

| <u>ICR ID or EDICS #</u> | <u>Survey Name</u> | <u>Respondents</u> | <u>Hrs/Resp</u> | <u>Burden Hrs</u> |
|--|---|--------------------|-----------------|-------------------|
| <u>Office of Innovation and Improvement</u> | | | | |
| 1001.235 | Improving the Quality of Services for Students with Disabilities in Charter Schools: Exploring National Needs and Potential Policy Solutions Meeting Survey | 15 | 0.27 | 4 |
| 1001.225 | Charter Support Organization Master Class Survey | 160 | 0.28 | 40 |
| 4463 | NCSRC Webinar Evaluation | 480 | 0.17 | 80 |
| 4370 | OSDFS Emergency Management for Higher Education (EMHE) Customer Service Survey | 18 | 0.20 | 6 |
| 1001.214 | Emergency Management-101 (EM-101) Satisfaction Survey | 1,000 | 0.15 | 250 |
| 3484 | Safe and Drug-Free Schools Project Directors' Meeting Customer Satisfaction Survey | 450 | 0.10 | 75 |
| 3313 | Higher Education Center for Alcohol and Other Drug Abuse and Violence Prevention | 350 | 0.10 | 60 |
| 3267 | Higher Education Center CSS (Non-Clients) | 120 | 0.50 | 60 |
| 3080 | Violence Prevention Training | 125 | 0.10 | 17 |
| 1001.233 | MSAP Needs Assessment Customer Service Satisfaction Surveys and Focus Group Instruments | 459 | 0.30 | 139 |
| 1001.201 | PEP TA Call Customer Feedback Survey | 250 | 0.03 | 8 |
| 1001.219 | Readiness and Emergency Management for Schools (REMS) Grantees Customer Service Satisfaction Survey | 980 | 0.20 | 160 |
| 1001.209 | Parental Options and Information (POI) Project Directors Conference Family Engagement Survey | 200 | 0.33 | 67 |
| 1001.204 | NIFL K-3 Pilot Program Customer Satisfactory Survey | 21 | 0.40 | 9 |
| 1001.202 | Developing Early Literacy: Report of the National Early Literacy Panel Customer Satisfaction Survey | 1,039 | 0.06 | 68 |
| 1001.224 | NCSRC Webinar Evaluation | 480 | 0.16 | 80 |
| 1001.227 | Transforming Urban Public Education: Exploring the Potential of City-Based Strategies Conference Survey | 360 | 0.25 | 90 |
| 1001.246 | Building the Capacity of Charter Schools: Effectively Serving Students with Disabilities Conference Evaluation | 300 | 0.17 | 51 |
| 1001.256 | Charter School Programs Resource Center English Learners Meeting Evaluation | 40 | 0.08 | 3 |
| | Total | 6,847 | | 1,267 |
| <u>Office of Vocational and Adult Education</u> | | | | |
| 3343 | LINCS Needs Assessment Survey | 625 | 0.25 | 156 |
| 4633 | Data Quality Institute Conference Participant Survey | 300 | 0.12 | 36 |
| 4941 | DAEL Professional Development Webinars | 1,500 | 0.12 | 192 |

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| | Total | 2,425 | | 384 |
| | <u>Office of Postsecondary Education</u> | | | |
| 1001.203 | Equity Assistance Centers Customer Satisfaction Survey | 310 | 1 | 310 |
| 1001.215 | Customer Satisfaction Survey-Strategic Planning Staff | 4,120 | 0.25 | 1,037 |
| 1001.22 | Emergency Management-Higher Education (EMHE) Customer Service Survey | 56 | 0.32 | 18 |
| 1001.247 | Innovation to Drive Productivity in Postsecondary Education Symposium Pre-Symposium Survey | 140 | 0.17 | 24 |
| | Total | 4,626 | | 1,389 |
| | <u>Office of Communications and Outreach</u> | | | |
| 3355 | Customer Service Feedback Form for Events, Conferences, Meetings, Publications and Written Material | 36,875 | 0.17 | 6,121 |
| 1001.253 | Unpaid Student Internship Program: Pre-program Survey | 300 | 0.17 | 50 |
| 1001.198 | Tasks at ED.gov | 400 | 0.10 | 42 |
| | Total | 37,175 | | 6,171 |
| | <u>Office of Policy, Evaluation and Planning Development</u> | | | |
| 1001.213 | Doing What Works Initiative: User Feedback Survey | 500 | 0.10 | 100 |
| 1001.223 | EDFacts Partner Support Center Customer Service Survey | 200 | 0.05 | 10 |
| | Total | 700 | | 110 |
| | <u>Office of Elementary and Secondary Education</u> | | | |
| 1001.216 | MSIX Training Customer Survey | 200 | 0.17 | 33 |
| 3984 | Equity Assistance Centers Customer Satisfaction Survey | 310 | 0.24 | 75 |
| 3561 | Office Of Migrant Education Migrant Education Resource Center Peer-to-Peer Network, Training and Technical Assistance Customer Satisfaction Surveys | 600 | 0.18 | 242 |
| 4185 | ED Data Express Survey | 300 | 0.10 | 50 |
| 1001.226 | REACTS Survey | 350 | 0.30 | 525 |
| 1001.232 | OME Technical Assistance Evaluation | 1,000 | 0.16 | 167 |
| 1001.205 | Teachers Survey and Publications Dissemination Audiences Survey | 11,573 | 0.33 | 3,821 |
| 1001.212 | Listening and Learning Sessions Customer Feedback Form | 500 | 0.08 | 42 |
| 1001.221 | National Indian Education Study (NIES) 2009 Reports Focus Groups | 3,085 | 0.04 | 125 |
| 1001.245 | REACTS OA Survey | 400 | 0.25 | 100 |

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| | Total | 18,318 | | 5,180 |
| | <u>Office of English Language Acquisition</u> | | | |
| 1001.218 | Customer Service Survey for OELA Discretionary Grantees | 275 | 0.16 | 46 |
| | <u>Office of the Chief Information Officer</u> | | | |
| 2702 | ED Internet Services Customer Survey | 1,000 | 0.25 | 250 |
| | <u>Institute of Education Sciences</u> | | | |
| 3148 | IES Chief State School Officers Customer Satisfaction Survey | 56 | 0.16 | 9 |
| 1001.219 | Regional Educational Laboratory Bridge Events | 6,750 | 0.20 | 1,350 |
| 1001.228 | What Works Clearinghouse (WWC) Customer Survey | 6,493 | 0.17 | 1,083 |
| 1001.230 | NAEP 2011 School Reports Focus Group Studies | 267 | 1.12 | 300 |
| 1001.236 | College Navigator Website Consumer Information Focus Groups 2011 | 99 | 0.47 | 47 |
| 4578 | What Works Clearinghouse (WWC) Focus Groups | 60 | 1.00 | 60 |
| 4719 | SSS TA Needs Assessment | 100 | 1.00 | 100 |
| 1001.239 | National Center for Education Statistics (NCES) Website Customer Satisfaction Survey | 45,000 | 0.01 | 563 |
| 1001.207 | EEP Evaluation Data Collection | 3,520 | 0.25 | 880 |
| 1001.208 | Special Education Postdoctoral Research Training Program Postdoctoral Fellow Survey | 15 | 0.25 | 4 |
| 1001.210 | Evaluation of the Relevance and Utility of National Center for Education Evaluation | 1,812 | 0.21 | 392 |
| 1001.211 | ED Data Express Customer Survey | 500 | 0.16 | 83 |
| 1001.234 | DQI Conference 2011 Participant Evaluation | 300 | 0.12 | 36 |
| 1001.241 | 2012 Focus Groups with High School Seniors and Their Parents, Guidance Counselors, and College and University Representatives, Consumer Information Disclosure Requirements | 105 | 1.00 | 63 |
| | Total | 65,077 | | 4,970 |
| | <u>Office for Civil Rights</u> | | | |
| 1001.200 | Technical Assistance Evaluation Form | 700 | 0.08 | 58 |
| 4554 | CRDC Customer Satisfaction Survey | 51 | 0.14 | 7 |
| | Total | 751 | | 65 |
| | <u>Office of Management</u> | | | |

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| 1001.231 | Department of Education's (ED PUBS) Customer Service Satisfaction Survey | 55 | 0.07 | 4 |
| 1001.243 | Federal Real Property Customer Satisfaction Survey | 200 | 0.08 | 17 |
| | Total | 55 | | 4 |
| | | | | |
| | <u>Office of the Deputy Secretary/ISU</u> | | | |
| 1001.229 | Teacher and Leader Community of Practice: Measuring Student Growth in Non-Tested Grades and Subjects. Meeting Evaluation | 50 | 0.18 | 9 |
| 1001.244 | Race to the Top Teacher and Leader Effectiveness-Standards and Assessment Community of Practice Seminar: An in-depth Look into Tennessee's Teacher and Leader Policies and Systems | 20 | 0.10 | 2 |
| 1001.252 | Social Media Inquiry | 44 | 0.25 | 11 |
| 1001.254 | RSN Social Media Followup Focus Group | 21 | 0.76 | 16 |
| 1001.255 | RSN Evaluation Expert Form | 120 | 0.08 | 10 |
| 1001.248 | RSN October Convening Customer Survey | 180 | 0.08 | 15 |
| 1001.24 | Race to the Top State Team Convening | 150 | 0.08 | 12 |
| | RSN Social Media Inquiry | 44 | 0.08 | 11 |
| | WHIEEH Monthly Webinar Feedback Survey | 150 | 0.08 | 12 |
| | Campus Health Administrators Assessment | 150 | 0.08 | 13 |
| | Total | 929 | | 111 |
| | | | | |
| | <u>Office of Educational Technology</u> | | | |
| 1001.199 | Leveraging Educational Technology Meeting Evaluation Form | 216 | 0.08 | 18 |
| | | | | |
| | Total Annual Responses and Burden - Customer Surveys | 138,444 | | 19,973 |
| | | | | |
| | Average Expected Annual Number of Activities | 70 | | |
| | Average Number of Respondents per Activity | 500 | | |
| | Frequency of Response | 1 | | |
| | Average Minutes per response | 0.08 | | |