

ICE Interactive Customer Evaluation

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Site Name/Location Search: Go

Welcome to ICE

ICE allows DoD customers to rate products and services provided by DoD offices and facilities worldwide. Your comment card ratings are used to improve the products and services available to you. To find the appropriate product or service on which to provide your feedback, enter the site name in the search field above or click on the appropriate branch link or map location below.

For information about how your DoD organization could utilize ICE to collect feedback on the products/services it provides, click [here](#).

Locate sites by branch

Army <ul style="list-style-type: none">• CONUS• Europe• Pacific• Other	Navy <ul style="list-style-type: none">• CONUS• Europe• Pacific• Other	Air Force <ul style="list-style-type: none">• CONUS• Europe• Pacific• Other	Marine Corps <ul style="list-style-type: none">• CONUS• Pacific• Other	OSD, Agencies & Activities <ul style="list-style-type: none">• CONUS• Europe• Pacific	National Guard <ul style="list-style-type: none">• CONUS• Pacific
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Locate sites by geographical drill-down

Alphabetical listing of sites: (click to expand site list)

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http://ice.disa.mil/index.cfm?fa=branch_site_list&branch_groupings_id=5

ICE :: Branch - Site Li... x

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OSD, Agencies & Activities ICE Sites & Communities (All)

(48 sites/communities found)

- **Asia Pacific Center for Security Studies**, Ft. DeRussy
- **Defense Acquisition University**, Ft. Belvoir
- **Defense Civilian Personnel Advisory Service**, Rosslyn, VA
- **Defense Contract Management Agency East**, Boston, MA
- **Defense Contract Management Agency Headquarters**, Virginia
- **Defense Contract Management Agency International**, Virginia
- **Defense Contract Management Agency Northern Europe**, UK
- **Defense Contract Management Agency Pacific**, Japan
- **Defense Contract Management Agency Southern Europe**, Wiesbaden, Germany
- **Defense Contract Management Agency West**, California
- **Defense Energy Support Center - Pacific**, Pacific Region
- **Defense Finance and Accounting Service, Cleveland**, Ohio
- **Defense Finance and Accounting Service, Columbus**, Ohio
- **Defense Finance and Accounting Service, Europe**, Europe
- **Defense Finance and Accounting Service, Indianapolis**, Indiana
- **Defense Finance and Accounting Service, Japan**, Japan
- **Defense Finance and Accounting Service, Limestone**, Maine
- **Defense Finance and Accounting Service, Rome**, New York
- **Defense Health Agency**, Falls Church, VA
- **Defense Health Agency - Health Information Technology**, San Antonio, TX
- **Defense Information Systems Agency, Headquarters**, Fort Meade, MD
- **Defense Intelligence Agency**, DIAC
- **Defense Logistics Agency Aviation**, Richmond
- **Defense Logistics Agency, Headquarters**, Virginia
- **Defense Logistics Agency, Pacific**, Honolulu, HI
- **Defense Media Activity**, Ft. Meade, MD
- **Defense National Stockpile Center**, Fort Belvoir, VA; DNSC-OLSC Scotia, NY; DNSC-OLBI
- **Demo Site 1**, Arlington, Virginia
- **Department of Defense Education Activity HQ**, Arlington, Virginia
- **DLA - Information Operations - Europe**, Kaiserslautern, Germany
- **DLA Disposition Services**, Battle Creek, MI
- **DLA Distribution - San Joaquin**, San Joaquin, CA
- **DLA Troop Support Philadelphia**, Pennsylvania
- **Employer Support of the Guard and Reserve (ESGR)**, USA
- **Fort Meade**, Maryland
- **Hart-Dole-Inouye Federal Center**, Battle Creek, Michigan
- **Joint Base San Antonio - Medical Education and Training Campus**, JBSA - Ft. Sam Houston
- **Joint Spectrum Center**, Annapolis, MD
- **JPEO-CBD Enterprise Fielding and Surveillance**, Albany, GA
- **Mark Center**, Alexandria, VA
- **McNamara Headquarters Complex**, Ft. Belvoir, Virginia
- **North Atlantic Treaty Organization - Headquarters**, Brussels, Belgium
- **Pentagon**, Virginia
- **Pentagon Force Protection Agency**, Pentagon, Virginia
- **TRICARE REGIONAL OFFICE - NORTH**, Arlington, VA
- **Walter Reed National Military Medical Center**, Bethesda, MD
- **Washington Headquarters Services**, Virginia

ICE http://ice.disa.mil/index.cfm?fa=site&site_id=1077&dep=DoD

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Service Provider Search: Go

Home » MC

Welcome to Mark Center's ICE Site

Welcome to the Mark Center ICE site. Thank you for taking the time to provide us with your feedback, comments, and suggestions. Your feedback is an essential element in our effort to continuously improve our services and it will help us maintain the quality of excellence you expect.



To find a service provider you wish to rate, click on the service category below that best describes the service/product, or enter the name or location in the service provider search field at the top right of the page and click the Go button.

Administration For example: Legal Services, Driver's Licenses, Mail Room...	Information Technology For example: Computer Repair, E-mail Services, Network Access, Help Desk...
Communications For example: Post Office, Phone Service, Graphics Support...	Personnel Services For example: Military Personnel, Civilian Personnel, Benefits, Spouse Employment, Labor Relations, Equal Employment Opportunity...
Dining For example: Clubs, Snack Bars, Dining Halls, Restaurants...	Recreation For example: Rec Centers, Outdoor Rec, Movie Theaters, Arts & Crafts, Hobby Shops, Golf, Bowling...
Education & Training For example: DoDEA Schools, Education Centers, GED Program, Training, Library...	Shopping & Services For example: Exchange, Shoppette, Book Store, Clothing Sales, Concessions, Beauty Shop, Barber Shop, Laundry, Lodging...
Information Management For example: Privacy Protection, Freedom of Information, Government Forms, DoD Information Systems and Websites...	

[Show all](#) the service providers for MC

To send a suggestion, question or other comment to the appropriate point of contact for this ICE site, click on the following link: [Site Suggestions, Questions, Comments](#)

Service Provider Summary Report
for Mark Center

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ICE :: Service Provid... x

http://ice.disa.mil/index.cfm?fa=service_provider_list&site_id=1077&service_category_id=16&dep=*DoD

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Service Provider Search: Go

Home » MC » Dining

Service Provider List


Below is a list of service providers for the selected category. Click on the service provider you would like to rate.
If the service provider you would like to provide feedback on is not listed, please contact the site manager.

Comment Card	Info	Report
Cafe' 4800 (Mark Center)		

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Cafe' 4800 Comment Card

[Information about this service provider \(FAQs, Events, Contacts, Links\)](#)

Customer Service:

Facility Appearance	<input type="radio"/> Excellent	<input type="radio"/> Good	<input type="radio"/> OK	<input type="radio"/> Poor	<input type="radio"/> Awful	<input checked="" type="radio"/> N/A
Employee/Staff Attitude	<input type="radio"/> Excellent	<input type="radio"/> Good	<input type="radio"/> OK	<input type="radio"/> Poor	<input type="radio"/> Awful	<input checked="" type="radio"/> N/A
Timeliness of Service	<input type="radio"/> Excellent	<input type="radio"/> Good	<input type="radio"/> OK	<input type="radio"/> Poor	<input type="radio"/> Awful	<input checked="" type="radio"/> N/A
Hours of Service	<input type="radio"/> Excellent	<input type="radio"/> Good	<input type="radio"/> OK	<input type="radio"/> Poor	<input type="radio"/> Awful	<input checked="" type="radio"/> N/A
Did the product or service meet your needs?						<input type="radio"/> Yes <input type="radio"/> No <input checked="" type="radio"/> N/A

Satisfaction:

Were you satisfied with your overall experience? Yes No N/A

Comments & Recommendations for Improvement: (up to 4000 characters) (optional)

CAUTION: Do NOT enter sensitive or personally identifying information in this text field. Text comments may be viewed by several authorized persons involved or not involved in your specific issue.

If you would like a response, please check the Response Requested checkbox and enter your name and your phone number and/or your email below. Unless a response is requested, name, phone and email are optional.

Response Requested

Name: (optional)

Phone: (optional)

Email: (optional)

Reference Number: (optional)

Privacy Advisory: Unless you provide your name, phone, email address or otherwise identify yourself in the text comments on the comment card, all submitted information and comments will remain anonymous. No attempt to identify you or your organization will be made unless the comment card submission or set of submissions reflects a credible or potential threat, or reflects a misuse or abuse of the system, or is related to a law enforcement investigation. If you have a complaint and do not provide a phone number or email address, there will be no way of following up with you directly regarding the complaint. However, all comments and complaints will be examined whether or not you supply contact information. Your comment card submission, including the text comments, may be reviewed by multiple people associated to the service provided. This may, in some cases, include higher levels in the service provider's chain of command. By providing comment information in the text comment box, you are acknowledging that the information provided may be reviewed throughout the organization to which the comment was submitted, and, possibly at higher organization levels within the ICE system.

Submit Comment Card

The screenshot shows a web browser window with the address bar containing <https://ice.disa.mil/index.cfm>. The browser's title bar reads "ICE - Feedback Report". The page content is set against a blue background. At the top, there is a navigation bar with the ICE logo and the text "Interactive Customer Evaluation". To the right of the logo are links for "Home", "About ICE", "Manager Login (CAC required)", and "Help". Below the navigation bar is a "Service Provider Search:" field with a search button. The main content area features a white box with the heading "Cafe' 4800 Feedback Report". Below the heading, a message reads: "Thank you for your feedback. Your responses have been entered into the customer database and will be used to improve our customer services." At the bottom of the page, there is a horizontal list of links: "Contact WHS", "No FEAR Act Data", "Freedom of Information Act", "USA.gov", "Section508.gov", "DefenseLINK", "FirstGov", "The White House", and "GSA". Below these links is the text "Intended Usage Advisory", "Accessibility Statement", "External Link Disclaimer", and "Privacy and Security Notice". The Department of Defense seal is centered at the bottom of the page. The browser's status bar at the bottom right shows a zoom level of 75%.

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Cafe' 4800 Feedback Report

Thank you for your feedback. Your responses have been entered into the customer database and will be used to improve our customer services.

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