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**Department of
Veterans Affairs**



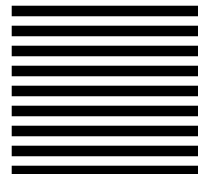
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• Director, Office of Management, Planning
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Board of Veterans' Appeals
810 Vermont Avenue, N.W.
Washington, D.C. 20420

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RESPONDENT BURDEN: VA may not conduct or sponsor, and respondent is not required to respond to this collection of information unless it displays a valid OMB Control Number. Public reporting burden for this collection of information is estimated to average 6 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. This information is being collected to improve the BVA hearing process and will be used toward that goal. Responses are anonymous and voluntary. Please send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing this burden to the VA Clearance Officer (005E3), 810 Vermont Avenue, NW, Washington, DC 20420. Please DO NOT send BVA Appeals Hearing Survey to this address.

Thank you for taking the time to help us better serve you!

VA FORM 0745, FEB 2010

OMB No. 2900-0548 Respondent Burden: 6 minutes

Back of envelope

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Department of Veterans Affairs

1A. WHAT TYPE OF HEARING DID YOU HAVE?

VIDEO IN PERSON AT LOCAL VA OFFICE IN PERSON IN WASHINGTON, D.C.

1B. IF APPLICABLE, AT WHAT LOCAL VA OFFICE WAS THE TRAVEL BOARD HEARING HELD?

1C. IF APPLICABLE, AT WHAT LOCAL VA OFFICE WAS THE VIDEO HEARING HELD?

2. WERE YOU TIMELY NOTIFIED ABOUT THE DATE AND LOCATION OF YOUR SCHEDULED HEARING?

YES NO

3. AT THE START OF THE HEARING, DID THE VETERANS LAW JUDGE GIVE YOU A CLEAR EXPLANATION ABOUT WHAT WOULD HAPPEN DURING THE HEARING?

YES NO SOMEWHAT CLEAR NOT CLEAR

4. DID YOU FEEL THAT THE VETERANS LAW JUDGE WHO HELD THE HEARING WAS FAMILIAR WITH YOUR CASE?

YES NO

VA FORM
FEB 2010

0745 BOARD OF VETERANS' APPEALS HEARING SURVEY CARD

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5. WERE YOU GIVEN ENOUGH TIME DURING THE HEARING TO TELL THE VETERANS LAW JUDGE WHAT YOU WANTED TO ABOUT YOUR CASE?

YES NO

6. WERE YOU TREATED WITH COURTESY AND RESPECT BY THE VETERANS LAW JUDGE AND THE HEARING SUPPORT STAFF?

YES NO

7. WERE YOU SATISFIED WITH YOUR HEARING?

VERY SATISFIED SATISFIED NOT SATISFIED (*Explain below*)

8. THIS SPACE IS PROVIDED SO YOU CAN GIVE ADDITIONAL EXPLANATION WITH RESPECT TO YOUR ANSWERS TO ANY OF THE QUESTIONS ASKED ABOVE, OR TO PROVIDE US WITH SUGGESTIONS FOR IMPROVING THE HEARING PROCESS.