

Customer log-in to view/update Customer Profile information in current USCIS ELIS.

Customer profile information is populated based on data provided in the first application submitted to USCIS in the customer's USCIS ELIS account. The following screens show the Customer profile pages from current USCIS ELIS. Customer profile data, and the process for updating some of that information.

SECURE LOG IN

Enter your Email address and your Password

Email Address:

euser@gmail.com

Password:

••••••••

Forgot or need to reset your password?

Log In

[USCIS Privacy Act Statement](#)

CREATE A NEW ACCOUNT

If you want to apply online OR if you received a Case Passcode, you need to create a new account.

Advantages of a USCIS ELIS Online Account:

- Request Benefit with Step-by-Step Guide
- Pay Online
- Check Case Status

Create New Account

Department of Homeland Security Consent

You are about to access a Department of Homeland Security computer system. This computer system and data therein are property of the U.S. Government and provided for official U.S. Government information and use. There is no expectation of privacy when you use this computer system. The use of a password or any other security measure does not establish an expectation of privacy. By using this system, you consent to the terms set forth in this notice. You may not process classified national security information on this computer system. Access to this system is restricted to authorized users only. Unauthorized access, use, or modification of this system or of data contained herein, or in transit to/from this system, may constitute a violation of section 1030 of title 18 of the U.S. Code and other criminal laws. Anyone who

Reporting Burden Statement

An agency may not conduct or sponsor an information collection and a person is not required to respond to a collection of information unless it displays a currently valid Office of Management and Budget (OMB) control number. The public reporting burden for this information collection is estimated at 2 hours and 15 minutes per response. You may send comments concerning this estimate or any other aspect of this collection of information, including suggestions for reducing this burden to rfs.regs@dhs.gov.

FAQs

Can my family or friends help me file a benefit request in USCIS ELIS?

Yes. Family members, neighbors, friends or paid preparers may assist you as you personally complete your benefit request online. They cannot complete your benefit request for you or submit it on your behalf. If you receive assistance in preparing your application, you must identify the person who assisted you by entering the person's name in the Preparer section.

How will I know if USCIS ELIS is temporarily unavailable?

USCIS ELIS will inform account holders who have logged into the system when the system is temporarily unavailable. USCIS also will notify its customers of any temporary system outages at www.uscis.gov. In the unlikely event of a prolonged delay in system availability, your benefit request will be addressed through the current paper filing process.



Provide Personal Identity Answer

* Indicates a Required Field

Please answer your Personal Identity Question to verify your identity.

You may view and change your Security Preference settings for Personal Identity Questions & Answers at any time using the "View My Profile" menu option from your ELIS Home page.

Your Personal Identity Question:

What is your favorite game?

Your Answer:*

all

Answer is NOT case sensitive

Click "Submit" to validate your Personal Identity.

Submit

Cancel

Are Personal Identity Questions the same as my Password Reset Questions?

No, one Personal Identity Question is asked every time you log in to access your ELIS Online account.

The Password Reset Questions are only used if you have forgotten the password to your ELIS Online account.



- View My Cases
- Apply Online
- View Messages
- View My Profile

View My Profile

- Account
- Profile
- Security Preferences**

Security Preferences

Welcome Greeting

Greeting: Welcome Customer! [Change Greeting](#)

Password: [Change Password](#)

Expiration Date: Jul 14, 2014 [Change Password Reset Questions & Answers](#)

Verify Identity Preferences

Verify Identity Method: Personal Identity Questions [Change Security Preference Settings](#)



- View My Cases
- Apply Online
- View Messages
- View My Profile

View My Profile ?



Profile Information (About You)

USCIS Official Record

Account **Profile** Security Preferences

Update Profile Information

Name(s)

Last Name	First Name	Middle Name
Liu	Binh	

Contact Information

Physical Address

3476 FOURTEENTH AVE 286
WASHINGTON, DC 20714
USA

Mailing Address

3476 FOURTEENTH AVE 286
WASHINGTON, DC 20714
USA

Contact Method

Contact Method	Contact Information	Extension
Email	ioeuser+0714@gmail.com	
Work Phone		
Home Phone		
Cell Phone	202-555-0714	

Communication Preferences

How would you like the USCIS NOTICES sent to you?	Paper (Postal Mail)
Would you like receive NOTIFICATIONS (Alerts)?	No (Opt Out of Notifications)
Notification Preference	

Biographic Information

Biographic Information

Date Of Birth	7/14/1980
Country Of Birth	SGP
City Of Birth	
Province of Birth	
Gender	MALE
Citizenship(s)	Citizenship Country SGP

Government ID

Identification Type	Identification Number	Issuing Authority	Expiration Date

Citizenship(s):

Citizenship Country
SGP

Profile Update

Profile
?

Update Profile Information

Privacy Act Statement

* Indicates Required Field

To change your profile information, you must first read and agree to the USCIS Privacy Act Statement.

USCIS Privacy Act Statement

AUTHORITIES: The information and associated evidence you provide is collected pursuant to the Immigration and Nationality Act of 1952 (P.L. 82-414), as amended; the Homeland Security Act of 2002 (P.L. 107-296); and Title 8 of the Code of Federal Regulations.

PURPOSE: The information that you submit may be used (1) to create or update your USCIS ELIS Account, (2) determine your eligibility for a requested benefit, which includes required national security and law enforcement checks, or (3) determine your eligibility to act as an attorney or accredited representative in USCIS ELIS.

DISCLOSURE: The information you provide is voluntary. However, failure to provide accurate information may delay a final decision after submission of a benefit request or result in denial of any pending benefit requests. Please note that the system will record user information such as Internet Protocol Address and Web Browser type and version upon submission.

ROUTINE USES: This information will be shared outside of USCIS to assist in determining your eligibility for your requested benefit and in accordance with the approved routine uses described in the associated systems of records notices.

I have read and agree to the Privacy Act Statement.

Accept

Profile Update

Profile
?

About You

Name(s)

* Indicates Required Field

Last Name (Family Name)*: Liu	First Name (Given Name)*: Binh <input type="checkbox"/> No First Name <small>Check No First Name if you do not have a first name</small>	Middle Name*: New <input type="checkbox"/> No Middle Name <small>Check No Middle Name if you do not have a middle name</small>
---	--	--

Have you ever used any names other than the name entered above? No v

Back

Exit

Next

TIPS

Name:
 Your full legal name must be used for USCIS record or documents.

The name you provide must be your full legal name and must be the same as it appears on your passport, birth certificate, or other legal form of identity.

If you have no first or middle name, you must acknowledge that you have neither by checking the boxes next to those fields.

If you only have one name, enter that name in the last name field.

About You

- Name
- Addresses**
- Std Addresses Mailing
- Contact Info
- Communication Pref
- Biographic Info
- Government ID
- Upload Evidence Info
- Review and E Sign

About You

Addresses

* Indicates Required Field

Physical Address

Street #: Street Name*: Apt./Suite #:

Country*: City/Town*:

State: ZIP Code:

Province: Postal Code:

Mailing Address

Note: The USCIS will not mail official government correspondence including benefit request decision notices if a non-U.S. based address is submitted for the Mailing Address.

Same as Physical Address

In Care of Name:

Street #: Street Name or P.O. Box*: Apt./Suite #:

Country*: City/Town*:

State: ZIP Code:

Province: Postal Code:

Back
Exit
Next

TIPS

Address: Most foreign nationals who are in the United States, temporarily or permanently, are required by law to notify the Department of Homeland Security (DHS) of any change of address within 10 days of moving to a new address. Those exempt from this requirement are nonimmigrants currently in A or G status (e.g. foreign government officials and international organization aliens) and certain nonimmigrants who do not possess a visa and whose current stay in the U.S. has not exceeded or will not exceed 29 days.

To notify DHS of any changes in your address, you **must** file a Form AR-11, Alien's Change of Address Card. You can update your address at: USCIS Online Change of Address

NOTE: Updating your address in the USCIS Electronic Immigration System (ELIS) fulfills this requirement **only for purposes of electronically filed benefit requests in USCIS ELIS.**

Please provide your current physical address and mailing address. If they are the same, please check the box indicating that your

Profile Update

- About You**
- Name
- Addresses
- Std Addresses Mailing**
- Contact Info
- Communication Pref
- Biographic Info
- Government ID
- Upload Evidence Info
- Review and E Sign

About You

Review Address Standardization

* Indicates Required Field

⚠ The system is unable to standardize your mailing address. Please make sure that you have entered the correct address.

To re-enter the address, click "Back" button to return to the previous screen.

Please select the Mailing Address preference

USPS Standardized Postal Address

NOT AVAILABLE

Original Postal Address Entered

20 MASS AVE
WASHINGTON, DC 20001
USA

Back
Exit
Next

TIPS

Standardized Address: Address Standardization eliminates address errors and assists in accurate and timely delivery of all materials and correspondence.

Address Standardization supplies a Zip+4 Code.

- Profile Update
- About You
- Name
- Addresses
- Std Addresses Mailing
- Contact Info
- Communication Pref
- Biographic Info
- Government ID
- Upload Evidence Info
- Review and E Sign

Profile ?



About You

Contact Preferences

* Indicates Required Field

Please provide your contact information.

Email

E-mail:

To change Email address, please go to "View My Profile", click on Account tab and then click "Change Email Address"

Contact Numbers

Mobile/Cell Phone:

123-123-1234

Work Phone:

123-123-1234

Extension:

If any

Home Phone:

123-123-1234

[Back](#)

[Exit](#)

[Next](#)

TIPS

USCIS will contact you via USPS mail. If you would prefer USCIS to contact you by email, you may select your preference and provide the requested information.

It is important that you provide a correct telephone number in the event USCIS needs to contact you.

If you need assistance, contact USCIS Customer Service at 1-800-375-5283 between the hours of 8am to 8pm in each U.S. time zone. (1-800-767-1833 TDD for people who are deaf or hard of hearing.)

- Profile Update
- About You
- Name
- Addresses
- Std Addresses Mailing
- Contact Info
- Communication Pref
- Biographic Info
- Government ID
- Upload Evidence Info
- Review and E Sign

Profile ?



Contact Information

Communication Preferences

* Indicates Required Field

USCIS NOTICES

USCIS NOTICES are official documents from USCIS that require your attention and include your Personal Information. Examples of USCIS NOTICES can be Requests for Evidence, Approval Notices, Account Creation Notices and Denial Notices.

You have the option to receive these USCIS NOTICES via Paper (*Postal Mail*) or Electronically (*View Online*).

How would you like the USCIS NOTICES sent to you?

Note: If you selected Electronically (*View Online*) as your preference:

- You will still receive some official notices via postal mail, such as an Approval Notice (e.g. *Proof of Benefit*).
- You will receive NOTIFICATIONS (Alerts).

NOTIFICATIONS (ALERTS)

NOTIFICATIONS (Alerts) can help you stay informed about activity in your Account and/or Case(s). You can receive Email and mobile NOTIFICATIONS (Alerts) anywhere, anytime.

Examples of NOTIFICATIONS (Alerts) include a recent update to your Account or change in your Case status (i.e. *Your case status has been updated*).

Note that USCIS will never include your Account ID, Password, or other sensitive personal information in any notifications sent to you.

Would you like to receive NOTIFICATIONS (ALERTS)?*

Please indicate how you would like to receive notifications below:

Email

Sent to the Email address you registered for the USCIS ELIS account.

TIPS



NOTIFICATIONS (ALERTS)

NOTIFICATIONS (Alerts) can help you stay informed about activity in your Account and/or Case(s). You can receive Email and mobile **NOTIFICATIONS (Alerts)** anywhere, anytime.

Examples of **NOTIFICATIONS (Alerts)** include a recent update to your Account or change in your Case status (i.e. "Your case status has been updated").

Note that USCIS will never include your Account ID, Password, or other sensitive personal information in any notifications sent to you.

Would you like to receive **NOTIFICATIONS (ALERTS)**?*

Please indicate how you would like to receive notifications below:

- Email
Sent to the Email address you registered for the USCIS ELIS account.
- Email + SMS/Text Message^{1,2}

In addition to your Email address, you can also receive NOTIFICATIONS (Alerts) on your mobile/cell phone, if you provided a number on the previous screen.

- 1. Standard SMS/Text message fee may apply. Check with your mobile/cell phone service provider for details.*
- 2. SMS/Text messages will NOT be sent to International mobile/cell phone numbers.*

Back

Exit

Next

Profile Update

About You

- Name
- Addresses
- Std Addresses Mailing
- Contact Info
- Communication Pref
- Biographic Info
- Government ID
- Upload Evidence Info
- Review and E Sign

Profile
?

About You

Biographic Information

* Indicates Required Field

Date of Birth*:

Month: Day: Year:

Country of Birth*: City or Town of Birth:

State of Birth: Province of Birth:

Gender:

Citizenship

Country of Citizenship	Action
SGP	✖

Country of Citizenship:

TIPS

Please provide your biographic information exactly as it appears on your birth certificate or other government-issued identity document.

Enter your date of birth using the MM/DD/YYYY format even if your birth certificate or other government-issued identity document uses a different format.

If you need assistance, contact USCIS Customer Service at 1-800-375-5283 between the hours of 8am to 8pm in each U.S. time zone. (1-800-767-1833 TDD for people who are deaf or hard of hearing.)

Profile Update

About You

- Name
- Addresses
- Std Addresses Mailing
- Contact Info
- Communication Pref
- Biographic Info
- Government ID
- Upload Evidence Info
- Review and E Sign

Profile
?

About You

Government Identification

* Indicates Required Field

ID Type	Issuance Authority	Identification Number	Expiration Date	
Passport	SGP	87513164100	12/31/2018	✖

Add New ID Type

Government-issued Identity Type:

TIPS

Photo Identification: Please select the appropriate document type and provide the ID number for at least one of the listed documents. If you do not have a U.S. passport, an unexpired foreign passport, or a U.S. Driver's License, then select "Other Government ID". Examples of documents that fall under the "Other Government ID" category include foreign driver's licenses or military identification cards with your photograph. You will be required to submit electronically all documents listed as identity documents if you do not have any government-issued photo identity document, please provide an explanation in the space provided.

Please provide the ID number for at least one of the documents listed. You may wish to electronically submit the listed identification documents as evidence.

- Profile Update
- About You
- Upload Evidence Info
- Review and E Sign
- Review
- Confirmation



Profile Information(About You)

USCIS Official Record

* Indicates Required Field

1 / 2
61.3%
Comment

The file you have opened complies with the PDF/A standard and has been opened read-only to prevent modification.

Account Update Snapshot

Department of Homeland Security
U.S. Citizenship and Immigration Services (USCIS) Page 1 of 2

This document is a printable version of Account Update Snapshot as of: *Wednesday Jul 31 2013 3:26:44 PM EDT*
All time stamps shown on this snapshot should be considered as representing the same time zone that appears in the stamp shown here

NAME

Account Identifier	268527303504
Allen Number	
Name Type	
First Name	Btrh
Middle Name	New
Last Name	Ltu

CONTACT INFORMATION

Email Address	
Notice Preference	
Notification Preference	

BIOGRAPHIC INFORMATION

Person Date Of Birth	Jul 14, 1980
Gender	MALE
Country of Nationality	
Country of Birth	SGP
City/Town of Birth	
State of Birth	
Province of Birth	

TIPS

Account Profile Review:

This is a review of your changes to the account profile information that will be submitted to USCIS.

If any information on the profile review is incorrect, use the left navigation menu to go back and update your information.

E-Sign:

When you E-Sign your account profile, it is the legal equivalent of your hand-written signature.


USCIS will not process your Account Profile until you E-Sign and submit your profile in subsequent steps.

- Profile Update
- About You
- Upload Evidence Info
- Review and E Sign
- Review
- Confirmation

Profile Information(About You)
 USCIS Official Record * Indicates Required Field

1 / 2
61.3%
Comment

The file you have opened complies with the PDF/A standard and has been opened read-only to prevent modification.



Account Update Snapshot

Department of Homeland Security
 U.S. Citizenship and Immigration Services (USCIS) Page 1 of 2

This document is a printable version of Account Update Snapshot as of Wednesday Jul 31 2013 3:26:44 PM EDT
 All time stamps shown on this snapshot should be considered as representing the same time zone that appears in the stamp shown here

NAME

Account Identifier	268527303504
Alien Number	
Name Type	
First Name	Binh
Middle Name	New
Last Name	Lta

CONTACT INFORMATION

Email Address	
Notice Preference	
Notification Preference	

BIOGRAPHIC INFORMATION

Person Date Of Birth	Jul 14, 1980
Gender	MALE
Country of Nationality	
Country of Birth	SGP
City/Town of Birth	
State of Birth	
Province of Birth	

REPRESENTATIVE INFORMATION

Representative S	
Law Practice Restriction Explanation	
Firm Name	

TIPS

Account Profile Review:

This is a review of your changes to the account profile information that will be submitted to USCIS.

If any information on the profile review is incorrect, use the left navigation menu to go back and update your information.

E-Sign:

When you E-Sign your account profile, it is the legal equivalent of your hand-written signature.

USCIS will not process your Account Profile until you E-Sign and submit your profile in subsequent steps.

Profile ?

Review & E-Sign

E-Sign * Indicates Required Field

Account Update Certification

I certify, swear or affirm, under penalty of perjury under the laws of the United States of America, that all information and updates made to my account are true and correct. By my signature, I certify and affirm that the information and evidence submitted by me through this account update is true and correct. I also recertify and reaffirm that all evidence and information submitted with my original benefit request was true and correct at the time of submission. I understand that account updates may affect the estimated processing time for my benefit request. I also acknowledge that, under section 265 of the Immigration and Nationality Act, I am required to provide USCIS with my current physical address and written notice of any change of my physical address within 10 days of the change. I understand that if I change my physical address without written notice to USCIS, I will be held responsible for any communications sent to me at the most recent physical address I provided to USCIS.

USCIS Privacy Act Statement

* I have read and agree to the above Certification and the Privacy Act Statement

SIGNATURE:

<p>Full Name: *</p> <input type="text" value="Binh Liu"/> <p><small>Enter your full legal name as it appears in your official government-issued identity document.</small></p>	<p>USCIS ELIS Password:*</p> <input type="password" value="●●●●●●●●"/> <p><small>Enter your USCIS ELIS Online Account password.</small></p>
--	---

NOTE:
Your typed written full legal name and corresponding USCIS ELIS password submitted electronically as part of this document signifies you as the identified signatory.

Back
Exit
Next

<ul style="list-style-type: none"> Profile Update About You Upload Evidence Info Review and E Sign <ul style="list-style-type: none"> Review Confirmation 	<p>Profile ?</p> <p>Review & E-Sign</p> <p>E-Sign * Indicates Required Field</p> <p>This is a confirmation that USCIS has received your Online Account Profile Information on July 31, 2013 at 03:06 PM EDT.</p> <p>For your records and convenience, you may want to print this page.</p> <div style="border: 1px solid gray; padding: 10px; margin: 10px 0;"> <p>ACCOUNT INFORMATION</p> <p style="text-align: right;">USCIS Account ID: 268527303504</p> <p style="text-align: right;">Account Type: Account</p> <p style="text-align: right;">Your Default Communication Preferences**: Email</p> <p style="text-align: center;"> Download E-Signed Account Profile </p> </div> <p style="text-align: center; margin-top: 20px;">View My Profile</p>
--	--