Instructions

The Corporation for National and Community Service(CNCS) is a federal agency that provides funding for national service programs including AmeriCorps.

TobetterunderstandhowAmeriCorpsmembersandtheirhostorganizationsworkintheircommunities, CNCS is conducting a **Community Engagement** researchstudy. Asan AmeriCorpsmemberhost, your responses a recrucial to understanding the engagement process and the development of community partnerships. For the purposes of this survey, "community" is defined as the local geographicare at argeted by your AmeriCorpsprograms and activities.

YourresponseswillbeusedexclusivelybyCNCSOfficeofResearch&EvaluationandAFYA,Inc.(ourconsultantforthisproject). Yourindividualresponseswill notbesharedwiththeAmeriCorpsprogramofficeormanagement. TheywillalsonotbesharedwiththeorganizationthatdirectlyreceivesAmeriCorpsfundsand providesyouwithyourAmeriCorpsmembers, if youarenotthatorganization.

Results from this studywillbereportedonlyintheaggregatesuchthatyouoryourorganizationwillnotbeidentifiable, and your responses will have no impact on your future receipt of AmeriCorps members or funding from CNCS*.

At the end of this survey, you will beaskedtoprovidethecontactinformationofupto5partnerorganizations. These should be organizations that you have maintained a partnership with for one year or longer, related to your AmeriCorpsprogrambutare not the actual service location of the member. These may include organizations where members have provided service or organizations that have contributed to the AmeriCorpsprogram in some manner. Partner organizations could be non-profit, religious, public, or a private business.

Upon receipt of the contact information, we will send the identified partner organizations a brief survey, asking them about their relationship to your

AmeriCorps program and the benefits they may see in it.

Use the <u>NEXT</u> button at the end of each page to advance to the next page of the survey. Use PREV to go back to the previous page of questions.

*PRIVACY ACT NOTICE: The Privacy Act of 1974 (5 U.S.C § 552a) requires that the following notice be provided to you: The information requested in the AmeriCorps Community Engagement Survey Form is collected pursuant to 42 U.S.C. 12592 and 12615 of the National and Community Service Act of 1990 as amended, and 42 U.S.C. 4953 of the Domestic Volunteer Service Act of 1973 as amended, and 42 U.S.C. 12639. Purposes and Uses - The information requested is collected for the purposes of assessing the degree to which grantees engage the communities they serve, as part of a longer term research agenda to evaluate AmeriCorps' impact on the communities it serves. CNCS also will collect information from grantee partners, which are integral in engaging and serving client communities. Routine Uses - Routine uses may include disclosure of the information to federal, state, or local agencies pursuant to lawfully authorized requests. The information may also be provided to appropriate federal agencies and Department contractors that have a need to know the information for the purpose of assisting the Department's efforts to respond to a suspected or confirmed breach of the security or confidentiality or information maintained in this system of records, and the information disclosed is relevant and unnecessary for the assistance. The information will not otherwise be disclosed to entities outside of the Corporation for National and Community Service without prior written permission. Effects of Nondisclosure - The information requested is not mandatory.

Partl.AmeriCorpsMembers

${\bf 1. Approximately what portion of your Ameri Corps members are from:}$

	Don'tknow	None	About1/4	About1/2	About3/4	Allofthem
The community whereyouprovidedirectservices	nm l kj					
Communitiesoutsideofwhereyouprovidedirect services	m lj	m	m	m	m	m

${\bf 2. Does your program actively recruit Ameri Corps members from the community where you provide directs ervices?}$



mlj No

Partl.AmeriCorpsMembers

${\bf 3.} When you first began your {\bf Ameri Corps program, how important we reeach of the following goals?}$

	Notatallimportant	Somewhatimportant	Important	Very Important	Extremelyimportant
$Increase organization alcapacity of your organization \ (planning, research, fundraising) \\$	m •	n m	n m	n m	m m
Providemoredirectservices	m -	m	m	m	m
Increaseinvolvementofcommunity residentsinyourprogram					
Enhancevolunteerrecruitment,management andtraining	m	m	m	m	m
Developorstrengthen partnershipswith other organizationsinthecommunity	n	n	n	n	n
Identifyandraiseawarenessofcommunityissuesorconcerns	m	m	m	m	m

4. On average what portion of your Ameri Corps members' time directly involves:

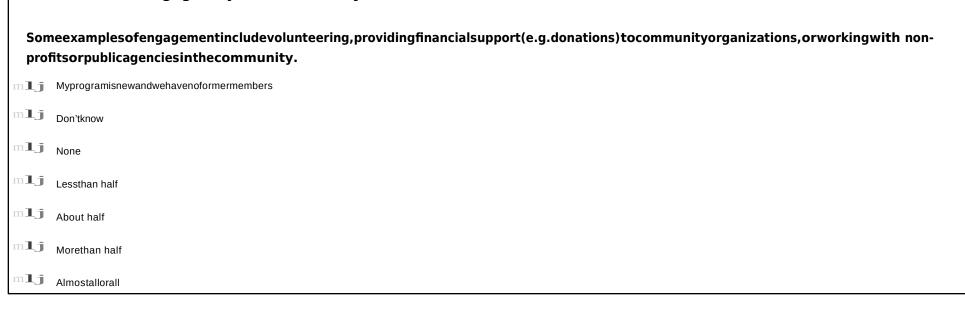
	None	Lessthan half	About half	Morethan half	Almostallorall
Direct serviceprovision					
Planning,assessingneeds,andfundraising	m	m	m	m	m
Increaseinvolvement ofcommunitymembersinyourprogram					
Volunteerrecruitment,management andtraining	m	m	m	m	m
Developingorstrengtheningpartnershipswith other organizationsinthe community	n m	m	n m	n m	n m
Identifyingandraisingawarenessofcommunityissuesorconcerns	m	m	m	m	m
Organizingcommunitywideactivitiesorevents(e.g. healthorculturalfairs, community forums)	n m	m	n m	n m	n m

Partl.AmeriCorpsMembers

$5. Which of the following types of skills does your program develop in {\bf A} meri {\bf C} or ps members, through training or direct experience? (Select all that apply)$

fec	Technicaland/orcareerskillsinspecificfield
fec	Communication and dissemination of information to community members and stakeholders
fec	Conductingcommunityneedsassessment
fec	Networkingandpartnershipbuilding
fec	Resourcedevelopment(e.g.fundraising, in-kinddonations)
fec	Volunteerrecruitment,management, andtraining
fec	Programdevelopment andmanagement

6. Following participation as Ameri Corps members, approximately what percentage of your former members have continued to be engaged in your community?



AmeriCorpsProgramPlanning

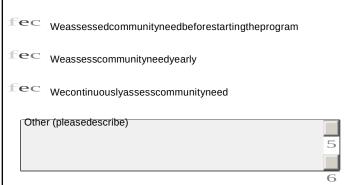
7.InplanningforyourAmeriCorpsprogram, were any of the following done? (Select all that apply)



8. Considering your answer to the previous question, which of the following approaches did you use? (Select all that apply)

Tec	Revieweddocumentssuchasresearchreports
fec	Haddiscussionswith communitymembersorleaders
fec	Surveyedcommunity leadersormembers
fec	Reliedonpersonalexperienceofprogramleadersandstaff
fec	Reliedoncommunity observationorlocalnewsreports
fec	Analyzedpubliclyavailable data (suchasCensusdata orschooltestscores)
Othe	er (pleasedescribe)
	6

9. When have you assessed the needs of the community, in order to design and provide services? (Select all that apply) is a simple of the community of the co



${\bf 10.} When designing your Ameri Corps program, how much input was received from the following groups?$

	Noinput	Alittleinput	Moderateinput	Agreat dealofinput
Organizationstaffandleadership	nm l kj			
Boardofdirectors oradvisorycouncil	m l j	<u>m</u>	m	m -
Community members	nm l kj			
Localgovernment leaders/officials	m l j	m	<u>m</u>	m
Localbusinesses	nm l kj			
Localnonprofitsorreligiousorganizations	m l j	m	m	m
Currentcommunitypartners	nm l kj			
Partnerorganizations	m l j	m	<u>m</u>	m _
Beneficiariesofyourservices	nm l kj			
PotentialAmeriCorpsmembers	m l j	m	m	m

PartII. Volunteers

In this section, we will ask about how your Ameri Corps funded programma yutilize volunteers.

11.InadditiontopaidstaffandAmeriCorpsmembers,doyourelyonvolunteerstoprovideservicesforanycomponentof yourAmeriCorpsprogram'sservicesoractivities?

m l j	Yes	3
m	1j1	N

PartII. Volunteers

${\bf 12.} Over the past {\bf 12months,} approximately how many individual shave voluntee red for activities related to your program?$

mlj0

mlj ₁₂₅

mlj 2650

mlj 5175

mlj 76100

mlj 100499

mlj ₅₀₀₊

${\bf 13. Approximately what portion of your volunteers related to your Ameri Corps program are from: \\$

	Don'tknow	None	Lessthan half	About half	Morethan half	Almostallorall
Thecommunitywhereyouprovide						
direct services	m -	m	m	m	m	m
Communitiesoutsideofwhereyou	m	m	m	m	m	m
providedirect services	1	1	1	1	1	1
•	-=	-=	-=	-=	-=	-=

14. Volunteers typically vary in the time they have available for service. Approximately what portion of your volunteers related to your Ameri Corps program volunteer at the following intervals?

	Don'tknow	None	Lessthan half	About half	Morethan half	Almostallorall
Daily						
Weekly	m	m	m	m	m	m
Severaltimespermonth	n	n	n	n	n	n
Oncepermonth	m	m	m	m	m	m
Lessthanoncepermonth	n	n	п	n	n.	n
Onlyonceforaspecialevent	m	m	m	m	m	m

PartII.Volunteers

15. Thinking about how volunteers contribute to your Ameri Corps program, approximately what portion of your volunteer positions require the following types of skills?

	Don'tknow	None	Lessthan half	About half	Morethan halfA	lmostallorall
Nonte chnical and nonspecialized skills (neighborhood cleanup, food service/distribution)						
Specialized,nontechnicalskills(mentoring,tutoring,intake, screening)	m	m	m	m	m	m
Technical skills(IT,graphicdesign,spreadsheets)						
Managerialskills(supervision,projectmanagement)	m	m	m	m	m	m
Administrativesupport(office management)						
Strategicplanningorfiscal(Boardofdirectors/CommitteeChair/FundDevelopment)	m	m	m	m	m	m

16. On average, how frequently do you provide formal training to volunteers for activities related to your Ameri Corps program (in addition to on the job training)?



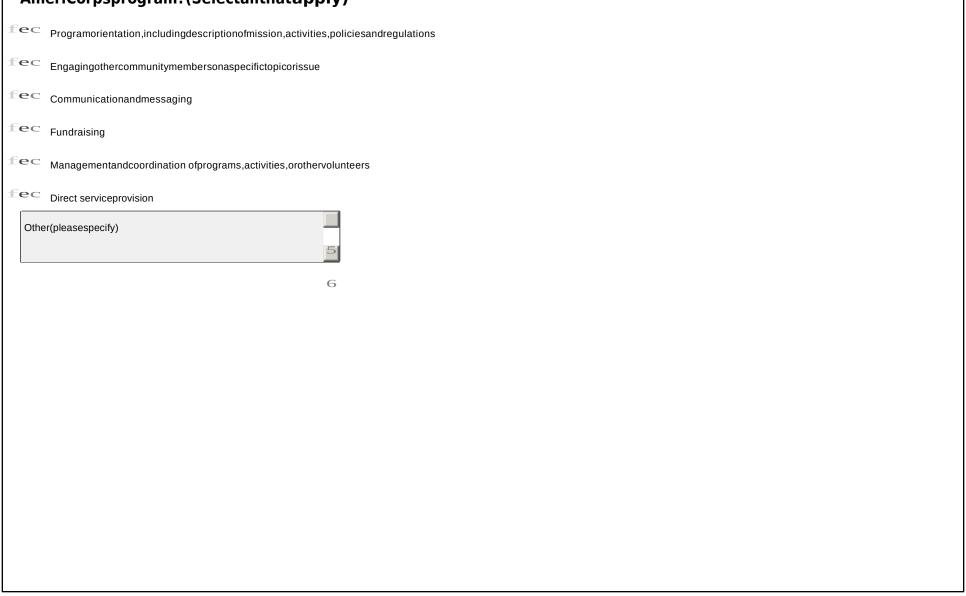
mlj Twiceperyear

mlj Quarterly

mlj Monthly

PartII.Volunteers

17.Ofthefollowing,inwhichareasdoyouprovideformaltrainingtoyourvolunteersforactivitiesrelatedtoyour AmeriCorpsprogram?(Selectallthatapply)



PartII. Volunteers

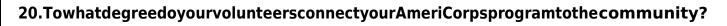




- mlj Somewhatimportant
- mlj Important
- mlj Veryimportant
- mlj Extremelyimportant

AmeriCorpsCommunityEngagementSurvey
PartII. Volunteers
19.PleasegiveanexampleofhowvolunteersareimportanttoyourAmeriCorpsprogram'ssuccess.

PartII. Volunteers





- mlj Notatall
- mlj Alittle
- mlj Toamoderatedegree
- mlj Toalargedegree

PartIII.Partnerships

In carrying out their tasks, Ameri Corps members may collaborate with other organizations in the community where they serve.

This section as k syou questions about how your members may collaborate with these organizations.

Partnershipisdefinedinthissurveyas:

AformalorinformalcollaborativerelationshipbetweenyourAmeriCorpsprogramandanotherorganizationinthecommunity. This relationshipenhancesyour ability to identify an eed in the community, or your ability to respond to needs. This does not include organization sthat you only have a fiscal or funding relationship with. "Organization" could be nonprofit, religious, public, or private.

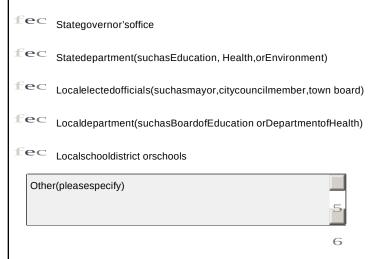
PartIII.Partnerships

21. Whattypesoforganizations does your Ameri Corps program currently collaborate within the community you serve? (Select all that apply)

(Selectalitilatapply)		
Governmentofficesorelectedofficials		
fec Nonprofits		
fec Faithbasedorganizations		
fec Schoolsorschooldistrict		
fec Collegesoruniversities		
fec Privatebusinesses		
Other(pleasespecify)		

PartIII.Partnerships

22. Which of the following types of local government organizations or elected of ficials does your Ameri Corps program have partnerships with or support from? (Select all that apply)



PartIII.Partnerships

Partnershipisdefinedas:

AformalorinformalcollaborativerelationshipbetweenyourAmeriCorpsprogramandanotherorganizationinthecommunity. Thisrelationshipenhancesyour abilitytoidentifyaneedinthecommunity,oryourabilitytorespondtoneeds. Thisdoesnotincludeorganizationsthatyouonlyhaveafiscalorfunding relationshipwith. "Organization" couldbenonprofit, religious, public, orprivate.

23. Approximately how many partner organizations do you collaborate within your Ameri Corps program?

	-	-		
77				_
11.	-		- 1	2

mlj 46

mlj 710

m**lj** 1120

mlj ₂₀₊

24. As a result of the separtnerships and collaborations, has your organization experienced a growth in:

	Yes	No	Don't know
Numberofclients?	m l j	m l j	m l j
Types oramountofservicesitoffers?	m 1. j	m l j	m 1 .j
Financialorin-kindresourcesit receives?	nm l kj	n ml kj	nm l kj

25. Howimportantareyourcommunitypartnersinimplementingyour Ameri Corpsprogram?

n.	-J	Notatallimportant

m**1** J Somewhatimportant

mlj Moderatelyimportant

m**1 j** Very Important

mlj CriticallyImportant

PartIII.Partnerships

26. Thinking abouty our partners and the types of relationships your Ameri Corps <u>program</u> has with them, with approximately how many partner or ganizations do you... (Select all that apply)

fec Regularly exchange information about programs and activities

Regularly have informal communication amongstaff ofboth organizationsaboutprogramsandactivities

Cccasionally share resources, including personnel, funding, inkind, or facilities, to reach common or complementary goals

Fee Regularly and deliberately coordinate resources and activities toreachcommonorcomplementarygoals

Worktogetherinstrategicplanningorjointly applyforfundingopportunities, withdesignatedrolesforeachparty.

Share commonvision and identity, and share risks, failures and successes.

Haveformalagreements, such as a memoranda of understanding or share funding sources

Considerthepartner'sgoalsandmissionwhenmakingstrategicorprogrammaticdecisions

27. Thinking about your partners and what types of relationships your Ameri Corps <u>program</u> has with them, with how many partner or ganizations do you coordinate or share the following responsibilities:

	0	13	46	710	1120	20+
$\underline{\textbf{Fiscal or in-kind resource administration functions:}} For example, funding projects or services, financial management,$						
sharingfacilityspaceorother in-kindresources.	m	m	m	m	m	m
$\underline{\textbf{Management functions:}} For example, shared record keeping, managing information systems, performance management and the state of the state of$	m	m	m	m	m	m
systems.	1	1	1	1	1	1
$\underline{\textbf{Organizational functions:}} For example, developing programs or services, evaluating or assessing programs, training staff, and the state of the state of$						
promotion,conductingneedsassessment.	m	m	m	m	m	m
$\underline{\textbf{Service functions:}} \textbf{For example,} implementing programs and activities or providing shared services.$	m	m	m	m	m	m
	-	78	70	78	78	-

meriCorpsCommunityEngagementSurvey	
artIII.Partnerships	
28.DoyourAmeriCorps <u>members</u> collaboratewithanyofyourpartnerorganizationsinthecommunityyouserve?	
L J Yes	
mlj No	

PartIII.Partnerships

•	
${\bf 29. How doyour Ameri Corps} \underline{members} collaborate with other organizations? (Select all that apply)$	
Collaboratetoassesscommunityneeds	
Participateinourshortandlongrangeplanning	
Coordinate ourprograms' services	
Provideexistingservicestogether	
Helpusdevelopandimplementnewservices	
Servetogether inprofessionalassociations, adhoccommittees or work groups	
Worktogetherinfundraising,programpromotion, orpublicrelationscampaigns	
Sharetechnicalskillsorresourcesandadministrativetasks	
Organizecommunity projects(e.g.community gardens,blockwatchesetc.) Othercollaborativeactivity(pleasedescribe):	
6	
$30. As a result of your Ameri Corps \underline{members}, to what degree has your organization experienced an increase in partnerships with organizations in your community?$	
Noincrease Noincrease	
Smallincrease	
Moderateincrease Moderateincrease	
Largeincrease	

AmeriCorpsCommunityEngagementSurvey ${\bf 31.} Howimportant are your Ameri Corps \underline{members} in fostering community partnerships?$ mlj Notatallimportant mlj Somewhatimportant m**1**j Moderatelyimportant mlj Very Important mlj CriticallyImportant

PartnerContacts

 $A spart of this survey, we will be contacting partner organizations of Ameri Corps grantees. We will send them a {\color{red} {\bf brief survey}}, asking the mabout their relationship to your Ameri Corps program and the benefits they may see in it. \\$

 $Please list up to \underline{\textbf{five organizations}} that you have maintained apartnerships with for one year or longer related to your Ameri Corps program.$

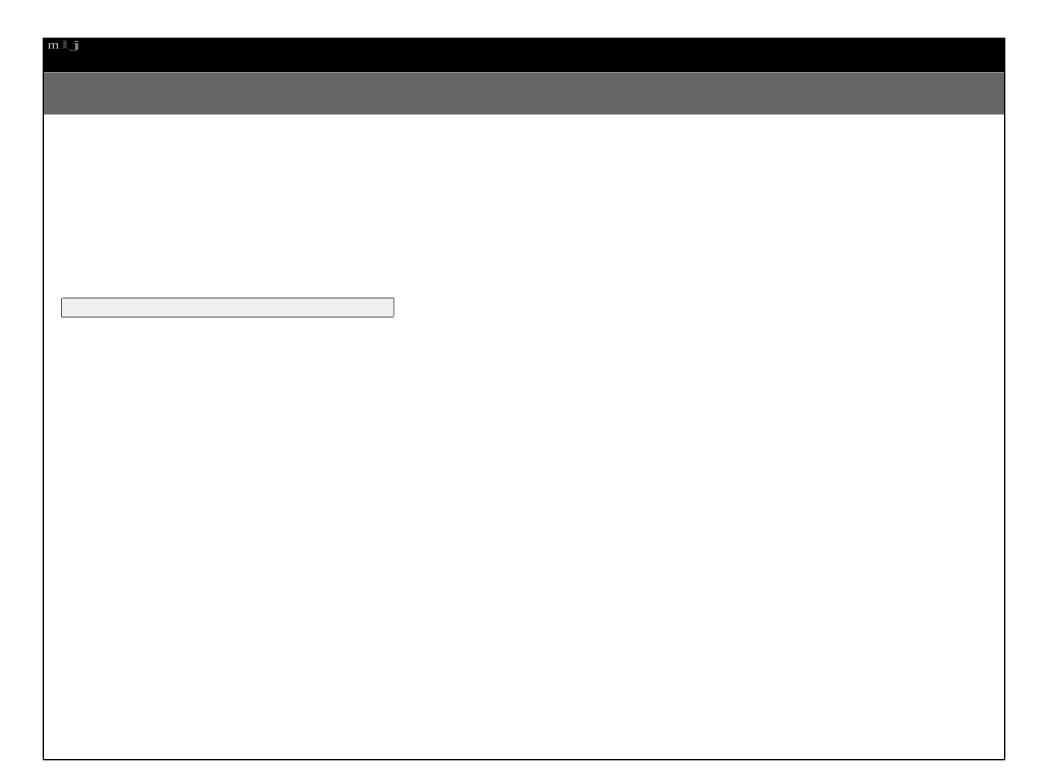
Chooseorganizationsthatyouhavea **strong** partnership with. Theorganization could be nonprofit, religious, public, or a private business. Examples of a partner organization could be a local church that provides volunteers, a local business that donates significant resources, a nonprofit that provides services together with you, or a local mayor's office that may coordinate a special event with you.

32.Organization1:	
Organization:	
NameofContact:	
Title:	
Email Address:	
33.Organization2:	
Organization:	
NameofContact:	
Title:	
Email Address:	
34.Organization3:	
Organization:	
NameofContact:	
Title:	
Email Address:	

AmeriCorpsCommu	nityEngagementSurvey		
35.Organization4:			
Organization:			
NameofContact:			
Title			
Email Address:			
36.Organization5:			
Organization:			
NameofContact:			
Title:			
Email Address:			

37.	Whatisyourroleinyourorganization's Ameri Corpsprogram? (Selectal Ithatapply)
fec	lamthedirectoroftheAmeriCorpsprogram
fec	IamasupervisorofAmeriCorpsmembers
fec	lworkalongsideAmeriCorpsmembers
fec	Ihandleadministrativetasks relatedtotheAmeriCorpsgrantormembers
Othe	errole(pleasedescribe)
38.	Howlonghaveyoubeenatyourorganization?
m l j	Lessthan1year
m l j	12years
m l j	35years
m l j	Morethan5years
39.	Howmanyyearshasyourorganizationbeeninoperationinthiscommunity?
m l j	Lessthan1year
m l j	1year
m 1 j	2years
m l j	3years
m l j	4years
m l j	5years

6to10years



AmeriCorpsCommunityEngagementSurvey $\textbf{40.} Approximately how many \underline{\textbf{paid}} full time equivalent staff members are in your organization?$ mlj Lessthan5 mlj ₆₁₀ mlj ₁₁₂₀ mlj Over 20 ${\bf 41.} Approximately how many \underline{paid} full time equivalent staff members are involved in the regular operations of Ameri Corps$ program'sactivities? mlj Lessthan5 mlj 610 mlj ₁₁₂₀ mlj Over 20