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CVE Site Inspection Survey: Regular

1. How many times has your company been site inspected by CVE during the last 12 months?

2. Did you receive a complete site inspection by the CVE representative?
____ Yes (site inspection was completed) **(Go to Q. 4)**
____ No (the site inspection was not completed due to unavailability of Veteran or other reason)

3. *(If not completed)* Why was the site inspection not completed? Please explain.

4. Were you told in advance that your company was going to be inspected?
____ Yes
____ No

5. Did the CVE representative present a VA Identification Card and a credential letter as proof of identity prior to beginning the site inspection?
____ VA PIV card
____ Credential letter
____ None of those

6. Did the site inspector tell you what he/she was seeking during the inspection?
____ Yes
____ No

7. Were additional documents requested during or after the site inspection?
____ Yes
____ No **(Go to Q. 9)**

8. Did the site inspector tell you why the documents were requested and provide uploading information and assistance?
____ Yes

No. **Please explain** _____

9. Were you personally interviewed?

Yes

No

10. Were other managers/employees interviewed during the site inspection?

Yes

No

11. How long did the site inspection take?

Less than 1 hour

1 to 3 hours

Over 3 hours

12. How satisfied are you with the CVE representative who conducted the site inspection?

Very Satisfied (**Go to Q. 14**)

Satisfied (**Go to Q. 14**)

Unsatisfied

Very Unsatisfied

13. (*If Unsatisfied or Very unsatisfied*) Why were you Unsatisfied or Very Unsatisfied with the CVE representative who conducted the site inspection? Please explain.

14. In general, how satisfied are you with the site inspection process?

Very Satisfied (**Go to Q. 16**)

Satisfied (**Go to Q. 16**)

Unsatisfied

Very Unsatisfied

15. (*If Unsatisfied or Very Unsatisfied*) Why were you Unsatisfied or Very Unsatisfied with the site inspection process? Please explain.

16. Did the inspector answer all your questions?

Yes (**Go to Q. 18**)

No

17. (*If all questions were not answered*) What questions did the inspector not answer?

18. Has your company gone through a simplified renewal process prior to the inspection?

Yes

No

19. Has your company received contracts for the Department of Veterans Affairs during the last 2 years?

Yes

No

20. Has your company received contracts for any Federal agency (other than VA) during the last 2 years?

Yes

No

21. How long has your company been in business?

Less than a year

1 to 3 years

4 to 5 years

More than 5 years

22. How many employees does your company have?

1 (myself)

2 to 25

26 to 50

51 to 100

More than one hundred

23. What type of firm do you own?

Sole proprietorship

General partnership

LP

LLP

LLLP

LLC or Ltd. Co.

PLLC

Corp. or Inc.

PC (Professional Corporations)

24. Do you have any suggestions on how to improve CVE's site inspection process or any comments that you would like to share with the Executive Director of OSDBU? Please explain.
