

NOTE: The orange text is not part of the survey. It is used here to explain survey layout and logic. Questions containing %**[q1] piped label!**% will display either the piped value Pentagon or Mark Center as the respondent selected in q1.

Pentagon/Mark Center Food Satisfaction Survey

OMB CONTROL NUMBER: 0703-XXXX

EXPIRATION DATE:

Purpose of this survey

The Department of Defense Concessions Committee (DoDCC) and Navy Exchange Service Command (NEXCOM) value your opinion in providing quality food service. Please take a few minutes to provide your input on a variety of food service criteria. Your feedback will assist the DoDCC and NEXCOM in making future decisions affecting the food service program. Participation in the survey is voluntary.

Privacy Advisory

This survey is anonymous. Please do not include any Personally Identifiable Information (PII) in your comments. This survey does not use personal identifiers and your response cannot be associated with your name, email address, or DoD ID number. This survey does not collect email addresses or IP addresses. It does not use cookies. The survey is compliant with the Privacy act of 1974. Responses will be reported in the aggregate only.

Survey Instructions

Please participate in the survey only if you use Pentagon and/or Mark Center food services. Please answer all the questions in the survey to the best of your ability. Review the instructions throughout the survey to better understand survey requirements.

How long with it take to complete the survey?

5 to 15 minutes

The estimated cost of this report or study for the Department of Defense is approximately \$16,000 in Fiscal Years 2015 - 2018. This includes \$0 in expenses and \$16,000 in DoD labor. Generated on 2014May01 RefID: 4-0A42282

If you have technical questions or difficulties regarding this survey, please contact the Survey Administrator by email at nex.research@nexweb.org.

q1. At which location do you dine most often?

- Pentagon**
- Mark Center**
- I never dine at these locations**
- N/A**

Destination: **Page 30 Demographics** (Set in q1 (**I never dine at these locations**))

Destination: **Page 30 Demographics** (Set in q1 (**N/A**))

(End of Page 1)

This Page is Conditionally Shown if: (q1 = Mark Center)

Mark Center

By completing this survey, you will help us provide you with the quality food service you deserve!

q2. At which Mark Center food outlets have you eaten in the last 12 months?

- Café 4800
- Dunkin Donuts Cart
- Subway Cart
- I haven't eaten at any of these food outlets

This Question is Conditionally Shown if: (q2 (Café 4800) = Selected)

q3. Please rate the Mark Center **Café 4800** on the following factors:

	1=Poor, 10=Excellent										N/A
	1	2	3	4	5	6	7	8	9	10	
Cleanliness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of Food	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Value for the Money	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Speed of Service <i>Were food preparers and cashiers working efficiently?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Customer Friendly Service <i>Were food preparers and cashiers courteous? Did they address you by your rank, or as Sir or Ma'am? Did they suggest other items when you ordered?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Service Accuracy <i>Was your order correct?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

This Question is Conditionally Shown if: (q2 (Dunkin Donuts Cart) = Selected)

q4. Please rate the Mark Center **Dunkin Donuts Cart** on the following factors:

	1=Poor, 10=Excellent										N/A
	1	2	3	4	5	6	7	8	9	10	
Cleanliness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of Food	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Value for the Money	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Speed of Service <i>Were food preparers and cashiers working efficiently?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Customer Friendly Service <i>Were food preparers and cashiers courteous? Did they address you by your rank, or as Sir or Ma'am? Did they suggest other items when you ordered?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Service Accuracy <i>Was your order correct?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

This Question is Conditionally Shown if: (q2 (Subway Cart) = Selected)

q5. Please rate the Mark Center **Subway Cart** on the following factors:

	1=Poor, 10=Excellent										N/A
	1	2	3	4	5	6	7	8	9	10	
Cleanliness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of Food	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Value for the Money	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Speed of Service <i>Were food preparers and cashiers working efficiently?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Customer Friendly Service <i>Were food preparers and cashiers courteous? Did they address you by your rank, or as Sir or Ma'am? Did they suggest other items when you ordered?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Service Accuracy <i>Was your order correct?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

This Question is Conditionally Shown if: (q2 (Café 4800) = Selected OR q2 (Dunkin Donuts Cart) = Selected OR q2 (Subway Cart) = Selected)

q6. What meal(s) have you eaten in the last 12 months at the Mark Center?

- Breakfast
- Lunch

This Question is Conditionally Shown if: (q6 (Breakfast) = Selected)

q7. Please rate **Breakfast** at the Mark Center on the following factors:

	1=Poor, 10=Excellent										N/A
	1	2	3	4	5	6	7	8	9	10	
Variety of the Breakfast food options	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Healthiness of the Breakfast food options	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

This Question is Conditionally Shown if: (q6 (Lunch) = Selected)

q8. Please rate **Lunch** at the Mark Center on the following factors:

	1=Poor, 10=Excellent										N/A
	1	2	3	4	5	6	7	8	9	10	
Variety of the Lunch food options	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Healthiness of the Lunch food options	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

(End of Page 2)

This Page is Conditionally Shown if: (q1 = Pentagon)

Pentagon

By completing this survey, you will help us provide you with the quality food service you deserve!

q9. At which Pentagon food outlets **have you eaten in the last 12 months?**

- | | |
|---|--|
| <input type="checkbox"/> 50/50 Fifty Fifty Grill - Concourse | <input type="checkbox"/> Qdoba - 3/4 Food Court |
| <input type="checkbox"/> Auntie Anne's - Concourse | <input type="checkbox"/> Sbarro's - Corridor 7/8 3rd floor |
| <input type="checkbox"/> Burger King Concourse | <input type="checkbox"/> Starbucks - 3/4 Food Court |
| <input type="checkbox"/> Dunkin Donuts/Baskin Robbins - Concourse | <input type="checkbox"/> Starbucks - Concourse |
| <input type="checkbox"/> Dunkin Donuts/Baskin Robbins - Corridor 7/8 | <input type="checkbox"/> Starbucks Cart - 3/4 Food Court |
| <input type="checkbox"/> Farmer's Market Café - Pentagon Library & Conf Ctr | <input type="checkbox"/> Starbucks Cart - Corridor 7/8 5th floor |
| <input type="checkbox"/> Fresh Kitchen by Robert Irvine - 2A1078B | <input type="checkbox"/> Subway - Concourse |
| <input type="checkbox"/> Freshens - 3/4 Food Court | <input type="checkbox"/> Subway - 4th Floor |
| <input type="checkbox"/> Market Basket - 2B121 | <input type="checkbox"/> Subway Cart - Corridor 5/6 5th floor |
| <input type="checkbox"/> McDonalds - 7/8 Food Court | <input type="checkbox"/> Surf City/Rollers - Concourse |
| <input type="checkbox"/> Panda Express - 7/8 Food Court | <input type="checkbox"/> Taco Bell / KFC - Corridor 7/8 |
| <input type="checkbox"/> Peruvian Chicken - 3/4 Food Court | <input type="checkbox"/> I haven't eaten at any of these food outlets |
| <input type="checkbox"/> Popeye's - Concourse | |

q10. If Pentagon food outlets offered a delivery service directly to your office, how often would you use it? (The delivery service would only be available from food outlets within the Pentagon)

- Always Often Sometimes Never N/A

q11. If in the future, food outlets are added or replaced at the Pentagon, what restaurant name/brand or type of food would you like us to consider adding?

200 characters left

Destination: **Page 30 Demographics** (Set in q9 (I haven't eaten at any of these food outlets))

(End of Page 3)

This Page is Conditionally Shown if: (q9 (50/50 Fifty Fifty Grill - Concourse) = Selected)

Experience at the 50/50 Fifty Fifty Grill - Concourse

q12. Please rate the **50/50 Fifty Fifty Grill - Concourse** on the following factors:

	1=Poor, 10=Excellent										N/A
	1	2	3	4	5	6	7	8	9	10	
Cleanliness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of Food	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Value for the Money	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Speed of Service <i>Were food preparers and cashiers working efficiently?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Customer Friendly Service <i>Were food preparers and cashiers courteous? Did they address you by your rank, or as Sir or Ma'am? Did they suggest other items when you ordered?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Service Accuracy <i>Was your order correct?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

(End of Page 4)

This Page is Conditionally Shown if: (q9 (Auntie Anne's - Concourse) = Selected)

Experience at the Auntie Anne's - Concourse

q13. Please rate the **Auntie Anne's - Concourse** on the following factors:

	1=Poor, 10=Excellent										N/A
	1	2	3	4	5	6	7	8	9	10	
Cleanliness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of Food	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Value for the Money	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Speed of Service <i>Were food preparers and cashiers working efficiently?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Customer Friendly Service <i>Were food preparers and cashiers courteous? Did they address you by your rank, or as Sir or Ma'am? Did they suggest other items when you ordered?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Service Accuracy <i>Was your order correct?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

(End of Page 5)

This Page is Conditionally Shown if: (q9 (Burger King Concourse) = Selected)

Experience at the Burger King - Concourse

q14. Please rate the **Burger King - Concourse** on the following factors:

	1=Poor, 10=Excellent										N/A
	1	2	3	4	5	6	7	8	9	10	
Cleanliness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of Food	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Value for the Money	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Speed of Service <i>Were food preparers and cashiers working efficiently?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Customer Friendly Service <i>Were food preparers and cashiers courteous? Did they address you by your rank, or as Sir or Ma'am? Did they suggest other items when you ordered?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Service Accuracy <i>Was your order correct?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

(End of Page 6)

This Page is Conditionally Shown if: (q9 (Dunkin Donuts/Baskin Robbins - Concourse) = Selected)

Experience at the Dunkin Donuts/Baskin Robbins - Concourse

q15. Please rate the **Dunkin Donuts/Baskin Robbins - Concourse** on the following factors:

	1=Poor, 10=Excellent										N/A
	1	2	3	4	5	6	7	8	9	10	
Cleanliness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of Food	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Value for the Money	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Speed of Service <i>Were food preparers and cashiers working efficiently?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Customer Friendly Service <i>Were food preparers and cashiers courteous? Did they address you by your rank, or as Sir or Ma'am? Did they suggest other items when you ordered?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Service Accuracy <i>Was your order correct?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

(End of Page 7)

This Page is Conditionally Shown if: (q9 (Dunkin Donuts/Baskin Robbins - Corridor 7/8) = Selected)

Experience at the Dunkin Donuts/Baskin Robbins - Corridor 7/8

q16. Please rate the **Dunkin Donuts/Baskin Robbins - Corridor 7/8** on the following factors:

	1=Poor, 10=Excellent										N/A
	1	2	3	4	5	6	7	8	9	10	
Cleanliness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of Food	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Value for the Money	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Speed of Service <i>Were food preparers and cashiers working efficiently?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Customer Friendly Service <i>Were food preparers and cashiers courteous? Did they address you by your rank, or as Sir or Ma'am? Did they suggest other items when you ordered?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Service Accuracy <i>Was your order correct?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

(End of Page 8)

This Page is Conditionally Shown if: (q9 (Farmer's Market Café - Pentagon Library & Conf Ctr) = Selected)

Experience at the Farmer's Market Café - Pentagon Library & Conference Center

q17. Please rate the **Farmer's Market Café - Pentagon Library & Conference Center** on the following factors:

	1=Poor, 10=Excellent										N/A
	1	2	3	4	5	6	7	8	9	10	
Cleanliness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of Food	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Value for the Money	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Speed of Service <i>Were food preparers and cashiers working efficiently?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Customer Friendly Service <i>Were food preparers and cashiers courteous? Did they address you by your rank, or as Sir or Ma'am? Did they suggest other items when you ordered?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Service Accuracy <i>Was your order correct?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

(End of Page 9)

This Page is Conditionally Shown if: (q9 (Fresh Kitchen by Robert Irvine - 2A1078B) = Selected)

Experience at the Fresh Kitchen by Robert Irvine - 2A1078B

q18. Please rate the **Fresh Kitchen by Robert Irvine - 2A1078B** on the following factors:

	1=Poor, 10=Excellent										N/A
	1	2	3	4	5	6	7	8	9	10	
Cleanliness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of Food	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Value for the Money	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Speed of Service <i>Were food preparers and cashiers working efficiently?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Customer Friendly Service <i>Were food preparers and cashiers courteous? Did they address you by your rank, or as Sir or Ma'am? Did they suggest other items when you ordered?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Service Accuracy <i>Was your order correct?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

(End of Page 10)

This Page is Conditionally Shown if: (q9 (Freshens - 3/4 Food Court) = Selected)

Experience at the Freshens - 3/4 Food Court

q19. Please rate the **Freshens - 3/4 Food Court** on the following factors:

	1=Poor, 10=Excellent										N/A
	1	2	3	4	5	6	7	8	9	10	
Cleanliness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of Food	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Value for the Money	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Speed of Service <i>Were food preparers and cashiers working efficiently?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Customer Friendly Service <i>Were food preparers and cashiers courteous? Did they address you by your rank, or as Sir or Ma'am? Did they suggest other items when you ordered?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Service Accuracy <i>Was your order correct?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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This Page is Conditionally Shown if: (q9 (Market Basket - 2B121) = Selected)

Experience at the Market Basket - 2B121

q20. Please rate the **Market Basket - 2B121** on the following factors:

	1=Poor, 10=Excellent										N/A
	1	2	3	4	5	6	7	8	9	10	
Cleanliness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of Food	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Value for the Money	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Speed of Service <i>Were food preparers and cashiers working efficiently?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Customer Friendly Service <i>Were food preparers and cashiers courteous? Did they address you by your rank, or as Sir or Ma'am? Did they suggest other items when you ordered?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Service Accuracy <i>Was your order correct?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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This Page is Conditionally Shown if: (q9 (McDonalds - 7/8 Food Court) = Selected)

Experience at the McDonalds - 7/8 Food Court

q21. Please rate the **McDonalds - 7/8 Food Court** on the following factors:

	1=Poor, 10=Excellent										N/A
	1	2	3	4	5	6	7	8	9	10	
Cleanliness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of Food	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Value for the Money	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Speed of Service <i>Were food preparers and cashiers working efficiently?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Customer Friendly Service <i>Were food preparers and cashiers courteous? Did they address you by your rank, or as Sir or Ma'am? Did they suggest other items when you ordered?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Service Accuracy <i>Was your order correct?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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This Page is Conditionally Shown if: (q9 (Panda Express - 7/8 Food Court) = Selected)

Experience at the Panda Express - 7/8 Food Court

q22. Please rate the **Panda Express - 7/8 Food Court** on the following factors:

	1=Poor, 10=Excellent										N/A
	1	2	3	4	5	6	7	8	9	10	
Cleanliness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of Food	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Value for the Money	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Speed of Service <i>Were food preparers and cashiers working efficiently?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Customer Friendly Service <i>Were food preparers and cashiers courteous? Did they address you by your rank, or as Sir or Ma'am? Did they suggest other items when you ordered?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Service Accuracy <i>Was your order correct?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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This Page is Conditionally Shown if: (q9 (Peruvian Chicken - 3/4 Food Court) = Selected)

Experience at the Peruvian Chicken - 3/4 Food Court

q23. Please rate the **Peruvian Chicken - 3/4 Food Court** on the following factors:

	1=Poor, 10=Excellent										N/A
	1	2	3	4	5	6	7	8	9	10	
Cleanliness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of Food	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Value for the Money	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Speed of Service <i>Were food preparers and cashiers working efficiently?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Customer Friendly Service <i>Were food preparers and cashiers courteous? Did they address you by your rank, or as Sir or Ma'am? Did they suggest other items when you ordered?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Service Accuracy <i>Was your order correct?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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This Page is Conditionally Shown if: (q9 (Popeye's - Concourse) = Selected)

Experience at the Popeye's - Concourse

q24. Please rate the **Popeye's - Concourse** on the following factors:

	1=Poor, 10=Excellent										N/A
	1	2	3	4	5	6	7	8	9	10	
Cleanliness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of Food	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Value for the Money	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Speed of Service <i>Were food preparers and cashiers working efficiently?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Customer Friendly Service <i>Were food preparers and cashiers courteous? Did they address you by your rank, or as Sir or Ma'am? Did they suggest other items when you ordered?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Service Accuracy <i>Was your order correct?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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This Page is Conditionally Shown if: (q9 (Qdoba - 3/4 Food Court) = Selected)

Experience at the Qdoba - 3/4 Food Court

q25. Please rate the **Qdoba - 3/4 Food Court** on the following factors:

	1=Poor, 10=Excellent										N/A
	1	2	3	4	5	6	7	8	9	10	
Cleanliness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of Food	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Value for the Money	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Speed of Service <i>Were food preparers and cashiers working efficiently?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Customer Friendly Service <i>Were food preparers and cashiers courteous? Did they address you by your rank, or as Sir or Ma'am? Did they suggest other items when you ordered?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Service Accuracy <i>Was your order correct?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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This Page is Conditionally Shown if: (q9 (Sbarro's - Corridor 7/8 3rd floor) = Selected)

Experience at the Sbarro's - Corridor 7/8 3rd floor

q26. Please rate the **Sbarro's - Corridor 7/8 3rd floor** on the following factors:

	1=Poor, 10=Excellent										N/A
	1	2	3	4	5	6	7	8	9	10	
Cleanliness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of Food	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Value for the Money	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Speed of Service <i>Were food preparers and cashiers working efficiently?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Customer Friendly Service <i>Were food preparers and cashiers courteous? Did they address you by your rank, or as Sir or Ma'am? Did they suggest other items when you ordered?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Service Accuracy <i>Was your order correct?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

(End of Page 18)

This Page is Conditionally Shown if: (q9 (Starbucks - 3/4 Food Court) = Selected)

Experience at the Starbucks - 3/4 Food Court

q27. Please rate the **Starbucks - 3/4 Food Court** on the following factors:

	1=Poor, 10=Excellent										N/A
	1	2	3	4	5	6	7	8	9	10	
Cleanliness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of Food	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Value for the Money	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Speed of Service <i>Were food preparers and cashiers working efficiently?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Customer Friendly Service <i>Were food preparers and cashiers courteous? Did they address you by your rank, or as Sir or Ma'am? Did they suggest other items when you ordered?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Service Accuracy <i>Was your order correct?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

(End of Page 19)

This Page is Conditionally Shown if: (q9 (Starbucks - Concourse) = Selected)

Experience at the Starbucks - Concourse

q28. Please rate the **Starbucks - Concourse** on the following factors:

	1=Poor, 10=Excellent										N/A
	1	2	3	4	5	6	7	8	9	10	
Cleanliness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of Food	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Value for the Money	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Speed of Service <i>Were food preparers and cashiers working efficiently?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Customer Friendly Service <i>Were food preparers and cashiers courteous? Did they address you by your rank, or as Sir or Ma'am? Did they suggest other items when you ordered?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Service Accuracy <i>Was your order correct?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

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This Page is Conditionally Shown if: (q9 (Starbucks Cart - 3/4 Food Court) = Selected)

Experience at the Starbucks Cart - 3/4 Food Court

q29. Please rate the **Starbucks Cart - 3/4 Food Court** on the following factors:

	1=Poor, 10=Excellent										N/A
	1	2	3	4	5	6	7	8	9	10	
Cleanliness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of Food	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Value for the Money	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Speed of Service <i>Were food preparers and cashiers working efficiently?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Customer Friendly Service <i>Were food preparers and cashiers courteous? Did they address you by your rank, or as Sir or Ma'am? Did they suggest other items when you ordered?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Service Accuracy <i>Was your order correct?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

(End of Page 21)

This Page is Conditionally Shown if: (q9 (Starbucks Cart - Corridor 7/8 5th floor) = Selected)

Experience at the Starbucks Cart - Corridor 7/8 5th floor

q30. Please rate the **Starbucks Cart - Corridor 7/8 5th floor** on the following factors:

	1=Poor, 10=Excellent										N/A
	1	2	3	4	5	6	7	8	9	10	
Cleanliness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of Food	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Value for the Money	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Speed of Service <i>Were food preparers and cashiers working efficiently?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Customer Friendly Service <i>Were food preparers and cashiers courteous? Did they address you by your rank, or as Sir or Ma'am? Did they suggest other items when you ordered?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Service Accuracy <i>Was your order correct?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

(End of Page 22)

This Page is Conditionally Shown if: (q9 (Subway - Concourse) = Selected)

Experience at the Subway - Concourse

q31. Please rate the **Subway - Concourse** on the following factors:

	1=Poor, 10=Excellent										N/A
	1	2	3	4	5	6	7	8	9	10	
Cleanliness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of Food	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Value for the Money	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Speed of Service <i>Were food preparers and cashiers working efficiently?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Customer Friendly Service <i>Were food preparers and cashiers courteous? Did they address you by your rank, or as Sir or Ma'am? Did they suggest other items when you ordered?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Service Accuracy <i>Was your order correct?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

(End of Page 23)

This Page is Conditionally Shown if: (q9 (Subway - 4th Floor) = Selected)

Experience at the Subway - 4th Floor

q32. Please rate the **Subway - 4th Floor** on the following factors:

	1=Poor, 10=Excellent										N/A
	1	2	3	4	5	6	7	8	9	10	
Cleanliness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of Food	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Value for the Money	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Speed of Service <i>Were food preparers and cashiers working efficiently?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Customer Friendly Service <i>Were food preparers and cashiers courteous? Did they address you by your rank, or as Sir or Ma'am? Did they suggest other items when you ordered?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Service Accuracy <i>Was your order correct?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

(End of Page 24)

This Page is Conditionally Shown if: (q9 (Subway Cart - Corridor 5/6 5th floor) = Selected)

Experience at the Subway Cart - Corridor 5/6 5th floor

q33. Please rate the **Subway Cart - Corridor 5/6 5th floor** on the following factors:

	1=Poor, 10=Excellent										N/A
	1	2	3	4	5	6	7	8	9	10	
Cleanliness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of Food	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Value for the Money	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Speed of Service <i>Were food preparers and cashiers working efficiently?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Customer Friendly Service <i>Were food preparers and cashiers courteous? Did they address you by your rank, or as Sir or Ma'am? Did they suggest other items when you ordered?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Service Accuracy <i>Was your order correct?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

(End of Page 25)

This Page is Conditionally Shown if: (q9 (Surf City/Rollers - Concourse) = Selected)

Experience at the Surf City/Rollers - Concourse

q34. Please rate the **Surf City/Rollers - Concourse** on the following factors:

	1=Poor, 10=Excellent										N/A
	1	2	3	4	5	6	7	8	9	10	
Cleanliness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of Food	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Value for the Money	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Speed of Service <i>Were food preparers and cashiers working efficiently?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Customer Friendly Service <i>Were food preparers and cashiers courteous? Did they address you by your rank, or as Sir or Ma'am? Did they suggest other items when you ordered?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Service Accuracy <i>Was your order correct?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

(End of Page 26)

This Page is Conditionally Shown if: (q9 (Taco Bell / KFC - Corridor 7/8) = Selected)

Experience at the Taco Bell/KFC - Corridor 7/8

q35. Please rate the **Taco Bell/KFC - Corridor 7/8** on the following factors:

	1=Poor, 10=Excellent										N/A
	1	2	3	4	5	6	7	8	9	10	
Cleanliness	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Quality of Food	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Value for the Money	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Speed of Service <i>Were food preparers and cashiers working efficiently?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Customer Friendly Service <i>Were food preparers and cashiers courteous? Did they address you by your rank, or as Sir or Ma'am? Did they suggest other items when you ordered?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Service Accuracy <i>Was your order correct?</i>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

(End of Page 27)

Experience with % [q1] piped label % Food Service - Problems

This Question is Conditionally Shown if: (q2 (Café 4800) = Selected OR q2 (Dunkin Donuts Cart) = Selected OR q2 (Subway Cart) = Selected)

q36. Did you experience a problem at a Mark Center food outlet in the past 12 months?

- Yes
- No

This Question is Conditionally Shown if: (q36 = Yes)

q37. At which Mark Center food outlet did you experience the problem last?

- Café 4800
- Dunkin Donuts Cart
- Subway Cart

This Question is Conditionally Shown if: (q1 = Pentagon)

q38. Did you experience a problem at a Pentagon food outlet in the past 12 months?

- Yes
- No

This Question is Conditionally Shown if: (q38 = Yes)

q39. At which Pentagon food outlet did you experience the problem last?

- 50/50 Fifty Fifty Grill - Concourse
- Auntie Anne's - Concourse
- Burger King Concourse
- Dunkin Donuts/Baskin Robbins - Concourse
- Dunkin Donuts/Baskin Robbins - Corridor 7/8
- Farmer's Market Café - Pentagon Library & Conf Ctr
- Fresh Kitchen by Robert Irvine - 2A1078B
- Freshens - 3/4 Food Court
- Market Basket - 2B121
- McDonalds - 7/8 Food Court
- Panda Express - 7/8 Food Court
- Peruvian Chicken - 3/4 Food Court
- Popeye's - Concourse
- Qdoba - 3/4 Food Court
- Sbarro's - Corridor 7/8 3rd floor
- Starbucks - 3/4 Food Court
- Starbucks - Concourse
- Starbucks Cart - 3/4 Food Court
- Starbucks Cart - Corridor 7/8 5th floor
- Subway - Concourse
- Subway - 4th Floor
- Subway Cart - Corridor 5/6 5th floor
- Surf City/Rollers - Concourse
- Taco Bell / KFC - Corridor 7/8
- Other (please specify) _____
- N/A

This Question is Conditionally Shown if: (q38 = Yes OR q36 = Yes)

q40. What was the nature of your problem?

- Availability of menu items
- Employee availability
- Employee behavior
- Employee knowledge
- Incorrect order
- Over charging
- Other customer service related issue
- Long lines at service counter
- Restaurant appearance
- Other problem _____
- N/A

This Question is Conditionally Shown if: (q38 = Yes OR q36 = Yes)

q41. Did you report the problem to the %[q1] piped label% food outlet staff, or via Interactive Customer Evaluation (ICE), an online comment card application for collecting customer satisfaction feedback? (<http://ice.disa.mil>)

- Reported to food outlet staff
- Reported via ICE
- Reported both ways
- Did not report the problem

This Question is Conditionally Shown if: (q41 = Reported to food outlet staff OR q41 = Reported via ICE OR q41 = Reported both ways)

q42. Were you satisfied with the resolution of your food service problem?

- Yes
- No
- The problem was not resolved
- N/A

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q43. What do you like most about the food service offered at the %[q1] piped label%?

q44. What would most improve the food service offered at the %[q1] piped label% for you?

Personal Food Preferences & Habits

This Question is Conditionally Shown if: (q1 = Pentagon)

q45_1. What do you look for when you choose which food outlet to use at the Pentagon?

From the list below, select the **Top 3** reasons why you choose one Pentagon food outlet over the others.

1st most important

▼

- Atmosphere
- Brand name
- Cleanliness
- Comfortable seating
- Consistency
- Convenience
- Coupon/promotions
- Eco friendly
- Good prices
- Healthy options
- Location better for socializing or discussing work issues with others
- Not too crowded
- On the way to the office
- Quality of food
- Quality of service
- Size of portions
- Special dietary needs

Specialty menu items
Speed of services
TVs
Type of food available
Value for the money
Value meals available
Variety of items on menu

This Question is Conditionally Shown if: (q1 = Pentagon)
q45_2. **2nd most important** (Same list as q45_1)

This Question is Conditionally Shown if: (q1 = Pentagon)
q45_3. **3rd most important** (Same list as q45_1)

This Question is Conditionally Shown if: (q1 = Pentagon OR q1 = Mark Center)
q46_1. **Why do you purchase meals AWAY from the %[q1] piped label%?**

From the list below, select the **Top 3** reasons why you purchase meals **AWAY from the %[q1] piped label%** rather than at the %[q1] piped label%.

1st most important

- Bad experience with %[q1] piped label% food service
- Better atmosphere
- Better price
- Better promotions
- Better value for money
- Better variety of items on menu
- Bigger portion size
- Smaller portion size
- Brand Name
- Cleaner
- Eco friendly
- Faster service
- Friendlier service
- Healthier food options
- Higher quality of food
- Location better for socializing or discussing work issues with others
- More convenient
- Not too crowded
- On the way to work
- Parking availability
- Special dietary needs
- Specialty menu items
- To get away from work
- Type of food available
- TVs
- Wi-Fi

This Question is Conditionally Shown if: (q1 = Pentagon OR q1 = Mark Center)
q46_2. **2nd most important** (Same list as q46_1)

This Question is Conditionally Shown if: (q1 = Pentagon OR q1 = Mark Center)
q46_3. **3rd most important** (Same list as q46_1)

This Question is Conditionally Shown if: (q1 = Pentagon OR q1 = Mark Center)

Dinner is Conditionally Shown if: (q1 = Pentagon)

q47. On the average, how many times per week do you purchase these meals at the %[q1] piped label%?

	1 time	2 times	3 times	4 times	5 times	Never, I brown bag	Never, I don't eat this meal at work
Breakfast	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Lunch	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Dinner	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

q48. Approximately, how long do you have for lunch?

- 30 minutes or less Other (please specify)
- 45 minutes
- 1 hour or more N/A

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Demographic Information

The following information is for classification purposes and will be kept strictly confidential. Demographics will only be used to determine how well the food outlets are meeting the needs of all of our food service customers.

q49. What is your gender?

- Male
- Female
- N/A

q50. What is your age?

- 18-24 35-44 55-64 75 and older
- 25-34 45-54 65-74 N/A

q51. What is your current status?

- Active Duty Military Reserve/Guard
- DoD Civilian Retired Military
- Contractor Other (please specify)
- Military Family Member N/A

q52. What is your paygrade?

- E1-E3 Civilian WG 01-10
- E4-E6 Civilian GS 01-08
- E7 or above Civilian GS 09-12
- W1-W4 Civilian GS 13-15
- O1-O3 SES
- O4-O5 Other (please specify)
- O6 or above N/A

Thank you for helping us serve you better!

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