# A.8.1 Telephone Script: CBO

OMB Control Number: 0584-XXXX  
Expiration Date: XXXX

Hello, my name is [NAME] and I’m calling on behalf of the Food and Nutrition Service, the federal agency that funds the Nutrition Assistance Program in Puerto Rico. I’m calling to ask you to participate in an in-person interview about Puerto Rico’s NAP. I would like to schedule a time to come to your organization to ask you some questions about the individuals you serve that will help NAP better meet the needs of the people who use this program. For this study, we will be talking to several community based organizations like yours, across Puerto Rico. The interview will take about 60 minutes. Two individuals from Insight Policy Research, an independent contractor for the Food and Nutrition Service, will come to your organization for the interview. The name of your organization will not be used in our final report. We are hoping to conduct the interview during the week of [DATES]. Are you interested and willing to participate?

IF YES: Thank you. One of your research team members will be in touch shortly to schedule a specific date and time for the interview.

IF NO: Thank you for your time.