то:	Jennifer Park, Office of Management and Budget Statistical and Science Policy, Office of Information and Regulatory Affairs,	
FROM:	Timothy Wojan Economic Research Service	DATE: 11/26/2013
SUBJECT:	OMB CONTROL NUMBER: 0536-0071 Non-substantive changes to CATI script based on evaluinterviews after launch of Rural Establishment Innovation	-

After the first full week of phone interviews and receipt of completed web surveys of the Rural Establishment Innovation Pilot Survey, the need for a small number of minor changes became apparent. Over this time 24 phone interviews were completed and 75 web surveys completed. The proposed changes and the reasons for those changes are summarized below. These changes only pertain to the CATI script for the remainder of the pilot survey data collection. These changes will likely be incorporated into the mail survey and web survey for the full study after the responses to these questions are analyzed.

Deactivation of Question on CATI Script

Q22:

205:	Q22A
In 2012 what percent of goods and services sold by this business were sold to other businesses? \$R.2 0.00 100.00	
No sales in 20124 $=> Q23$ Don't know7	
Refuse9	
206:	Q22B

206:

In 2012 what percent of goods and services sold by your business were
sold to government?
\$R.2 0.00 100.00
Don't know7
Refuse9

207:	Q22C
In 2012 what percent of goods and services sold by your business were	
sold to individuals?	
\$R.2 0.00 100.00	
Don't know7	
Refuse9	

The question is seemingly simple and straightforward. In cognitive testing it did not raise concerns. In addition, the web respondents do not appear to have trouble answering the question. However, in phone interviews nearly all respondents have required clarification, often going into some detail about their customer base. Many would take more than one minute to answer this question with a couple extending beyond three minutes. Given the added burden and the limited value of the information elicited by this question it would be best to eliminate it for the pilot survey. We considered rewording the question but did not come up with any concise alternatives that remove ambiguity of the question. We will be able to analyze the value of this question more thoroughly from mail and web surveys and propose making our final determination on the fate of this question in the final pilot survey report.

Re-order items in multi-item question

Q7:

114:	Q07A
In the past 12 months, did this business offer a health insurance option	
for any workers?	
Yes	
No	
Don't know7 Refuse9	
Refuse9	
115:	Q07C
In the past 12 months, did this business pay for worker education, professional development, or training?	Q07C
In the past 12 months, did this business pay for worker education, professional development, or training? Yes01	Q07C
In the past 12 months, did this business pay for worker education, professional development, or training? Yes01 No02	Q07C
In the past 12 months, did this business pay for worker education, professional development, or training? Yes01	Q07C

117:

(In the past 12 months, did this business) ownership plan? font color="#0000FF"	Have an employee- (IWR Definition: Profit
sharing or company stock.)/font	
Yes	01
No	02
Don't know	7
Refuse	9

118:

(In the past 12 months, did this business) or pension)?	Offer a retirement plan (401k
Yes	01
No	02
Don't know	7
Refuse	9

119:

113.			QU/I	
2013/10/24 12:44				
(In the past 12 months, did this business)	The last one is	Offer paid		
time off in order for workers to volunteer?				
Yes	01			
No				
Don't know	7			
Refuse	9			

In the current CATI script the retirement plan item precedes the employee ownership plan item. Some respondents regard the employee ownership plan as a retirement plan. This potential confusion was not identified in cognitive testing. From the completed surveys roughly 8 percent of establishments have an employee ownership plan. To avoid potential confusion it is proposed to place the retirement plan option after the employee ownership item as the former is more general than the latter, and provide guidance in interviewer notes that retirement plans include 401ks and pensions.

Reposition two questions to improve the flow of interview

Q5 to be placed after Q42a

Q07E

Q07B

007F

Q05AA

306:

307:

-9

308:

Q05AC

4

Q05AD

Q05AB

(Please tell me how important each of the following factors are for making this community an attractive place to work.) (The next one is) (Would you say this factor was not important, Quality of local schools. somewhat important, or very important for making this community an attractive place to work?)

Not important	
Somewhat important	02
Very important	03
Don't know	7
Not applicable	8
Refuse	9

310:

(Please tell me how important each of the following factors are for making this community an attractive place to work.) The last one is Access to health care. (Would you say this factor was not important, somewhat important, or very important for making this community an attractive place to work?) Not important.....01 Somewhat important.....02 Very important......03 Don't know.....-7

Not applicable.....-8 -9

Don't know.....-7 Refuse.....-9

Q5a to be placed just before Q41

272:

Please tell me how important each of the following factors are for locating this business in this community. The first one is Owner-ties to Would you say this factor was not important, somewhat the area. important, or very important for locating this business in this community? Not important.....01 Somewhat important......02 Very important......03

5

Q05A

Q05AF

005AE

(Please tell me how important each of the following factors are for locating this business in this community.) The next one is Availability Would you say this factor was not important, of low-cost labor. somewhat important, or very important? (for locating this business in this community?) Not important.....01 Somewhat important.....02

274:

(Please tell me how important each of the following factors are for locating this business in this community.) (The next one is) Available skilled labor pool. (Would you say this factor was not important, somewhat important, or very important for locating this business in this community?) Not important.....01 Somewhat important.....02 Very important......03 Don't know.....-7 Not applicable.....-8 -9

275:

(Please tell me how important each of the following factors are for locating this business in this community.) (The next one is) Access to transportation. (Would you say this factor was not important, somewhat important, or very important for locating this business in this community?) Not important.....01 Somewhat important.....02 Very important......03 Don't know.....-7

-9

276:

(Please tell me how important each of the following factors are for locating this business in this community.) (The next one is) Access to broadband or high speed internet. (Would you say this factor was not important, somewhat important, or very important for locating this business in this community?) Not important.....01 Somewhat important.....02 Very important......03 Don't know.....-7 -9

Q05E

005D

O05B

Q05C

Somewhat important	02
Very important	
Don't know	7
Not applicable	8
Refuse	9

278:

279:

280:

Q05I

O05H

Q05G

Q05F

Q5 and Q5a were originally a single question separated as a result of cognitive testing. The original justification for including Q5 and Q5a toward the beginning of the survey was the questions' productiveness in the 1996 ERS Rural Manufacturing Survey and thus the desire to ensure completion, and the possibility that the question would serve as a useful gateway question to the rest of the survey. In cognitive testing this placement did not appear to produce any difficulties for respondents. However, after listening to numerous phone surveys both Q5 and Q5a appear to be presented too early in the phone conversation just as "vital statistics" of the business are being collected. Both questions fit much better later in the survey when location issues are discussed at length and demonstrated success in retaining the great majority of respondents to the end of the survey lessens the risk of item nonresponse.

Q05J