



## Survey of Social Security Partners

### Demographics

1. What type of organization do you work/volunteer for?

- Government
- Business
- Nonprofit
- College/University
- Faith-based
- Military
- Other
- Other (please specify)

2. What type of position do you hold in your organization?

- Management
- Staff
- Volunteer

3. Are you a spokesperson for your organization?

- Always
- Never
- Sometimes



## Survey of Social Security Partners

### Audiences

4. Please identify the types of constituent audiences your organization serves. Choose all that apply.

- |  |  |
|--|--|
| <input type="checkbox"/> African Americans                     | <input type="checkbox"/> Government                              |
| <input type="checkbox"/> American Indians and Alaska Natives   | <input type="checkbox"/> Lesbian, Gay, Bisexual, and Transgender |
| <input type="checkbox"/> Asian Americans and Pacific Islanders | <input type="checkbox"/> Military                                |
| <input type="checkbox"/> Colleges and Universities             | <input type="checkbox"/> People with Disabilities                |
| <input type="checkbox"/> Faith-Based                           | <input type="checkbox"/> Representative Payees                   |
| <input type="checkbox"/> Financial Planners                    | <input type="checkbox"/> Retirees                                |
| <input type="checkbox"/> Health IT Professionals               | <input type="checkbox"/> School Professionals                    |
| <input type="checkbox"/> Hispanics                             | <input type="checkbox"/> Veterans                                |
| <input type="checkbox"/> Homeless                              | <input type="checkbox"/> Women                                   |
| <input type="checkbox"/> Human Resource Professionals          | <input type="checkbox"/> Youth                                   |
| <input type="checkbox"/> Immigrants                            | <input type="checkbox"/> Union                                   |
| <input type="checkbox"/> Other (please specify)                |  |



## Survey of Social Security Partners

### Social Security Website

[www.socialsecurity.gov](http://www.socialsecurity.gov)



5. Have you ever visited Social Security's website, [www.socialsecurity.gov](http://www.socialsecurity.gov)?

Yes

No



## Survey of Social Security Partners

### Information for Groups and Organizations

#### Information for Groups and Organizations Web Page

80 Social Security Official Social Security Website Search...

Home Numbers & Cards Benefits Information for... Business & Government Our Agency

Information For Groups And Organizations

PLAN for a secure RETIREMENT Are you Ready? The Campaign for a Secure Retirement

Disability Materials For Groups And Organizations

Have you helped someone plan their Someday? Help someone sign up for a my Social Security account today. My Social Security

What's New

Medicare Extra Help Information For Caregivers And Organizations

Information about Same-Sex Couples

FOIA · Glossary · Privacy · Report Fraud, Waste or Abuse · Site Map · Website Policies  
Benefits.gov · Disability.gov · Healthcare.gov · MyMoney.gov · Regulations.gov · USA.gov · Other Government Sites

Twitter Facebook YouTube LinkedIn +

6. Have you visited Social Security's web page "Information for Groups and Organizations?"

- Yes
- No (why not?) \_\_\_\_\_



## Survey of Social Security Partners

### Other Social Security Web pages

7. Please tell us how helpful you found the information on the following web pages.

	Not at all helpful	Somewhat helpful	Very helpful	Never used
Campaign for a Secure Retirement	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Disability Materials	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
<i>my</i> Social Security	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
What's New	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Medicare Extra Help	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Same-Sex Couples	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

8. If you said a web page was not at all helpful, please explain why.

9. Have you signed up for emails or text messages of Social Security web page updates?

Yes

No



## Survey of Social Security Partners

### Social Media

10. Does your organization use any of the following social media?

	Yes	No	Don't know
Facebook	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Twitter	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Google+	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
LinkedIn	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
YouTube	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

11. Does your organization follow Social Security on any of the following sites?

	Yes	No	Not sure
Facebook	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Twitter	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Social Security Matters Blog	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Choose Work Blog	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Beyond the Numbers Blog	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
YouTube	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

12. Do you follow Social Security on any of the following sites?

	Yes	No	Not sure
Facebook	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Twitter	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Social Security Matters Blog	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Choose Work Blog	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Beyond the Numbers Blog	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
YouTube	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



## Survey of Social Security Partners

### Communication Tools

13. How satisfied are you that the following Social Security website tools meet your organization's needs?

	Very satisfied	Somewhat satisfied	Neither satisfied nor dissatisfied	Somewhat dissatisfied	Very dissatisfied	I have not used this tool
Social Media messages (Facebook, Twitter, Google+)	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Website icons or logos	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Posters/Flyers	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Emails	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Newsletter articles	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Print publications	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Social Security Matters blog	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Choose Work blog	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Beyond the Numbers blog	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

14. What additional tools can Social Security provide to make your job easier? Please specify up to three tools.

Tool 1

Tool 2

Tool 3





## Survey of Social Security Partners

### Dear Colleague Letters

15. How often do you read the "Dear Colleague" emails you receive from Social Security?

- Always
- Most of the Time
- Occasionally
- Rarely
- Never

16. If you don't regularly read the "Dear Colleague" emails you receive from Social Security, please tell us why.

17. What would make you more likely to read the "Dear Colleague" emails you receive from Social Security?

18. Do you share the "Dear Colleague" emails with anyone?

- Yes
- No



## Survey of Social Security Partners

### Advocate Meetings/Conference Calls/Webinars

19. Have you attended advocate meetings, conference calls, or webinars hosted by Social Security?

	Yes	No	Not sure
Advocate Meetings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Conference Calls	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Webinars	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

20. If you have not attended advocate meetings, conference calls, or webinars, please tell us why for each.

Advocate Meetings	<input type="text"/>
Conference Calls	<input type="text"/>
Webinars	<input type="text"/>

21. Are advocate meetings, conference calls, and webinars scheduled too frequently, too infrequently, or about right?

	Too frequently	About right	Too infrequently	Never attended
Advocate meetings	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Conference calls	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
Webinars	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>



## Survey of Social Security Partners

### Social Security Services

22. Are you aware of speaker services provided by Social Security?

Yes

No

23. What additional services can Social Security provide to help you do your job better? Please specify up to three services.

Service 1

Service 2

Service 3