1 Home^{*}

A DEPARTMENT	U.S. Citizer and Immig Services	nship gration					Login	
FORMS	NE	WS RE	SOURCES	LAWS	OUTR	EACH	ABOUT US	
	.ogin Email: Password: Login • <u>Forqot Passwor</u>	2		• Reque • Pay O • Check	online OR if you new account. of an Online Acc est Benefit with S	c ount: Step-by-Step Guide		
	Privacy Act Notice			Paperwork Reducti	ion Act Reportin	<u>g Burden</u>		
InfoPass My Case Status Change of Address Visa Bulletin Passports E-Verify Careers at USCIS Site Map (Index) Contact Us		Citizenship Green Card Family Working in the U.S. Humanitarian Adoption Military Visit the U.S.		U.S. Department of Homel U.S. Customs & Border Pr U.S. Immigration & Custor Enforcement White House U.S. Department of State USA.gov	rotection	Freedom of Inform No FEAR Act Website Policies Privacy and Lega Accessibility Plug-ins Adobe Reader & Windows Media I Archive	I Disclaimers	

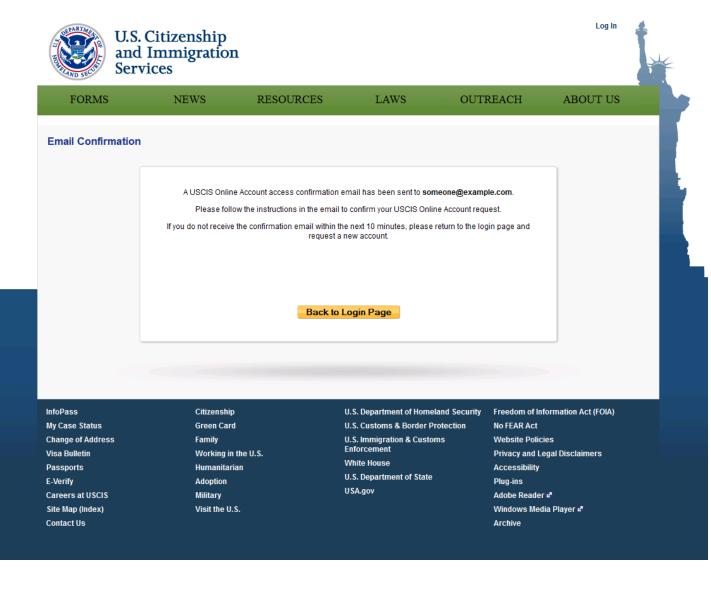
^{*} The "Create a NEW Account" box is being reworked with new text that is relevant to ICAM.

2 Account Creation

2.1 Online Account Setup

U.S. C and I Servi	Citizenship Immigration ices				Log In
FORMS	NEWS	RESOURCES	LAWS O	UTREACH	ABOUT US
Online Account Set	qu				* Indicates Required Field
	Your email address is used this address. Email Address*: Confirm Email Address*:	to log in to your USCIS O Submit Cancel	Inline Account. All USCIS email commun	cations will be sent to	
nfoPass My Case Status Change of Address	Citizenship Green Card Family Working in the	· U. S.	U.S. Department of Homeland Sec U.S. Customs & Border Protection U.S. Immigration & Customs Enforcement White House	No FEAR Act Website Policie	ormation Act (FOIA) es gal Disclaimers

2.2 Email Confirmation



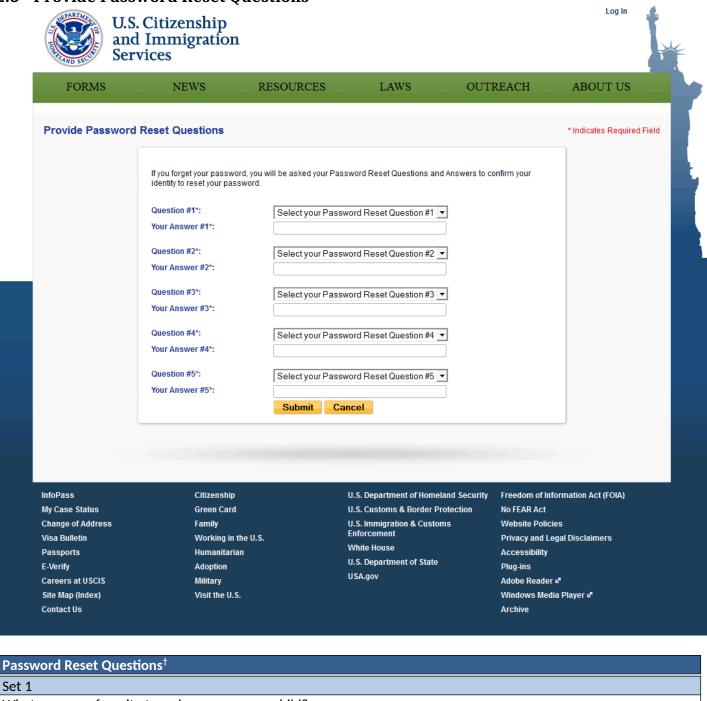
2.3 Email Confirmation Message

Subject:	USCIS Confirmation Code and Token ID
Message:	This is your USCIS Confirmation Code and Token ID. Please click on the link below or enter the information below on the Email Confirmation Code page as directed.
	Link: <u>http://_{<hostname></hostname>}/camp/registration/confirmRegisterEmail?</u> <u>confirmationId=AMkudhxiPEKD87vUJuYBPadwJ14=&email=someone@example.com&tokenId=rvd</u> <u>oi/a6lKG+wixUqYyRKPPN9AU=</u>
	Email Address: someone@example.com Confirmation Code: AMkudhxiPEKD87vUJuYBPadwJ14 Token ID: rvdoi/a6lKG+wixUqYyRKPPN9AU

2.4 Email Confirmation Code

U.S. C and I Service	itizenship mmigration ces				Log In
FORMS	NEWS	RESOURCES	LAWS C	UTREACH	ABOUT US
Email Confirmation C	ode				* Indicates Required Field
	In order to confirm your email a Account access confirmation er Please enter your Email Addr Email Address*: Confirmation Code*: Token ID*:	nail sent by USCIS.		e USCIS Online	
nfoPass My Case Status Change of Address Visa Bulletin Passports E-Verify Careers at USCIS	Citizenship Green Card Family Working in the U. Humanitarian Adoption Military Visit the U.S.	S.	U.S. Department of Homeland Sec U.S. Customs & Border Protection U.S. Immigration & Customs Enforcement White House U.S. Department of State USA.gov		I Disclaimers

2.5 Provide Password Reset Questions



 Set 1

 What was your favorite toy when you were a child?

 What is the last name of your favorite childhood teacher?

 What is the name of the company of your first paid job?

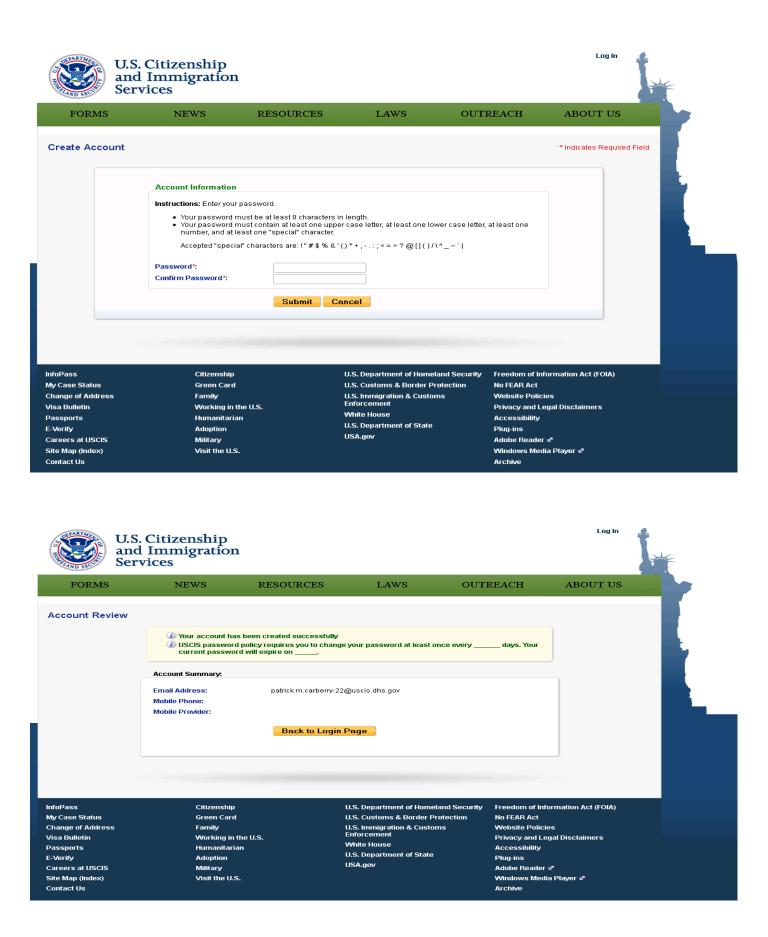
 What is the first city you visited without your parents?

 What was the make and model of your first car?

[†] The preliminary password reset questions as of May 13, 2014.

Set 2
What was the first team sport you played?
In what city/town were you in when you saw the ocean for the first time?
What is the first and last name of your oldest cousin?
Who was your childhood hero?
What type of work did you do in your first job?
Set 3
In what city/town were you on January 1, 2000?
What was the name of your second pet?
Where was your wedding reception held? (location or city/town)
What is your father's mother's maiden name?
What is the name of the company of your first paid job?
Set 4
What is the name of the first school you attended?
When was your youngest sibling born? (month and year)
What is the country of your ultimate dream vacation?
What is the first and last name of a famous, now deceased person that you would have liked to meet?
In what city/town did you meet your spouse/significant other?
Set 5
What was the last name of your first sports coach?
What was the name of the company in which you got your first promotion?
What was the first thing you learned to cook?
In what city did you first visit a museum?
What is the first and last name of your favorite childhood friend?
Set 6
What is your maternal grandmother's maiden name?
What is the city/town and year in which your mother was born?
What is your spouse's mother's maiden name?
What is the name of a college/university you applied to but did not attend?
Where did you go on your honeymoon?
Set 7
What is the middle name of your oldest child?
What is the first musical instrument you learned to play?
What is the date of your parents' wedding anniversary? (dd/mm/yyyy)
What is the last name of the first person you voted for?
In what city/town did your mother and father meet?
Set 8
When did you own your first computer (month, year)?
What is the middle name of your oldest sibling?
What was the first dance you learned?
In what city/town did you meet your spouse?
What was your childhood nickname?

2.6 Create Account



2.7 Secure OTP Test

2.7.1 **OTP** (Email)

Serv	Citizenship Immigration ices					HE
FORMS	NEWS	RESOURCES	LAWS	OUTREACH	ABOUT US	
Create Account	Each time you log in to your!	USCIS Online Account you	will authenticate using a Secure (One-time Password		
	(OTP) sent to your email. Your Registered Email:	someone@examp	le.com			
L	Click lest OTP to test your	Test OTP	to your email address above.			
_						
nfoPass	Citizenship		U.S. Department of Homeland S		nation Act (FOIA)	
My Case Status Change of Address Visa Bulletin Passports	Green Card Family Working in the I Humanitarian	U.S.	U.S. Customs & Border Protecti U.S. Immigration & Customs Enforcement White House U.S. Department of State	Website Policies Privacy and Lega Accessibility		
E-Verify Careers at USCIS Site Map (Index)	Adoption Military Visit the U.S.		USA.gov	Plug-ins Adobe Reader 과 Windows Media F Archive	Player 🖉	

2.7.2 OTP (Text Message)

FORMS	NEWS	RESOURCES	LAWS	OUTREACH	ABOUT US	
	(OTP) sent to your mobile apply. Check with your mo Your Registered Mobile F Your Registered Mobile F	phone. Standard Messagin bbile phone provider for deta phone: (123) 456-7890 Provider: AT&T	ou will authenticate using a Secure (ng Rates or other charges related to ails.			
foPass y Case Status hange of Address sa Bulletin assports Verify areers at USCIS	Citizenship Green Card Family Working in tl Humanitariar Adoption Military		U.S. Department of Homeland So U.S. Customs & Border Protecti U.S. Immigration & Customs Enforcement White House U.S. Department of State USA.gov			

2.7.3 **OTP (Email and Text Message)**

an Ser	5. Citizenship d Immigration rvices					
FORMS	NEWS	RESOURCES	LAWS	OUTREACH	ABOUT US	
create Account						
		mobile phone. Standard M	will authenticate using a Secure (lessaging Rates or other charges provider for details.			
	Your Registered Email:	someone@examp	ole.com			
	Veue Desistanted Matrix, Direct					
	Your Registered Mobile Phon	e: (123) 456-7890				
	Your Registered Mobile Provi	ider: AT&T	to your email address and mobile	e phone above.		
	Your Registered Mobile Provi	ider: AT&T	to your email address and mobile	e phone above.		
foPass	Your Registered Mobile Provi Click "Test OTP" to test your S	der: AT&T	U.S. Department of Homeland Se	ecurity Freedom of In	nformation Act (FOIA)	
y Case Status	Your Registered Mobile Provi Click "Test OTP" to test your S Citizenship Green Card	der: AT&T	U.S. Department of Homeland Se U.S. Customs & Border Protection	ecurity Freedom of In ion No FEAR Act		
y Case Status hange of Address	Your Registered Mobile Provi Click "Test OTP" to test your S	der: AT&T Secure OTP. It will be sent Test OTP	U.S. Department of Homeland So U.S. Customs & Border Protectio U.S. Immigration & Customs Enforcement	ecurity Freedom of In ion No FEAR Act Website Polic		
y Case Status nange of Address sa Bulletin	Your Registered Mobile Provi Click "Test OTP" to test your S Citizenship Green Card Family	der: AT&T Secure OTP. It will be sent Test OTP	U.S. Department of Homeland So U.S. Customs & Border Protectio U.S. Immigration & Customs Enforcement White House	ecurity Freedom of In ion No FEAR Act Website Polic	cies	
y Case Status hange of Address isa Bulletin assports	Your Registered Mobile Provi Click "Test OTP" to test your S Citizenship Green Card Family Working in the U	der: AT&T Secure OTP. It will be sent Test OTP	U.S. Department of Homeland So U.S. Customs & Border Protection U.S. Immigration & Customs Enforcement White House U.S. Department of State	ecurity Freedom of In ion No FEAR Act Website Polic Privacy and L	cies	
foPass y Case Status hange of Address sa Bulletin assports Verify areers at USCIS	Your Registered Mobile Provi Click "Test OTP" to test your S Citizenship Green Card Family Working in the U Humanitarian Adoption Military	der: AT&T Secure OTP. It will be sent Test OTP	U.S. Department of Homeland So U.S. Customs & Border Protectio U.S. Immigration & Customs Enforcement White House	ecurity Freedom of In ion No FEAR Act Website Polic Privacy and L Accessibility Plug-ins Adobe Reade	cies .egal Disclaimers er &	
y Case Status hange of Address sa Bulletin assports Verify	Your Registered Mobile Provi Click "Test OTP" to test your S Citizenship Green Card Family Working in the U Humanitarian Adoption	der: AT&T Secure OTP. It will be sent Test OTP	U.S. Department of Homeland So U.S. Customs & Border Protection U.S. Immigration & Customs Enforcement White House U.S. Department of State	ecurity Freedom of In ion No FEAR Act Website Polic Privacy and L Accessibility Plug-ins	cies .egal Disclaimers er &	

2.8 Secure OTP Message

Su	ubject:	Your USCIS One-time Password
М	lessage:	Your USCIS One-time Password is 12345678. It expires in 10 minutes.

2.9 Secure OTP Test

U.S. and Serv	Citizenship Immigration vices				Log In
FORMS	NEWS	RESOURCES	LAWS O	UTREACH	ABOUT US
Create Account					* Indicates Required Field
	OTP that you received.	rd (OTP) has been sent to yo P within the next 10 minutes,	our email and/or your mobile phone, p	lease enter the Secure	
	Secure OTP*:				
		Submit			
nfoPass Ay Case Status	Citizenship Green Card		U.S. Department of Homeland Sec U.S. Customs & Border Protection		mation Act (FOIA)
hange of Address 'isa Bulletin	Family Working in the		U.S. Immigration & Customs Enforcement		al Disclaimers
Passports	Humanitarian		White House	Accessibility	
E-Verify Careers at USCIS	Adoption		U.S. Department of State USA.gov	Plug₋ins Adobe Reader ⊮	
Site Map (Index)	Military Visit the U.S.			Windows Media Archive	
Contact Us				AICHIVE	

2.10 Account Review



U.S. Citizenship and Immigration Services

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FORMS	NEWS	RESOURCES	LAWS	OUTREACH	ABOUT US
Account Review				ery days. Your	
InfoPass My Case Status Change of Address Visa Bulletin Passports E-Verify Careers at USCIS Site Map (Index) Contact Us	Citizenship Green Card Family Working in the L Humanitarian Adoption Military Visit the U.S.	J.S.	U.S. Department of Homeland Se U.S. Customs & Border Protectio U.S. Immigration & Customs Enforcement White House U.S. Department of State USA.gov		al Disclaimers

Log In

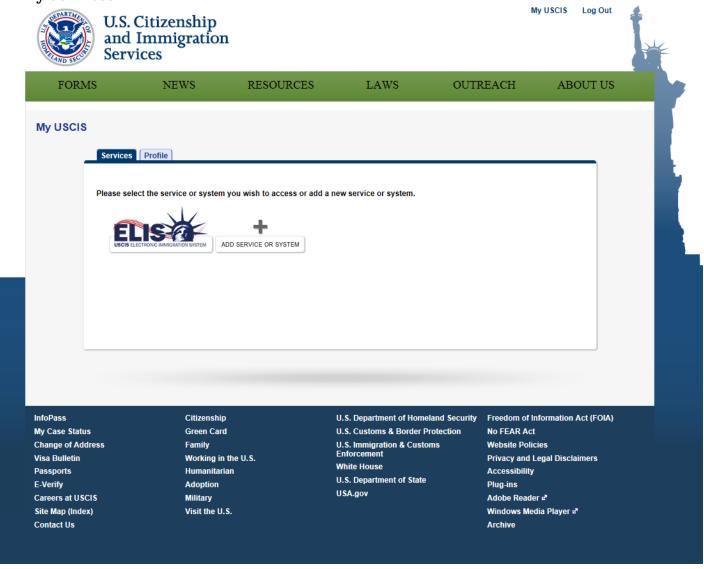
3 Login*

a S	J.S. Citize nd Immi ervices	nship gration					
FORMS	NE	ews	RESOURCES	LAWS	OUTREACH	ABOUT US	;
En	gin nail: Issword: Logir • <u>Forqot Passwo</u>	_		you need to create a r Advantages of • Reques • Pay Onl • Check (nline OR if you received a new account. an Online Account: st Benefit with Step-by-SI	tep Guide	
Pr	ivacy Act Notice			Paperwork Reductio	n Act Reporting Burden		
InfoPass My Case Status		Citizenship Green Card		U.S. Department of Homela U.S. Customs & Border Pro		n of Information Act (FOIA) R Act	
Change of Address Visa Bulletin Passports E-Verify Careers at USCIS Site Map (Index) Contact Us		Family Working in the Humanitarian Adoption Military Visit the U.S.	u.s.	U.S. Immigration & Custom Enforcement White House U.S. Department of State USA.gov	Privacy Accessi Plug-ins Adobe R	ੇ Reader ਯੀ vs Media Player ਯੀ	

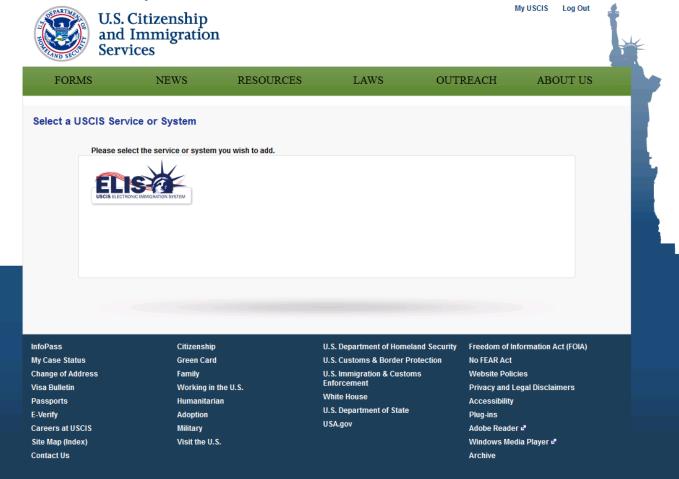
3.1 Provide Secure OTP

and Serv	Citizenship I Immigration vices				Log In
FORMS	NEWS	RESOURCES	LAWS	OUTREACH	ABOUT US
Login	OTP that you received.		our email and/or your mobile phone s, please <u>request a new OTP</u> . 	, please enter the Secure	* Indicates Required Field

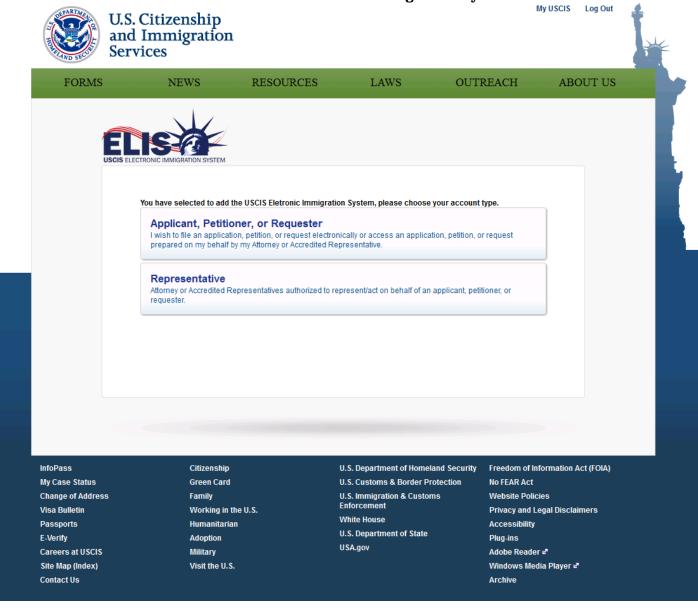
3.2 My Services

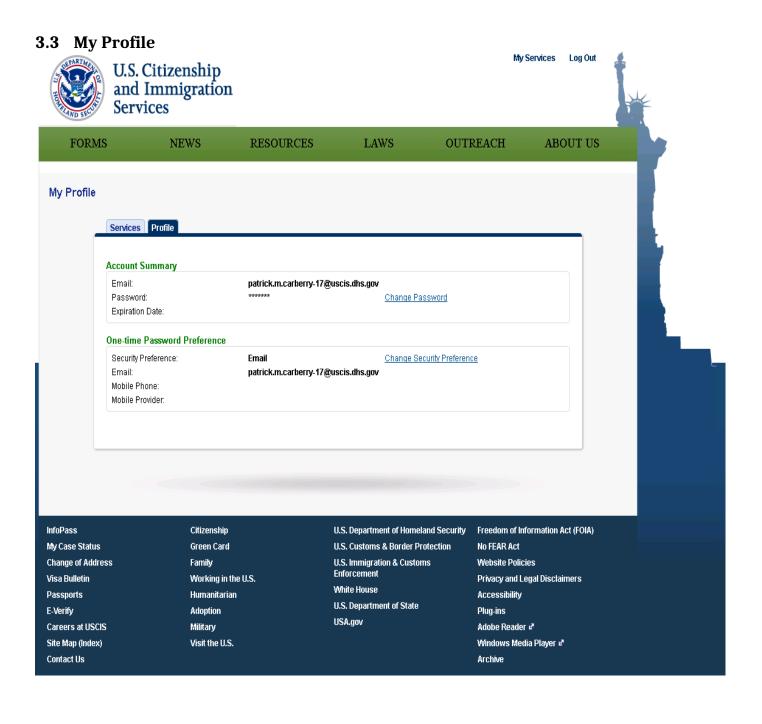


3.2.1 Add Service or System



3.2.2 You have selected to add the USCIS Electronic Immigration System





3.3.1 Change Name

U.S. C and J Servi	Citizenship Immigration ces				My USCIS Log Out	
FORMS	NEWS	RESOURCES	LAWS	DUTREACH	ABOUT US	
Change Name					* Indicates Required	d Field
	Enter your new family name Family Name (Last Name)* Given Name (First Name)*: Middle Name*:	:	(first name), and middle name.			
InfoPass My Case Status Change of Address Visa Bulletin Passports E-Verify Careers at USCIS Site Map (Index) Contact Us	Citizenship Green Card Family Working in the Humanitarian Adoption Military Visit the U.S.	U.S.	U.S. Department of Homeland Sec U.S. Customs & Border Protection U.S. Immigration & Customs Enforcement White House U.S. Department of State USA.gov	No FEAR Act Website Polic	egal Disclaimers r 🗗	

3.3.2 Change Password

and Serv	Citizenship I Immigration vices				y USCIS Log Out
FORMS	NEWS	RESOURCES	LAWS O	UTREACH	ABOUT US
Change Password					* Indicates Required Field
	 Your new password number, and at leas 	f must be at least 8 character must contain at least one up st one "special" character. characters are: ! " # \$ % & ' ()	<pre>pper case letter, at least one lower ca)*+,:;<=>?@[]{}/\^_~` </pre>	se letter, at least one	
			ncel		
nfoPass	Citizenship Green Card		U.S. Department of Homeland Secu U.S. Customs & Border Protection	rity Freedom of Info No FEAR Act	ormation Act (FOIA)

3.3.3 Change Security Preference

and and	Citizenship Immigration vices			ĸ	Ay USCIS Log Out
FORMS	NEWS	RESOURCES	LAWS	OUTREACH	ABOUT US
Change Security P	reference				* Indicates Required Field
	your one-time password. If you select to receive text r accept these terms and co	messaging notification to nditions, you acknowledg oby. One-time password by lobile, and Verizon. Intact preference. Email Sh <u>someone@exa</u> (123) 456-7890 AT&T		ted in your account and s or other charges related to	
nfoPass Iy Case Status Change of Address Yisa Bulletin Passports -Verify	Citizenship Green Card Family Working in the Humanitarian Adoption	⊎ U.S.	U.S. Department of Homelar U.S. Customs & Border Prof U.S. Immigration & Customs Enforcement White House U.S. Department of State USA.gov	ection No FEAR Act Website Polici Privacy and Le Accessibility Plug-ins	egal Disclaimers
Careers at USCIS Site Map (Index) Contact Us	Military Visit the U.S.			Adobe Reader Windows Med Archive	

4 Password Reset*

AND STORE	U.S. Citiz and Imm Services	enship nigration					Login	
FORMS	١	NEWS	RESOURCES	LAWS	OUT	REACH	ABOUT US	
	Login Email: Password: Log • Forqot Passi			If you want to ay you need to cre Advantaa • R • P	ate a new account. ges of an Online Ac	Step-by-Step Guide	sscode,	_
	Privacy Act Notice			Paperwork Re	duction Act Reporti	ng Burden		
nfoPass Ay Case Status Change of Addres /isa Bulletin Passports E-Verify Careers at USCIS Site Map (Index)	s	Citizenship Green Card Family Working in the Humanitarian Adoption Military Visit the U.S.	: U.S.	U.S. Department of H U.S. Customs & Bord U.S. Immigration & Ci Enforcement White House U.S. Department of S USA.gov	er Protection ustoms	Freedom of Inform No FEAR Act Website Policies Privacy and Legal Accessibility Plug-ins Adobe Reader a Windows Media Pl Archive	Disclaimers	

4.1 Password Reset

U.S. and Serv	Citizenship Immigration vices				Log in	
FORMS	NEWS	RESOURCES	LAWS	OUTREACH	ABOUT US	
Password Reset					* Indicates Required Field	
		eset your password, type th	ne email address you use to login to y	our USCIS account.		
	Email Address*:	Submit Can				
	Email Address*:	Submit Can	ıcei			
	Email Address*:	Submit Can	icel			
InfoPass My Caso Status	Citizenship	Submit Can	U.S. Department of Homeland Se		f Information Act (FOIA)	
InfoPass My Case Status Change of Address		Submit Can	U.S. Department of Homeland Se U.S. Customs & Border Protectio U.S. Immigration & Customs		lct	
My Case Status Change of Address Visa Bulletin	Citizenship Green Card Family Working in the		U.S. Department of Homeland Se U.S. Customs & Border Protectio U.S. Immigration & Customs Enforcement	on No FEAR A Website Po Privacy and	Act Dicies d Legal Disclaimers	
My Case Status Change of Address Visa Bulletin Passports	Citizenship Green Card Family Working in the Humanitarian		U.S. Department of Homeland Se U.S. Customs & Border Protectio U.S. Immigration & Customs Enforcement White House	on No FEAR A Website Po Privacy an Accessibili	Act Dicies d Legal Disclaimers	
My Case Status Change of Address Visa Bulletin Passports E-Verify	Citizenship Green Card Family Working in the Humanitarian Adoption		U.S. Department of Homeland Se U.S. Customs & Border Protectio U.S. Immigration & Customs Enforcement	on No FEAR A Website Po Privacy an Accessibili Plug-ins	Act Dicies d Legal Disclaimers ity	
My Case Status Change of Address Visa Bulletin Passports	Citizenship Green Card Family Working in the Humanitarian		U.S. Department of Homeland Se U.S. Customs & Border Protectio U.S. Immigration & Customs Enforcement White House U.S. Department of State	on No FEAR A Website Po Privacy and Accessibili Plug-ins Adobe Rea	Act Dicies d Legal Disclaimers ity	

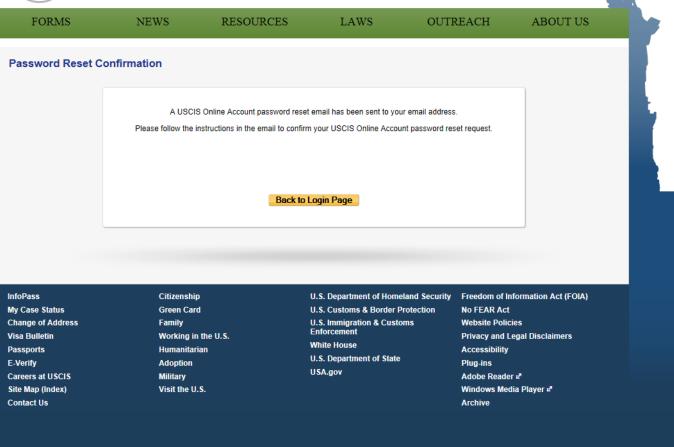
4.2 Provide Password Reset Answer

U.S. and Serv	Citizenship Immigration vices	L			Log In
FORMS	NEWS	RESOURCES	LAWS	OUTREACH	ABOUT US
rovide Password	Reset Answer				* Indicates Required Field
		on #3: What is your favori	e actor or actress? te television show?		
foPass y Case Status hange of Address isa Bulletin assports -Verify areers at USCIS ite Map (Index)	Citizenship Green Card Family Working in Humanitaria Adoption Military Visit the U.3	the U.S. an	U.S. Department of Homeland So U.S. Customs & Border Protection U.S. Immigration & Customs Enforcement White House U.S. Department of State USA.gov		al Disclaimers

4.3 Password Reset Confirmation



U.S. Citizenship and Immigration Services



Log In

4.4 Change Password

U.S. C and I Servi	Citizenship Immigration ices				Log In
FORMS	NEWS	RESOURCES	LAWS C	DUTREACH	ABOUT US
Change Password					* Indicates Required Field
	Online Account password Please enter your Email A	ssword reset request, pleas reset confirmation email ser ddress, Confirmation Code		rovided in the USCIS	
	Email Address*: Confirmation Code*: Token ID*:				
	 Your password mu- number, and at lease Accepted "special" 	st be at least 8 characters in st contain at least one uppe st one "special" character.	length. r case letter, at least one lower case ') * + , : ; < = > ? @ [] { } / \^~ ~ `	letter, at least one	
	New Password*: Confirm New Password*:		ancel		
InfoPass My Case Status Change of Address Visa Bulletin Passports E-Verify Careers at USCIS Site Map (Index) Contact Us	Citizenship Green Card Family Working in the Humanitarian Adoption Military Visit the U.S.		U.S. Department of Homeland Sec U.S. Customs & Border Protection U.S. Immigration & Customs Enforcement White House U.S. Department of State USA.gov		al Disclaimers

4.5 Password Updated

FORMS	NEWS	RESOURCES	LAWS	OUTREACH	ABOUT US	
Password Updated						
	password will expire on Febru	res you to change your pa lary 27, 2015 . yrd at any time using the "1	ssword at least once every 365 day /iew My Profile" menu option from y			
			Deee			
		Back to Login	Page			
		Back to Login	Page			
		Back to Login				
nfoPass Ay Case Status Change of Address /isa Bulletin Passports E-Verify	Citizenship Green Card Family Working in the U Humanitarian Adoption		Page U.S. Department of Homeland Sec U.S. Customs & Border Protection U.S. Immigration & Customs Enforcement White House U.S. Department of State	n No FEAR Ac Website Po	licies Legal Disclaimers	