with the possible choices of a proper applicant.

# Numberholder Information

SSN<sub>AP</sub>

Name: ZOE ARYANNE PHILLIPS DOB: 05/05/2007 Reference Number: 1102011005

Applicant Info	Number Holder Information		
NII Info	<p>* Has numberholder ever had or received a Social Security #: <input checked="" type="radio"/> Yes <input type="radio"/> No <input type="radio"/> don't know Number?  SSN last received or used: 401-09-2104  SSN is now protected. If SSN is not correct, you will need to delete the application and rekey.</p> <p>* Is this a single name? <input checked="" type="radio"/> Yes <input type="radio"/> No * Numberholder name: (First, middle, last, suffix): ZOE ARYANNE PHILLIPS</p> <p>* Date of birth (month/yy): 05/05/2007  Name on NumIdent (First, middle, last, suffix): ZOE, ARYANNE, PHILLIPS, Date of birth on NumIdent (month/yy): 05/05/2007  * Name to be shown on Card: ZOE ARYANNE PHILLIPS Name to be shown on Card(Display only): ZOE ARYANNE U.S. Citizen * Citizenship: <input checked="" type="radio"/> U.S. <input type="radio"/> Lawful Alien <input type="radio"/> Other Update proof of age code: H * Date Evidence Received: 03/29/2011</p>		
<p>* Is the applicant requesting a new SSN in a U.S. citizen? <input checked="" type="radio"/> Yes <input type="radio"/> No exception case?</p> <p>If any of these exclusions apply, this application will be processed for a replacement card:</p> <p>Please Check all that apply: <input checked="" type="checkbox"/> Child is continuing to receive title IV-A money or title XX benefits <input checked="" type="checkbox"/> Child knows the previously assigned SSN <input type="checkbox"/> Child knows he or she is adopted <input checked="" type="checkbox"/> Adopting parent is a stepparent <input type="checkbox"/> Adopting parent is a grandparent <input checked="" type="checkbox"/> Child has worked <input type="checkbox"/> None of the above</p>			
<p>* Is the numberholder present for the interview? <input checked="" type="radio"/> Yes <input type="radio"/> No</p> <p><a href="#">Back</a>   <a href="#">Create</a>   <a href="#">Refresh</a>   <a href="#">Continue</a></p>			

# Numberholder Address

## U.S. is Default Selection

SSNAP

4 - Name/Last Name      DOB: 12/12/2000      Reference: 999988877	
<u>All</u> <u>All</u> <u>All</u> <u>Value add code</u>	Value add code: <input checked="" type="radio"/> U.S. <input type="radio"/> Foreign <input type="radio"/> Military
	Street address 1: _____
	Street address 2: _____
	Street address 3: _____
	Street address 4: _____
	City, State, zip: Suburb: _____ Dropdown menu: Number: _____ List: _____
<input type="button" value="Back"/> <input type="button" value="Cancel"/> <input type="button" value="Delete"/> <input type="button" value="Update"/>	

## Foreign Address Selected

SSNAP

4 - Name/Last Name      DOB: 12/12/2000      Reference: 999988877		
<u>All</u> <u>All</u> <u>All</u> <u>Value add code</u>	Value add code: <input type="radio"/> U.S. <input checked="" type="radio"/> Foreign <input type="radio"/> Military	
	Street address 1: _____	
	Street address 2: _____	
	Street address 3: _____	
	City: _____	Province or Region: _____
	Country: <input type="button" value="Select..."/>	Postal Code: _____
Telephone code: _____		
Dropdown phone number: <input checked="" type="radio"/> U.S. <input type="radio"/> Foreign <input type="radio"/> None Number: _____ List: _____		
<input type="button" value="Back"/> <input type="button" value="Cancel"/> <input type="button" value="Delete"/> <input type="button" value="Update"/>		

## Military Address Selected

SSNAP

4 - Name/Last Name      DOB: 12/12/2000      Reference: 999988877	
<u>All</u> <u>All</u> <u>All</u> <u>Value add code</u>	Value add code: <input type="radio"/> U.S. <input type="radio"/> Foreign <input checked="" type="radio"/> Military
	Street address 1: _____
	Street address 2: _____
	Street address 3: _____
	Street address 4: _____
	Location, zip code: Suburb: AFN <input type="button" value="Select..."/> AFN <input type="button" value="List..."/> _____
Dropdown phone number: <input checked="" type="radio"/> U.S. <input type="radio"/> Foreign <input type="radio"/> None Number: _____ List: _____	
<input type="button" value="Back"/> <input type="button" value="Cancel"/> <input type="button" value="Delete"/> <input type="button" value="Update"/>	

## 12 or Older Interview Questions

### U.S. Citizen 12 or Older Interview Questions

**SSNAP** List:  Go

NII: John LastName DOD: 04/13/1994 Reference: 999988877

<a href="#">Applicant.info</a> <a href="#">Proof of Identity Other than Self</a> <a href="#">NH Info</a> <a href="#">NH Address</a> <b>12 or older</b>	<p>This screen pertains to individuals, age 12 or older, applying for a Social Security Number for the first time. Please ask questions similar to the following:</p> <p>Note: This list is not all inclusive. Depending on the situation, ask additional questions based on the individual circumstances to determine if an SSN has already been assigned or another identity has been used. (For additional information, see RM 10205.110.)</p> <p>Has John LastName ever:</p> <ul style="list-style-type: none"><li>* Held a full-time, part-time or temporary job in the U.S.? <input type="radio"/> Yes <input type="radio"/> No</li><li>* Had a U.S. State-issued identification card or driver's license? <input type="radio"/> Yes <input type="radio"/> No</li><li>* Taken the Scholastic Achievement Test or any other U.S. college related entrance exam? <input type="radio"/> Yes <input type="radio"/> No</li><li>* Attended or applied for admittance to a U.S. college, university or technical/vocational school? <input type="radio"/> Yes <input type="radio"/> No</li><li>* Had a U.S. savings or checking account in a bank, credit union, or other financial institution, or ever owned stocks or bonds? Did the parents or other relatives ever open an account or buy U.S. Savings Bonds for the applicant? <input type="radio"/> Yes <input type="radio"/> No</li><li>* Filed a U.S. Federal or State income tax return or been claimed as a dependent on a U.S. Federal tax return of a parent or other relative? <input type="radio"/> Yes <input type="radio"/> No</li><li>* Registered for the U.S. draft or to vote in the U.S.? <input type="radio"/> Yes <input type="radio"/> No</li><li>* Applied for or received any type of U.S. governmental assistance such as TANF, Food Stamps, WIC, Medicaid, medical assistance, public job training or summer youth employment? <input type="radio"/> Yes <input type="radio"/> No</li><li>* Lived outside the U.S. for a prolonged period of time? <input type="radio"/> Yes <input type="radio"/> No</li></ul> <p>*Interviewer: Have you completed the investigation of the answers above? <input type="radio"/> Yes <input checked="" type="radio"/> No</p> <p>When you have completed your investigation, explain the answers provided above and describe the evidence you obtained:</p> <div style="border: 1px solid black; padding: 5px; margin-top: 10px; color: red; text-align: center;">Answers in this box to propagate to the printed application</div> <p style="text-align: right; font-size: small;">Remaining 400 char, Max Length 400 Chars</p> <p style="text-align: center;"><input type="button"/> Back <input type="button"/> Cancel <input type="button"/> Refresh <input type="button"/> Continue</p>
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## Non U.S. Citizen 12 or Older Interview Questions

**SSNAP** List:  Go

NII: John LastName DOD: 04/13/1994 Reference: 999988877

<a href="#">Applicant.info</a> <a href="#">Proof of Identity Other than Self</a> <a href="#">NH Info</a> <a href="#">NH Address</a> <b>12 or older</b>	<p>This screen pertains to individuals, age 12 or older, applying for a Social Security Number for the first time. Please ask questions similar to the following:</p> <p>Note: This list is not all inclusive. Depending on the situation, ask additional questions based on the individual circumstances to determine if an SSN has already been assigned or another identity has been used. (For additional information, see RM 10205.110.)</p> <p>Has John LastName ever:</p> <ul style="list-style-type: none"><li>* Held a full-time, part-time or temporary job in the U.S.? <input type="radio"/> Yes <input type="radio"/> No</li><li>* Had a U.S. State-issued identification card or driver's license? <input type="radio"/> Yes <input type="radio"/> No</li><li>* Taken the Scholastic Achievement Test or any other U.S. college related entrance exam? <input type="radio"/> Yes <input type="radio"/> No</li><li>* Attended or applied for admittance to a U.S. college, university or technical/vocational school? <input type="radio"/> Yes <input type="radio"/> No</li><li>* Had a U.S. savings or checking account in a bank, credit union, or other financial institution, or ever owned stocks or bonds? Did the parents or other relatives ever open an account or buy U.S. Savings Bonds for the applicant? <input type="radio"/> Yes <input type="radio"/> No</li><li>* Filed a U.S. Federal or State income tax return or been claimed as a dependent on a U.S. Federal tax return of a parent or other relative? <input type="radio"/> Yes <input type="radio"/> No</li><li>* Registered for the U.S. draft or to vote in the U.S.? <input type="radio"/> Yes <input type="radio"/> No</li><li>* Applied for or received any type of U.S. governmental assistance such as TANF, Food Stamps, WIC, Medicaid, medical assistance, public job training or summer youth employment? <input type="radio"/> Yes <input type="radio"/> No</li><li>* Ever visited or resided in the U.S.? <input type="radio"/> Yes <input type="radio"/> No</li></ul> <p>*Interviewer: Have you completed the investigation of the answers above? <input type="radio"/> Yes <input checked="" type="radio"/> No</p> <p>When you have completed your investigation, explain the answers provided above and describe the evidence you obtained:</p> <div style="border: 1px solid black; padding: 5px; margin-top: 10px; color: red; text-align: center;">Answers in this box to propagate to the printed application</div> <p style="text-align: right; font-size: small;">Remaining 400 char, Max Length 400 Chars</p> <p style="text-align: center;"><input type="button"/> Back <input type="button"/> Cancel <input type="button"/> Refresh <input type="button"/> Continue</p>
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## Additional Information

SSNAP

Links: [Go](#)

NIL: Joann LastName    DOB: 12/12/1990    Reference: 999988877

Applicant info	<p>Is a new number being requested? <input type="radio"/> Yes <input checked="" type="radio"/> No</p> <p>Reason for new number request: <input type="text"/></p>
SN Info	<p>Suppress card issuance? <input type="radio"/> Yes <input checked="" type="radio"/> No</p>
SN Alerts	
Voting address in previous interview	
Additional info	<p>Replacement card count: ANNUAL: 3 - LIFE/TMP: 7</p> <p>Print Legend: <input type="text"/></p> <p>Link next - items in query: <input type="text"/></p> <p>Letter from third party: <input type="text"/></p> <p>Third party remarks: <input type="text"/></p> <p>Reason for name change: <input checked="" type="radio"/> NINIDENT name correction <input type="radio"/> Legal name change NINIDENT name correction reason: <input type="text"/></p> <p>Numberholder's gender: <input type="radio"/> Male <input checked="" type="radio"/> Female</p> <p>Numberholder's place of birth: <input type="text"/> Enter city: <input type="text"/> Selected state from the dropdown: <input type="text"/> (City, State or Country) Selected from the foreign country dropdown list: <input type="text"/></p> <p>Is this a single name? <input type="radio"/> Yes <input checked="" type="radio"/> No Name used at birth, if different: (first, middle, last, suffix) <input type="text"/> <input type="text"/> <input type="text"/></p> <p>Are there any other names used? <input type="radio"/> Yes <input checked="" type="radio"/> No</p> <p>Is this a single name? <input type="radio"/> Yes <input checked="" type="radio"/> No Other names used by numberholder: (first, middle, last, suffix) <input type="text"/> <input type="text"/> <input type="text"/></p> <p>Does / Mother's name unknown: <input type="checkbox"/> Is this a single name? <input type="radio"/> Yes <input checked="" type="radio"/> No Does / Mother's name at birth: (first, middle, last, suffix) <input type="text"/> <input type="text"/> <input type="text"/> Does / Mother's SSN: <input type="text"/> <input type="checkbox"/> Unknown SSN <input type="checkbox"/> Has SSN</p> <p>Does / Father's name unknown: <input type="checkbox"/> Is this a single name? <input type="radio"/> Yes <input checked="" type="radio"/> No Does / Father's name: (first, middle, last, suffix) <input type="text"/> <input type="text"/> <input type="text"/> Does / Father's SSN: <input type="text"/> <input type="checkbox"/> Unknown SSN <input type="checkbox"/> Has SSN</p> <p><input type="checkbox"/> I have verified all pre-parsed information shown with the applicant.</p> <p><a href="#">Back</a> <a href="#">Cancel</a> <a href="#">Refresh</a> <a href="#">Continue</a></p>

# Verify and Sign

**SSNAP**

Links

NH-Juan LastName DOB: 05/03/1976 Reliance: 999988877

<a href="#">Applicant Info</a>	If the applicant is present for the interview, read the following statement: Here is a printed copy of the information that will be used to process (your/ name of number holder's) application. Please review all the information carefully and tell us if anything needs to be corrected.
<a href="#">Proof of Identity Other than Self</a>	If the applicant is present for the interview, read the following statement: Aquí tiene una copia impresa de la información que se usará para procesar la solicitud (suyo/ de nombre de número titular). Favor de revisar toda la información cuidadosamente y digárselo si hay algo que tengamos que corregir.
<a href="#">NII Info</a>	
<a href="#">NII Address</a>	
<a href="#">12 and Older</a>	
<a href="#">Additional Info</a>	
<a href="#">Race and Ethnicity</a>	
<a href="#">Proof of Age</a>	If the applicant is present for the interview, ask the following questions: Do you understand that the information you give us and examine will be used to process (your/ name of number holder's) application? Do you declare under penalty of perjury that this information is true and correct to the best of your knowledge?
<a href="#">Proof of Identity</a>	
<a href="#">Summary</a>	
<b>Verify Sign</b>	If the applicant is present for the interview, ask the following questions: Entiende que la información que nos dio y revisó se usará para procesar la solicitud (suyo/ de nombre de número titular)? Declara usted bajo pena de perjurio que esta información es cierta y verificable según su mejor conocimiento?

Type of signature:  Alteration  Signature on Application  Keypad

Ansible/Service claim number (opt.)

Has a file of SSN assigned?  Yes  No

\* Do you want to clear this application?  Yes  No Reason:  -

For application to another family member?  Yes  No  
 Same parent?  
 Same address?  
 Same Proper Applicant?

# Voluntary Race and Ethnicity Identification

The screenshot shows a Microsoft Internet Explorer window with the title bar "Social Security Number Application Process - Windows Internet Explorer". The address bar contains the URL "http://idm101.hrsa.dhs.gov:4000/sspweb/submitandinfo". The menu bar includes File, Edit, View, Favorites, Tasks, Help, and a "Social Security Number Application Process" icon. The toolbar includes Back, Forward, Stop, Refresh, Home, Page, and Tools.

The main content area displays the "SSNAP" logo and the name "JOSEPH LEON GOULET DOB: 02/17/1906 Reference Number: 11102001244". A sidebar on the left lists navigation links: Applicant Info, NH Info, NH Address, Additional Info, **Race and Ethnicity** (which is highlighted in yellow), and Proof Of US Citizenship.

The main content area starts with a section titled "Voluntary Race and Ethnicity Identification" and a sub-section "The next two questions are about ethnicity and race." It includes a note about voluntary reporting for research and statistical purposes only, a "More Information" link, and a question "Are you (is he/she) Hispanic or Latino? (Select one):" with three radio button options: Yes, No, and No Response.

Below this is a question "What is your/his/her race? (Read list, select one or more):" followed by a "Race Definitions" link and a list of race categories with checkboxes:

- Alaska Native
- American Indian
- Asian
- Black/African American
- Native Hawaiian
- Other Pacific Islander
- White
- No Response: Race (Do not use if you had one selected)

A "More Information" link is also present at the bottom of this section.