

# USCIS ELIS Account Set Up Process



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## USCIS Electronic Immigration System (USCIS ELIS) Log In

### SECURE LOG IN

Enter your Email address and your Password

Email Address:

Password:

[Forgot or need to reset your password?](#)

[Log In](#)

[USCIS Privacy Act Statement](#)

### CREATE A NEW ACCOUNT

If you want to apply online OR if you received a Case Passcode, you need to create a new account.

**Advantages of a USCIS ELIS Online Account:**

- Request Benefit with Step-by-Step Guide
- Pay Online
- Check Case Status

[Create New Account](#)

## FAQs

[Email Us for Help](#)

**Can my family or friends help me file a benefit request in USCIS ELIS?**

Yes. Family members, neighbors, friends or paid preparers may assist you as you personally complete your benefit request online. They cannot complete your benefit request for you or submit it on your behalf. If you receive assistance in preparing your application, you must identify the person who assisted you by entering the person's name in the Preparer section.

**How will I know if USCIS ELIS is temporarily unavailable?**

USCIS ELIS will inform account holders who have logged into the system when the system is temporarily unavailable. USCIS also will notify its customers of any temporary system outages at [www.uscis.gov](http://www.uscis.gov). In the unlikely event of a prolonged delay in system availability, your benefit request will be addressed through the current paper filing process.

### Department of Homeland Security Consent

You are about to access a Department of Homeland Security computer system. This computer system and data therein are property of the U.S. Government and provided for official U.S. Government information and use. There is no expectation of privacy when you use this computer system. The use of a password or any other security measure does not establish an expectation of privacy. By using this system, you consent to the terms set forth in this notice. You may not process classified national security information on this computer system. Access to this system is restricted to authorized users only. Unauthorized access, use, or modification of this system or of data contained herein, or in transit to/from this system, may constitute a violation of section 1030 of title 18 of the U.S. Code and other criminal laws. Anyone who

### Reporting Burden Statement

An agency may not conduct or sponsor an information collection and a person is not required to respond to a collection of information unless it displays a currently valid Office of Management and Budget (OMB) control number. The public reporting burden for this information collection is estimated at 2 hours and 15 minutes per response. You may send comments concerning this estimate or any other aspect of this collection of information, including suggestions for reducing this burden to [rfs.regs@dhs.gov](mailto:rfs.regs@dhs.gov).

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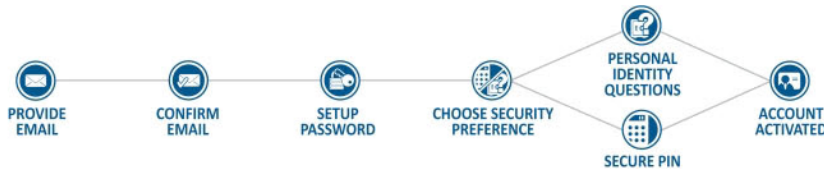


Online Account Setup

Getting Started - Privacy Act Statement

\* Indicates Required Field

To protect your privacy and to ensure that your data is secure, there are 5 main steps required to set up your USCIS ELIS Online Account. You must have a valid Email address to complete the account setup.



To create your USCIS ELIS Online Account, please read and agree to the USCIS Privacy Act Statement below.

USCIS Privacy Act Statement

**AUTHORITIES:** The information and associated evidence you provide is collected pursuant to the Immigration and Nationality Act of 1952 (P.L. 82-414), as amended; the Homeland Security Act of 2002 (P.L. 107-296); and Title 8 of the Code of Federal Regulations.

**PURPOSE:** The information that you submit may be used (1) to create or update your USCIS ELIS Account, (2) determine your eligibility for a requested benefit, which includes required national security and law enforcement checks, and/or (3) determine your eligibility to act as an attorney or accredited representative in USCIS ELIS.

**ROUTINE USES:** This information will be shared outside USCIS to assist in determining your eligibility for your requested benefit and in accordance with the approved routine uses described in the associated systems of records notices.

**DISCLOSURE:** The information you provide is voluntary. However, failure to provide accurate information may delay a final decision after submission of a benefit request or result in denial of any pending benefit requests. Please note that the system will record user information such as Internet Protocol Address and Web Browser type and version upon submission.

\* I have read and agree to the Privacy Act Statement.

I Accept

FAQs

Who can create a USCIS ELIS Online Account?

Customers who will be filing a benefit request for themselves;

Attorneys and Accredited Representatives certified by the Board of Immigration Appeals (BIA);

Parents of minors under the age of 14; and

Legal guardians for incapacitated or severely disabled individuals.

**NOTE:** The parent or legal guardian must create a USCIS ELIS account in the name of the child or incapacitated person. The parent or legal guardian also must list himself as the preparer of the benefit request. You May be asked to submit document to show that you are the legal guardian of, and have authority to act on behalf of, the incapacitated or severely disabled individual for whom you prepare the benefit request.

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Online Account Setup

Provide Email and Account Type

\* Indicates Required Field



Your Email address is used to log in to your USCIS ELIS Online Account. All USCIS ELIS Email communications will be sent to this address.

1. SELECT ACCOUNT TYPE

APPLICANT (Apply benefit for myself)

Select the type of Account you like to create

2. PROVIDE EMAIL

Email: \*

Example: Yourname@example.com

Re-enter Email: \*

Submit

Are you a designated Regional Center or New Commercial Enterprise Document Library Manager?

If you wish to set up a Document Library Manager Account, please select the checkbox below, which will enable the Document Library Manager Account type in the "Select Account Type" drop down menu. You can continue creating the account by providing your Email and selecting "Submit".

DOCUMENT LIBRARY MANAGER

FAQs

Email Us for Help

Who cannot create a USCIS ELIS Online Account?

Notarios Públicos ("Notarios") and Visa/Immigration Consultants ("Consultants");

Attorneys who have been suspended, terminated or disbarred by a State court or attorney disciplinary board; and

Representatives who are not authorized by USCIS or the BIA to represent USCIS customers.

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Online Account Setup

Confirm Email



A USCIS ELIS Online Account access confirmation Email has been sent to **someone@example.com**.

Please follow the instructions in the Email to confirm your USCIS ELIS Online Account request.

[Back to USCIS.gov](#)

FAQs

[Email Us for Help](#)

***I did not receive the confirmation Email from USCIS ELIS. What do I do?***

Please check your Email program's "Junk mail" folder if you have not added USCIS to your Email program's safe sender list.

Please verify that you have provided the correct Email address to USCIS ELIS.

***How do I ensure all Emails from USCIS ELIS are properly delivered to my "Inbox" folder instead of "Junk Mail" folder?***

Add the following address and domain to the list of safe senders in your Email program:

- [csr@uscis.gov](mailto:csr@uscis.gov)
- [uscis.gov](http://uscis.gov)
- [uscis.dhs.gov](http://uscis.dhs.gov)

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Create Applicant Online Account - Email Confirmation Notification message (select link to return to USCIS ELIS)

**Email Confirmation Notification** [Inbox](#)

★ [csr@uscis.dhs.gov](mailto:csr@uscis.dhs.gov) <csr@uscis.dhs.gov>

Thu, Jul 25, 2013 at 7:00 AM

To: user@gmail.com

[Reply](#) | [Reply to all](#) | [Forward](#) | [Print](#) | [Delete](#) | [Show original](#)

Dear USCIS Customer,

Welcome to ELIS! Thank you for requesting access to the system. To complete your account set-up and confirm your e-mail address, please follow this link:

<https://public.tn-cist.devtecc.uscis.dhs.gov/cislogin/setupPasswordAction.do?transactionID=1548189114754492359&emailAddress=user%2Bgmail.com>

Email: [user@gmail.com](mailto:user@gmail.com)

Confirmation Code: 1548189114754492359

Please be aware that this update might require your immediate attention.

If you have any questions, please contact the National Customer Service Center (NCSC) at (800) 375-5283 or (800) 767-1833 (TTY) for assistance.

PLEASE DO NOT REPLY TO THIS MESSAGE



Online Account Setup

Confirm Email - Provide Email Confirmation Code

\* Indicates Required Field



In order to confirm your Email address, please provide the following information provided in the USCIS ELIS Online Account access confirmation Email sent by USCIS.

Please enter your Email address and your Confirmation Code.

Email:\*

Example: Yourname@example.com

Confirmation Code:\*

Confirmation code included in the USCIS ELIS Online Account access confirmation Email sent by USCIS

Submit

FAQs

Where can I find my Confirmation Code?

In the USCIS ELIS Online Account access confirmation Email sent to you by USCIS, the confirmation code is included in the body of the Email text.

What do I do if my Confirmation Code does not work?

You can re-create a new account with the same Email address you have used previously.

A new USCIS ELIS Online Account access confirmation Email with a new Confirmation Code will be sent to you.

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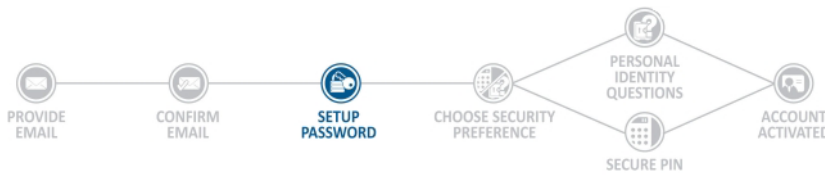
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Online Account Setup

Password Setup

\*Indicates Required Field



Thank you! Your Email Address has been confirmed.

You now must set up your password and your password reset questions and answers. Your password must meet the requirements of the USCIS ELIS Password Policy to the right.

Enter new password:\*

Password strength: What is a strong password? ⓘ

None

Re-enter your password:\*

Exit Setup

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[Email Us for Help](#)

What is USCIS ELIS' Password Policy?

- Must be at least 8 characters in length.
- Must contain a combination of alphabetic, numeric, and "special" characters.
- Accepted "special" characters are:

! " # \$ % & ' ( ) \* + , - . : ; < = > ? @ [ / ] { \ ^ \_ ~ ` |

- Cannot be the same as the previous 8 passwords
- Cannot contain or be the same Email address
- Password will expire 365 days after the last update or creation, thus, password must be updated at least every 365 days.

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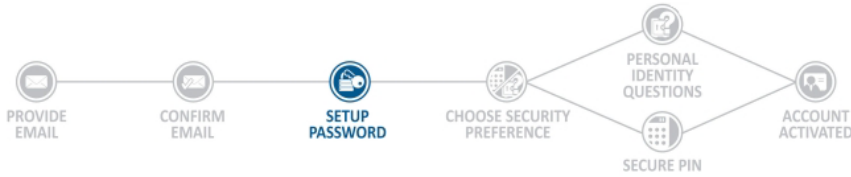
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Online Account Setup

Password Updated



Your USCIS ELIS Online Account password has been set.

USCIS ELIS password policy requires you to change your password at least once every **365 days**. Your current password will expire on **March 25, 2015**.

You may change your password at any time using the "View My Profile" menu option from your USCIS ELIS Home page.

Click "Next" to set up your Password Reset Questions & Answers.

Exit Setup

Next

FAQs

What do I do if I forget my password?

You can reset your password by answering your password reset questions.

Password reset questions and answers will be set up by you on the next step.

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Online Account Setup

Password Reset Questions & Answers



If you forget your password, you will be asked your Password Reset Questions & Answers to confirm your identity to reset your password.

All fields are required

Answers are NOT case sensitive

Question #1: - Select your password reset question #1 -

Question #2: - Select your password reset question #2 -

Question #3: - Select your password reset question #3 -

Question #4: - Select your password reset question #4 -

Question #5: - Select your password reset question #5 -

Your Answer #1:

Your Answer #2:

Your Answer #3:

Your Answer #4:

Your Answer #5:

Exit Setup

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When will I be asked about the Password Reset Questions?

The password Reset Questions are only used if you have forgotten the password to your USCIS ELIS Online Account.

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Online Account Setup

Choose Security Preference

\* Indicates Required Field



To maximize safe and secure online interactions with USCIS ELIS, you must validate your identity using two methods each time you log in. One is your Email and Password. Another is something unique to you, either a Secure PIN via phone or via Email, or Personal Identity Questions.

PLEASE SELECT YOUR SECURITY PREFERENCE \*

**SECURE PIN via EMAIL**

Provide the one-time-use Secure PIN that you received in your Email.

You will test your Secure PIN on the next step.

**PERSONAL IDENTITY QUESTIONS**

Provide the answer to one of your Personal Identity Questions.

You will set up your Personal Identity Questions and Answers on the next step.

**SECURE PIN via PHONE**

Provide the one-time-use Secure PIN that you received on your phone.

You can receive either a SMS/Text message (not available outside of the U.S.) or a voice call.

You will set up your phone number on the next step.

Exit Setup

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[Email Us for Help](#)

**How does the Secure PIN work?**

When logging in, after you enter your Email address and Password, you will receive a Secure PIN to your contact preference. There are three options:

- Text sent to the Email address listed for your USCIS ELIS Online account
- Text/SMS message to a mobile/cell number
- Voice message to a phone number

**How do the Personal Identity Questions work?**

You will set up three (3) Personal Identity Questions and Answers.

When logging in, after you enter your Email address and Password, one of your Personal Identity Questions is asked to access your USCIS ELIS Online Account.

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# One Time PIN (OTP) via Email



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## Online Account Reset



### Security Preference - Secure PIN via Email

Each time you log in to your USCIS ELIS Online Account, you will validate your identity using the Secure PIN sent to your Email.

Your registered Email address:

*The Email address you registered for the account cannot be changed at this time.*

Click "Test Secure PIN" to test your Secure PIN. It will be sent to your Email address above.

[Back](#)

[Test Secure PIN](#)

## FAQs



### Why can't I change my Email address?

The Email Address currently registered with the account has been confirmed and verified.

Only the Email address which has been confirmed can be associated with your profile setup.

After you complete the profile setup, you may request to change your Email address using the "View my profile" menu option from the USCIS ELIS Home page.

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# OTP via Personal Identity Questions



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### Online Account Setup

#### Security Preference - Personal Identity Questions & Answers

PROVIDE EMAIL    CONFIRM EMAIL    SETUP PASSWORD    CHOOSE SECURITY PREFERENCE    **PERSONAL IDENTITY QUESTIONS**    ACCOUNT ACTIVATED

Each time you log in to your USCIS ELIS Online account, you will validate your identity using one of the Personal Identity Questions & Answers below.

**All fields are required**      *All answers are NOT case sensitive*

Question #1:       Your Answer #1:

Question #2:       Your Answer #2:

Question #3:       Your Answer #3:

### FAQs

**Are Personal Identity Questions the same as my Password Reset Questions?**

No, one Personal Identity Question is asked every time you log in to access your USCIS ELIS Online account.

The Password Reset Questions are only used if you have forgotten the password to your USCIS ELIS Online account.

**Will a copy of my Personal Identity questions and answers be provided to me via Email?**

Due to security reasons, any security items including your Personal Identity information will not be provided via Email.

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# OTP via SMS/Text Message



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## Online Account Reset



### Security Preference - Secure PIN via Phone

\* Indicates Required Field

Each time you log in to your USCIS ELIS Online account, you will validate your identity using the Secure PIN sent to your phone. Please follow the three (3) steps below to set up your Secure PIN.

1. Choose how you would like to receive the Secure PIN -- SMS/Text message or Voice message.
2. Enter the phone number to where you want the Secure PIN to be sent.
3. Test your Secure PIN.

#### How would you like to receive your Secure PIN?

SMS/Text Message\*\*  Voice Message

\*\* Standard SMS/Text message fee may apply. Check with your mobile/cell phone service provider for details.

U.S. Phone number: \*

123-456-7890 format

**Test Secure PIN**

**Reset Number**

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**Exit Setup**

**Next**

## FAQs



### How do I use Secure PIN?

- Secure PIN can only be sent to your telephone number or Email address
- The Secure PIN will expire after 10 minutes from the time of your request. And your Secure PIN expires as soon as it is used. To authenticate again using Secure PIN, you'll need to request a new Secure PIN.
- If you've waited more than 5 minutes and haven't received a Secure PIN, try requesting another Secure PIN.
- If your secure PIN doesn't work, request a new Secure PIN. If you've requested more than one Secure PIN, use the most recent one.

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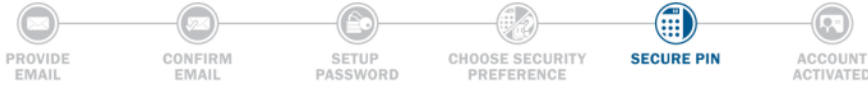
# OTP Test



### Online Account Setup

#### Security Preference - Enter Secure PIN

\* Indicates a Required Field



Please enter the Secure PIN you received.

Secure PIN:\*

Click "**Submit PIN**" to validate your Secure PIN.

- If you have not received a PIN Code within the last 10 minutes, leave the above box blank and click "**Submit PIN**". On the next page you will need to select "**Request New PIN**".

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### FAQs

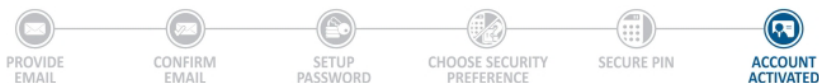
#### How do I use Secure PIN?

- Secure PIN can only be sent to your telephone number or Email address.
- The Secure PIN will expire after **10** minutes from the time of your request. And your Secure PIN expires as soon as it is used. To authenticate again using Secure PIN, you'll need to request a new Secure PIN.
- If your Secure PIN doesn't work, request a new Secure PIN. If you've requested more than one Secure PIN, use the most recent one.



Online Account Setup

Account Activated



Your USCIS ELIS Online Account is now activated and you have full access to your USCIS ELIS Online Account.

Email: **someone@example.com**

Security Preference: **Secure PIN - Email**

Your default communication preferences\*\*: **USCIS NOTICES - Paper (Postal Mail)**  
**NOTIFICATIONS(Alerts) - None**

**NOTE:**

\*\*All official **USCIS NOTICES** are sent via postal mail (once you provide mailing address during your case submission).

If you would like to receive **USCIS NOTICES** Electronically (*View Online*), or/and receive **NOTIFICATIONS(Alerts)** via Email/SMS/Text message, please update your communication preferences via "View My Profile". You can only update your profile information after you have submitted a Case Online.

To ensure secure access to your USCIS ELIS Online Account, during log in you must also provide your Secure PIN to verify your identity.

You may view and change your Security Preference at any time using the "View My Profile" menu option from your USCIS ELIS Home page.

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FAQs

**Please Note:**

You are required to reset your password every 365 days.

**How does the Secure PIN work?**

When logging in, after you enter your Email address and Password, you will receive a Secure PIN to your contact preference. There are three options

Text sent to the Email address listed for your USCIS ELIS Online account

Text/SMS message to a mobile/cell number

Voice message to a phone number

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# Login Process



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## USCIS Electronic Immigration System (USCIS ELIS) Log In

### SECURE LOG IN

Enter your Email address and your Password

Email Address:

Password:

[Forgot or need to reset your password?](#)

[Log In](#)

[USCIS Privacy Act Statement](#)

### CREATE A NEW ACCOUNT

If you want to apply online OR if you received a Case Passcode, you need to create a new account.

#### Advantages of a USCIS ELIS Online Account:

- Request Benefit with Step-by-Step Guide
- Pay Online
- Check Case Status

[Create New Account](#)

## FAQs

[Email Us for Help](#)

### Can my family or friends help me file a benefit request in USCIS ELIS?

Yes. Family members, neighbors, friends or paid preparers may assist you as you personally complete your benefit request online. They cannot complete your benefit request for you or submit it on your behalf. If you receive assistance in preparing your application, you must identify the person who assisted you by entering the person's name in the Preparer section.

### How will I know if USCIS ELIS is temporarily unavailable?

USCIS ELIS will inform account holders who have logged into the system when the system is temporarily unavailable. USCIS also will notify its customers of any temporary system outages at [www.uscis.gov](http://www.uscis.gov). In the unlikely event of a prolonged delay in system availability, your benefit request will be addressed through the current paper filing process.

### Department of Homeland Security Consent

You are about to access a Department of Homeland Security computer system and data therein are property of the U.S. Government and provided for official U.S. Government information and use. There is no expectation of privacy when you use this computer system. The use of a password or any other security measure does not establish an expectation of privacy. By using this system, you consent to the terms set forth in this notice. You may not process classified national security information on this computer system. Access to this system is restricted to authorized users only. Unauthorized access, use, or modification of this system or of data contained herein, or in transit to/from this system, may constitute a violation of section 1030 of title 18 of the U.S. Code and other criminal laws. Anyone who

### Reporting Burden Statement

An agency may not conduct or sponsor an information collection and a person is not required to respond to a collection of information unless it displays a currently valid Office of Management and Budget (OMB) control number. The public reporting burden for this information collection is estimated at 2 hours and 15 minutes per response. You may send comments concerning this estimate or any other aspect of this collection of information, including suggestions for reducing this burden to [rfs.regs@dhs.gov](mailto:rfs.regs@dhs.gov).

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Log In - Verify Identity

Provide Secure PIN

Please provide your Secure PIN in order to verify your identity and access your account more securely.

The Secure PIN will be sent to a telephone number or Email registered with your account.

If you need to change the registered telephone number or Email with your account, please contact a USCIS Customer Service Representative at 1-800-375-5283.

Click "Request Secure PIN" to have your Secure PIN sent to your phone or Email.

Request Secure PIN

Cancel

FAQs

How do I use Secure PIN?

- Secure PIN can only be sent to your telephone number or Email address
- The Secure PIN will expire after 10 minutes from the time of your request. And your Secure PIN expires as soon as it is used. To authenticate again using Secure PIN, you'll need to request a new Secure PIN.
- If you've waited more than 5 minutes and haven't received a Secure PIN, try requesting another Secure PIN.
- If your secure PIN doesn't work, request a new Secure PIN. If you've requested more than one Secure PIN, use the most recent one.

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Log In - Verify Identity

Enter Secure PIN

\* Indicates a Required Field

Please enter the Secure PIN you received.

Secure PIN:\*

Click "Submit PIN" to validate your Secure PIN.

- If you have not received a PIN Code within the last 10 minutes, leave the above box blank and click "Submit PIN". On the next page you will need to select "Request New PIN".

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Submit PIN

FAQs

How do I use Secure PIN?

- Secure PIN can only be sent to your telephone number or Email address.
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# Customer Home Screen after Log In



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- View My Cases
- Apply Online
- View Messages
- View My Profile

View My Cases



## Step-by-Step Online Application

[Email Us for Help](#)

\* Required fields

### PASSCODES

**Represented Applicants/Petitioners** - If your Representative provided you with a **Case Passcode**, select [Enter Case Passcode](#) to access and review your pending application or petition.

**EB-5 Immigrant Investors** - If your Document Library Manager provided you with a **Deal Package Passcode**, select [Deal Packages](#) to access and review your Deal Packages.

#### Important Notes:

- The USCIS Immigrant Fee is not an immigration benefit. When you pay the USCIS Immigrant Fee you are not filing an application or petition with USCIS. If you choose to pay the fee at a different time, any information you enter today will not be saved. You will need to log in to USCIS ELIS and begin the process again by selecting "USCIS Immigrant Fee" and re-entering all of your information.
- USCIS captures your Internet Protocol address and your web browser information when you file a benefit request.
- USCIS cannot electronically process fee waivers in USCIS ELIS at this time. Payment processing is completed entirely through the Department of Treasury's secure Pay.gov system. USCIS will not store or have access to your payment or credit card information.
- NEVER give out your USCIS ELIS account number or password to another individual or allow another person to use your USCIS ELIS account and password to file a benefit request.

**You currently do not have any cases pending or in draft status.**

If you choose not to file your benefit request today, the system will save a draft of your benefit request for 30 days.

If you do not file your benefit request within 30 days, all drafts of your request will be deleted and your USCIS ELIS account will be deleted.

If your account is deleted, you will need to create a new account in USCIS ELIS before you can file a new benefit request.

If you have previously filed a benefit request in USCIS ELIS, your online account still exists. Only new benefit requests that remain in a "DRAFT" state will be deleted after 30 days.

Available Benefits:\*

USCIS Immigrant Fee

Apply Online



- View My Cases
- Apply Online
- View Messages
- View My Profile

View My Profile

Profile Information (About You) USCIS Official Record

- Account
- Profile
- Security Preferences

No Profile Information exist

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# Security Preferences



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## View My Profile

[Account](#) | [Profile](#) | [Security Preferences](#)



### Security Preferences

#### Password

Password:

[Change Password](#)

Expiration Date: Mar 25, 2014

[Change Password Reset Questions & Answers](#)

#### Verify Identity Preferences

Verify Identity Method: **Secure PIN via Email**

[Change Security Preference Settings](#)

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# Password Reset Process



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[Forgot or need to reset your password?](#)

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Password Reset

Provide Email

\*Indicates Required Field

Forgot your password? To reset your password, type the full email address you use to log in to your USCIS ELIS Account.

Email address:\*

Submit

Cancel

FAQs

When will I be asked about the Password Reset Questions?

The Password Reset Questions are only used if you have forgotten the password to your USCIS ELIS Online Account.

Are Personal Identity Questions the same as my Password Reset Questions?

No, one Personal Identity Question is asked every time you log in to access your USCIS ELIS Online Account

The Password Reset Questions are only used if you have forgotten the password to your USCIS ELIS Online Account.

\*\* Users using Secure PIN will not have Personal Identity Questions & Answers.

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Password Reset

Provide Password Reset Answer

\* Indicates Required Field

Please answer your personal Password Reset Question to verify your identity.

You may view and change your Password Reset Questions & Answers at any time using the "View My Profile" menu option from your USCIS ELIS Home page.

Password Reset Question # 1:

Who is your favorite actor or actress?

Answer # 1: \*

[Input field]

Password Reset Question # 2:

What is your favorite television show?

Answer # 2: \*

[Input field]

Password Reset Question # 3:

What is your favorite aroma or fragrance?

Answer # 3: \*

[Input field]

Answers are NOT case sensitive

Submit

Cancel

FAQs

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The Password Reset Questions are only used if you have forgotten the password to your USCIS ELIS Online Account

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Password Reset

Password Reset Sent

Your password to USCIS ELIS Online Account has been sent successfully.

A confirmation Email has been sent to someone@example.com with your new temporary password.

Please follow the instructions in the Email to update your USCIS ELIS Online Account password.

Back to USCIS.gov

FAQs

Email Us for Help

I did not receive the confirmation Email from USCIS ELIS. What do I do?

Please check your Email program's "Junk mail" folder if you have not added USCIS to your Email program's safe sender list.

Please verify that you have provided the correct Email address to USCIS ELIS.

How do I ensure all Emails from USCIS ELIS are properly delivered to my "Inbox" folder instead of "Junk Mail" folder?

Add the following address and domain to the list of safe senders in your Email program:

- csr@uscis.gov
uscis.gov
uscis.dhs.gov



Online Account Reset



Confirm Email - Provide Email Confirmation Code

\* Indicates Required Field

In order to confirm your Email address, please provide the following information provided in the USCIS ELIS Online Account access confirmation Email sent by USCIS.

Please enter your Email address and your Confirmation Code.

Email:\*

Example: Yourname@example.com

Confirmation Code:\*

Confirmation code included in the USCIS ELIS Online Account access confirmation Email sent by USCIS

Submit

FAQs



Where can I find my Confirmation Code?

In the USCIS ELIS Online Account access confirmation Email sent to you by USCIS, the confirmation code is included in the body of the Email text.

What do I do if my Confirmation Code does not work?

You can re-create a new account with the same Email address you have used previously.

A new USCIS ELIS Online Account access confirmation Email with a new Confirmation Code will be sent to you.

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Password Reset

\*Indicates Required Field

Enter new password:\*

Password strength: What is a strong password? ⓘ

None

Re-enter your password:\*

Exit Setup

Next

FAQs

[Email Us for Help](#)

What is USCIS ELIS' Password Policy?

- Must be at least 8 characters in length.
- Must contain a combination of alphabetic, numeric, and "special" characters.
- Accepted "special" characters are:  
! " # \$ % & ' ( ) \* + , - . : ; < = > ? @ [ / ] { \ ^ \_ ~ ` |
- Cannot be the same as the previous 8 passwords
- Cannot contain or be the same Email address
- Password will expire 365 days after the last update or creation, thus, password must be updated at least every 365 days.

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Password

Password Updated

Your USCIS ELIS Online Account password has been set.

USCIS ELIS password policy requires you to change your password at least once every **365 days**. Your current password will expire on **March 25, 2015**.

You may change your password at any time using the "View My Profile" menu option from your USCIS ELIS Home page.

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What do I do if I forget my password?

You can reset your password by answering your password reset questions.

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