

A.8.1 Telephone Script: CBO

Hello, my name is [NAME] and I'm calling on behalf of the Food and Nutrition Service, the federal agency that funds the Nutrition Assistance Program in Puerto Rico. I'm calling to ask you to participate in an in-person interview about Puerto Rico's NAP. I would like to schedule a time to come to your organization to ask you some questions about the individuals you serve that will help NAP better meet the needs of the people who use this program. For this study, we will be talking to several community based organizations like yours, across Puerto Rico. The interview will take about 60 minutes. Two individuals from Insight Policy Research, an independent contractor for the Food and Nutrition Service, will come to your organization for the interview. The name of your organization will not be used in our final report. We are hoping to conduct the interview during the week of [DATES]. Are you interested and willing to participate?

IF YES: Thank you. One of your research team members will be in touch shortly to schedule a specific date and time for the interview.

IF NO: Thank you for your time.

According to the Paperwork Reduction Act of 1995, an agency may not conduct or sponsor, and a person is not required to respond to, a collection of information unless it displays a valid OMB control number. The valid OMB control number for this information collection is 0584-XXXX. The time required to complete this information collection is estimated to average 5 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information.