

## File a complaint

We'll forward your issue to the company, give you a tracking number, and keep you updated on the status of your complaint.

- 1. What happened?
- 2. Desired resolution
- 3. My information
- 4. Product information
- 5. Review

Describe what happened so we can understand the issue... \*

4000 characters remaining

My loan is a(n) \*

Which of these best describes your issue? \*

- Shopping for a loan or lease  
*Sales tactics or pressure, credit denial, confusing advertising or marketing*
- Taking out the loan or lease  
*Term changes (mid-deal changes, changes after closing, etc.), required add-on products, trade-in payoff, fraud*
- Managing the loan or lease  
*Billing, late fees, damage or loss, insurance (GAP, credit, etc.), credit reporting, privacy*
- Problems when you are unable to pay  
*Debt collection, repossession, deficiency, bankruptcy, default*

Do you believe the issue involves discrimination? (Optional)

- Yes
- No

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