

Request for Approval under the “Generic Clearance for the Collection of Routine Customer Feedback” (OMB Control Number: OMB 0704-0420, expires 31 OCT 2017)

TITLE OF INFORMATION COLLECTION: JSP Testing and Evaluation Services - Awareness and Satisfaction Survey

Online Survey: Front Page

OMB 0704-0420 (expires 31 OCT 2017)
RCS DD-DCMO(AR)2124 (expires 31 OCT 2017)

JSP Testing and Evaluation Services - Awareness and Satisfaction Survey

Purpose of this survey
The JSP Testing and Evaluation Center of Excellence (formerly called "PREP", now "Nautilus") provides robust, elastic, and secure physical and virtual environments within the Nautilus Lab to enable evaluation, test, certification, and development of new technologies.

The purpose of this survey is to gauge past and existing customer's satisfaction and current awareness level of the JSP Testing and Evaluation Services.

Privacy Advisory
Please carefully read the instructions for each survey question and provide answers to the best of your ability. If an answer does not apply to you, please leave it as 'Not Applicable' (i.e., N/A).

Survey Instructions
This survey does not use personal identifiers and your response cannot be associated with your name, email address, or DoD ID number. The survey is compliant with the Privacy Act of 1974.

How long will it take to complete this survey?
2 to 10 minutes

AGENCY DISCLOSURE NOTICE The public reporting burden for this collection of information is estimated to average 2 minutes per response, including the time for reviewing instructions, searching existing data sources, gathering and maintaining the data needed, and completing and reviewing the collection of information. Send comments regarding this burden estimate or any other aspect of this collection of information, including suggestions for reducing the burden, to the Department of Defense, Washington Headquarters Services, Executive Services Directorate, Directives Division, 4800 Mark Center Drive, East Tower, Suite 02G09, Alexandria, VA 22350-3100 [0704-0420]. Respondents should be aware that notwithstanding any other provision of law, no person shall be subject to any penalty for failing to comply with a collection of information if it does not display a currently valid OMB control number.

If you have technical questions or difficulties regarding this survey, please contact System Administrator by email at whs.ice.user.support@mail.mil

Online Survey: Questionnaire

How familiar are you with JSP's Testing and Evaluation Services?

- Very familiar, I and/or my team have used the service in the past
- Somewhat familiar, I know that the service is available but have not used it myself
- Not Familiar, I have never heard of this service before
- N/A

What do you use to support testing and evaluation of your products and applications? (please be specific)

[Maximum of 3500 characters]

Would JSP Testing and Evaluation services be beneficial to your organization?

- Yes
- Maybe
- No
- Not Sure
- N/A

Do JSP Testing and Evaluation Services provide capabilities required by your business?

- Yes
- Maybe
- No
- Not Sure
- N/A

Please list specific types of Testing, Evaluations or Lab capabilities that would be useful for you that do not exist today.

[Maximum of 3500 characters]

Demographics

Which of the following function(s) does your department support? (check all that apply)

- | | |
|---|--|
| <input type="radio"/> Business Administration (e.g., HR, Finance, Accounting, etc.) | <input type="radio"/> Marketing |
| <input type="radio"/> Customer Service | <input type="radio"/> Operations |
| <input type="radio"/> Engineering | <input type="radio"/> Other <input type="text"/> |
| <input type="radio"/> Innovation | <input checked="" type="radio"/> N/A |

What is your current employee status?

- | | |
|---|--|
| <input type="radio"/> Government civilian | <input type="radio"/> Reservist |
| <input type="radio"/> Government contractor | <input type="radio"/> Other <input type="text"/> |
| <input type="radio"/> Military | <input checked="" type="radio"/> N/A |

If you are Military or Reservist, what Branch are you in?

- | | |
|------------------------------------|--------------------------------------|
| <input type="radio"/> Air Force | <input type="radio"/> Navy |
| <input type="radio"/> Army | <input checked="" type="radio"/> N/A |
| <input type="radio"/> Coast Guard | |
| <input type="radio"/> Marine Corps | |

What is your current pay band or pay band equivalent?

- | | |
|--------------------------------------|--------------------------------------|
| <input type="radio"/> GS Grade 1-3 | <input type="radio"/> E-8 - E-9 |
| <input type="radio"/> GS Grade 4-6 | <input type="radio"/> WO1 - WO5 |
| <input type="radio"/> GS Grade 7-9 | <input type="radio"/> O-1 - O-3 |
| <input type="radio"/> GS Grade 10-12 | <input type="radio"/> O-4 - O-5 |
| <input type="radio"/> GS Grade 13-15 | <input type="radio"/> O-6 and above |
| <input type="radio"/> E-1 - E-4 | <input checked="" type="radio"/> N/A |
| <input type="radio"/> E-5 - E-7 | |

Submit